

Pharmaceutical Needs Assessment – Supplementary Statement – February 2019

Date Dudley Health and Wellbeing Board Pharmaceutical Needs Assessment (PNA) published – 5th April 2018
Supplementary Statement (1) Issued February 2019

The following items have been identified (in bold) as needing corrections, clarifications or premises details update. This updated information should be read in conjunction with the last PNA.

- **Ownership change**
- **Change in trading hours**
- **Service amendment**

Introduction: A Note on the Implications of the Health and Social Care Act 2012

The Health and Social Care Act 2012 transferred the responsibility to develop and update PNAs to Health and wellbeing Boards (HWBBs) from April 2013. Prior to this, Primary Care Trusts (PCTs) held this responsibility as well as the additional responsibility of considering applications from persons wishing to provide pharmaceutical services for inclusion onto a relevant pharmaceutical list.

From April 2013, the specific responsibility for using PNAs as the basis for determining market entry onto a pharmaceutical list transferred from PCTs to NHS England.

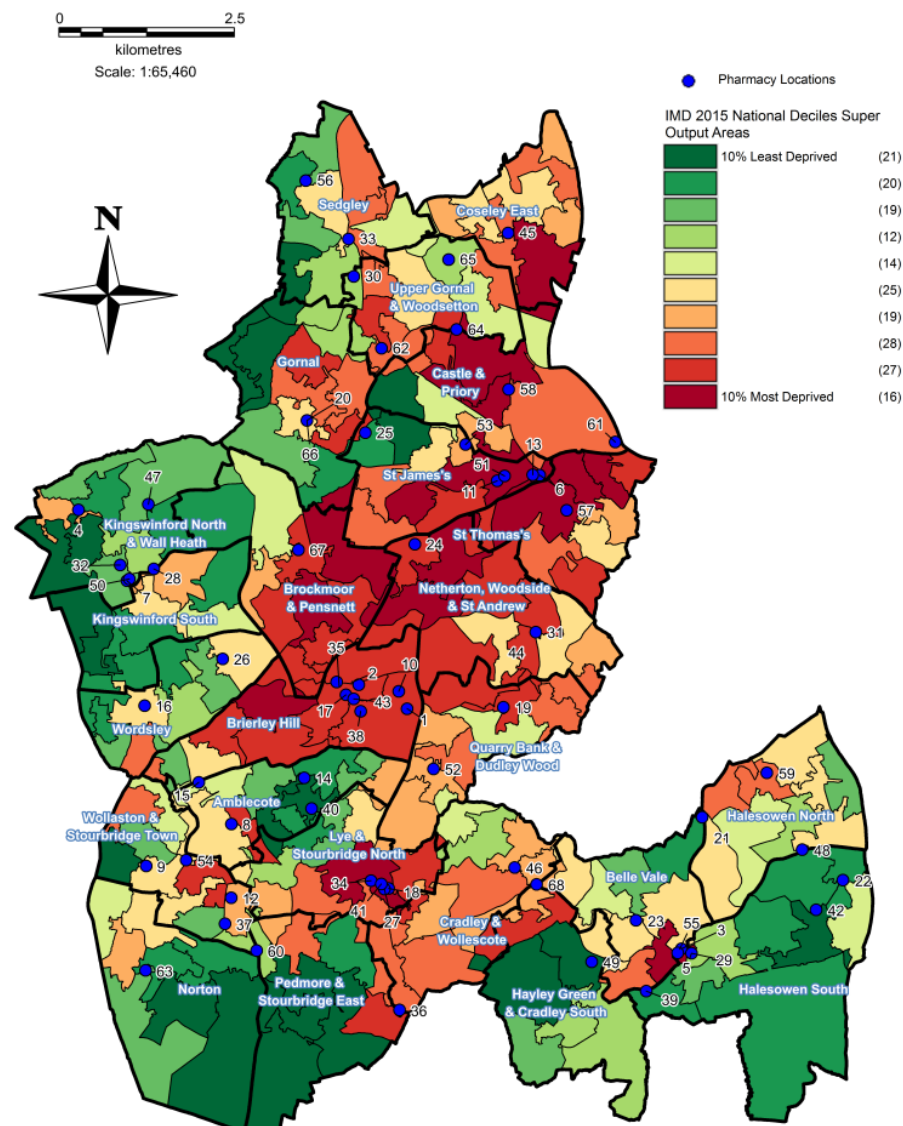
The current regulations (The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013) make provisions for the conduct of PNAs. Regulation 5 stated that each HWBB must publish a PNA every three years.

Regulation 4(2) requires each HWBB in so far as is practicable, to keep up to date the map which it includes in its PNA pursuant to paragraph 7 of Schedule 1 (without needing to republish the whole of the assessment or publish a supplementary statement). This map identifies the premises at which pharmaceutical services are provided in the area of the HWBB.

The approach being taken is therefore to

- Discuss the changes at our Community Pharmacy Development and PNA Steering Group;
- Update the map of pharmaceutical services within Dudley to reflect current pharmacy locations and trading details (Figure 1 and appendix 1);
- Update the provision of pharmaceutical services within Dudley;
- Publish a PNA Supplementary Statement in February 2019, detailing these changes.

Figure 1: Dudley Index of Multiple Deprivation 2015 National Deciles, Dudley LSOAs 2011 with Pharmacy Locations



Map created by Intelligence, Dudley MBC,
Topographic Data © Crown copyright and database rights (2017)
Ordnance Survey Licence Number 100019566
Source: Index of Multiple Deprivation 2015

Key to Pharmacy ID numbers, see appendix 1.

Please note: There are five distance selling pharmacies (Meds at Home, Murrays Healthcare, Dudley Healthcare Ltd. Medisina Pharma Ltd and Dispensing Centre Ltd) which cover the whole of the Dudley area. These pharmacies are not included on the map (see Figure 1) since patients cannot visit them.

CHANGES TO PHARMACY OWNERSHIP AND/OR TRADING NAME

Lloyds Pharmacy, 468 High Street, Kingswinford, DY6 8AW

The above pharmacy has changed ownership to **Jhoots Chemist Ltd**. The trading name has changed to **Jhoots Pharmacy**.

This pharmacy is number 28 on the map (appendix 1).

Lloyds Pharmacy, 145 Halesowen Road, Netherton, DY2 9PY

The above pharmacy has changed ownership to **Jhoots Chemist Ltd**. The trading name has changed to **Jhoots Pharmacy**.

This pharmacy is number 31 on the map (appendix 1).

Lloyds Pharmacy, Brierley Hill Health and Social Care Centre, Venture Way, Brierley Hill, DY5 1RG

The above pharmacy has changed ownership to the **Jhoots Chemist Ltd**. The trading name has changed to **Jhoots Pharmacy**.

This pharmacy is number 38 on the map (appendix 1).

CHANGES TO PHARMACY TRADING TIMES

Day Night Pharmacy, 20 Albion Street, Brierley Hill, DY5 3EE

The above pharmacy has withdrawn from its 100 hour contract per week and took ownership of a previously closed pharmacy's contract (Boots Moor Centre, Brierley Hill, DY5 3AH) with the reduced trading hours as follows:

Monday to Friday	09.00 – 19.00
Saturday	09.00 - 17.30
Sunday	Closed

Access to Pharmaceutical Services

Overall, it has been concluded that access to pharmaceutical service provision for the Dudley population remains unaffected by these changes.

Update to Pharmaceutical Service Provision within Dudley

Local Enhanced Service

Minor Ailments Service – Pharmacy First

This service has been decommissioned by NHS England West Midlands from 31st May 2018.

Dudley Clinical Commissioning Group (CCG) Commissioned Service

Minor Ailments Service – Pharmacy First

From the 1st June 2018, this service is now commissioned by Dudley CCG. At the time of writing, 46 community pharmacies are accredited to deliver this service. Following the transfer of commissioning (from NHS England to CCG), access points into the service for those eligible individuals (NHS prescription exempt) has increased from 3 to 6 times per year. All other aspects of this service remain unchanged.

For the period between 1st June 2018 and 19th September 2018, 27 out of 68 Dudley community pharmacies (excluding distance selling pharmacies) had delivered activity (figure 2). During the same period, over 550 consultations had been recorded and there was evidence that the Dudley CCG registered GP population had accessed this service in community pharmacies outside of Dudley within Wolverhampton and Sandwell (25 occasions, data on file).

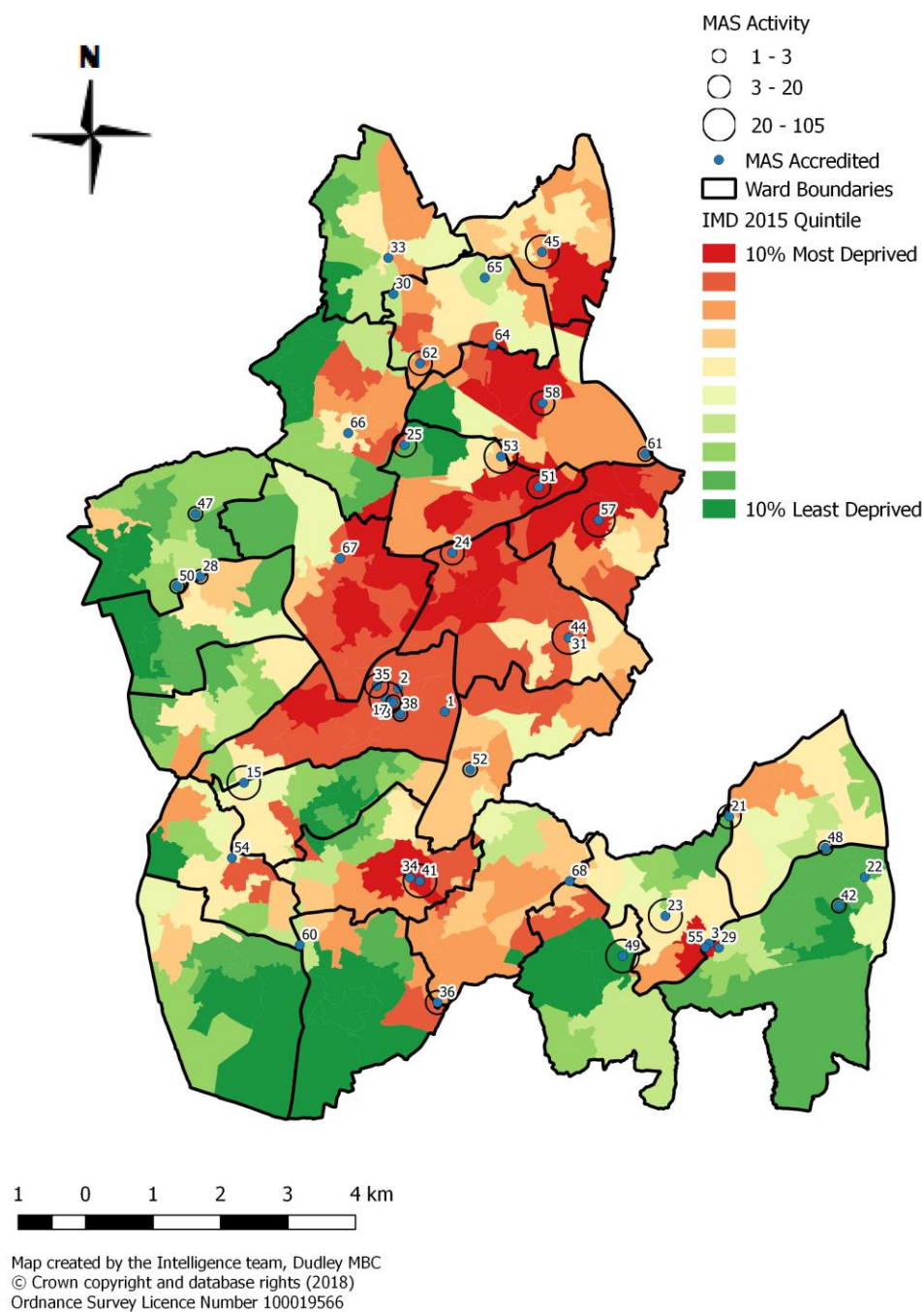
Figure 2 demonstrates that on the whole, there is good geographical access to this desirable service within Dudley, particularly in those areas of greatest need (greatest three deciles of deprivation). For those pharmacies delivering activity within Dudley, there is wide variation with number of provisions (represented by small, medium and large circles within figure 2).

The transfer of commissioning has resulted in a delay with mobilization for some pharmacy contractors due to contractual issues. Dudley CCG is currently working with affected pharmacy contractors to resolve such issues. This is the main reason for non-service delivery by many of those accredited with nil activity (figure 2, blue dots).

We conclude that access to this desirable service is good around the borough.

We conclude that where gaps in service delivery have been identified, there are sufficient existing contractors within these gaps willing to deliver this service and Dudley LPC (in partnership with Dudley CCG and the Pharmaceutical Public Health Team) will need to work with these contractors to overcome any barriers to service delivery to ensure an equitable service for patients no matter which community pharmacy they use and at whatever time or day of their contracted opening hours.

Figure 2: Dudley community pharmacies delivering Pharmacy First (MAS) against deprivation



Key to pharmacy ID numbers in appendix 1

Minor Eye Conditions Service (MECS)

From the 1st October 2018, Dudley CCG has commissioned a new service called the Minor Eye Conditions Service (MECS).

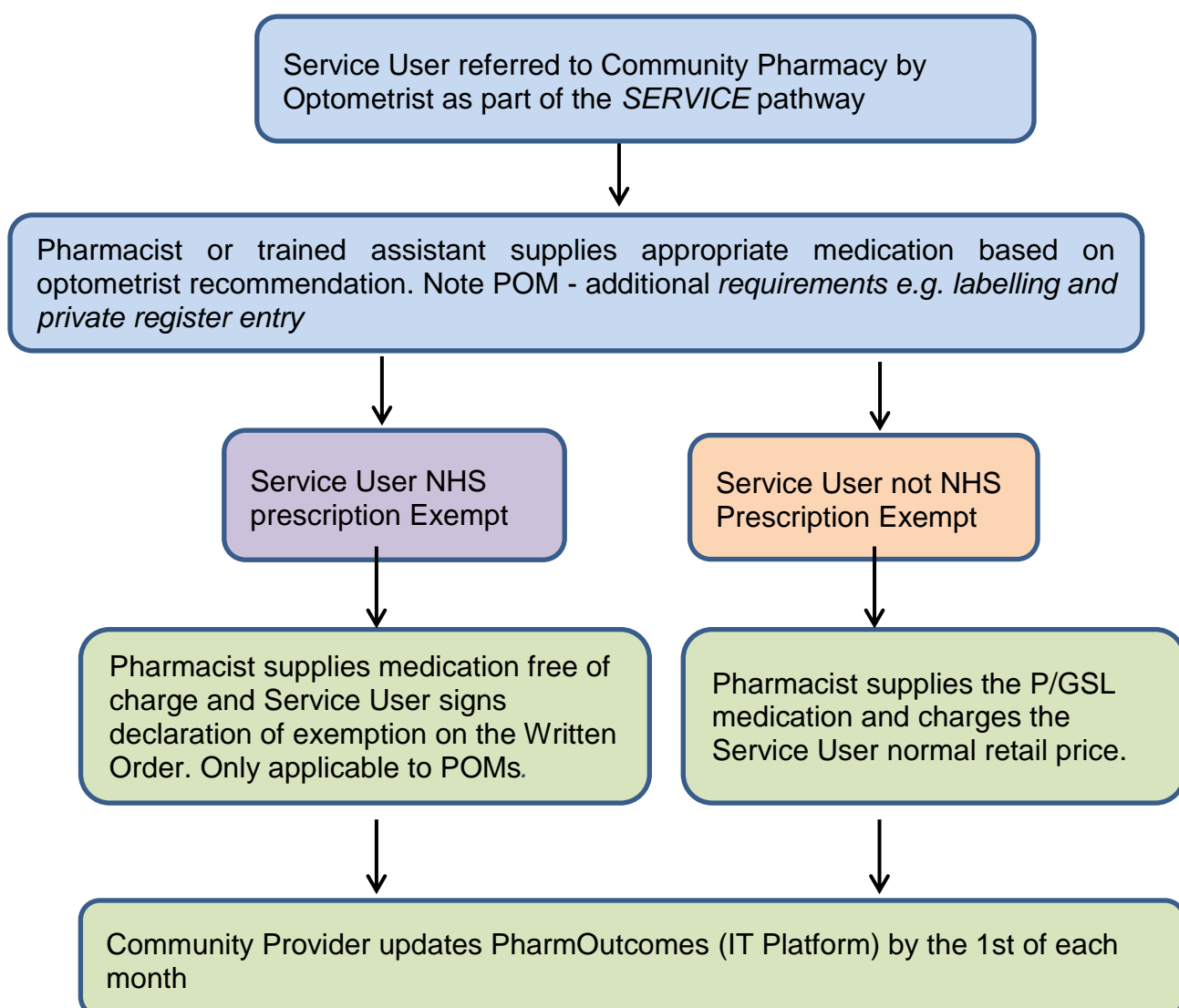
The development of the MECS is part of a programme of work to ensure patients are seen at the right time, in the right place, by the right person. This has been driven by the need to manage the demands being placed on secondary care ophthalmology

services, and in doing so has recognized the potential to develop the role of eye health care professionals in primary care e.g. optometrists.

The service allows a rapid assessment of the needs of a Service User presenting with an eye condition by an Optometrist. Service users can be referred into this service by GPs and community pharmacists or access through self-referral into a participating optical practice. Optometrists may recommend or supply any General Sales List (GSL) or Pharmacy only (P) eye preparation during their professional practice. Optometrists may also produce a signed order for a Prescription Only Medicine (POM) for a limited number of eye preparations.

Following examination by a participating Optometrist, this Service allows pharmacies to provide medication ordered on a signed order (POM only) to exempt patients, free of charge. Those Service Users that pay for their NHS prescriptions will be subject to the standard NHS prescription charge under this Service. For General Sales List or Pharmacy only preparations, the signed order will act as a treatment recommendation for all Service Users to self-care and self-purchase via the participating community pharmacy. For P licensed eye formulations (e.g. Sodium Cromoglicate 2%) on a signed order, prescription charge exempt Service users can be enrolled onto the Minor Ailments Service for supply. For this reason, it is desirable that community pharmacies are accredited to deliver both this Service and the Minor Ailments Service – Pharmacy First.

Figure 3: Diagram of the MECS Supply Process



All 68 community pharmacies within Dudley are accredited to deliver this service.

Due to infancy of this new service, no data for community pharmacy activity is presently available.

Supplementary Statement issued by Dudley Health and Wellbeing Board

Signed:

Designation: Chair, Dudley Health and Wellbeing Board

Date:

Appendix 1

Key to Pharmacies

ID	Pharmacy	Address	Postcode
1	Asda Stores Ltd	MERRY HILL CENTRE, BRIERLEY HILL	DY51QL
2	Asda Stores Ltd	PEARSON STREET, BRIERLEY HILL	DY53BJ
3	Asda Stores Ltd	THE CORNBOW SHOPPING CTR, QUEENSWAY MALL	B634AB
4	Boots	14 ALBION PARADE, WALL HEATH	DY60NP
5	Boots	7 PECKINGHAM STREET, HALESOWEN	B633AW
6	Boots	25-26 MARKET PLACE, DUDLEY	DY11PJ
7	Boots	16-18 MARKET STREET, KINGSWINFORD	DY69JR
8	Boots	STOURBRIDGE HTH & SCC, JOHN CORBETT DRIVE	DY84JB
9	Boots	141 BRIDGNORTH ROAD, WOLLASTON	DY83NX
10	Boots	UNIT3, MERRY HILL CENTRE, BRIERLEY HILL	DY51QT
11	Boots	STEPPING STONES MED CTRE, STAFFORD STREET	DY11RT
12	Boots	5 RYEMARKET, STOURBRIDGE	DY81HJ
13	Boots	218 HIGH STREET, DUDLEY	DY11PD
14	Boots	OFF SQUIRES COURT, WITHYMOOR VILLAGE	DY53RJ
15	Brettell Lane Pharmacy	108B BRETTELL LANE,	DY84BS
16	County Pharmacy Ltd	15 WORDSLEY GREEN CENTRE, WORDSLEY	DY85PD
17	Daynight Pharmacy	20 ALBION STREET,	DY53EE
18	DayNight Pharmacy	45 HIGH STREET, LYE	DY98LQ
19	Dudley Wood Pharmacy	2 BUSH ROAD, DUDLEY	DY20BH
20	Eggington Jt Ltd	ABBAY ROAD, LOWER GORNAL	DY32PG
21	Evergreen Pharmacy	161 COOMBS ROAD, HALESOWEN	B628AF
22	Grange Pharmacy	8 HOWLEY GRANGE ROAD, HALESOWEN	B620HN
23	Hawne Chemist	177 STOURBRIDGE ROAD, HALESOWEN	B633UD
24	Holly Hall Pharmacy	178 STOURBRIDGE ROAD, HOLLY HALL	DY12ER
25	Jhoots Pharmacy	100A MILKING BANK, DUDLEY	DY12TY
26	Lad Chemist	30 MADELEY ROAD, HIGH ACRES	DY68PF
27	Lloyds Pharmacy	173A HIGH STREET, LYE	DY98LN
28	Jhoots Pharmacy	468 HIGH STREET, KINGSWINFORD	DY68AW
29	Lloyds Pharmacy	11 PECKINGHAM STREET, HALESOWEN	B633AW
30	Lloyds Pharmacy	175 THE RIDGEWAY, SEDGLEY	DY33UH
31	Jhoots Pharmacy	145 HALESOWEN ROAD, NETHERTON	DY29PY
32	Lloyds Pharmacy	MOSS GROVE SURGERY, 15 MOSS GROVE	DY69HS
33	Lloyds Pharmacy	24-28 DUDLEY STREET, SEDGLEY	DY31SB
34	Lloyds Pharmacy	209 HIGH STREET, LYE	DY98JX
35	Lloyds Pharmacy	204 TALBOT STREET, BRIERLEY HILL	DY53DS
36	Lloyds Pharmacy	WYCHBURY MEDICAL CENTRE, 121 OAKFIELD ROAD	DY99DS
37	Lloyds Pharmacy	35 WORCESTER STREET, STOURBRIDGE	DY81AT
38	Jhoots Pharmacy	BRIERLEY HILL H & S C C, VENTURE WAY	DY51RG
39	Lloyds Pharmacy	ST MARGARETS WELL SURGERY, 2 QUARRY LANE	B634WD
40	Lloyds Pharmacy	WYTHYMOOR VILLAGE, SANDRINGHAM WAY	DY53JR
41	Lye Pharmacy	37 HIGH STREET, LYE	DY98LF
42	Manor Pharmacy	12 MANOR LANE, HALESOWEN	B628PY

ID	Pharmacy	Address	Postcode
43	Mcardle ILtd	92 HIGH STREET, BRIERLEY HILL	DY53AP
44	Milan Chemist	137 HALESOWEN ROAD, NETHERTON	DY29PY
45	Millard & Bullock	UNIT 2, JOSIAH HOUSE, CASTLE STREET	WV149DD
46	Modi Pharmacy	118 COLLEY GATE, HALESOWEN	B632BU
47	Morrisons Pharmacy	CHARTERFIELD SHOPPING CTR, STALLINGS LANE	DY67SH
48	Murrays Pharmacy	5&6 HALESOWEN ROAD, HALESOWEN	B629AA
49	Murrays Pharmacy	33 THORNHILL ROAD, HALESOWEN	B631AU
50	Murrays Pharmacy	9-11 MARKET STREET, KINGSWINFORD	DY69JS
51	Murrays Pharmacy	CROSS STREET HEALTH CTR, CROSS STREET	DY11RN
52	Murrays Pharmacy	37-38 HIGH STREET, QUARRY BANK, BRIERLEY HILL	DY52AA
53	Murrays Pharmacy	ST JAMES MEDICAL PRACTICE, MALTHOUSE DRIVE	DY12BY
54	Murrays Pharmacy	LION MEDICAL CENTRE, 2 LOWNDES ROAD	DY83SS
55	Murrays Pharmacy	57 QUEENSWAY, THE CORNBOW SHOPPING CTR.	B634AG
56	Northway Pharmacy	6 ALDERWOOD PRECINCT, THE NORTHWAY	DY33QY
57	Pharmaco Dudley Limited	5 BEAN ROAD,	DY28TH
58	Priory Community Pharmacy	95-97 PRIORY ROAD,	DY14EH
59	Rajja Chemist	5 CLEMENT ROAD, HALESOWEN	B629LR
60	Swinford Pharmacy	90 HAGLEY ROAD, STOURBRIDGE	DY81QU
61	Tesco Stores Limited	TESCO SUPERSTORE, BIRMINGHAM NEW ROAD	DY14RP
62	The Arcade Pharmacy	4 THE ARCADE, UPPER GORNAL	DY32DA
63	The Broadway Pharmacy	95 THE BROADWAY, NORTON	DY83HX
64	The Co-Operative Pharmacy	100 MAPLE GREEN, DUDLEY	DY13QZ
65	The Co-Operative Pharmacy	THE HEALTH CENTRE, BROOK STREET	DY31AF
66	The Co-Operative Pharmacy	18 ABBEY ROAD, GORNAL WOOD	DY32PG
67	The Pharmacy Galleria	96 HIGH STREET, PENSNETT	DY54ED
68	Well Cradley - Windmill Hill	18 WINDMILL HILL, HALESOWEN	B632DB