

Dudley Pharmaceutical Needs Assessment

Supplementary Statement 3 (September 2024)

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Supplementary Statement (1) Issued 1st September 2023

Supplementary Statement (2) Issued March 2024

Supplementary Statement (3) Issued September 2024

Introduction

Dudley Health and Wellbeing Board's Pharmaceutical Needs Assessment (PNA) was originally published 26th September 2022. The first and second Supplementary Statements were issued September 2023 and March 2024 respectively. Since then, the following items have been identified as needing updating for correction, clarification or amendment within this Supplementary Statement (3).

- **Pharmacy closure**
- **Change in opening hours**
- **Pharmacy Relocation**
- **Ownership and/or trading change**

This updated information should be read in conjunction with the 2022 PNA and previous Supplementary Statements reflecting the position as of 8th August 2024.

The principal source of information used to compile this Supplementary Statement has been the Pharmacy Market Administration Services, which are delivered through Primary Care Support England on behalf of NHS England by Capita.

Pharmacy openings

No new pharmacies in Dudley have opened since the cut-off date for the previous supplementary statement.

Pharmacy closures

Murrays Pharmacy, 5-6 Halesowen Road, Halesowen, B62 9AA (Pharmacy ID 45 in table and map) has closed.

Pharmacy relocations

Swinford Pharmacy has had a minor relocation from 90 Hagley Road, Stourbridge, DY8 1QU (Pharmacy ID 57 in table and map) to 154 Hagley Road, Stourbridge, West Midlands DY8 2JH. The pharmaceutical service provision and operating hours remain unchanged.

Changes in opening hours

Jhoots Pharmacy, Brierley Hill Health and Social Care, Venture Way, Brierley Hill, Dudley, DY5 1RG (Pharmacy ID 27 in table and map). This pharmacy has reduced total opening hours from 100 to 72 each week. It is no longer operating as a 100-hour pharmacy.

Previous hours: Monday to Friday 8am to 10.30pm (closed 13:00 to 14:00 lunch), Saturday 8am to 10:30pm and Sunday 9:30am to 10:30pm.

New hours: Monday to Friday **9am to 9pm**, Saturday **5pm to 9pm** and Sunday **9:30am to 10:30pm** (no change).

The pharmaceutical service provision remains unchanged

Changes in trading name

From time to time, community pharmacies may change their trading name, especially in the period following a change in ownership. However, whilst changes in ownership are notified by NHS England, changes in trading name are not necessarily formally communicated to local stakeholders at the time of the change.

In the first and second updates to the 2022 Pharmaceutical Needs Assessment we reported changes in ownership of several pharmacies that have subsequently changed their trading names. In this update we are therefore taking the opportunity to report their new trading names.

Lloyds Pharmacy, 175 The Ridgeway, Sedgley DY3 3UH (Pharmacy ID 31 in table and map) is now trading as Ridgeway Pharmacy. The pharmaceutical service provision and operating hours remain unchanged.

Lloyds Pharmacy, Moss Grove Surgery, 15 Moss Grove, Kingswinford, DY6 9HS (Pharmacy ID 32 in table and map) is now trading as Jhoots Pharmacy. The pharmaceutical service provision and operating hours remain unchanged.

Lloyds Pharmacy, Talbot Street, Brierley Hill DY5 3DL (Pharmacy ID 34 in table and map) is now trading as Albion Street Pharmacy. The pharmaceutical service provision and operating hours remain unchanged.

Lloyds Pharmacy, Wychbury Medical Centre, 121 Oakfield Road, Stourbridge, DY9 9DS (Pharmacy ID 35 in table and map) is now trading as Wychbury Pharmacy. The pharmaceutical service provision and operating hours remain unchanged.

Murrays Pharmacy, 33 Thornhill Road, Halesowen B63 1AU (Pharmacy ID 46 in table and map) is now trading as Peak Pharmacy. The pharmaceutical service provision and operating hours remain unchanged.

Dispharma (previously Pharmaco Dudley) at 5 Bean Road, Dudley, West Midlands, DY2 8TH (Pharmacy ID 53 in table and map) is now trading as Ash Pharmacy. The pharmaceutical service provision and operating hours remain unchanged.

Rajja Chemist, 5 Clement Road, Halesowen, B62 9LR (Pharmacy ID 55 in table and map) is now trading as MW Phillips Chemist. The pharmaceutical service provision and operating hours remain unchanged.

NHS Service Update

Since publishing the PNA, the NHS changes to the pharmacy contract were previously updated in the March 2024 Supplementary statement. This introduced three new Advanced Services having been commissioned by NHS England (through delegated authority to Black Country Integrated Care Board (ICB)) – **Lateral Flow Device Service**, **Pharmacy Contraception Service** and **Pharmacy First** (not to be confused with the Minor Ailments Service commissioned by Black Country ICB).

These services whilst not essential (e.g., Pharmacy Contractors are able to choose whether to deliver), are considered desirable for our population creating additional access and choice whilst additionally, supporting liberation of capacity for general practice to manage more complex clinical care.

Sufficient data for activity by Dudley pharmacy contractors is now available, however, given the full PNA review is planned within next 12 months, the steering group will review the data and make conclusions accordingly ahead of publication in due course (the next PNA is due to be published in October 2025).

Conclusion

We conclude closure of Murrays pharmacy (45) will not have impact on our population as there are four other pharmacies within approx. 1.5km.

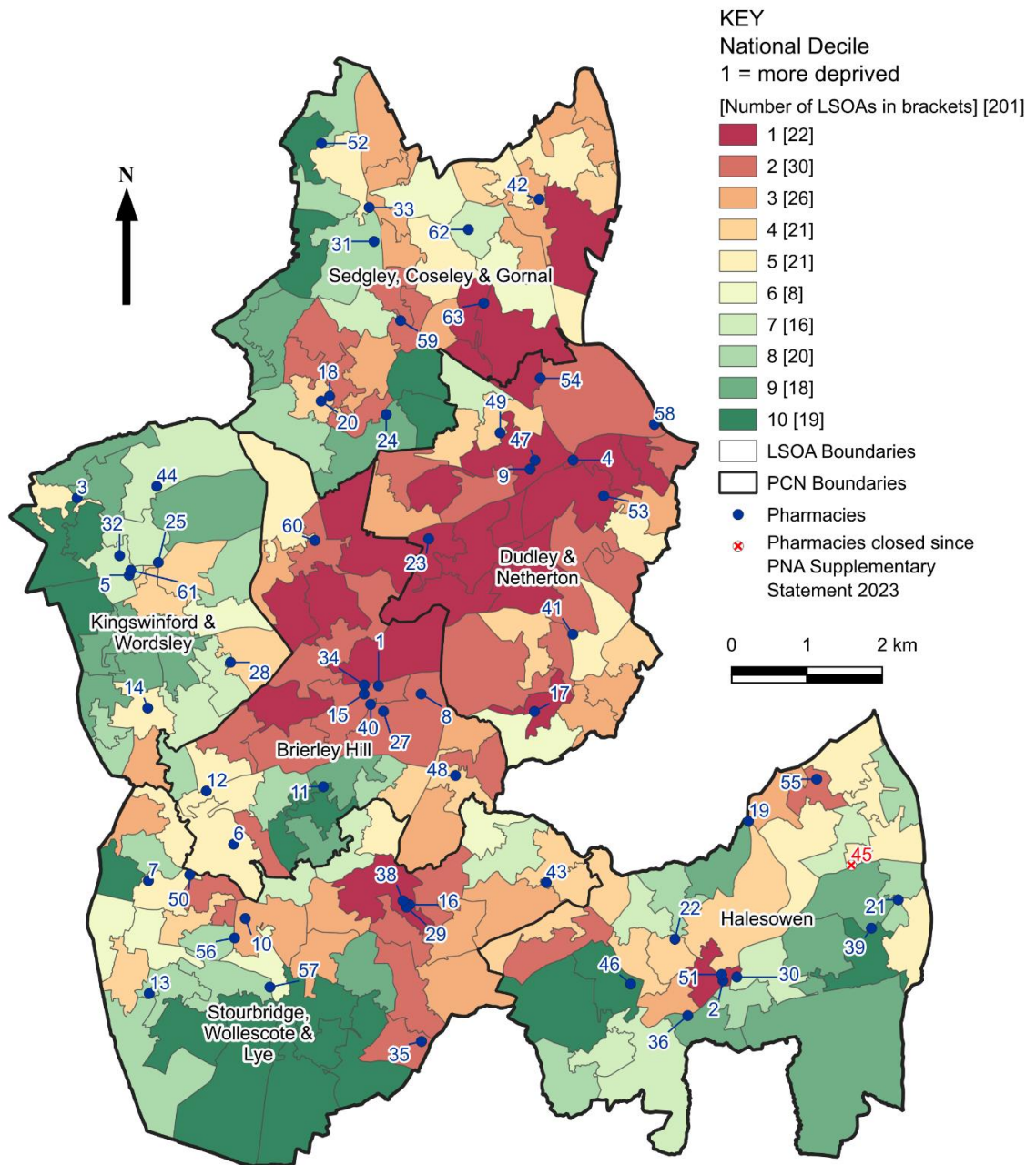
We conclude the minor relocation within walking distance of Swinford Pharmacy (ID 57) will not impact access to our population.

We conclude the reduced opening hours access for Jhoots Pharmacy during weeknights and Saturday (10:30pm to 9pm reduction) in Brierley Hill (Pharmacy ID 27 on map and table below) may result in reduced access (through a need to travel further via vehicle to find an open pharmacy) for the Dudley population given this was the last historical 100-hour contract which has now reduced to 72 hours under new regulatory powers within the NHS community pharmacy contract. Refer to supplementary statement 1, September 2023 for explanation of the *Amendment of regulation 65 of The NHS (Pharmaceutical and Local Pharmaceutical Services) Regulations 2023* and impact of this.

Previous public research (as part of public engagement in previous PNA publications) has not demonstrated a significant demand for access to pharmacies after 9pm, however due to limitations of response numbers historically, time duration since detailed survey conducted (2015 PNA) and the noticeable impact of Amendment of Regulation 65 for 100 hour pharmacies, it is concluded that bespoke public engagement about access during unsociable hours will be required during the next full PNA process to support conclusions for the health and wellbeing board.

Overall, it is concluded these changes are not expected to significantly impact pharmaceutical services access for our population, however, this will be considered in more detail within the upcoming full PNA process (next PNA due October 2025).

Figure 1: Index of Multiple Deprivation 2019 National Deciles by LSOA with Pharmacy



Source: ODS DataPoint, NHS Digital / LLPG, Dudley MBC / Indices of Deprivation 2019, MHCLG
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Table 1: Key to pharmacy locations, summary of changes and map

ID	Pharmacy	Address	Postcode	PCN
1	Asda Pharmacy	PEARSON STREET, BRIERLEY HILL	DY5 3BJ	BH
2	Asda Pharmacy	THE CORNBOW SHOPPING CTR, QUEENSWAY MALL, HALESOWEN	B63 4AB	H
3	Boots	14 ALBION PARADE, WALL HEATH	DY6 0NP	KW
4	Boots	25-26 MARKET PLACE, DUDLEY	DY1 1PJ	DN
5	Boots	16-18 MARKET STREET, KINGSWINFORD	DY6 9JR	KW
6	Boots	STOURBRIDGE HTH & SCC, JOHN CORBETT DRIVE, AMBLECOTE	DY8 4HZ	BH
7	Boots	141 BRIDGNORTH ROAD, WOLLASTON	DY8 3NX	SWL
8	Boots	UNIT3, MERRY HILL CENTRE, BRIERLEY HILL	DY5 1QT	BH
9	Steppingstone Pharmacy	STEPPING STONES MED CTR, STAFFORD STREET, DUDLEY	DY1 1RT	DN
10	Boots	5 RYEMARKET, STOURBRIDGE	DY8 1HJ	SWL
11	Withymoore Pharmacy	OFF SQUIRES COURT, WITHYMOOR VILLAGE, BRIERLEY HILL	DY5 3RJ	BH
12	Brettell Lane Pharmacy	108B BRETTELL LANE, STOURBRIDGE	DY8 4BS	BH
13	Broadway Pharmacy	95 THE BROADWAY, NORTON, STOURBRIDGE	DY8 3HX	SWL
14	County Pharmacy Ltd	15 WORDSLEY GREEN CENTRE, WORDSLEY	DY8 5PD	KW
15	Day Night Pharmacy	20 ALBION STREET, BRIERLEY HILL	DY5 3EE	BH
16	Day Night Pharmacy	45 HIGH STREET, LYE	DY9 8LQ	SWL
17	Dudley Wood Pharmacy	2 BUSH ROAD, DUDLEY	DY2 0BH	DN
18	Eggington JT Ltd	ABBAY ROAD, LOWER GORNAL	DY3 2PG	SCG
19	Evergreen Pharmacy	161 COOMBS ROAD, HALESOWEN	B62 8AF	H
20	Gornal Wood Pharmacy	18 ABBAY ROAD, GORNAL WOOD	DY3 2PG	SCG
21	Grange Pharmacy	8 HOWLEY GRANGE ROAD, HALESOWEN	B62 0HN	H
22	Hawne Chemist	177 STOURBRIDGE ROAD, HALESOWEN	B63 3UD	H
23	Holly Hall Pharmacy	178 STOURBRIDGE ROAD, HOLLY HALL, DUDLEY	DY1 2ER	DN
24	Jhoots Pharmacy	100A MILKING BANK, DUDLEY	DY1 2TY	SCG
25	Jhoots Pharmacy	468 HIGH STREET, KINGSWINFORD	DY6 8AW	KW
26	[now closed]			
27	Jhoots Pharmacy (change in opening hours)	BRIERLEY HILL H & S C C, VENTURE WAY, BRIERLEY HILL	DY5 1RG	BH
28	Lad Chemist	30 MADELEY ROAD, HIGH ACRES, KINGSWINFORD	DY6 8PF	KW
29	Lymes Pharmacy	173A HIGH STREET, LYE	DY9 8LN	SWL
30	Halesowen Pharmacy	11 PECKINGHAM STREET, HALESOWEN	B63 3AW	H
31	Ridgeway Pharmacy (change in trading name, previously trading as Lloyds Pharmacy)	175 THE RIDGEWAY, SEDGLEY	DY3 3UH	SCG

ID	Pharmacy	Address	Postcode	PCN
32	Jhoots Pharmacy (change in trading name, previously trading as Lloyds Pharmacy)	MOSS GROVE SURGERY, 15 MOSS GROVE, KINGSWINFORD	DY6 9HS	KW
33	Sedgley Pharmacy	24-28 DUDLEY STREET, SEDGLEY	DY3 1SB	SCG
34	Albion Street Pharmacy (change in trading name, previously trading as Lloyds Pharmacy)	TALBOT STREET, BRIERLEY HILL	DY5 3DL	BH
35	Wychbury Pharmacy (change in trading name, previously trading as Lloyds Pharmacy)	WYCHBURY MEDICAL CTR, 121 OAKFIELD ROAD, STOURBRIDGE	DY9 9DS	SWL
36	Hasbury Pharmacy	ST MARGARETS WELL SURGERY, 2 QUARRY LANE, HALESOWEN	B63 4WD	H
37	[now closed]			
38	Lye Pharmacy	37 HIGH STREET, LYE	DY9 8LF	SWL
39	Manor Pharmacy	12 MANOR LANE, HALESOWEN	B62 8PY	H
40	McArdle I Ltd	92 HIGH STREET, BRIERLEY HILL	DY5 3AP	BH
41	Milan Chemist	137 HALESOWEN ROAD, NETHERTON	DY2 9PY	DN
42	Millard & Bullock	UNIT 2, JOSIAH HOUSE, CASTLE STREET, COSELEY	WV14 9DD	SCG
43	Modi Pharmacy	118 COLLEY GATE, HALESOWEN	B63 2BU	SWL
44	Morrisons Pharmacy	CHARTERFIELD SHOPPING CTR, STALLINGS LANE, KINGSWINFORD	DY6 7SH	KW
45	Murrays Pharmacy (Pharmacy now closed)	5&6 HALESOWEN ROAD, HALESOWEN	B62 9AA	H
46	Peak Pharmacy (change in trading name, previously trading as Murrays Pharmacy)	33 THORNHILL ROAD, HALESOWEN	B63 1AU	H
47	Murrays Pharmacy	CROSS STREET HEALTH CTR, CROSS STREET, DUDLEY	DY1 1RN	DN
48	Murrays Pharmacy	37-38 HIGH STREET, QUARRY BANK, BRIERLEY HILL	DY5 2AA	BH
49	Murrays Pharmacy	ST JAMES MEDICAL PRACTICE, MALTHOUSE DRIVE, DUDLEY	DY1 2BY	DN
50	Murrays Pharmacy	LION MEDICAL CTR, 2 LOWNDES ROAD, STOURBRIDGE	DY8 3SS	SWL
51	Murrays Pharmacy	57 QUEENSWAY, THE CORNBOW SHOPPING CTR, HALESOWEN	B63 4AG	H
52	Well	6 ALDERWOOD PRECINCT, THE NORTHWAY, SEDGLEY	DY3 3QY	SCG
53	Ash Pharmacy (change in trading name, previously trading as Dispharma Chemist)	5 BEAN ROAD, DUDLEY	DY2 8TH	DN
54	Priory Community Pharmacy	95-97 PRIORY ROAD, DUDLEY	DY1 4EH	DN
55	MW Phillips Chemist (change in trading name, previously trading as Rajja Chemist)	5 CLEMENT ROAD, HALESOWEN	B62 9LR	H
56	Stourbridge Pharmacy	35 WORCESTER STREET, STOURBRIDGE	DY8 1AT	SWL
57	Swinford Pharmacy (minor relocation)	90 HAGLEY ROAD, STOURBRIDGE	DY8 1QU	SWL
58	Tesco Pharmacy	TESCO SUPERSTORE, BIRMINGHAM NEW ROAD, DUDLEY	DY1 4RP	DN
59	Well	4 THE ARCADE, UPPER GORNAL	DY3 2DA	SCG
60	The Pharmacy Galleria	96 HIGH STREET, PENSNETT	DY5 4ED	BH

ID	Pharmacy	Address	Postcode	PCN
61	Village Pharmacy	9-11 MARKET STREET, KINGSWINFORD	DY6 9JS	KW
62	Woodsetton Pharmacy	41 BOURNE STREET, DUDLEY	DY3 1AF	SCG
63	Wrens Nest Pharmacy	100 MAPLE GREEN, DUDLEY	DY1 3QZ	SCG

Primary Care Network (PCN) key

BH = Brierley Hill

DN = Dudley and Netherton

H = Halesowen

KW = Kingswinford and Wordsley

SCG = Sedgley, Coseley and Gornal

SWL = Stourbridge, Wollescote and Lye