

KNOWLEDGE SERVICES

NEWSLETTER

Issue 2

Welcome to the January 2023 Knowledge Services Newsletter

Welcome to our first newsletter of 2023! Here you can find out about the services we offer and news about our resources.

Our services are listed on this page, and we can be contacted by telephone on 01384 816173 or email at:

knowledgeservices@dudley.gov.uk

So, what's in this edition of the Newsletter?

Firstly, we look at Zotero reference management software and how it could be of benefit to you.

Then we report back on a couple of initiatives that Knowledge Services have been involved in, our randomised coffee trial and the supply of books to the Older People's Community event.

We also report on a new resource available to us, Grantfinder.

Finally, a reminder of how to get in touch with us and some of the evidence searches we have recently completed.



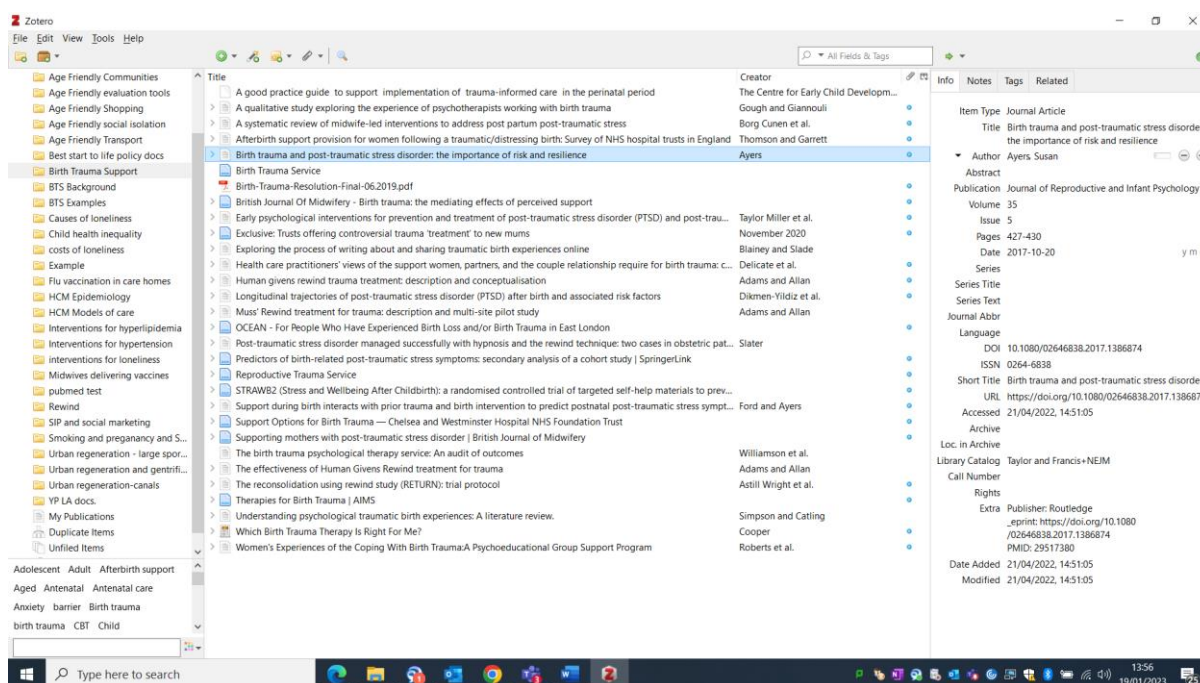
Our services include:

- Evidence searching
- Article requests
- Training: group sessions or 1:1
- Health News Digest & Covid bulletins
- Journal clubs
- Print & e books
- Journals
- Tables of contents

Zotero – a reference manager: but what does it do?

There are quite a few reference managers available, but Zotero is the one preferred by Dudley Public Health and supported by Knowledge Services. Zotero is a free, open source reference management tool. It allows researchers and authors to record and manage their research's bibliographic data and to easily produce bibliographies and reports. It has the functionality to produce its output in many different referencing styles including Vancouver, the Public Health house style.

Zotero has browser extensions that allow you to just click on the Zotero icon on the toolbar and it will automatically add the page you are viewing to your designated collection making the recording of research very easy and saving time.



Knowledge Services use the software to collate and produce the search results when you ask us to carry out an Evidence Search for you.

Zotero is very easy to use and can save you a huge amount of time if you are writing an article and need to create a bibliography.

Please contact Knowledge Services if you want to know more about Zotero!

Randomised Coffee Trial October 2022

Knowledge Services held a Coffee Trial in 2022 under the tagline 'You, a brew and someone new'. We placed an emphasis on encouraging colleagues from across the Council to take part and this year, with Covid restrictions now lifted, we gave participants the opportunity to meet either in person or via MS Teams. Many participants chose to meet in person.

We had 16 participants this year from a wide range of Council departments including from the Red House Glass Cone, Youth Justice, Tourism and Dudley Council Plus. This meant that the pairings could be quite diverse.



Feedback from participants

"Brilliant. It was a great hour out to chat with someone who I actually already knew and we got to know each other much better and felt very relaxed and 'heard'"

"It was a very easy meeting both online initially and then in person getting to meet a colleague across the Council who I wouldn't normally have met, as our work does not normally have any connections. We have arranged to meet up again and have already exchanged information that may assist from a work perspective in the future. The benefit is we got along very well and hope to meet up again, so it is a worthwhile trial from my perspective"

"It was great to meet my random person - it felt a bit like a blind date! It was good to find out what they do for their job - I had heard of their role before though I wasn't sure of what it entailed, so to learn the detail was good. I believe that she is someone who I will be able to contact in the future for work purposes"

Older People's Community Event - November 2022

World Book Night brings people from all backgrounds together for one reason – to inspire others to read more. Organisations and individuals hold events up and down the country to celebrate the difference that reading makes to our lives. Organisations can volunteer to hand out books from an annual list to people who don't read for pleasure or own books.

Knowledge Services made an application to receive free fiction books as part of the World Book Night campaign. We received 80 copies of a book called *The Salt Path* by Raynor Winn.



The book has many public health themes such as bereavement, homelessness, financial loss and walking to improve physical and mental wellbeing. We teamed up with the public health team to ensure these books were delivered at a local Older People's Community Event where the books were distributed to Dudley residents alongside leaflets advertising the Dudley Credit Union and the Park Active sessions. Our thanks to Public Health colleagues who attended the event and ensured residents received the books.

Looking for Evidence?



Looking for evidence to help inform a decision, or want to find best practice before implementing a new service? An evidence search is a thorough and organised way to find information on your topic. It can save you time and add valuable insight in the early stages of a project.

Knowledge Services can carry out an evidence search for you. To request a search please use our Search Request Form which can be found here:

<https://www.allaboutdudley.info/home/knowledge-services/literature-search/>

We have access to the NICE/NHS core databases, but can also carry out grey literature searches for reports, unpublished articles and ephemeral material.

Some examples of recent searches we have been asked to carry out are: **re-ablement services; fuel poverty forecasts; correlation between vaccinations and illness in young people; use of midwives to deliver vaccinations (covid & flu); increase of cancer screening in primary care using receptionist as Cancer Champion.**

Grantfinder

Did you know that Knowledge Services could help you find funding for your project?

We can search Grantfinder on your behalf to easily and quickly find sources of local, national and international funding to match your specifications and needs.

We can also set up alerts so that you are fully informed about potential funding streams as soon as they are announced.

To find out more or to discuss your search contact us on 01384 816173
knowledgeservices@dudley.gov.uk

Just a reminder...

Just a reminder that if you need our services, our contact details and forms for requesting articles and evidence searches can be found on All About Dudley.

<https://www.allaboutdudley.info/home/knowledge-services/about-us/>

You can also follow us on Twitter @ <https://twitter.com/knowledgeservi1>