

2020-2021

# Knowledge Services

## – the stats (April 20-March 21)

Infographic produced by Knowledge Services, March 2021

420 hours

Spent carrying out literature searches for Dudley and Sandwell Council staff (April 20-March 21)

1306

Visits to our current awareness webpages

19

Journal articles supplied

169

Staff members trained

5

Wellbeing sessions – new activity for this year

121

Coronavirus bulletins (care home, commissioning & lessons learned bulletins – newly produced this year)

8

Journal clubs delivered to Dudley staff and BASE colleagues (BASE journal club is a new activity for this year)

51

Policy & Guidance Bulletins (newly produced this year)

108

Twitter followers (up by 26% on the previous year)

83

Library members across Dudley, Sandwell and Brierley Hill sites

50

Health News Digest Bulletins

## What we do

Dudley Knowledge Services provide a range of expert information services to Public Health and the wider Council. We help you find, critically evaluate and organise information more effectively.

We offer a range of expert information services including literature searching and current awareness bulletins. We can also help you to improve your own practice through our training courses or one-to-one support sessions.

Our work includes:

Current awareness bulletins

Literature search requests

Article requests

Training

## Who we serve

We serve Dudley Council staff and Sandwell Public Health.

## Contact us:

knowledgeservices@[dudley.gov.uk](mailto:knowledgeservices@dudley.gov.uk)

01384 816173

Sources used : KOHA Library management system and internal work logs