Thirty Years On...

Primary Care, Past and Present in Dudley

Priory Community Pharmacy

Annual Report of the Director of Public Health, 2009

Dudley
Metropolitan Borough Council

Dudley
Public Health

NHS
Dudley

Acknowledgements

Contents

Chapter 4: Screening in Dudley   42

Chapter 5: Putting Prevention First   51

References   60

Appendices   62

Part 2: Dudley GP Practice Profiles 2008/09

Introduction and Recommendation

Over 95% of contacts with patients within the NHS for acute and chronic conditions occur in primary care (Pereira-Gray 2006). Primary care touches the lives of almost every family in Dudley – so its quality and development really matter. Internationally primary care services are important too. Countries with strong primary healthcare systems have been shown to have improved outcomes at a lower cost (Rawaf et al 2008). This was acknowledged just over 30 years ago with the publication of the Alma-Ata Declaration on Primary Health Care.

The Alma-Ata declaration was a landmark event. It was signed at the International Conference on Primary Health Care in Alma-Ata, in what is now Kazakhstan, in 1978; an event attended by virtually all the member nations of the World Health Organisation (WHO) and UNICEF. The declaration identified primary health care as the key to the attainment of the goal of Health for All; a goal which was championed by WHO and which became a powerful motivating idea for people concerned about continuing inequities and injustices in global health. Primary health care *based on practical, scientifically sound and socially acceptable methods and technology made universally accessible . . . through [peoples] full participation and at a cost that the community and country can afford'* was to be the key to delivering health for all by the year 2000.

It seems fitting to use history to tell the story of the how primary care has developed and evolved 30 years on. There are parallels here with what Eric Hobsbawm, the celebrated historian calls the 'accelerated culture' of the modern world (Hobsbawm, 1995). 'The pace of change gets faster and faster'. This is certainly true of primary care. This leads to a disconnection, Hobsbawm contends, from our pasts due to the speed of that change. Since 1978 we have seen primary care services develop and expand beyond general practitioners including such services as immunisations, pharmacy and dentistry. The notion of *a centrally funded health service*

(through taxation), free at the point of delivery, remains core to the primary care service and is still the most efficient way to fund primary care (Delamothe, 2008), but its form and delivery have changed dramatically.

In the first part of this report I have therefore taken a historical approach – literally 'telling stories' to reconnect with our primary care past in Dudley, the better to understand our prospects for the future.

In the second part I present a comprehensive set of GP practice profiles which form part of Dudley's Joint Strategic Needs Assessment (JSNA) and will be available on line and updated annually.

Using such data to assess need is but a first step. I wish to see Dudley – its primary care practitioners, its local communities and its civic decision makers, together, develop a vision for primary care which goes beyond health targets and the rules of competitive markets. A primary health care which is configured to meet the holistic needs of its local community; using community development processes to assess local need on a regular basis, responding to this assessment and adapting its practice. This will require an amalgam of public health (whole-population) approaches to health with the enduring concern of the primary care practitioner to see the individual in their family and social environment. To help in this endeavour I have just one recommendation to make this year. This is the development and implementation of a post of General Practitioner with special interest in Public Health to develop the links between primary care practitioners and public health and help orchestrate the development of a more community based holistic vision for primary care that would realise the Alma-Ata ambition in Dudley.

Valerie A. Little
Director of Public Health
Dudley PCT & Dudley MBC

30 Years on

The Changes in General Practice as Seen by those on the frontline

This first chapter of the report draws upon the memoires of local general practitioners (GPs) and nurses to tell the story of how Primary Care in Dudley has evolved, as told to public health researchers in a series of conversational interviews. The story is told through the eyes of those that were at the heart of the delivery of primary care services, who witnessed and contributed to the change and were instrumental in moving the service to where it is today. These stories reflect the experience of GPs and nurses that have worked in Dudley over the last 30 years. They may not be representative of everyone's experiences in primary care, but it gives us an insight into how primary care has changed over the last three decades through the eyes of the participants and in their own words.

We draw on the experiences of three retired local GPs; Dr Hafiz, Dr Bundred, Dr Blackman as well as a practice nurse Chris Fleming and a district nurse Cath Brown.

Alma-Ata 1978

Primary Health Care

Report of the
International Conference on Primary Health Care
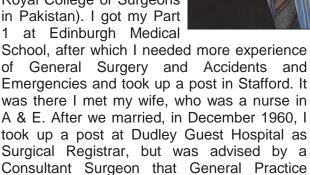Alma-Ata, USSR, 6-12 September 1978

Jointly sponsored by the World Health Organization
and the United Nations Children's Fund

WORLD HEALTH ORGANIZATION
GENEVA
1978

Dr Abdul Hafiz

I was born in the Punjab, India in 1929 and was lucky to attend the King Edwards Medical College, University of Punjab in Lahore, qualifying in 1952. My first medical role was to work in the hospital for 3 years. My ambition was to become a surgeon, so I decided to go to Britain to further my studies (there was no equivalent to the Royal College of Surgeons in Pakistan). I got my Part 1 at Edinburgh Medical School, after which I needed more experience of General Surgery and Accidents and Emergencies and took up a post in Stafford. It was there I met my wife, who was a nurse in A & E. After we married, in December 1960, I took up a post at Dudley Guest Hospital as Surgical Registrar, but was advised by a Consultant Surgeon that General Practice would be more compatible with family life.

After completing a course in Obstetrics and Gynaecology at New Cross Hospital, Wolverhampton, I met a GP from Holly Hall who had two surgeries to run. So I began to work at the practice in Stourbridge Road, and when the other doctors retired, I became the sole practitioner. I later had my practice in Cottage Street (later the Audiology Department), along with two other practices all sharing the building. The area was cramped and all the patients had to share the same waiting space. Sometimes this meant that a patient could be having a consultation in one room, whilst another was waiting on the examination couch in the other room. This did once lead to a time when the cleaner came after surgery and found a patient waiting on the couch for the doctor to come and see him, only to be told that he had gone to do his visits (I promise this wasn't me!).

The rental on the building was paid for by the Health Authority and the practice was reimbursed for things like antenatal care and family planning. Doctors were paid on capitation and money was also provided by the Health Authority to pay for a portion of the staff salaries. I must have been the envy of other doctors because at one time it was pointed out that I had rather more members of staff than other practices! Initially, vaccinations were usually done by other doctors in Local Authority clinics who were paid for sessions. A new contract in 1989/90 meant that practices were reimbursed for immunisation programmes and vaccinations, as well as cervical cytology and contraceptive advice and provision. We provided all these services in our practice.

Looking back, unlike today, there wasn't an appointment system. There was no strict timetable. I would stay in the surgery until all patients had been seen. Patients, living up to their names, generally waited patiently and took their turn. This was sometimes managed by having a numbered card, or just edgily remembering who came into the waiting room after them.

Home visits were done more frequently than now and I often took blood myself and then took it to the hospital for analysis. This need not happen now, as there is a phlebotomy service available for practices. I was once accused, hopefully amusingly, by an anaemic patient, who needed frequent blood tests, of selling the blood I was taking!

> " unlike today, there wasn't an appointment system. I would stay in the surgery until all patients had been seen. Patients, living up to their names, generally waited patiently and took their turn.**"**

I found that patients were generally very nice people and felt struck by their loyalty - whole families of several generations stayed with my practice. As time went on, I noticed that patients were more demanding and the appointment of a practice nurse in 1985 meant that more could be done. The nurse would often see babies and young children and would do dressings. After the New Contract she would do the cervical cytology, immunisation, health promotion and run Well Man/Woman clinics. Later on our practice team included a health visitor and midwife.

In the early days, the emphasis in general practice and in medicine as a whole was on curative and rehabilitative treatments rather than prevention. Curative work could be more satisfying, much better diagnostic tools are available now, including a greater number of blood tests and scans. And I have to admit that some of the latest equipment is fantastic.

As the body of knowledge in medicine has expanded, I feel that patients definitely receive a better service now, as our medical understanding as doctors about side effects of drugs and addiction has improved along with the range and efficacy of medicines. General Practice has become better and better and as a result the expectations of patients have become so much higher. While in general practice, I did one evening session per week in the Accident and Emergency department and used to work with another 2 doctors in Hayley Green Hospital, being responsible for the treatment of in-patients and new admissions.

With less out of hours work now, the life of a GP is less hectic. There is better support for GPs too. There are a range of Rapid Access Clinics available, and most consultants are accessible to GPs, so that they can be contacted by phone or email. In my view there is a definite advantage for a doctor who has worked in the local hospitals, as a rapport with consultants can be maintained.

I eventually retired in 1999 after 36 incredibly satisfying years as a GP in Brierley Hill.

Cottage Street Medical Practice, Brierley Hill

Dr Anne Bundred

I was born in Randallstown, Co. Antrim, Northern Ireland in 1948 (the same year as the birth of the National Health Service). I lived on a farm and in 1968 went to Queen's University, Belfast, graduating in 1974. After working for 3 years in the Royal Victoria Hospital, Belfast during the 'Troubles', I moved to Birmingham to complete my general practitioner training in Castle Vale. In 1978 I was appointed as a new partner at the practice based at Talbot House, Brierley Hill.

It was a small 4 partner practice with a practice nurse (a former midwife), which was unusual in the 1970s. Subsequently, a 'State Enrolled Nurse' was employed who worked alongside the doctors. She did dressings, injections and saw a lot of children with minor ailments and gave advice on feeding etc. Only a few practices had practice nurses 30 years ago.

Patients had 5 minute appointments, shorter than now, but we saw the same number of people and always over-ran. Those without appointments waited as 'extras'. Doctors saw patients upstairs, nurses in a room downstairs.

There was a lot less administration then and no practice manager. The senior partner owned the premises and another partner handled the financial organisation upon joining. Before he joined, the administration of the practice was left to the accountant. He took full control of the accounts and in 1982 the practice advertised for a practice manager in the Express & Star and a qualified medical secretary applied and was appointed. The practice was one of the first to have a practice manager. At first the senior partner continued to deal with salaries and wages, and it was not until he retired in 1990 that the practice manager took over this role.

Each partner did their own 'on call' in the evenings and rotated weekends. Doctors did maternity care, handling pre, post and intra partum care and were paid extra for that.

Patients who required more intensive treatment (e.g. physiotherapy) were always referred to hospital, there would not have been room or capacity to treat them in the surgery. Buildings have been improved a lot, new surgeries have more space. When planning for new surgeries, certain space was allocated for each doctor and staff under the 'cost rent scheme'. These were laid out in the Department of Health's 'Red Book'. After the 1990 New Contract the 'Red Book' was re-written allowing much more space in the premises. This extra space allowed for the incorporation of district nurses, community psychiatric nurses, citizens advice bureau, etc.

The practice always had a good relationship with the local pharmacists. Now there is much more provision for patients to order their prescriptions, with pharmacies even doing home deliveries.

Another change in primary care is the increase of people in nursing homes and residential care. Thirty years ago, very sick elderly people would be taking up hospital beds, or would be at home, cared for by women folk. Now more women are at work, and more people are living longer.

There used to be more children with measles and whooping cough. I haven't seen a case of measles for many years, but I do fear that cases of measles and mumps will present themselves due to concerns about the MMR vaccine.

Doctors were more dictatorial in those days and patients more deferential - they didn't answer back. People are better informed now and more questioning. I personally feel that things are better now as the relationship is on

a more equal footing with more dialogue and therefore people understand better and make better health care decisions.

Alma-Ata was about improving health care throughout the world by improving primary care. I believe that many recommendations have been carried out e.g. more emphasis on health promotion and screening and giving advice to people about keeping healthy. That is a big change. It was well known 30 years ago that smoking was a bad thing – I was forever telling patients to stop smoking but you tended only to do it when they were sitting in front of you with a chest infection or were asthmatic. Now we have nicotine replacement on prescription and drugs, and provision of one to one support for those who want to give up, provided through healthcare assistants.

There is more emphasis now on obesity. There have always been obese patients, but now more gross and morbid obesity. There is also more awareness of diabetes. Advice was given opportunistically then e.g. 'if you lose a few pounds your knees may not hurt so much'.

Screening was done at Local Authority clinics. Smears in this practice were done by me in the 1980s as I preferred to see my patients myself, rather than going to family planning clinics. Later on a practice nurse was trained to do the smears.

There is more chronic disease management now and more work with asthma and chronic heart disease. People are living longer and having better quality of life. More patients with diabetes and other disease are diagnosed earlier now, and certain thresholds have come down. Previously 150/90 would not be considered to be hypertensive. The threshold for fasting blood sugar 30 years ago would be 7.8, now it's below 6. Cholesterol testing would have been unusual 30 years ago (unless medically indicated) now it can be done by pharmacists at patients' request.

The 'Gate Keeper' role has also changed. Thirty years ago GPs were encouraged not to do many blood tests or unnecessary X-rays or admit to hospital. Now access to blood testing has increased, and we can arrange most investigations directly. There used to be General Physicians in hospital, now there is no such position. Consultants are very specialised. GPs are now the last generalists.

The current 'Choose and Book' is unhelpful, patients always ask the GP's advice and want to use local facilities. However secretaries like it, as they are reassured that appointments have been made.

We see much more stress related illness now and psychological problems. More patients come to doctors because they are unhappy and they have a higher expectation of the quality of life.

People assume GPs have a lot more power than they have, e.g. housing letters, written by GPs are probably ignored by the Local Authority.

Polypharmacy was frowned on in the past, and is now the norm i.e. patients on lots of drugs.

" People are better informed now and more questioning. I personally feel that things are better now as the relationship is on a more equal footing with more dialogue."

Alcohol misuse is a huge social problem. Younger people in their 20s and 30s are in hospital with liver disease (patients were formerly in their 50s and 60s). Now so many more people are addicted to (illegal) drugs,

also more HIV and other genito-urinary disease now. Condoms were used regularly for family planning before 'the pill', but then condoms were abandoned in the '80s. When HIV began to be a big problem condoms became the contraception of choice again and used to prevent the spread of sexually transmitted infections.

Another change is keyhole surgery. Patients treated and discharged on the same day and post-op care now carried out in primary care.

More people travel now, consequently one sees malaria and gastrointestinal infections and infestations. Also we give vaccinations for travel and this has increased our workload.

A very big change in the last 30 years is information technology. There used to be just an age/sex register. Now there are lists of diseases on computer. The Quality Outcomes Framework has been useful for getting things done properly, but the subsequent documentation is tedious. However, it has meant better management of chronic disease.

Training has changed for doctors wanting to become general practitioners and I feel this is for the better. Thirty years ago all you needed was a medical degree and a pre-registration house officer year, no special training. The Royal College of General Practitioners (RCGP) was set up in the 1960s and new training schemes started. Most doctors did their Obstetrics and Gynaecological training. GP training course only became compulsory in 1980s and even then the exam was not compulsory. In the 1990s summative assessment came in, and not all did their RCGP exams. Now it is compulsory for all. Now there is quite rightly more emphasis on communication skills (GPs led the way). General Practice is now more attractive, no 'on call', no weekends or nights! But I feel the commitment to partnerships can be a deterrent. Doctors don't always want all the administrative, buildings and staff responsibilities. Practices are now large organisations with many employees. There is

a rise in salaried doctors working 9 to 5.

The change in primary care has been tremendous, mostly for the better and is reflected in the improved quality of lives in older people and longer life expectancy.

" General Practice is now more attractive, no 'on call', no weekends or nights! But I feel the commitment to partnerships can be a deterrent."

Dr Anthony Blackman

I was a GP in the same practice for 30 years (at August 1st 2009). Formerly I trained as a dentist, and wanted to specialise in Facio-Maxillary work, but jobs were few at that time, as new and young surgeons had been appointed to work at the Regional Plastic Surgery Unit at Wordsley Hospital. To progress in this work would have involved moving with my family to another part of the country. After discussions with Dr Bloor, I decided to change course and become a GP.

I joined a group practice in Grange Road, Dudley which was in an old house which had already been extended twice to accommodate the doctors. There were three separate practices in the same building, sharing the same facilities. There were two partners, Dr Gemmel who was retiring, who I was going to replace, and Dr Walker who was younger, probably in his forties. They had run the practice for a long time; the patient list was about 5,500. I started with a baptism of fire – started on 1st August – Dr Gemmel had reduced his hours to two days a week and Dr Walker had a week's holiday. Help and advice was available from the doctors in the other practices and also the staff. I just got on with it.

I had a half day a week off (on a Thursday), every other night on call, and one weekend in four on call. I shared the on-call rota with two other practices. (Dr Smith, Dr Eric Wilson). There was a deputising service available, but it was expensive, so it was only used occasionally. There were no mobile phones in those days, and patients rang my home number with my wife taking the messages. I would have to ring from a public phone box to check if there were any more calls (or use the patient's phone - if they had one). Then electronic bleeps became available. The first mobile phones were used about 1990 and they were as big as a shoe box and needed to be constantly charged up.

Home visits were done regularly when I was first in practice. Routine visits were done, even though the patients were perfectly able to come to the surgery. This gradually changed, and patients came to the surgery to have their routine checks done. Now the surgery is much more accessible – open all day, and later.

Formerly a situation might arise (before mobile phones) when a neighbour would call at the surgery and say 'Can you come?' Often they didn't know what was wrong, or how urgent it was or sometimes didn't know the address. So the doctor would have to call at the informer's address and ask to be shown which house it was!

Grange Road Practice, Dudley

The rooms in the Grange surgery were very small, just big enough for an examination couch and a desk – you could touch each wall by stretching out your arms.

There were no practice nurses then, a community nurse came in twice a week to do dressings and sometimes gave injections as requested, and took referrals.
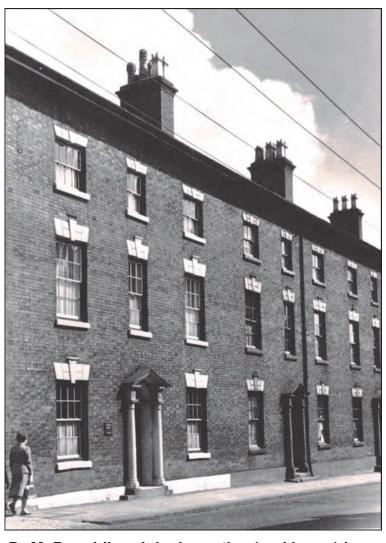
There were three receptionists, one of whom worked as a senior receptionist and became the practice manager. She paid out the staff salaries and paid the bills. The doctors administered their own salaries.

Most of the disease management was carried out at the hospital e.g. diabetic and asthma clinics. Treatment for asthma was limited to

the blue inhaler and aminophylline suppositories. Those who had a heart attack would be in hospital for 14 days (if they survived). We did the ante/post natal care, and intra partum care. Some babies were born at Mary Stevens Maternity Home and some at Wordsley and some at home (if the parents were willing and co-operative, usually second babies). Occasionally things did go wrong, for example, one case in Upper Gornal, the mother decided that she didn't want the injection (Syntocinon) which stops the bleeding. The patient's mother, who was there, was very worried. The midwife and I stayed with her for some time, but got them to agree to ring 999 if the bleeding did not stop, and informed the doctors at the Obstetric Dept. what had happened in case she was admitted. When the midwife left she discovered that all the wheels from her car had been removed and the car was balanced on bricks! The story was featured in the local newspaper.

Cervical smears were done in early 1980's before a practice nurse was employed. Each smear attracted a fee (like most things in general practice – if doctors were paid to do it they did it!!) Patients had to sign a form to say the procedure had been done, and the smear specimen had to be sent to the hospital – 'rather a palaver but, we did it.' Then after a lot of discussion and persuasion, the partners agreed to employ a practice nurse. They were not keen as it would cost money! However, they did in the end. They acknowledged that she only had to do one smear and one vaccination a day, and she earned her money. Then the post of practice nurse was advertised and a good nurse was appointed. Then, when she dared to have a weeks holiday the senior partner complained because she wasn't there! Everyone became busier and the list size grew, the practice nurses role expanded, and when minor surgery was carried out, an autoclave was purchased. The partners then employed a second nurse.

Dr McDonald's original practice (and home) in Wolverhampton Street, Dudley

By 1988 another partner, a female (Dr Smart), joined the practice, so the premises became too small. One day I noticed a piece of land which was for sale, just round the corner and eventually in 1993 it was purchased under the Cost Rent Scheme and the new surgery was built in 1994.

The original practice (before Grange Road) was in a Georgian House in Wolverhampton Street, where the BT building is now. The house was owned by Dr McDonald and he lived there and had his surgery in the same house. He also had a dispenser who made up various concoctions for the patients.

The practice used to cover a large area, from Sedgley Bull Ring in the north, three large estates, Wrens Nest, Priory and Russell's Hall, also Kates Hill and Netherton and as far west as Wall Heath and Stourbridge.   Then the government said that practices should be within a defined area and now its choice, choice, choice!!

When I started practising (1979) the Lloyd George envelopes containing notes were still in use. Notes were often very brief and it was difficult to get much information from them. Hospital letters were folded up inside. I persuaded (with some opposition) the practice to transfer notes to A4 folders which were easier to use, but we had the task of transferring all the notes from the A5 envelopes to A4.   This was a good opportunity to throw away very old information which was neither useful nor relevant. Eventually computers came in and with some reluctance we used them, as those who had, found that they often had problems with both hard and software. So we weren't the first practice to have computers, and we weren't far off being the last! Computers were installed in 1999 but were not really used much. 'Now we can't do without them!'

When I started there were no sharps boxes. Visiting doctors (consultants) would come in, give patients an injection and throw the needles in the waste paper bin!

When I started, the FPC (Family Practitioner Committee) was in the Broadway, then it moved to Bull Street. The Chief Administrative Officer was Mr Barker who was an ex-army colonel who tended to treat staff and the GPs as though they were his soldiers. I was on the FPC as I knew a little bit about primary care, and the Government wanted new blood, bringing new ideas.

Our relationship with the PCT is a good one, and I hope they use the Local Medical Committee (LMC) as a resource, rather than only measuring our performance.

The actual health issues that people have probably only take up 50% of our time. I see people with housing problems, money problems, relationship problems and they come to the doctor because they don't know where else to go.

There are concerns about confidentiality when using computers, so I don't put much detail onto the screen, as the PCT can access the information.   READ codes have only been used since computers have been used.

" Home visits were done regularly when I was first in practice. Routine visits were done, even though the patients were perfectly able to come to the surgery. This gradually changed, and patients came to the surgery to have their routine checks done ."

When cervical cytology first became available it was advertised as a good thing and women were invited to get their smear from their doctors – and no one came. Most doctors set up their own call and re-call system until the PCT set up an official scheme. Now, when

smears are due it is flagged up on the computer screen. Mammograms could be requested, but now they can't.

Targets for achieving the level of screening in a poorer, less motivated area could be frustrating as the practice was paid for reaching 50% and 80% of the population. If screening or immunisation was done on 79% of the target population, payment would be for 50%. This could involve some last minute persuasion!!

The introduction of QOF (Quality Outcome Framework) means that now all the boxes have to be ticked.

Training practices have increased, starting with three in Dudley (and one in Rowley Regis) and now there are 36 registrars in Dudley, and some practices have first year medical students. Now there are more opportunities for choice for medical students, but they could do with some business management training.

Patients get a good service, doctors and staff are working in the patients' best interest, but there are now so many requirements for protocols and policies to protect the NHS from litigation e.g. staff have been taught how to dial 999 in order to get an ambulance!

General practice is a good career for a 'people' person.

The high points for me were identifying a piece of land and being part of the planning of a new surgery, as part of a partnership. Partnerships are less common these days as there are salaried doctors, who don't have the overall corporate, shared, responsibility.

Chris Fleming

I qualified in 1971 at Dudley Guest Hospital. Nurse training was very different then. It was more 'hands on'. A nurse was expected to carry out procedures appropriate to her experience straight away. Now training is more theoretical. Nurses used to have a little book which listed all the tasks that a nurse should know, and as they were carried out, they were observed by a senior nurse and the book was signed if satisfactory.

When I qualified, I wanted to be staff nurse on an orthopaedic ward, but left work to have my two children. On visiting my GP for a routine check, the doctor suggested that I write in to the surgery to ask about the position of practice nurse. And guess what, I got the job and started to work part-time whilst also working in Halesowen Nursing Home. Later I increased my hours and stopped the other job. I've worked at the same surgery since 1985.

Originally many procedures were taught to me by the GPs, but soon, official training courses were set up and the expectation was to attend those to get the appropriate certification. This did not always go down well with the GPs as they believed that their training of the practice nurse should be adequate.

Practice nurses now have a great deal more responsibility and autonomy, but some patients still insist on seeing a doctor rather than the nurse. Many of the clinics are run by the practice nurses.

Patients are now generally more assertive and sometimes aggressive compared with 25 years ago. Many refer to the internet and then challenge the nurse. However the nurse can then refer to the internet herself in the patient's presence and a discussion can take place which clarifies things. One incident occurred when a mother of a 14 year old who had been given contraceptives by the doctor, came into the surgery in an agitated state saying that the doctor had no right and he had broken the law. The Practice Nurse was able to refer to the Fraser Guidelines on the internet, which helped to defuse the situation. The mother very much resented the fact that her daughter's use of contraceptives had seemingly been condoned by the doctor. She had not realised that the doctor was entitled to do so, if he/she was certain that the minor had a full understanding of the implications.

The internet is also very helpful when providing travel advice – identifying the appropriate vaccination needed for different countries. In the early days there was a 'Visits Book' which was full every day of home visits to be made. Sometimes there would be more than 20. This does not happen so much now. Sometimes patients use email to get advice.

I love my work as a practice nurse and I'm not intending to retire yet.

> " Practice nurses now have a great deal more responsibility and autonomy, but some patients still insist on seeing a doctor rather than the nurse."

Cath Brown

I was born in Stourbridge, at Mary Stevens Maternity Home in 1956 and lived in Halesowen. I trained at Dudley and Stourbridge School of Nursing, qualified and began district nursing in 1978, attached to the Worcester Street Practice based in West Hill Clinic and covering Stourbridge, Lye and Wollescote – three very different areas with differing health needs. Dr Mitchelson, Dr Kelly, Dr Garrett, Dr Perry, Dr Hunton and Dr Cochrane were the doctors then. It was a smaller practice in those days.

The district nursing team consisted of a senior sister, a junior sister, an enrolled nurse and nursing auxiliary 'bath nurse', which very much incorporated the social care model of nursing. We were responsible for getting patients up in the morning and to bed again in the evening, and in between, cared for their clinical needs. The social care was rather limited in terms of maintaining people's independence. There was no real assessment of their needs and they had no say about their care plans. This led to very rigid styles of care, but patients were always very grateful that someone was coming in to help. There was no real rehabilitative element to their care. It was very basic. Patients had long term conditions. They were generally old and they required more social support. There were no opportunities for therapies then. There is a massive difference between the care then and the care now.

Many of the patients in Stourbridge were elderly but in better financial circumstances than those in Wollescote or Lye. It was during those times that I understood the differences between those who had extra care because it was paid for and therefore treated us as an extra hired help, whereas those in poorer circumstances and who had very few extra resources were very grateful for the help received. District Nursing was a support service, almost just a 'tuck in' service, no clinical input at all. Now nurses are there to respond to clinical emergencies and have a supervisory role, whilst also addressing their long term health conditions.

Patients at the end of their life would generally go to hospital. Nurses then would be able to give morphine injections, but only up to 10pm. Then they would have to wait until morning for another dose. Syringe drivers were not then used. Patients would go into hospital to die because equipment needed for them was not available to the district nursing teams. Patients would often go into hospital when they didn't really need to.

I recall, the main conditions affecting people thirty years ago were similar to those dealt with now, e.g. strokes, terminal cancers, serious multiple sclerosis and those who were unable to care for themselves. However they would have died sooner than they do now. Now there are better support services and better medication. People's knowledge was less then, and the nurses were task orientated, focusing on the task and not beyond that. Nurses were only expected to do the task and no more. The whole culture is different now, with services planned around the patient,

> **"District Nursing was a support service, almost just a 'tuck in' service, no clinical input at all. Now nurses are there to respond to clinical emergencies and have a supervisory role."**

which involves the patient more and they have a better chance of surviving longer. Thirty years ago the patient wasn't asked what they wanted and the nurses got on with what they had to do. Referrals generally came from the GPs and then they left it very much to the district nurse to carry out what was necessary.

The transition from a hospital nurse to a district nurse was quite difficult as a newly qualified

> " I am very proud of the Palliative Care Service we now provide in Dudley. Working with other agencies such as Marie Curie, Social Services and voluntary agencies, we can now offer a 24 hour service to our patients who are at the end of their life."

junior nurse. Junior hospital nurses were part of a team and support was always there, but the district nurses were very much on their own. We learnt very quickly! The support systems which exist now for district nurses are ten times better than they were 30 years ago. We had no telephones to rely on. You just got on with it and sometimes found people in terrible conditions.

I will have lots of stories to tell one day. When a very young nurse, I was asked to visit an elderly man who lived in a large house in Wordsley. He needed a wash and to be got out of bed. Firstly I found the house almost impossible to find, it wasn't very accessible. We were always very glad to see the postman as he always knew where places were. As I drew up I could see the house was very run down and it had statues in the front garden. It was a big house, I had no instructions about how to get in and I couldn't find a way in. After walking round for ages, I came across a back door which was locked, so I rummaged round

and found a large key under a brick and it opened the door! I walked into a huge hallway which was deserted and very dark, and I was calling out 'hello'. No one was about. All the furniture was covered with sheets. Then I came across a spiral staircase, and went up. When at the top I found a bedroom which had a four poster bed and an open fire. The man I had come to visit was sitting in bed with his dressing gown on and a shot gun under his arm. He said that I shouldn't have come up the stairs as they are dangerous, you should have come up by the servants' entrance. No one in the team had told me any of this before I went! I was worried about the shot gun, but he was upset and said that there had been lots of damage to his garden done by intruders. I got to know him quite well after that and enjoyed hearing his stories. We got to know patients and their families very well.

Most of my caseload was of elderly and very elderly patients, but as care became more complex the caseload varied in recent years. The district nursing service can offer so much with the right support, the right skills and the right expertise.

Patients are treated at home (as they should be) – more so in the last five years. I am very proud of the Palliative Care Service we now provide in Dudley. Working with other agencies such as Marie Curie, Social Services and voluntary agencies, we can now offer a 24 hour service to our patients who are at the end of their life. Lord Darzi (who was then the Department of Health lead on the End of Life Strategy) came to Dudley and wanted to meet the Palliative Care Team, as we were the first PCT in Birmingham and the Black Country to provide such a service. He wanted to see how care of the dying was implemented at a local level, I think he was impressed.

District nursing has changed profoundly in the least 30 years. Patients have changed too. They are much more involved in the decision making. They are more knowledgeable about their illnesses and their care, and so too are

the nurses. Thirty years ago they would just do as they were told, a nurse would never speak to a consultant – it just was not done. Now there is more exchange of information between professionals and patients' expectations are higher, but this makes it more satisfying for the nurses. However, there is still a long way to go with palliative care.

History of Immunisation Services in Dudley

Introduction

The National Health Service (NHS) was formed on the 5th July 1948. The NHS Act 1946, which underpinned the service, planned to provide family doctors to the entire UK population 'free of charge'. Prior to this time health services were provided either by charities or to those who could afford to pay for the doctors' services. The NHS Act proposed health centres providing all services (today these might be called polyclinics!), but these never came to fruition since GPs were unwilling to join the proposed NHS, fearing they would become 'no more than officials of the State' (Spens,1946).

The public were encouraged to register with doctors who had joined the scheme and doctors who resisted the new NHS were left with the choice of joining or losing their practice. GPs unwilling to join argued successfully for a contract for services rather than of service and remained independent, self employed and organised their own professional lives (just as they do today).

1948 - 1960

In 1948 Dudley was one of 150 Local Authorities (LA), with their own Medical Officer for Health (MOH), who ran midwifery and child welfare services. The Education Act (1944) established school health services which provided all forms of medical and dental treatment to children attending local authority maintained schools. By 1948 the Local Authority had responsibility for nursing in the community and development of immunisation services and home help services; these were overseen by the MOH.

By 1948 the previous Poor Law institutions (workhouses) were being transformed into local general hospitals under the direction of the MOH of the LA. LAs ran fever hospitals and tuberculosis (TB) sanatoria. In Dudley these were located at Prestwood to the west of the Borough, which took mainly TB patients for long stay and Hayley Green to the south of the Borough which took patients with TB and scarlet fever. A small fever hospital was established at Quarry Bank. Patients were taken from their homes in fever vans to become inpatients at these institutions.

Quarry Bank Fever Hospital built 1890. (Photograph courtesy of Ned Williams)

Dudley Wood Clinic (Photograph courtesy of Ned Williams)

At this time tuberculosis, polio, measles, mumps, rubella and scarlet fever were all endemic with no vaccination available. The only routine vaccines available at the start of the NHS were for smallpox and diphtheria. Smallpox vaccine was no longer considered compulsory after 1948; although the MOH annual reports indicate this continued to be given in Dudley until it was eventually discontinued nationally in 1971.

Diphtheria immunisation had been used since the 1930s and was widely accepted across England by 1941. Dudley seemed to have been one of the early adopters of this vaccine having run a Local Authority Diphtheria Scheme in infant, junior and senior schools in 1938. Vaccination was also offered at Maternity and Child Welfare Clinics (for toddlers) such as Dudley Wood. The Medical Officer for Health's report that year (Reynolds, 1938) hailed the success of immunising almost 71% of children in the County Borough of Dudley, in just one year. A great achievement despite the costliness of the programme;

estimated to be one shilling and nine pence per child. Some areas of the UK still struggle to immunise over 70% of children today.

Following the successes of the late 1930s the post war years saw a decline in the uptake of vaccination in Dudley. By 1952, the MOH was reporting that only 11.5% of children under the age of one were 'vaccinated'; the following year this dropped to 9.4%. The reports fail to distinguish between vaccines given, but at that time it is likely that children were receiving diphtheria, pertussis (whooping cough) and smallpox vaccines, whooping cough vaccine having been introduced in 1950.

Although nationally there were both smallpox and flu outbreaks in 1952, no mention of the impact of these on Dudley can be found in the available archives.

Parents were already complaining about increasingly 'complex' immunisation schedules when in 1956 a combined vaccine for diphtheria and pertussis was introduced

nationally. In Dudley the increase in uptake of all immunisations rose to 31.7%, and was attributed to greater acceptance of this vaccine by parents and the numbers of injections having been reduced. There remained concerns that this rate was not high enough to prevent the spread of smallpox which could 'be introduced at any time as a result of air travel'. Also introduced that year was polio vaccination by injection. This vaccine had to be given four times and was restricted to certain age groups by the Ministry of Health (now Department of Health). In Dudley only 6% of parents responded to the Ministry's requirement to 'register' for it, resulting in vaccine being available for only 68 children. (Reynolds, 1956).

1960 – 1970

The MOH annual report of 1960 alludes to the Medical Research Council's advice against combined immunisation. This had resulted in disappointingly low uptake of diphtheria and pertussis vaccine with only 60% of four year olds having been immunised. Later that year new evidence of safety allowed the national introduction of a triple vaccine against diphtheria, pertussis and tetanus.

By 1962 the MOH annual report was preoccupied with an outbreak of smallpox in a 'neighbouring authority'. This had boosted the uptake of the vaccine with patients requesting vaccine for themselves and their children. A special vaccination clinic was held at Central Clinic (still there today) and efforts were taken to increase uptake.

In February 1962 oral polio vaccine for routine vaccination was introduced by the Ministry of Health. A fourth dose of injectable polio vaccine was recommenced this year, having been suspended due to vaccine shortages in previous years.

Oral polio vaccine was rolled out across Dudley and by the end of the year 79% of the population under 20 years of age had been vaccinated.

Despite having a good track record when introducing new vaccines, Dudley failed to sustain early gains and overall immunisation uptake was poor. In 1962 the Ministry of Health demanded that Local Health Authorities prepare comprehensive vaccination and immunisation plans. Certain areas where uptake was poor were highlighted in the report and Dudley was mentioned as being 'near the bottom of the league table'. The MOH report of 1962 is interesting since it reports that diphtheria uptake among those born in 1961 was 70% and pertussis uptake was 45%. These antigens were combined into one vaccine, along with tetanus, in 1961. The only explanation for the difference in uptake must be that single antigens were still available for parents to choose. These anomalies in data pertaining to uptake of individual antigens still exist today.

In 1963, the MOH report highlighted the national push on poor immunisation rates and efforts made in Dudley. The LA, in conjunction with the Dudley Executive Council, made arrangements for a new medical card to be issued to every child under 5 years of age. The card entitled "Active Immunisation against Infectious Disease" set out the vaccination and immunisation schedule. In order to increase uptake parents were given the option of vaccination at either their GP or infant welfare clinics. The report echoes many of the dilemmas faced today with some element of despair entering the MOH's report: "it is difficult to see what other steps can be taken". The efforts of Medical Officers, Health Visitors and School Nurses are all mentioned along with the use of leaflets, circulars, press advertisements and personal approaches but still Dudley's position was not satisfactory (Reynolds, 1963).

Advice on vaccination and immunisation to the UK Government is provided by the Joint Committee on Vaccination and Immunisation (JCVI) formed in 1963. In 1965, the JCVI decided not to launch a general measles programme but to make vaccine available for GPs wishing to use it. As a result of ongoing outbreaks every 2nd year and GPs using more and more vaccine, a Medical Research

Council trial was conducted which demonstrated the value of immunisation and therefore routine measles vaccine was eventually introduced into the programme in 1968.

Until 1966 GPs had not been funded separately for immunisation service delivery but the 1966 Package Deal (also known as the GP Charter) provided GP's with a small fee for every immunisation given; known as 'item of service' payments (Rivett, 1998).

In December 1967 the Chief Medical Officer for Health informed the Local Authority that the Joint Committee on Vaccination and Immunisation had reviewed the existing schedules; which at that time differed by region. There was a recommendation that the multiple schedules should be replaced by a single national childhood immunisation schedule.

The local Medical Officer for Health's report in 1967 acknowledged that on some occasions not all vaccination and immunisation carried out by GPs were being reported to the central information records held by the local authority department (Reynolds, 1967). This continues to be a problem today. Weekly vaccination and immunisation clinics were introduced and the appointments scheduled centrally (as still happens today). GPs were at this time required to give records of their activity to the Executive Council. A new system of documentation was introduced which resulted in the LA receiving records from the Executive Council.

In 1968 the JCVI recommended that vaccination against measles should be offered to all children up to and including the age of 15 years. There were vaccine supply problems at the time and the programme had to be phased in; being offered to susceptible children first. To this end Dudley ran a publicity campaign to highlight the availability of the vaccine for children aged 1-7 years (Reynolds, 1968).

The measles vaccine programme suffered a set back in March 1969 when vaccine produced by one manufacturer had to be withdrawn. The reasons for this withdrawal appear to have been lost in the 'mists of time'.

Vaccination of Persons Under Age 16
Complete During 1971

Table 1 – Completed Primary Courses

	Year of Birth					Others under age 16	Total
Type of vaccine or Dose	1971	1970	1969	1968	1964-1967		
1. Quadruple DTPP	-	-	-	-	-	-	-
2. Triple DTP	424	2122	132	27	17	3	2725
3. Diphtheria/Pertussis	-	-	-	-	-	-	-
4. Diphtheria/Tetanus	13	136	10	7	169	161	496
5. Diphtheria	-	-	-	-	13	2	15
6. Pertussis	-	1	-	-	-	-	1
7. Tetanus	-	-	-	1	-	429	430
8. Salk	-	-	-	-	-	-	-
9. Sabin	432	2267	149	46	227	681	3802
10. Measles	-	1428	404	173	493	4	2502
11. Rubella	-	-	-	-	-	-	-
SUMMARY							
Immunised against:							
Diphtheria	437	2258	142	34	199	166	3236
Whopping Cough	424	2123	132	27	17	3	2726
Tetanus	437	2258	142	35	186	593	3651
Poliomyelitis	432	2267	149	46	227	681	3802

(Taken from Reynolds, 1971)

Vaccination of Persons Under Age 16
Complete During 1971 (continued)

Table 2 – Reinforcing Doses

Type of vaccine or Dose	Year of Birth					Others under age 16	Total
	1971	1970	1969	1968	1964-1967		
1. Quadruple DTPP	-	-	-	-	-	-	-
2. Triple DTP	-	-	-	-	-	-	-
3. Diphtheria/Pertussis	-	28	63	11	137	4	243
4. Diphtheria/Tetanus	-	6	6	4	2625	214	2855
5. Diphtheria	-	-	-	-	24	4	28
6. Pertussis	-	-	-	-	-	-	-
7. Tetanus	-	1	3	6	9	1625	1644
8. Salk	-	-	-	-	-	-	-
9. Sabin	-	31	68	14	2777	1777	4667
SUMMARY							
Immunised against:							
Diphtheria	-	34	69	15	2786	222	3126
Whopping Cough	-	28	63	11	137	4	243
Tetanus	-	35	72	21	2771	1843	4742
Poliomyelitis	-	31	68	14	2777	1777	4667

(Taken from Reynolds, 1971)

What was evident was that this had an adverse effect on uptake in Dudley, for some months, but by the end of the year children were once again being brought forward for vaccination.

1970 -1990

Dudley seemed to have been involved in immunisation research in 1970. There are reports of arrangements for a clinical trial of Wistar (rubella) vaccine to be carried out in the County Borough (Reynolds, 1970). That year the JCVI recommended that immunisation against rubella should be offered to girls between their 11th and 14th birthday.

Since Dudley already had its trial plans in place the Department of Health and Social Security (DHSS) was approached and Dudley was given permission to continue its trial of immunising all girls aged between 12 and 14 years. Vaccinations were carried out in schools during October 1970 when a total of 1,514 girls were vaccinated. The records fail to give a denominator therefore percentage uptake is unknown.

By 1971 the MOH reports had become less comprehensive with little qualitative discussion on the vaccination and immunisation situation and service. From the statistics reviewed, Dudley appeared to be achieving higher uptake than the national average. The detailed statistics were only provided as numbers vaccinated with no denominators. Therefore uptake rates could not be ascertained from these data (Table 1 and 2).

Despite previous efforts to improve reporting, the MOH report in 1972 revealed concerns about the accuracy of uptake data. Details of children immunised in other authorities was often delayed or not provided and some providers only sent details once the whole schedule was completed. These remain problems to this day.

The Dudley Medical Officer for Health reports ceased in 1972 prior to the transfer of Local Authority health functions to the NHS in 1974. Nationally, immunisation coverage suffered some major setbacks and in 1988 uptake in Dudley was still only 73.6% (DPH, 1989). The legacy lives on.

Since 1988 computerised child health registers across the country have held vaccination details for all children resident in the area. Dudley seems to have had central information records held, by the local authority department, since at least 1967 and appointments calling children were computerised in 1974. This had enabled first the MOH and later the Directors of Public Health to produce the reports of local uptake data, and to feed this back at local level (DPH, 1989). During the 70s and early 80s measles vaccine cover was poor and measles epidemics continued to occur every two years.

Successes had been seen with the introduction of pertussis (whooping cough) vaccine. Nationally cases had fallen from 100,000 to only 2,400 by 1973 (uptake rate over 80%). However in 1974 the immunisation agenda hit a major obstacle with a scare (later refuted) claiming neurological complications associated with the pertussis vaccine. Cover fell from 80 per cent to 30 per cent and major epidemics of whooping cough followed in 1977 -1979 and 1981-1983. In Dudley the uptake of pertussis vaccine had been 75% in 1973 but had fallen to 23% by 1975. It took ten years for

balance to be restored. A small number of parents and clinicians still request vaccines without pertussis, so the legacy lives on.

'Promoting Better Health' a White Paper outlining government proposals was published in November 1987. It presented the NHS GPs with a package that left room for negotiation; financial incentives would be used to encourage specific services such as immunisation (Rivett, 1998). In Dudley, GPs were given targets for vaccination for the first time. One being that 80% of children should receive their primary immunisation; GPs would have financial reward for this. One Dudley GP's account of trying to attain these targets is amusing. (See below).

In 1989 the Director of Public Health for Dudley Health Authority produced the 1988 annual report (DPH, 1988). By this year the Regional Health Authority had set targets of 90% uptake for diphtheria, tetanus, polio, whooping cough, measles and rubella.

Towards the end of 1988, a new vaccine called MMR providing protection against

"One day while reviewing the practice's immunisation performance we discovered that only 79.9% of children had had their primary immunisations. The target for an extra incentive payment was 80%. This 0.1% equated to only two children.

I was aware of a family on the Wren's Nest Estate; none of whom had been brought to the practice for their immunisations. I grabbed my bag, the necessary vaccine and records and set off for the house. The mother opened the door heralded by the shouts and yells of multiple children running around the house. I explained the reason for my visit and asked if I could immunise the children at home. The reply was something to the effect of - "if yow can catch 'em, yow can jab 'em". The next few minutes were spent happily cajoling children to have their jab. The practice hit their 80% target that quarter."
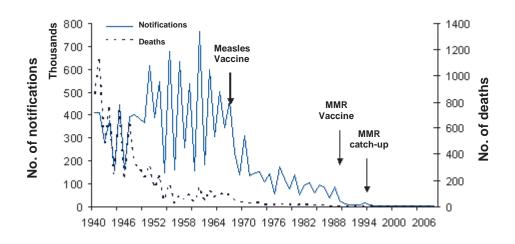
Dr A Blackman
Eve Hill Medical Practice

Measles: A case study

The charts below illustrate the large decrease in measles notifications and deaths observed since the introduction of a measles vaccination programme. The last recorded death from measles in Dudley was in 1998, and prior to that there was one death in 1988.
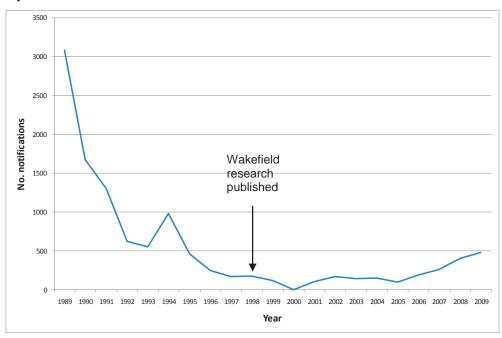
The second chart illustrates the increase in notifications since doubts over the safety of MMR vaccine were raised in 1998.

Graph 1: Annual measles notifications and deaths, England & Wales 1940-2008

Source: Health Protection Agency, 2010

Graph 2: Annual measles notifications West Midlands 1989-2009

Source: Health Protection Agency, 2010

measles, mumps and rubella was introduced and offered to all children around the age of 14 months, replacing the measles vaccine. Dudley reported that the vaccine had been well received and the regional target figure of 90% uptake was expected to be achieved by end of 1989. The DPH's report for the year 1989 confirmed this aspiration with MMR uptake being 90%. They were still struggling to overcome the pertussis scare with uptake being 81%.

1990 to present

There were two factors which affected the uptake of immunisation in 1990; the timing of the primary course of immunisation was changed aiming to improve protection, and the new GP Contract included targets for each General Practice. From April 1990 practices were remunerated on the basis of reaching certain percentages of the practice population immunised and not, as previously, for each individual course of immunisation.

Another new vaccine called Hib (against Haemophilus influenzae B) was introduced in October 1992 for children less than 4 years. By 1996 uptake exceeded 95% and cases dropped dramatically.

In 1994 following advice from the Chief Medical Officer of the DOH a mass vaccination of school children against measles was planned for November. In Dudley over 45,000 children were scheduled to be vaccinated with MMR vaccine over a period of 4-5 weeks. The outcome of this exercise could not be found in available reports (DPH, 1994).

The high uptake of MMR vaccine was maintained until 1998, when that year the publication of research by Andrew Wakefield and colleagues in 'The Lancet' medical journal, suggested a link between the combined vaccine and some cases of Autism. Since the publication of this report, numerous research studies have been performed and the findings of this original research have been refuted and discredited. In 2004 the author's conflict of interest emerged, undermining further the initial report. This scare initially effected a fall

in uptake to below 80%. Outbreaks of measles followed. There were 740 measles cases in England & Wales in 2006 and one child died; the first measles death for 15 years. There were 917 cases in 2007; and a second death in 2008. As a result of lower levels of immunisation against measles, the number of cases continued to rise exceeding 1000 in 2008. At a local level in 2008 there was one confirmed case of measles in Dudley and 4 unconfirmed notifications (See graphs 1 and 2 on previous page).

The advent of the new Millennium brought an upturn in activity related to immunisation. Vaccine schedules were changed; new types of existing vaccines were introduced; and completely new vaccines were added to the national programme.

One vaccine was withdrawn from the universal programme, BCG for tuberculosis, and is now recommended for those in 'at risk' groups. These changes were made as a result of increasingly rigorous surveillance of vaccine preventable disease epidemiology and surveillance of antibody levels in anonymous but age linked blood samples. A summary of these changes is available in Table 3.

Between 2003/4 and 2008/9 uptake of childhood immunisations remained high in Dudley with uptake of primary vaccines for babies (DTaP/IPV/Hib, MenC, pneumococcal conjugate vaccine (PCV)) being over 90% (see graph 3)

MMR uptake remained poor throughout the late 1990s and beginning of the 2000s. Data from 2003/04 to 2008/09 reveals a gradual but slow return of confidence in the vaccine with increasing uptake rates. Uptake of the newer vaccines introduced at 12 months (Hib/MenC combined) and 13 months (pneumococcal vaccine given with the MMR) remains below expectation highlighting the phenomenon of perceived reduction of risk as the child gets older and the proximity of these vaccines to the first MMR dose (see graph 4).

Graph 3

Vaccine Uptake at Age 12 Months

Legend:
- DTaP/IPV/Hib
- MenC
- PCV

% uptake (y-axis: 0 to 100)

Year (x-axis): 2003/04, 2004/05, 2005/06, 2006/07, 2007/08, 2008/09

Please note: 2008/09 = three quarters of data

Graph 4

Vaccine Uptake at Age 2 Years

Legend:
- Hib/MenC
- MMR (1st Dose)
- PCV

% uptake (y-axis: 0 to 100)

Year (x-axis): 2003/04, 2004/05, 2005/06, 2006/07, 2007/08, 2008/09
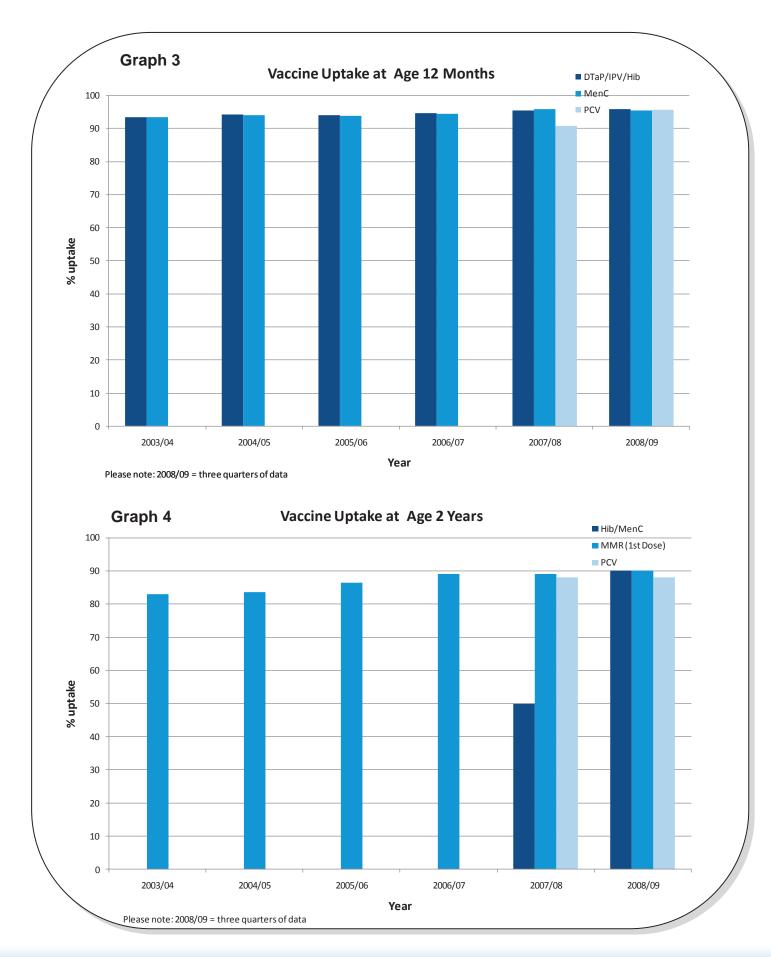
Please note: 2008/09 = three quarters of data

Table 3 – Summary of Vaccine Changes/Introductions/discontinuation 2001-2008

Date	Vaccine Change/Introduction/Discontinuation
2001	3 component acellular Pertussis booster added to pre- school DT
2001	Pneumococcal conjugate vaccine for at risk children
2002	Meningitis C for all under 25 year olds
2003	Hib catch-up for some children who had been given 3 component acellular Pertussis in primaries (this seemed to have reduced the potency of the Hib element)
2004	New vaccines were procured nationally. Diphtheria, Tetanus, Pertussis, Hib, Polio (DTaP/IPV/Hib) now a '5 in 1' vaccine. New vaccines for pre-school and school leaving boosters were also introduced.
2005	Outbreak of Mumps among those who only received one MMR or MMR & MR
	July 2005 – Universal BCG stopped
2006	Pneumococcal conjugate vaccine added to primary schedule
2006	Hib/Men C introduced to give a booster of Hib in 2nd year of life, given at 12mths.
2007 July	Hib catch-up (for 2-4 year olds) who had only had Hib in primaries
2008 Aug	MMR Catch-up for all children (13mths to 18 years) who had not had two doses of MMR
2008 Sept	Human papillomavirus Vaccine (HPV) introduced for 12-13 year old girls with a catch-up programme for girls up to age 18 years.

Lessons Learnt from the Past

Looking back over the last 60 years of immunisation history for Dudley has highlighted some interesting themes which have resonance today.

The MOH reported problems with data from GPs and other health authorities not reaching the central immunisation surveillance system. Today the GP systems and the Child Health Information System (CHIS) still cannot connect to each other directly and notification that a child has had an immunisation still relies on paper and mail. Additionally data between some health authorities is still transferred in the same manner.

There are still some parents who request vaccines without pertussis; a legacy of the scare of 1974. This whole issue was repeated in 1998 with the MMR scare. The claims of links to neurological disease made against both these vaccines have now been disproved but parents, and grandparents, remain suspicious and concerned about the risk to their children.

During the early introduction of measles vaccine, supply issues prevented a full roll-out to all children. A lack of polio vaccine in the late 1950's prevented the administration of the recommended 4th dose. Vaccine supplies for the childhood programme are now managed nationally and it is rare that no vaccine is available. On occasion vaccines intended for other countries have had to be diverted into the UK system and this has caused some problems at local level with patient information leaflets in England becoming 'detached' from the foreign vaccine.

In 1956, when vaccines were first combined into one injection, parents began to express concerns over the complexity and numbers of vaccines children were given. As vaccine

preventable diseases become rarer parent's concerns around immunisation sway towards considering the risk of the vaccine as opposed to the risk of the disease. On the face of it children now receive more vaccines than ever before. The reality is that the vaccines children are given now are infinitely much more 'refined' than those given in the past. In 1960 a child was injected with over 3000 different proteins in the vaccines they received. Today the vaccines contain less than 300 proteins; however there are still perceptions that the number may 'overload' a child's immune system.

If vaccine programmes were considered complex in 1956 they were nothing compared to today and they are likely to get more complex in the future.

The MOH worked hard to introduce the vaccine programmes in the 1930s and indeed achieved over 71% uptake, but by 1953 this had dropped to 9.4% uptake among under 1 year olds.

By 1962 it was evident that Dudley had failed to sustain its early high uptake and was described as being near the bottom of the league table. It is observed that initial interest in a new vaccine is high and uptake benefits from a 'honeymoon' period, but without sustained promotion, effort and resources, uptake all too often drops off.

Change remains constant and has been very evident throughout the sixty years. There have been numerous reorganisations of services, new Health Acts and new contracts for providers and commissioners of services. This still continues and is likely to be sustained.

The Future of Immunisation?

The national programme now protects children against 10 vaccine preventable diseases: diphtheria, tetanus, pertussis, polio, Hib, meningitis C, pneumococcal disease, measles, mumps, and rubella.

Although not universal, some at risk children can also receive vaccination against human papillomavirus (HPV), tuberculosis and hepatitis B.

There is ongoing review of infectious and communicable diseases and vaccine research both nationally and internationally. In the UK the JCVI advises the Government on recommended vaccines for the UK programme; having reviewed all the evidence of efficacy, safety and burden of vaccine preventable disease in the UK.

There are vaccines available internationally now which could, if considered appropriate, be introduced into the UK programme in the future.

Instead of the '5 in 1' (DTaP/IPV/Hib) vaccine, there is now a '6 in 1' available which includes hepatitis B with the other primary vaccines (DTaP/IPV/Hib/Hep B). Of consideration is the fact that this combination uses a pertussis component previously used in the UK, but changed when it was evident it affected the Hib protection of the combined vaccine.

There are concerns about the burden of disease caused by chicken pox (Varicella). There is now an MMR/varicella vaccine available. There needs to be careful consideration given to the public acceptability of a quadrivalent vaccine including MMR. In addition there are concerns that reducing the burden of chicken pox in children could result in more adults developing shingles (Herpes zoster). There is a vaccination against Herpes zoster and this is also under consideration.

Rotavirus oral vaccine has been introduced in some countries and has seen cases of gastroenteritis caused by this organism drop. It is, however, an expensive vaccine and the mortality and morbidity caused by this organism in the UK is relatively low. Should the cost of the vaccine come down this vaccine could be introduced in the near future.

There are other vaccines currently in various stages of research trials.

In the short term (within 3 years or so) the following may be available:

Influenza – With improved adjuvants (new adjuvants for current vaccines – to allow better immunogenicity – smaller doses needed so there is increased manufacturing capacity and enhanced protection and cross protection).
Pandemic strains (to pre-empt any future pandemic).
Universal vaccine – which will work against all strains of flu and may only have to be given once instead of each year.
Vaccine for children – current vaccines are ineffective for children under 6 months of age.

Meningococcal B (Men B) – The 'B' strain of meningococci causes 90% of meningitis. Early trials of these vaccines are promising.

Meningococcal ACWY (conjugate) for under 2 years old. Although this vaccine exists in polysaccharide form for older children and adults, children under 2 years of age do not mount a good immune response when given it.

Pneumococcal vaccine. There are trials of new pneumococcal vaccines which may afford protection against more or even all of the strains. The current vaccines for children protect against 13 strains; the adult vaccines protects against 23 strains. There are over 100 strains of pneumococcus.

In the medium term - within next 5 years

Clostridium difficile vaccine – there are trials planned for elective surgery patients in late 2008, early 2009.

Group B streptococcus – can cause life threatening disease in babies. The challenge is that there are multiple strains of this organism. Additionally this vaccine would have to be given to the pregnant mother; an issue likely to cause concern.

Tuberculosis – Current BCG vaccine is largely ineffective at protecting adults against lung disease. There is a need to trial vaccines for tuberculosis in HIV positive patients too.

Cytomegalovirus – causes congenital infection in babies with 50-90% of affected babies having major neurological damage, such as hearing loss, cerebral palsy, and learning difficulties. The virus can also affect AIDS patients and the elderly.

Staphylococcus aureus vaccine – might be effective against MRSA too. This would be likely to be used for elective patients (due to be admitted to hospital) but it is yet to be established how soon before admission it should be given.

In the longer term - over 10 years or more

HIV vaccine development is proving problematic since natural infection with HIV does not produce antibodies which confer immunity. HIV is a rapidly changing virus so a vaccine might not work against future emerging strains.

Possible Future Developments

Short term
(3 years or so)

Influenza
Meningococcal B (Men B)
Meningococcal ACWY for under 2 year's old
Pneumococcal vaccine

medium term
(within next 5 years)

Clostridium difficile vaccine
Group B streptococcus
Tuberculosis
Cytomegalovirus
Staphylococcal aureus

In the longer term
(over 10 years or more)

HIV
Respiratory Synctial Virus (RSV)
Cancer vaccines
New HPV vaccines

Respiratory Synctial Virus (RSV) – produces bronchiolitis and pneumonia in children predominately under the age of 2 years. RSV is the commonest cause of hospital admission for respiratory illness in young children in the UK. Currently there is passive immunity available in the form of antibodies (Palvizumab) but this is only for at risk children and is very expensive.

Cancer vaccines – there is a theory that vaccines could be produced from patients' own cancer cells and modified so that the immune system recognises them as 'bad'. Potentially these 'foreign' proteins would produce an immune response in the body, leading to the production of antibodies which would attack not only the vaccine particles but the patients' cancerous cells.

New HPV vaccines – containing more strains of the human papillomavirus (the current vaccine only protects against 2 strains of the virus that cause 70% of cervical cancer). Vaccines containing more strains could prevent more cancer. Alternatively a vaccine against the core of the virus will work against all strains of HPV.

Conclusion

The future for immunisation is set to be equally as exciting and changeable over the next 60 years as it has in the past 60 years. The advent of novel technologies, including nano-technology and genomic engineering, is likely to produce exciting innovations in the fight against vaccine preventable disease.

Developments in Pharmacy and Prescribing

Overview

It is 30 years since the declaration on primary healthcare was made at an international conference in Alma-Ata (now known as Almaty, the largest city in Kazakhstan). The declaration was ground breaking in that it was the first international declaration that stated the importance of primary healthcare. It is now adopted by the WHO as the key to achieving the goal of 'health for all.'

This chapter considers the changing role of community pharmacists in Dudley over the past 30 years, both in terms of the services provided and the medicines dispensed; how have services changed and what contribution is made towards meeting the definition of primary care in the declaration? Community pharmacists who were practising in Dudley during the '70s, have provided insight into how their practice was different.

The chapter looks at the 'blockbuster' drugs of the '70s and 2000s to provide an insight into whether the role of medicines has changed in society. Finally, the future of pharmacy services is considered in the context of the declaration and examines the potential of models such as the Priory Community Pharmacy, a public health focused service, to deliver against the declaration of Alma-Ata.

Community Pharmacy in the '70s

The nature of the work
Community pharmacy in Dudley in the 1970s was in some ways similar to the profession today in that:

- Services were provided through a 'chemist shop'
- The 'Pharmaceutical Chemist' or Pharmacist was professionally qualified to dispense medicines.
- Contracts were provided by the local NHS to dispense prescriptions written by GPs and dentists.

- The profession was graduate entry; however this had only been the case since 1970 when the Pharmaceutical Chemist qualifying exam ceased to exist.
- The chemist was a first port of call for minor ailments.

However, the work of the community pharmacist was mainly based around the prescription. Although the number of proprietary medicines had increased dramatically over the previous 10 years, the pharmacist would have still spent considerably longer than present on making medicines from scratch or 'extemporaneous dispensing', particularly for creams and ointments:

'We dispensed large quantities of Benylin and Actifed products for coughs, together with extemporaneous preparations such as "Mist, Tussi Nig." and "Mist. Ammon Chlor et Morph" [ipecacuana and morphine and ammonium chloride and morphine mixture, both used for coughs]. The preparation of these products was done by all of the dispensary staff in an egalitarian way via a rota

system. When the junior staff performed this duty the quantities used were checked by the more experienced. We also prepared the "Aqua. Chlorof." [chloroform water, a standard diluent used for making mixtures] and "Aqua. Menth. Pip." [peppermint water, used to treat indigestion] that were used in the preparation of the others.' Patrick McGraghan

"I remember working in a community pharmacy in the '70s. We used to make our own syrup – it was too expensive to buy – in a big jam kettle on top of a gas burner. This wouldn't have got through today's health and safety regulations"

Judith Hesslewood

'we were manufacturing fewer items in the '70s than in the '60s, though we still made suppositories. In the dispensary, before [the current day] health and safety regulations came in we were using lots of equipment now considered to be antique. In the '70s, all tablets were bought in bulk so there was more counting and packing, though we still made creams and ointments. Inhalers were just coming on the market.' Keith Round

Nowadays, few products are manufactured in the pharmacy. Any medicines not available as proprietary products are ordered from specialist manufacturers. The emphasis has shifted from predominantly dispensing to the provision of a wider range of patient focused services.

Relationship with patients

In the '70s, prescriptions were commonly written in latin; patients often did not know what they were taking and may have had little contact with the pharmacist.

'In the early 1970s I was working in Boots, Market Place in Dudley. The dispensary was situated upstairs away from customers and patients. Contact was via a lift system and telecom to the dispensary staff manning the "front desk". Members of the pharmacy staff were not able to discuss treatment with patients, who were referred back to the GP if there were any problems.' Patrick McGraghan.

'I do not remember when adding the name of the item dispensed was put on the label. It may have been around that time. Patients were encouraged to treat doctors as gods, particularly by GPs, whose word had to be followed precisely and in fact patients rarely criticised their GP and before the advent of naming medicaments on labels were rarely told what they were taking.' Patrick McGraghan

In the present day, patients are far better informed of what they are prescribed and health professionals are expected to involve the patient as an equal partner in the decision making process. The increasing use of web based resources, the high profile of medicines in the media and the work of patient support groups also mean that patients have far greater influence on the choice of medicines. The 'medicines use review' service provided by most pharmacies aims to improve patients' understanding of their medicines in order to get the most from them.

In terms of the relationship with patients, the pharmacist now offers a much broader service including healthy living advice, supporting patients to get the best of their medicines and specific services such as smoking cessation and emergency hormonal contraception. The vast majority of pharmacies now have consultation areas which provide patients with a much greater degree of privacy.

Relationship with GPs

There has always needed to be communication between pharmacists and GPs to ensure that the patient gets the product

"There was far more over the counter dispensing. We would mix something up in the dispensary for a cough. I used to tell patients that they had to bring the bottle back if they needed some more. I used hieroglyphics on the label to identify what was in the mixture. Otherwise we had to rely on memory. We tended to do a lot of ointments for pustules and scabby things, and just label them as 'the ointment'."

Peter Tilley

intended. The role of pharmacists has changed from one of carrying out orders (the Rx symbol means 'recipe' in Latin or 'take thou') to one of taking responsibility for the safety of the medicine prescribed for the specific patient. The explosion of proprietary products containing very potent medicines and the increasing complexity of prescribing, placed greater emphasis on the appropriate selection of a medicine for the individual patient.

In the 1970s, the relationship between pharmacists and GPs was variable:

'There was no relationship with GPs, only to ask for clarification on prescriptions. They did not want to know us. There is now a greater need to consult with GPs, and they ask us for advice more.' Keith Round.

'As I remember it, the practice of pharmacy was mainly a supply function. We corrected GPs errors with a phone call, but rarely, if ever, criticised the prescriber, at least not in public.' Patrick McGraghan

'We had a very good relationship with GPs. We had a very good social life together which

relationships.' Peter Tilley

In 1982, the relationship between prescriber and pharmacist was clarified, at least in legal terms, by the 'Migril case.' Considering the case of gangrene following an overdose of a migraine product, the high court ruled that the prescribing GP and dispensing pharmacist were equally liable and that the pharmacist had a duty of care to the patient to ensure safety of the medicine prescribed. This precedent was set to change not only the legal, but perhaps the professional status of the pharmacist.

The first 'blockbuster' drug

Throughout the 1960s and 1970s, the number of proprietary medicines available was on the increase, though perception was that the armoury of remedies available was basic compared to those available today.

However, the late '70s did herald the arrival of the first modern 'blockbuster' drugs. In terms of drug developments, perhaps the most significant of the decade was the arrival of the H_2 antagonist, Tagamet (cimetidine) in 1976.

"Really effective drugs as we recognise them today were crude and rare but were on the increase during the '60s & '70s. The benzodiazepines were used extensively, phenylbutazone and indomethacin were probably the most widely prescribed anti-inflammatories, though aspirin was still widely used for adults and children as an anti-pyretic [fever reducing] analgesic. Slimming aids were of the amphetamine variety and were kept on open shelves in pots of 1000."

Patrick McGraghan

made for a good professional life. The Medical Services Centre [a multidisciplinary educational facility in the grounds of the Corbett Hospital and only the second such facility in the country] helped integration with all professionals and greatly improved

The availability of this drug revolutionised the management of peptic ulcers, literally over night. Use of this medicine meant that patients with peptic ulcers could now be cured over a period of several months without the need for surgery or radical changes to diet and lifestyle.

The blockbuster drugs of the day – a reflection of NHS focus?

	H$_2$ antagonists (1970s to '80s)	Statins (2000 onwards)
Which medicine?	Cimetidine, ranitidine and others.	Simvastatin and others.
What do they do?	Suppress the production of acid in the stomach.	Reduce levels of cholesterol in the blood.
What are they used for?	**Treatment** of dyspepsia, peptic ulcers, oesophagitis.	Reduction in cholesterol, **prevention** of coronary heart disease.
How effective are they?	Number needed to treat (NNT) of 5 for healing of oesophagitis	NNTs of 35 and 11 for primary and secondary prevention respectively, of 'anything bad'.
Beneficial impact on patient care?	Improved quality of life for many ulcer sufferers who previously faced significant dietary and lifestyle modification and/or surgery.	Little 'noticeable' impact on patients quality of life, other than reassurance of cholesterol lowering and reduced risk of heart attack.
Adverse impact on patient care?	Overall, very safe drugs. Main side effects of cimetidine are gynaecomastia and confusion in the elderly. Concerns over increasing risk of stomach cancer unfounded.	Overall very safe, though rare deaths due to kidney failure prompted withdrawal of Cerivastatin and prompted increased vigilance with remaining drugs in this class. Concerns over deaths due to accidents and suicides remain unfounded.
Impact on the health service?	Significantly reduced demand on gastrointestinal surgery, practically overnight.	After a slow start, significant reduction of cardiovascular mortality. Use endorsed by national policy.
Impact on the health budget?	Peak period pre-dated close watch on primary care spend, but financial impact was a consideration well into the 1990s. A key issue was the cost difference between generic cimetidine and the proprietary Zantac (ranitidine). Overall volume of prescribing was an issue for many.	Top of most PCTs' drug spend for a number of years. Generic simvastatin has reduced impact on the drugs budget but cost effective choice (not volume) remains a focus.
Blockbuster status?	Tagamet was the first 'blockbuster' – first drug to top $1billion sales in the US.	$4.5billion sales in US in 2005-last full year before patent expiry.
Where are they now?	A little used alternative to the more potent proton pump inhibitors (PPIs). Both classes now available as generic medicines.	Still most widely used medicines in primary care, though availability of generic simvastatin has reduced health service costs.
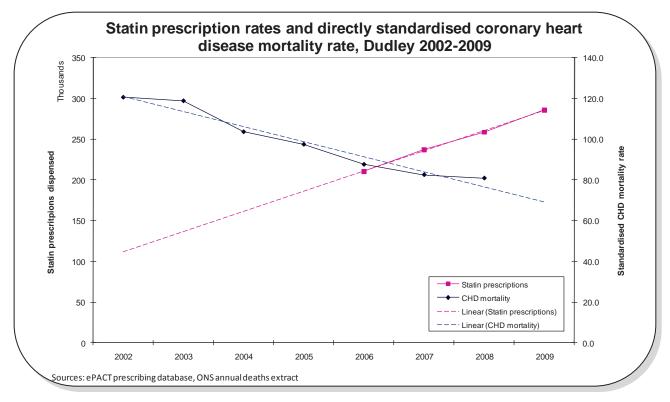
Cimetidine was followed by a number of other 'me-too' drugs in the same class, and was knocked off the top spot by Zantac (ranitidine) which was marketed very effectively by manufacturers, Glaxo.

Eventually, the H_2 antagonists were superseded by the more potent proton pump inhibitors which became the blockbusters of the 1990s. As prescribing costs escalated in the 1980s and 1990s, acid suppression drugs were top of the hit list for NHS budget holders. Generic substitution, dose step-up and step-down, and use of less expensive alternatives (such as antacids) were a key focus for NHS pharmaceutical advisers. A frequent perception was that these medicines were premium price treatments for indigestion and big 'savings' were made by controlling their prescribing.

Toward the end of the 1990s and into this current decade, pole position in the medicines charts was occupied by the statins – medicines which lower cholesterol levels in the blood and so reduce risk of cardiovascular disease. The contrast with the equivalent 'chart toppers' in the 1970s and 1980s is a strong reflection of the changing emphasis of the NHS; the shift from treatment of illness to

the prevention of disease. The statins, together with good clinical practice, have played a key role in reducing mortality due to coronary heart disease in the UK. In comparison, the H_2 antagonists were prescribed mostly to alleviate symptoms of ulcers and dyspepsia (indigestion). However, their impact on quality of life and resource utilisation (for example surgical intervention), was still remarkable from a public health perspective. Unlike the statins story, there was little in the way of policy driven provision to achieve specific population based goals or tracking clinical and financial impact. Furthermore, in the 1970s, there was little in the way of clinical guidelines to guide prescribers on patient treatment issues.

The prescription rate of statins by Dudley GPs is shown in the figure below. Also included on this chart is the decreasing mortality rate due to coronary heart disease. Although the mortality rate is likely to have been influenced by a range of medical and lifestyle interventions and trends, statins have made a significant contribution to this decline.

Statin prescription rates and directly standardised coronary heart disease mortality rate, Dudley 2002-2009

Sources: ePACT prescribing database, ONS annual deaths extract

How do pharmacy services align to the Alma-Ata definition of primary care?

It is evident that pharmacy services have changed significantly over the last 30 to 40 years. There is much less manufacturing of medicines in the pharmacy and services are now much broader than simply dispensing. Furthermore, specific medicines other than vaccines now play a role in public health policy aimed at improving the health of the population. A key question remains: Have these changes resulted in pharmacy services being more closely aligned to the definition of primary care contained in the Alma-Ata declaration?

'Primary care addresses the main health problems in the community, providing promotive, preventive, curative and rehabilitative services accordingly'
                                   Alma-Ata Declaration

In the 1970s, community pharmacists, as with most healthcare services, responded to patient's ailments or complaints, providing either treatments prescribed by doctors, or responding to symptoms with an 'over the counter' product. However, significant changes to Pharmacy Regulations, introduced in 2004 have resulted in much more emphasis being placed on life-style and disease prevention. Pharmacists are now required to provide advice on healthy lifestyles and to participate in health promotion campaigns. Recent campaigns provided by Dudley pharmacists include:

- Promotion of the bowel cancer screening programme
- Breast feeding
- Alcohol awareness
- Continence

Furthermore, the PCT has commissioned a number of enhanced services from community pharmacists including provision of emergency hormonal contraception, smoking cessation interventions, Chlamydia screening and needle exchange. The commissioning of these services is informed by a robust process – the 'Pharmaceutical Needs Assessment' - which is now a statutory duty of Primary Care Trusts. This involves identifying population needs which could be met with pharmaceutical services, down to local community level.

The Priory Community Pharmacy is an example of where a community development approach to needs assessment, coupled with a responsive PCT, has resulted in a pharmacy service commissioned which is specifically tailored to the local community.

'Primary care requires and promotes maximum community and individual self-reliance and participation in the planning, organisation, operation and control of primary health care, making fullest use of local, national and other available resources; and to this end develops through appropriate education the ability of communities to participate'
                                   Alma-Ata Declaration

The Pharmacy Regulations move some way towards community participation in healthcare commissioning. Individual pharmacies are required to conduct a patient satisfaction survey which guides development of their service scope and quality. As part of the Pharmaceutical Needs Assessment, the PCT is required to consult with local communities and patients. In Dudley, there is a programme of meetings with patient groups to glean opinion on the good and less good aspects of the service.

On a more local level, the Priory Community Pharmacy provides a service tailored to the needs of the local community (see detail overleaf). The pharmacy steering group has strong representation from local people, ensuring that it stays responsive to local needs.

'Primary care should be sustained by integrated, functional and mutually supportive referral systems, leading to the progressive improvement of comprehensive health care for all, and giving priority to those most in need;'

and

'Primary care relies, at local and referral levels, on health workers, including physicians, nurses, midwives, auxiliaries and community workers as applicable, as well as traditional practitioners as needed, suitably trained socially and technically to work as a health team and to respond to the expressed health needs of the community.'

Alma-Ata Declaration

Community pharmacists have always referred patients to their GPs where the care required is outside of their professional remit. However, this process was, and still is, relatively informal with little involvement from pharmacists in formalised care pathways. There is some degree of 'signposting' to other services which is a requirement of the Pharmacy Regulations and some enhanced services may be delivered as part of a broader care pathway. However, on the whole, there is little formal integration of the pharmacist's activities with those of other members of the primary care team. Communication with GPs tends to be on an interventional level focusing on the prescription. The most basic, and probably most frequent, interventions tend to occur where clarity of what has been prescribed is being sought, or where mistakes (such as wrong dose selection) have been made.

Conclusions

Community pharmacy in Dudley has changed significantly over the last 30 to 40 years. In particular:

- The work involves much less manufacturing of medicines

- There are significantly more proprietary, pre-packed medicines

- The range of formally commissioned services available to patients has grown.

- There is now a greater emphasis on preventative medicines, as is reflected by the blockbuster drugs of each era. This is accompanied by a more strategically focused approach to the use

of medicines, driven by policy and guidelines.

- The relationships between pharmacists and GPs (and the rest of the primary care team) has tended to be informal in nature and often based around the prescription. Little has changed in this respect, though there are some examples where formal referral routes are operating, usually in the context of specific enhanced services.

Pharmacy services are working on a level closer to the Alma-Ata definition than they were 30 years ago. In particular, services now include health promotion within their scope and public involvement in planning is much more evident, particularly on a health economy level. At a local level, the Priory Pharmacy is a good example of a community focused and influenced model of pharmacy service development.

There remains a way to go to achieve the Alma-Ata aspiration with respect to referral routes and multidisciplinary working. This is a recognised issue within the profession and should be a future goal for those commissioning community pharmacy .

The Priory Community Pharmacy
A Social Enterprise Pharmacy rooted in the local community

The idea of developing a community based pharmacy on the Priory estate was born out of the local residents' frustration at having to make a difficult journey to access both GP and pharmacy services. Relocation of a GP branch practice and closure of the local pharmacy created accessibility issues, as Priory residents could no longer make a short journey to access health services.

A Local Pharmaceutical Service (LPS) contract was attractive to stakeholders as it allows a service specification to be tailored to the needs of the local population. In the case of the Priory estate, this includes significant health needs in an area with poor access to services. Furthermore, the area was not attracting pharmacy contract applications via the traditional, more commercial route where pharmacists apply for a contract. The LPS route meant the PCT could design a service specification based on dialogue with local people about service needs and then go out to tender for the service. Key elements of the service specification included involvement of the community to steer the ongoing development of the service and delivery on a not for profit basis. Local community representatives contributed to the whole of the tender process.

The project took longer than expected to bring to fruition. Delay was experienced in securing funding, identifying and refurbishing suitable premises, undertaking a robust tendering exercise and subsequent expansion of the pharmacy premises. The timelines are summarised below. The pharmacy opened in the autumn of 2008 and now provides a range of services in addition to dispensing. These include smoking cessation support, emergency contraception provision, brief alcohol interventions and Chlamydia screening. Furthermore, the pharmacy also hosts a number of other health services including health trainers, mental health services and psychological therapies. Local councillors use the premises for their surgeries. The providers, the YPG Project, operate as a social enterprise.

Timeline:

2000	Branch surgery near Priory Road closes
2001	Pharmacy on Priory Road closes
2002-3	Priory residents raise concerns over access to services
May 2003	Priory Health Forum develops a statement of community needs from a pharmacy
June 2003	Community representatives and PCT staff visit Worcester to examine potential service model
April 2004	LPS application submitted to Department of Health (DH)
July 2004	DH approves LPS application
August 2004	Expressions of interest invited from potential providers
March 2006	Invitation to tender issued (no contract issued)
October 2006	PCT secures lease on 97 Priory Road
October 2006	Refurbishment work starts on 97 Priory Road
November 2006	Tender process restarted
Spring 2007	Contract awarded to YPG
Autumn 2007	YPG acquire lease on and start refurbishment of 95 Priory Road
Autumn 2008	YPG open Priory Community Pharmacy at 95-97 Priory Road

The Pharmacy interior

Priory Pharmacy from the outside

The consultation room, at Priory Pharmacy

Screening Past, Present and Future

The Past

Cervical screening

Organised cervical screening programmes have been in operation in parts of North America and Europe for over 30 years. The evidence for the effectiveness of the screening programmes was growing and in 1964 cervical screening was introduced in England. Early on it became obvious that, in spite of large numbers of smears being taken, the women most at risk from cervical cancer were not being screened and some individuals with positive results were not followed up successfully.

In 1988 a computerised call and recall system was established which recommended that women aged between 20 and 64 should participate in screening every three to five years and the first external quality assessment schemes for laboratories were introduced. Financial incentives for GPs were introduced in 1990 and have been successful in achieving high coverage for the programme. National co-ordination of the programme began in 1994 and in 1995 national audit data demonstrated that cervical screening reduces the incidence of and mortality from cervical cancer.

A mobile screening unit

Quality assurance has always played a key role in the development of the programme at all stages from taking the smear, interpretation in the laboratory, follow up and treatment. The first Quality Assessment Guidelines were introduced in 1996 and colposcopy programme management was also introduced. The traditional smear test was replaced by liquid based cytology in 2003 and the age of first invitation to screen was raised from 20 to 25 because of the low incidence of cervical cancer in under 25s.

Breast Screening

In 1986 the Forrest report was published and it concluded that, 'screening by mammography can lead to prolongation of life for women aged 50 and over'. The national breast screening programme was introduced in 1988, the same year as the national cervical screening programme. Women aged between 50 and 64 would be invited for breast screening every three years. Like the cervical screening programme, quality assurance plays a key role in setting and monitoring standards for the programme. The two view mammography was introduced in 1995 and is currently in use across the country, but will soon be replaced by digital mammography.

Prior to the introduction of the programme, detection of breast cancer had principally been done by women being taught to examine their own breasts for lumps, or by clinical breast examination. In 1998 the Chief Medical Officer for Health issued guidance that said clinical breast examination is not a suitable technique for screening and should not be carried out.

SCREENING FACTS AND FIGURES

Breast Screening

- The average uptake among women invited for screening in England as at 31 March 2009 was 77%. The uptake in Dudley for the same period was slightly higher, at 77.9%

- About 1 million women have been screened following their first invitation since the programme began in 1998

- Throughout the life of the programme a total of 18 million mammograms have been taken

- Since the programme began over 100,000 cancers have been detected. This equates to approximately 5,000 cancers per year, and over 100 cancers detected each week

- Of these 100,000 cancers detected, about 80% were invasive cancers

- The NHS Breast Screening Programme spends about £3,000 for every life saved

- The International Agency for Research on Cancer (IARC) research implies a reduction in breast cancer mortality of about 35% for women who are screened regularly
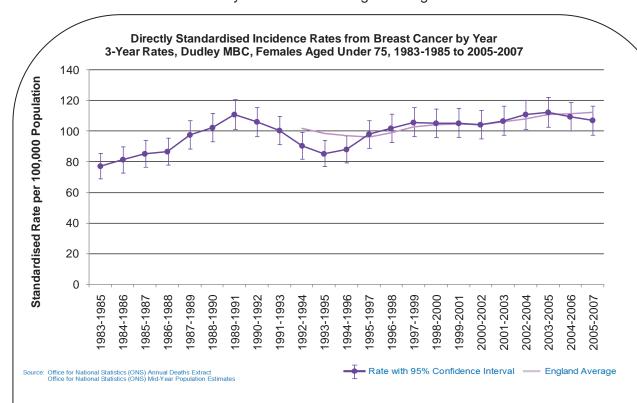
Cervical Screening

- About 64 million screenings in the target age group have taken place in the last 20 years

- In the past twenty years over 400,000 significant abnormalities have been detected through the programme

- The average coverage achieved by the programme in England as at 31 March 2009 was 78.9%.

- The average coverage of the Dudley programme at this date was higher, at 79.8%

- Cervical screening saves an estimated 4,500 lives per year nationally

- Cervical screening can prevent around 75% of cancer cases in women who attend regularly

Source: NHS Cancer Screening Programme 20th Anniversary
West Midlands Cancer Intelligence Unit
NCHOD

Breast Cancer Incidence – Aged Under 75 years

- Amongst females, the incidence of breast cancer is higher in Dudley than any other cancer.
- Overall the incidence of breast cancer has increased steadily over the last two decades.
- Incidence rates climbed from 1994-6 to 2003-5, since when they have started to decline.
- Incidence rates are very close to the average for England as a whole.
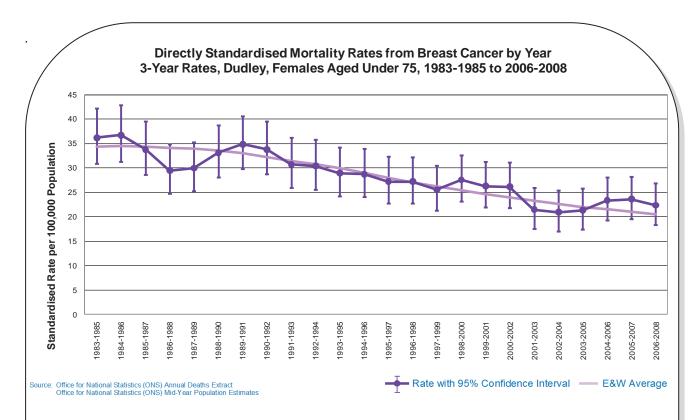
Directly Standardised Incidence Rates from Breast Cancer by Year 3-Year Rates, Dudley MBC, Females Aged Under 75, 1983-1985 to 2005-2007

Source: Office for National Statistics (ONS) Annual Deaths Extract
Office for National Statistics (ONS) Mid-Year Population Estimates

Rate with 95% Confidence Interval — England Average

Incidence of Breast Cancer in Females Aged Under 75 years

	Dudley		England
	Number of New Cases	DSR per 100,000 Population	DSR per 100,000 Population
1995-97	465	97.8 (89,107.2)	96.0
1996-98	483	101.9 (92.9,111.5)	98.9
1997-99	506	105.8 (96.7,115.6)	102.7
1998-00	504	105.1 (96,114.8)	104.4
1999-01	506	105.3 (96.3,115)	104.8
2000-02	504	104.3 (95.3,113.9)	104.0
2001-03	523	106.7 (97.7,116.4)	106.1
2002-04	547	110.6 (101.4,120.4)	108.2
2003-05	558	112.3 (103.1,122.1)	110.9
2004-06	543	109.4 (100.2,119.1)	111.1
2005-07	533	106.9 (97.7,116.6)	112.3

Breast Cancer Mortality

- Amongst females, breast cancer causes more deaths in Dudley than any other cancer.
- Mortality rates have decreased steadily over the last two decades.
- Rates are not significantly different from those for England and Wales as a whole.
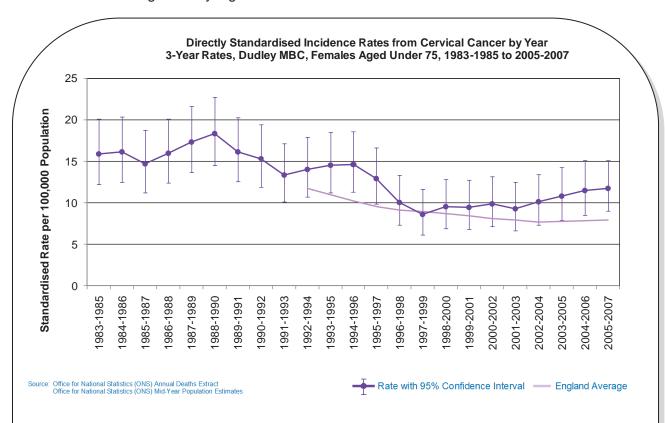
**Directly Standardised Mortality Rates from Breast Cancer by Year
3-Year Rates, Dudley, Females Aged Under 75, 1983-1985 to 2006-2008**

Source: Office for National Statistics (ONS) Annual Deaths Extract
Office for National Statistics (ONS) Mid-Year Population Estimates

Rate with 95% Confidence Interval   E&W Average

Incidence of Breast Cancer in Females Aged Under 75 years

	Dudley		England
	Number of New Cases	DSR per 100,000 Population	DSR per 100,000 Population
1995-97	465	97.8 (89,107.2)	96.0
1996-98	483	101.9 (92.9,111.5)	98.9
1997-99	506	105.8 (96.7,115.6)	102.7
1998-00	504	105.1 (96,114.8)	104.4
1999-01	506	105.3 (96.3,115)	104.8
2000-02	504	104.3 (95.3,113.9)	104.0
2001-03	523	106.7 (97.7,116.4)	106.1
2002-04	547	110.6 (101.4,120.4)	108.2
2003-05	558	112.3 (103.1,122.1)	110.9
2004-06	543	109.4 (100.2,119.1)	111.1
2005-07	533	106.9 (97.7,116.6)	112.3

Cervical Cancer Incidence—Aged Under 75 years

- Overall, incidence rates have decreased in the last twenty years.
- Incidence rates in England have levelled, but this has not been mirrored in Dudley where rates have been increasing slightly over the last eight years.
- The incidence rate for Dudley came down to that of England eight years ago but Dudley now has significantly higher rates.
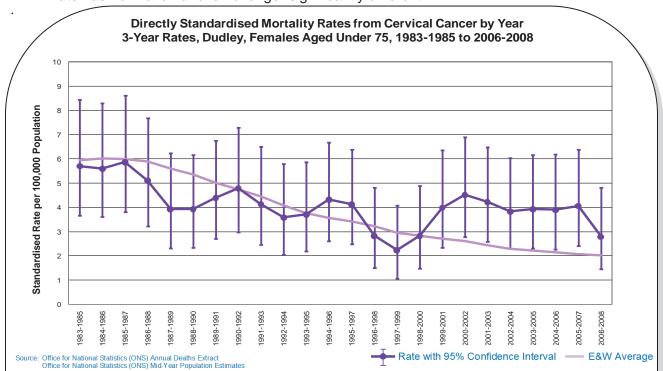
**Directly Standardised Incidence Rates from Cervical Cancer by Year
3-Year Rates, Dudley MBC, Females Aged Under 75, 1983-1985 to 2005-2007**

Source: Office for National Statistics (ONS) Annual Deaths Extract
Office for National Statistics (ONS) Mid-Year Population Estimates

Rate with 95% Confidence Interval   England Average

Incidence of Cervical Cancer in Females Aged Under 75 years

	Dudley		England
	Number of New Cases	DSR per 100,000 Population	DSR per 100,000 Population
1995-97	61	12.9 (9.9,16.7)	9.5
1996-98	47	10.0 (7.3,13.3)	9.1
1997-99	41	8.6 (6.1,11.7)	8.9
1998-00	44	9.5 (6.9,12.8)	8.6
1999-01	44	9.5 (6.8,12.7)	8.5
2000-02	46	9.8 (7.2,13.2)	8.1
2001-03	44	9.3 (6.7,12.5)	7.9
2002-04	47	10.1 (7.4,13.4)	7.7
2003-05	49	10.8 (7.9,14.3)	7.7
2004-06	51	11.5 (8.5,15.2)	7.8
2005-07	41	11.7 (9.1,15.1)	7.9

Cervical Cancer Mortality

- Although cervical cancer accounts for relatively few deaths it is considered preventable and any deaths are therefore of concern.
- Rates have decreased nationally by about two thirds in twenty years.
- Rates over the same period have not fallen significantly in Dudley.
- From being significantly higher than England and Wales over the past few years, Dudley's rate has now fallen and is no longer significantly different.

.

**Directly Standardised Mortality Rates from Cervical Cancer by Year
3-Year Rates, Dudley, Females Aged Under 75, 1983-1985 to 2006-2008**

Source: Office for National Statistics (ONS) Annual Deaths Extract
Office for National Statistics (ONS) Mid-Year Population Estimates

Rate with 95% Confidence Interval — E&W Average

Mortality from Cervical Cancer in Females Aged Under 75 years

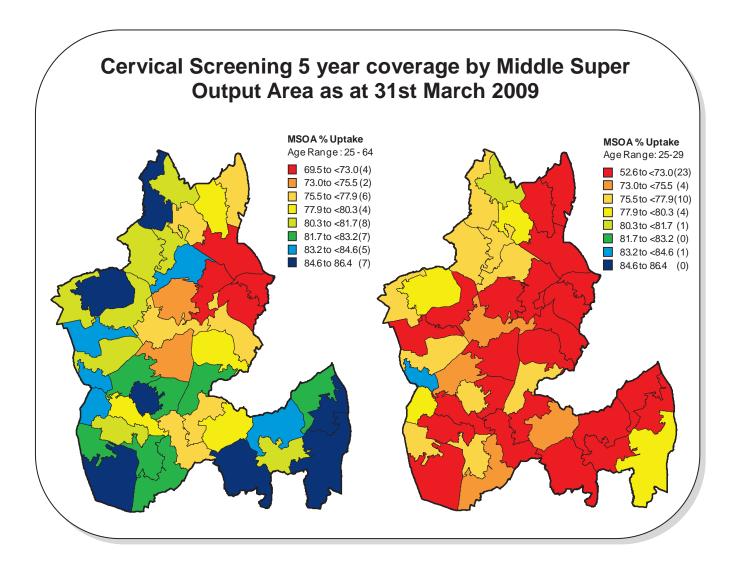|	Dudley		England
	Number of Deaths	DSR per 100,000 Population	DSR per 100,000 Population
1996-98	14	2.8 (1.5,4.8)	3.2
1997-99	11	2.2 (1.1,4.1)	3.0
1998-00	13	2.8 (1.5,4.9)	2.9
1999-01	18	4.0 (2.3,6.4)	2.7
2000-02	22	4.5 (2.8,6.9)	2.6
2001-03	21	4.2 (2.6,6.5)	2.4
2002-04	19	3.8 (2.3,6.0)	2.3
2003-05	19	3.9 (2.3,6.2)	2.2
2004-06	18	3.9 (2.3,6.2)	2.1
2005-07	19	4.1 (2.4,6.4)	2.1
2006-08	13	2.8 (1.5,4.8)	2.0

The Present

The target coverage rate for cervical screening is 80% of the eligible population, and for breast cancer screening is 70%. In March 2009 the coverage rate was 80.4% for cervical screening (age 25-64 year olds) and 76.4% for breast screening (age 53-70 year olds). The overall figure hides some inequalities in access across the borough. In 2008 a detailed study of cervical screening was undertaken by the Public Health Intelligence team, who mapped uptake across the Borough. The mapping shows where uptake is lowest and although this corresponds largely with the areas of known deprivation, there are some anomalies. If the uptake is mapped against GP practices, it shows that uptake is highest in those areas of greatest affluence, but there are some GP practices that achieve high rates of uptake of screening even though their practice population can be considered to be deprived.

The lowest uptake in cervical screening is for the 25-29 year olds. This is reflected in the national picture for this age group and is not unique to Dudley. Other inequalities are shown by the low uptake rates amongst our black and minority ethnic communities.

The West Midlands Cervical Screening Quality Assurance Centre was concerned by the fall in uptake, particularly amongst the younger age group and decided to launch a regional

Cervical Screening 5 year coverage by Middle Super Output Area as at 31st March 2009

MSOA % Uptake
Age Range : 25 - 64

- 69.5 to <73.0 (4)
- 73.0 to <75.5 (2)
- 75.5 to <77.9 (6)
- 77.9 to <80.3 (4)
- 80.3 to <81.7 (8)
- 81.7 to <83.2 (7)
- 83.2 to <84.6 (5)
- 84.6 to 86.4 (7)

MSOA % Uptake
Age Range: 25-29

- 52.6 to <73.0 (23)
- 73.0 to <75.5 (4)
- 75.5 to <77.9 (10)
- 77.9 to <80.3 (4)
- 80.3 to <81.7 (1)
- 81.7 to <83.2 (0)
- 83.2 to <84.6 (1)
- 84.6 to 86.4 (0)

From left to right: **Sylvia Heal (former MP Halesowen & Rowley Regis), Rachel Harris (former Chair of Dudley PCT) and Lynda Waltho (former MP Stourbridge) support the** *'What's Pants?'* **campaign.**

campaign to increase awareness of the importance of attending for cervical screening. The 'Pants' campaign was launched in April 2008 and all GP practices were provided with campaign leaflets and posters and were encouraged to take part and increase awareness of the programme.

As well as our involvement in the regional campaign, Dudley Public Health took a social marketing approach to the uptake problem and used the Experian Public Sector Mosaic mapping to identify specific groups in areas of the Borough where uptake was low and invited targeted audiences to performances of *'Blossoms and Mangoes'*. This is a piece of Theatre in Health Education that allows women to explore the reasons for attending for breast and cervical screening and challenges some of the myths about what happens during screening. Some South Asian women were in the cast and this allowed cultural objections to screening to be explored in a safe environment.

Women with physical and learning disabilities are often excluded from screening, although the fact that they have a disability is not a reason not to call them for screening. In order to raise awareness of the importance of attending screening amongst carers of these women, two slide show performances were offered and were well received by participants. The learning disabilities nurses spend time working with the women before they attend for their screening appointment and a specialist nurse is available to take cervical samples at the woman's home if that is what she wishes.

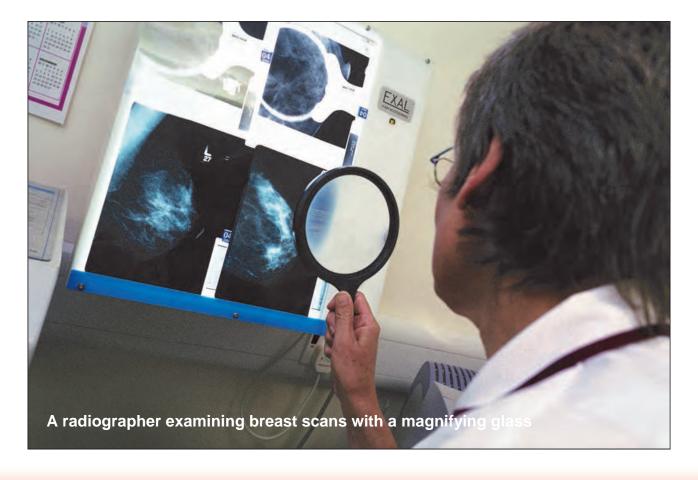### *'Blossoms and Mangoes'* theatre performance

The Future

A detailed mapping of breast screening uptake is being undertaken and will allow similar targeted activity to promote breast screening uptake. A new post to support cancer screening is in place and will enable support to be targeted at those GP Practices who are currently struggling to meet the 80% uptake target. The Primary Care Strategy sets out even more challenging targets for GPs to reach and ensure that the maximum number of women are enabled to access screening services.

Changes on the horizon for screening include the change to digital mammography instead of the two view mammography that has been in place since 1995. The Cancer Reform strategy sets out the intention that breast screening will be extended to nine screening rounds and a guarantee that women will have their first screen by the age of 50. There is also the promise that all women will receive the results of their cervical screening test within two weeks.

The impact of introducing the Human Papilloma Virus (HPV) vaccination on cervical screening has yet to be assessed, but there are concerns that it may well impact on uptake amongst the 25 year olds when they become eligible for screening. There are currently no plans to alter the age ranges for cervical screening.

Bowel cancer screening is currently being rolled out across the country and is currently targeted at both men and women aged 60 to 69. By 2010 it will be offered to those aged 70 to 75.

Currently there is no national screening programme for prostate cancer. The current technique available for screening for prostate cancer has not yet been proven to reduce mortality which means that it cannot be used as part of a national screening programme. There are a number of studies underway researching the value of screening for prostate cancer and there are encouraging signs that it may be possible to identify prostate cancer cells from a simple urine test in the future.

A radiographer examining breast scans with a magnifying glass

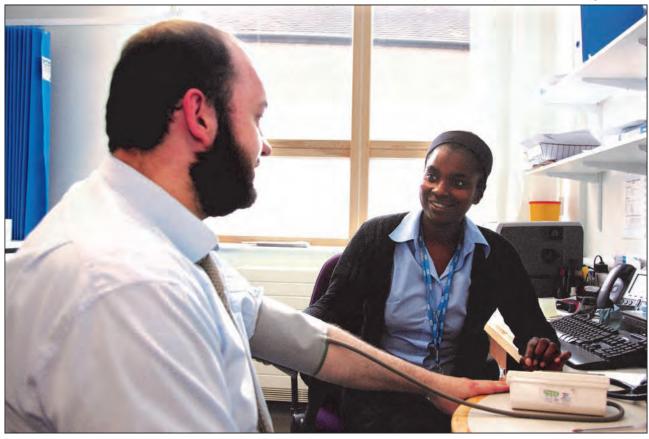# Putting Prevention First: The NHS Health Checks Programme

Introduction

The diagnosis and management of illness has traditionally been the bread and butter of GP work and people are used to 'going to the doctors' when they are sick, not when they are well, but this is set to change. The focus of the NHS, including primary care, is shifting with the balance moving towards prevention and early detection and the management of risk.

Since it was set up 60 years ago the NHS has predominantly focused on treating people when they are sick. This has prompted criticism that it is a 'sickness service' rather than a 'health service'.

The Wanless review of health care funding (2002) suggested that greater public engagement with health (and more self-care) could help reduce overall health care costs. It presented three scenarios, the most desirable being a fully engaged population that is proactive in avoiding sickness and choosing healthier lifestyles. *Choosing Health-Making Healthy Choices Easier* (Department of Health (DoH) 2004) continued this theme emphasising the role and responsibilities of individuals in maintaining their own health alongside policies to address the wider determinants of health. This white paper set out recommendations to create a 'health promoting NHS' stressing the important role the NHS must play in supporting people to address the personal factors that influence lifestyle and health.

Unhealthy behaviours are estimated to cost the NHS in England 6 billion pounds a year. Lord Darzi's *High Quality Care For All: NHS Next Stage Review Final Report* (Department of Health 2008a) calls for the NHS to focus as much on promoting good health as on treating illness and managing disease. For PCTs and Strategic Health Authorities to deliver a true 'health' service, health promotion must be fully embedded into all aspects of work and investments made in interventions that provide effective support to help people change their
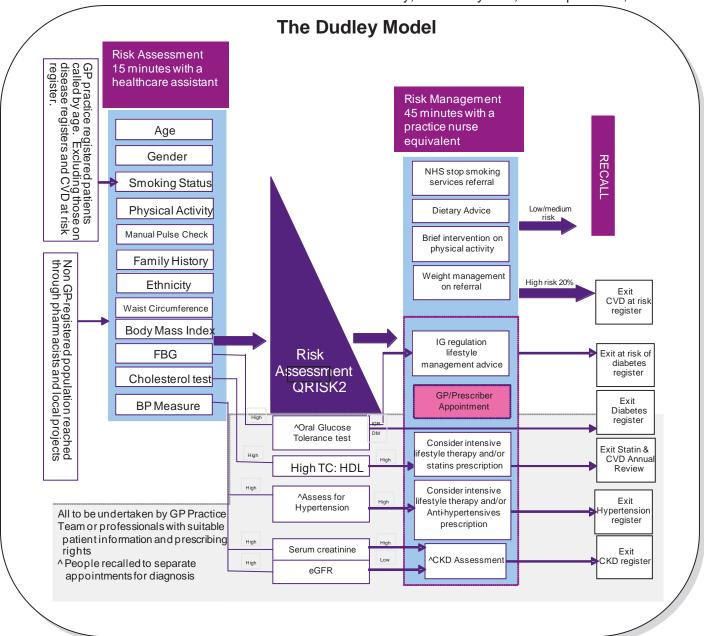
behaviour in the short and the longer term (Boyce, Robertson and Dixon, 2008). The government made it clear that it expects the NHS to take a lead on commissioning this support with its 'World Class Commissioning' initiative putting preventative care at the heart of what should be achieved.

Set within this context, is the start of the national NHS health checks programme from April 2009. This was launched in April 2008 by the Department of Health in the publication 'Putting Prevention First' (Department of Health 2008b). This is a universal and systematic programme of vascular risk assessment and management to be offered to the general population (asymptomatic of disease) aged between 40 and 74 on a 5 year recall basis.

What is the NHS health checks programme?

The purpose of an NHS health check is to assess an individual's risk of coronary heart disease (CHD), stroke, diabetes and kidney disease and to recommend interventions and lifestyle changes to impact on the modifiable risk factors of smoking, physical inactivity, obesity, unhealthy diet, blood pressure, blood

The Dudley Model

GP practice registered patients called by age. Excluding those on disease registers and CVD at risk register.

Non GP-registered population reached through pharmacists and local projects

Risk Assessment
15 minutes with a healthcare assistant

- Age
- Gender
- Smoking Status
- Physical Activity
- Manual Pulse Check
- Family History
- Ethnicity
- Waist Circumference
- Body Mass Index
- FBG
- Cholesterol test
- BP Measure

Risk Assessment QRISK2

All to be undertaken by GP Practice Team or professionals with suitable patient information and prescribing rights
^People recalled to separate appointments for diagnosis

High — ^Oral Glucose Tolerance test
High — High TC: HDL
High — ^Assess for Hypertension
High — Serum creatinine
High — eGFR

Risk Management
45 minutes with a practice nurse equivalent

- NHS stop smoking services referral
- Dietary Advice
- Brief intervention on physical activity
- Weight management on referral

Low/medium risk → RECALL

High risk 20% → Exit CVD at risk register

- IG regulation lifestyle management advice → Exit at risk of diabetes register
- GP/Prescriber Appointment → Exit Diabetes register

IGR DM

Consider intensive lifestyle therapy and/or statins prescription → Exit Statin & CVD Annual Review

Consider intensive lifestyle therapy and/or Anti-hypertensives prescription → Exit Hypertension register

^CKD Assessment → Exit CKD register

lipids, blood glucose, and therefore reduce that individual's risk.

The programme is a 'disease control programme' in that it combines and coordinates disease prevention, population based screening and early detection as well as disease management (Davies et al, 2008). It targets the 'apparently well' general population, asymptomatic of disease. It therefore excludes those already diagnosed with vascular disease and managed via the disease registers within general practice.

It is underpinned by three National Service Frameworks (NSFs) – Coronary Heart Disease, Diabetes and Renal Disease – and the National Stroke Strategy, which was launched in December 2007. The programme will strengthen the work across all four disease areas by drawing together common elements and existing activity, specifically within primary prevention through risk assessment and management.

The programme aims to:

- Reduce premature deaths and significant illness from related vascular conditions including CHD, stroke/ Transient Ischaemic Attacks (TIAs), chronic kidney disease (CKD), diabetes mellitus (DM) and peripheral artery disease (PAD).

- Reduce the incidence of these diseases

- Narrow inequalities in premature death from these related vascular conditions

- Avoid additional NHS acute service use and cost

- Sustain gains in life expectancy (i.e. continue reduction in cardiovascular disease (CVD) mortality, otherwise at risk and increasing from the aging UK population, rising tide of obesity and sedentary lifestyles of the population).

In essence there are 4 parts to a check:

A. Call/recall:
A system to call/recall all 40-74 year olds not on a disease register on a 5 year basis.

B. Assessment:
A risk assessment recording basic information such as demographics, family history, height, weight, body mass index (BMI), current medication, smoking status, blood pressure, lifestyle status and a lipid profile, fasting blood glucose (FBG) test and serum creatinine for those with high blood pressure followed by risk stratification for 10 year CVD risk using a recognised risk calculator.

C. Intervention:
An individually tailored intervention setting out a person's level of risk and what steps can be taken to reduce it (see Vascular Interventions box).

Vascular Interventions

Low risk:
general advice on how to stay healthy

Moderate risk:
brief intervention on lifestyle factors and referral to weight management, stop smoking services, exercise programmes and/or exercise on prescription and healthy eating interventions

High risk:
Lifestyle interventions and may also require medication with statins, blood pressure treatment or intensive lifestyle management for impaired glucose regulation.

Disease identified:
Referred to GP for inclusion into existing clinical pathways and disease registers

Individuals with low or medium risk are recalled in 5 years. Those at high risk, or where disease is identified, exit the health checks programme and are managed annually within general practice.

D. Recording:

Recording of all data collection onto GP practice systems with use of specified READ codes. Recording and coding is crucial as completed checks must be input to GP databases in order to maintain call/recall systems

As the programme is universal, there is a danger that it may inadvertently widen the health Inequalities gap due to the inverse equity hypothesis (Victora et al, 2000). It will be important, therefore, in its implementation that access to health checks for black and minority ethnic communities, people living in disadvantage and also men are monitored with the consideration of targeted social marketing and delivery for these high risk groups.

The case for NHS health checks

Collectively vascular diseases – heart disease, stroke, diabetes and kidney disease affect the lives of more than four million people and kill 170,000 every year (Department of Health, 2008c). They also account for a large portion of the mortality gap between the most affluent and most deprived groups. In Dudley, circulatory diseases account for 22.9% (males) and 36.8% (females) of the life expectancy gap between these groups. This represents an addition of 1.6 years to life expectancy for men and 1.5 years for women (London Health Observatory, 2010).

Cardiovascular disease (CVD) is the commonest preventable cause of premature mortality and disability in the developed world. An effective strategy to reduce CVD population risk needs to both reduce overall population risk – shifting the curve, as well as identifying individuals with increased risk who could benefit from specific interventions. The NHS health checks programme offers both these approaches.

The evidence base for cardiovascular risk assessment and multiple risk factor intervention in the general UK population began to develop in the mid nineties via the OXCHECK trial, British Family Heart trial and subsequent systematic review and meta-analysis by Ebrahim et al (1997). At the time this led to a policy emphasis on secondary prevention and targeting individuals with major clinical risk factors, e.g. diabetes and hypertension, for risk reduction. Research has moved forward with a shift to the value of

Table 1: Comparison of CVD primary and secondary prevention strategies for the UK, Gemmell et al (2006)

Strategy	CHD events prevented per year
Lifestyle targets for primary prevention	73,522 (95% CI 54,117 to 95,826)
Lifestyle/prevention targets with those at high risk of developing CHD	4,410 (95% CI 1,993 to 8,014) from lifestyle and 2,008 (95% CI 790 to 3,627) for pharmacological treatments
Achieving NSF targets in those patients with established disease	3,067 (95% CI 1,572 to 5,878) through improved drug treatment and 1,103 (95% CI 179 to 2,097) events through lifestyle interventions

primary as well as secondary prevention and evidence based guidelines such as those produced by the National Institute of Health and Clinical Excellence (NICE), Scottish Intercollegiate Guidelines Network (SIGN) and Joint British Societies (JBS2) now advocate these approaches and suggest that vascular risk assessment should be offered to asymptomatic adults from 40 years of age.

For example Gemmell et al (2006) quantified the potential population impact of primary and secondary prevention strategies for the UK and concluded that many more cardiovascular events would be prevented by meeting the government's public health and primary prevention targets, than by targeting people at high risk of CVD or those with established heart disease (see Table 1).

Unal, Critchley and Capewell (2005) reviewed the reduction in CHD mortality between 1981 and 2000 and concluded that primary prevention achieved a fourfold larger reduction in deaths when compared to secondary prevention (see box on Key Findings).

Economic modelling commissioned by the Department of Health, showed that a national NHS health check programme would prevent 9,500 heart attacks and strokes every year and save 2,000 lives, prevent 4,000 people a year from developing diabetes and would detect at least 25,000 cases of diabetes or

Modelling the decline in CHD 1981-2000: Key Findings

- 1981-2000 total reduction in CHD mortality was 54%: 63,230 deaths

- Reduction in smoking prevalence was 35%: 29,715 fewer deaths attributable to smoking cessation (5,035 in known CHD patients and 24,680 in healthy people)

- Population total cholesterol levels fell by 4.2%: 5,770 fewer deaths attributable to dietary changes (1,205 in CHD patients and 4,565 in healthy people)

- 2,135 fewer deaths attributable to statins (1,990 in CHD patients and 145 in those without CHD)

- Mean blood pressure fell by 7.7%: 5,870 fewer deaths attributable to falls in blood pressure (520 in CHD patients and 5,345 in healthy people)

- 1,890 fewer deaths attributable to antihypertensive treatments in people without CHD

- **Hence 45,370 fewer deaths were attributable to reduction in the 3 major risk factors in the population some 36,625 (81%) in people without CHD and 8,745 (19%) in CHD patients.**

Unal et al (2005)

kidney disease earlier, allowing cases to be better managed and improving outcomes.

In Dudley this translates to the benefits identified in tables 2 & 3, for an average cost per check of £84 (see table 4).

The economic model estimated the approach to be highly cost effective with a cost per quality-adjusted life year (QALY) of approximately £3,000 (Department of Health, 2008c).

Although the overall aim of the programme is prevention, the checks will also identify undiagnosed vascular disease and will be a major platform for reducing the significant levels of undiagnosed disease within Dudley-particularly diabetes and chronic kidney disease (CKD), and for delivering improvement on Dudley's World Class Commissioning (WCC) Strategic Plan hypertension target (Dudley PCT 2009):

"100% of estimated hypertension prevalence recorded on registers, baseline 68.6%"

Ambitious targets have also been set within the Primary Care and Commissioning

Table 2: NHS Health Checks Modelled Benefits for Dudley

Disease /Death prevented	No. per year
Heart attack or stroke prevented	60
Lives saved	13
Diabetes not developed	25

Table 3: Modelled Benefits for Dudley from the NHS Health Checks Programme (based on 8075 checks per year).

Risk factor	Numbers detected per year	Prevalence of disease/risk factor	Uptake by services - Numbers	Service uptake rate
Identify CVD at 20% risk	686	8.5% prevalence (QRISK) x 50% attributed to the programme	-	-
Smoking	1,696	21% (Dudley Health Survey 2009)	933	55%
Obesity (BMI 30+	1,413	17.5% (Dudley Health Survey 2009)	1,201	85%
Overweight (BMI 25-29.9)	3,028	37.5% (Dudley Health Survey 2009)	-	-
Impaired Glucose Regulation	1,050	13% (DoH NHS Health Checks Economic Model)	892	85%
Insufficient physical activity	4,280	53% (Dudley Health Survey 2009)	2,696	63%
Poor diet	6,056	75% (Dudley Health Survey 2009)	3,815	63%
Hypertensive	646	25% prevalence (DoH) x 32% attributed to programme	-	-
CKD	243	6% prevalence (DoH) x 50% attributed to programme	-	-
High cholesterol	242	6% prevalence (DoH) x 50% attributed to programme	-	-
Diabetes	44	6% prevalence (DoH) x 9% attributed to programme	-	-

(N.B. Service uptake rates estimated from local service delivery, '-' =unknown)

strategies to implement the NHS health checks programme in Dudley from April 2009 and achieve prevalence targets.

"There are no prevalence gaps for diabetes, strokes and CHD by April 2012 (prevalence measured against 2007/8 baseline)"

Table 4: Average cost per check (costs of all impacts apportioned)

Attributary Cost Item	Total Average Cost per Check
Vascular Check Delivery	£25.00
Laboratory Costs	£5.37
Lifestyle services	£17.19
Prescribing	£21.84
Programme management	£14.14
Totals	**£83.54**

Choice of Risk Calculator

A risk calculator estimates an individuals absolute risk over 10 years of experiencing a cardiovascular event. A cardiovascular event is defined in the Framingham equation as myocardial infarction (MI), new angina, ischaemic stroke, TIA, peripheral vascular

CVD risk = 10 year risk of fatal and non-fatal stroke + 10-year risk of CHD

disease (PVD), congestive heart failure and cardiovascular related death. Guidelines e.g. NICE (2008) consider that those with a CVD risk of 20% or more are 'at high risk'.

Appropriate risk calculation within the NHS health checks programme is crucial to achieve a cost effective use of statin therapy and ensure equity of provision. A good calculator needs to give an accurate estimation of those individuals at 20%+ risk of CVD, as an overestimate will increase the number of people eligible for statin therapy and therefore

drugs costs will increase, cost-effectiveness will reduce and people may receive unnecessary medication with possible side effects. An underestimate will mean individuals who may have benefited from treatment may be missed. It is also important that the risk calculator is able to estimate the risk of different population sub-groups accurately, otherwise the programme could inadvertently widen health inequalities.

This field is moving rapidly. Guidelines recommend that the risk of CVD is estimated by combining different risk factors into a numeric estimate of risk. A variety of risk calculators are available as charts, tables computer programmes and web based tools (see Table 5, overleaf). Equations derived from the American Framingham cohort study are the most widely used in the UK. NICE (2008) recommends the Framingham 1991 10-year risk equations with modification factors of x1.5 for family history of first degree relative with premature CHD and x1.4 for men with a South Asian background.

Although the Framingham risk equations have been the most used methods for many years, they do have major limitations. Risk scores based on Framingham do not include family history, BMI, anti-hypertensive drug use or measures of socio-economic status. The Framingham cohort on which the equations are based is almost entirely white and recalibration may be needed in more ethnically diverse populations (Hippisley-Cox et al, 2007). The Framingham risk equations were developed during the peak incidence of CVD in America. They perform well in similar populations but may overestimate risk by up to 50% in contemporary northern European populations where CVD incidence is lower. The equations also underestimate risk in some high risk subgroups such as patients from deprived areas, potentially exacerbating health inequalities. Omiting socio-economic status increases the health gap between the rich and poor (Bonneux, 2007).

With these problems in mind new risk algorithms have been developed including the Scottish ASSIGN equations that includes

social deprivation and QRISK which calibrates the equation underlying the risk calculation to the contemporary UK population. QRISK includes the standard risk factors in Framingham plus additional risk factors such as deprivation, family history of premature CHD, BMI and the effect of existing anti-hypertensive treatment. The inclusion of anti-hypertensive treatment at baseline is of relevance to 1 in 10 of the population and failure to take this into account can lead to a significant underestimation of CVD risk in the population (Hippisley-Cox et al, 2007).

In Scotland when they applied the Framingham risk score to an adult population (13,000 aged 25-74 years from 25 districts in Scotland) they found that the overall score overestimated actual observed CHD risk in the whole cohort but seriously underestimated the large gradient in risk by socio-economic status. They concluded that application of Framingham for essentially what is preventative treatment would result in the under treatment of the most socially deprived, potentially exacerbating social disparities in disease rates. This was addressed by using a risk score system ASSIGN which adjusts for social deprivation. It also includes family history as an indirect approach to ethnic susceptibility. Application of ASSIGN to the Scottish population was shown to improve

social equity, although overall discrimination of future events was not greatly improved (Davies et al, 2008). In England there has been the development of QRISK for the same reasons.

Validation of QRISK for the UK against the traditional Framingham algorithm and ASSIGN has showed QRISK to provide a more appropriate risk estimate to help identify high risk patients on the basis of age, sex and social deprivation. It is therefore likely to be a more equitable tool to inform management decisions and help ensure treatments are directed towards those most likely to benefit. (Hippisley-Cox et al, 2007).

Results of the validation identified an observed 10 year risk of CVD of 6.6% (6.48-6.72) in women and 9.28% (9.14-9.43) in men. Using QRISK 8.5% of patients aged 35-74 were identified at high risk, compared to 13% when using the Framingham algorithm and 14% using the ASSIGN. For the UK (2005), this translates to about 3.2 million men and women aged 35-74 likely to be at high risk of CVD from QRISK, compared to 4.7 million predicted by Framingham and 5.1 million with ASSIGN. Using QRISK 34% of women and 73% of men aged 64-75 would be at high risk compared to 24% and 86% according to Framingham. In summary, the Framingham algorithm over-

Table 5: Comparison of UK risk calculators

Risk algorithm	Risk factors included
Modified Framingham (JBS2 chart)	Age, sex, smoking status, systolic blood pressure, TC:HDL, presence of left ventricular hypertrophy x1.5 for first degree relative with history of premature CHD x1.4 for person's of South Asian origin
ASSIGN (assessing cardiovascular risk using SIGN guidelines)	Classic Framingham plus Excludes left ventricular hypertrophy Includes the Scottish index of multiple deprivation score, Family history of premature CVD in first degree relative
QRISK (UK practice data to develop a risk algorithm in a derivation cohort -1.28 million subjects aged 35-74)	Classic Framingham plus BMI Family history of premature CVD in first degree relative Townsend deprivation score, Ethnicity for the area Current prescription of at least one anti-hypertensive agent.

predicted CVD risk by 35%, ASSIGN by 36% and QRISK by 0.4%. Measures of discrimination were found to be higher for QRISK than Framingham and it was better calibrated to the UK population than either the Framingham or ASSIGN models (Hippisley-Cox et al, 2007).

These findings support earlier validations including Brindle et al (2006) which reviewed 27 studies with data from over 71,000 participants and showed Framingham predicted to observed ratios ranged from an underestimate of 0.43 in high risk populations to an over-prediction of 2.87 in lower risk populations (Brindle et al, 2006).

There are limitations with QRISK in that it uses an area based measure for including ethnicity which did not improve the utility of the score, possibly as a result of the correlation with the area based measures of deprivation. Further work is needed to identify the utility of using self reported ethnicity within the predictor model (Hippisley-Cox et al, 2007).

The economic modelling of the NHS health checks programme conducted by the DoH used the QRISK algorithm. The cost of statin therapy within the model accounted for 14% of the average annual cost. Increasing the proportion of people eligible for statins by 53% (equivalent to increasing from 8.5% of people estimated as 20%+ at risk by QRISK to 13% as estimated by Framingham), would increase the statins cost to 20.2% of total average annual costs. Statin therapy is the least cost effective of all the interventions in the economic model at £10,000/QALY, and this would impact on the cost effectiveness of the entire programme increasing it from £3,000/QALY to approximately £10,000/QALY. This however is still within the NICE cost-effectiveness threshold of £20,000/QALY.

A new version of the QRISK software has been released for clinical use. The QRISK 2 software is the result of research using QResearch, a not-for-profit partnership between Nottingham University and Egton Medical Information Systems (EMIS) which has created a database of anonymous data taken from the health records of more than four million patients. The QRISK2 software is to be incorporated into clinical record systems for EMIS practices and will generate a list of patients at high risk of CVD flagging up any assessments or interventions that are needed. Other clinical system suppliers will be able to use the new equation through a software development kit.

In Dudley, JBS2 (Framingham equation) is currently advocated, following NICE guidance. It is recommended that QRISK be considered as an alternative as part of the NHS health checks programme.

Implementation of the NHS health checks programme takes Dudley further along the road to the Alma-Ata vision of a primary care system with emphasis on promotive and preventive action equal to that on curative and rehabilitation.

By identifying risk and identifying support available to people to make lifestyle changes when needed it will increase opportunity for individuals to become active partners in improving their own health.

References

Bonneux, L.(2007) "Cardiovascular risk models- moral implications of models based on absolute risk could be better understood" *British Medical Journal* 335(7611) pp. 107-8

Boyce, T., Robertson, R. and Dixon, A.(2008) *Commissioning and Behaviour Change: Kicking Bad Habits final report.* London: The King's Fund

Brindle, P., Beswick, A., Fahey, T. and Ebrahim, S. (2006) "Accuracy and impact of risk assessment in the primary prevention of cardiovascular disease: a systematic review" *Heart* 92 (12) pp. 1752-9

Davies, M., Khunti, K., Chauhan, U., Stribling, B., Goyder, E., Faroqi, A., Hill, J., Hiles, S.,Taub, N., Carey, M. and Bonar, M.(2008*) The handbook for vascular risk assessment, risk reduction and risk management; a report prepared for the UK national screening committee.* Leicester: University of Leicester

Delamothe, T. (2008) "A centrally funded health service, free at the point of delivery" *British Medical Journal* 336 (7658) pp. 1410-1412

Department of Health (2004) *Choosing Health: Making Healthy Choices Easier* London: Department of Health

Department of Health (2008a) *High Quality Care For All: NHS Next Stage Review Final Report* London: Department of Health

Department of Health (2008b) *Putting prevention first vascular checks: risk assessment and management.* London: Department of Health

Department of Health (2008c) *Vascular Checks.* Press release issued on 1 April 2008

Director Public Health. (1988) Dudley health Authority. *Annual Report of Director of Public Health and the Department of Public Health Medicine.* Dudley.

Director Public Health. (1989) Dudley health Authority. *Annual Report of Director of Public Health and the Department of Public Health Medicine.* Dudley.

Director Public Health. (1994) Dudley health Authority. *Annual Report of Director of Public Health and the Department of Public Health Medicine.* Dudley.

Downs, J., Clearfield, M., Weis, S., Whitney, E., Shapiro, D., Beere, P., Langendorfer, A., Stein, E., Kruyer, W. and Gotto, A. Jr. (1998) "Primary prevention of acute events with lovastatin in men and women with average cholesterol levels: results of AFCAPS/texCAPS. Air Force/Texas Coronary Atherosclerosis Prevention Study". *Journal of the American Medical Association* 279 (20) pp.1615-22

Dudley PCT (2009) *Reaching Excellence. A Primary Care Strategy for Dudley 2009-13.* Dudley.: Dudley Primary Care Trust

Ebrahim, S. and Smith, G.D. (1997). "Systematic review of randomised controlled trials of multiple risk factor interventions for preventing coronary heart disease". *BMJ* 314 (7095) pp. 1666–1674

Gemmell, I., Heller, R., Payne, K., Edwards, R., Roland, M. and Durrington, P. (2006) "Potential population impact of the UK government strategy for reducing the burden of CHD in England: comparing primary and secondary prevention strategies" *Quality and* Safety in Health Care. 15(5) pp. 339-343

Hippisley-Cox, J., Coupland, C., Vinogradova, Y., Robson, J., May, M. and Brindle, P. (2007) "Derivation and validation of QRISK. A new cardiovascular disease risk score for the UK" *British Medical Journal* 335(7611) p. 136

Hobsbawm, E.J. (1995) *The Age of Extremes: The Short Twentieth Century, 1914-1991.*London: Abacus

London Health Observatory (2010) *Health Inequalities Toolkit* Available at http://www.lho.org.uk/LHO_Topics/Analytic_Tools/HealthInequalitiesInterventionToolkit.aspx (Accessed: 20 Sep 2010)

National Institute for Health and Clinical Excellence (2008) *Lipid Modification Cardiovascular risk assessment and the modification of blood lipids for the primary and secondary prevention of cardiovascular disease.* CG67. London: National Institute for Health and Clinical Excellence.

Pereira-Gray, D. (2006) *A dozen facts about general practice.* London: Department of Health

Rawaf, S.,De Maeseneer, J.,Starfield, B. (2008) "From Alma-Ata to Almaty: a new start for primary healthcare" *The Lancet* 372(9647) p.1365

Reynolds, G.M. (1938) County Borough of Dudley *Annual Report of Medical officer of Health.* Dudley.

Reynolds, G.M. (1956) County Borough of Dudley *Annual Report of Medical officer of Health.* Dudley.

Reynolds, G.M. (1963) County Borough of Dudley *Annual Report of Medical officer of Health.* Dudley.

Reynolds, G.M. (1967) County Borough of Dudley *Annual Report of Medical officer of Health.* Dudley.

Reynolds, G.M. (1968) County Borough of Dudley *Annual Report of Medical officer of Health.* Dudley.

Reynolds, G.M. (1970) County Borough of Dudley *Annual Report of Medical officer of Health.* Dudley.

Reynolds, G.M. (1971) County Borough of Dudley *Annual Report of Medical officer of Health.* Dudley.

Rivett, GC. (1998) *From Cradle to Grave: Fifty years of the NHS.* London. (Accessed at www.nhshistory.net October 2008).

Spens, W. (1946) *Report of the inter-departmental committee on remuneration of general practitioners.* London: HMSO

Unal, B., Critchley, J. and Capewell, S. (2005) "Modelling the decline in CHD deaths in England and Wales 1981 to 2000: comparing contributions from primary prevention and secondary prevention" *British Medical Journal* 331(7517) p.614

Victora, C., Vaughan, J., Barros, F., Silva, A., Tomasi, E. (2000) 'Explaining trends in inequities: evidence from Brazilian child health studies' *The Lancet* 356 (9235), pp.1093-1098

Wanless, D. (2002) *Securing Our Future Health: Taking a Long-Term View* London: HM Treasury

Declaration of Alma-Ata

International Conference on Primary Health Care, Alma-Ata, USSR, 6-12 September 1978

The International Conference on Primary Health Care, meeting in Alma-Ata this twelfth day of September in the year Nineteen hundred and seventy-eight, expressing the need for urgent action by all governments, all health and development workers, and the world community to protect and promote the health of all the people of the world, hereby makes the following

Declaration:

I
The Conference strongly reaffirms that health, which is a state of complete physical, mental and social wellbeing, and not merely the absence of disease or infirmity, is a fundamental human right and that the attainment of the highest possible level of health is a most important world-wide social goal whose realization requires the action of many other social and economic sectors in addition to the health sector.

II
The existing gross inequality in the health status of the people particularly between developed and developing countries as well as within countries is politically, socially and economically unacceptable and is, therefore, of common concern to all countries.

III
Economic and social development, based on a New International Economic Order, is of basic importance to the fullest attainment of health for all and to the reduction of the gap between the health status of the developing and developed countries. The promotion and protection of the health of the people is essential to sustained economic and social development and contributes to a better quality of life and to world peace.

IV
The people have the right and duty to participate individually and collectively in the planning and implementation of their health care.

V
Governments have a responsibility for the health of their people which can be fulfilled only by the provision of adequate health and social measures. A main social target of governments, international organizations and the whole world community in the coming decades should be the attainment by all peoples of the world by the year 2000 of a level of health that will permit them to lead a socially and economically productive life. Primary health care is the key to attaining this target as part of development in the spirit of social justice.

VI
Primary health care is essential health care based on practical, scientifically sound and socially acceptable methods and technology made universally accessible to individuals

and families in the community through their full participation and at a cost that the community and country can afford to maintain at every stage of their development in the spirit of self reliance and self-determination. It forms an integral part both of the country's health system, of which it is the central function and main focus, and of the overall social and economic development of the community. It is the first level of contact of individuals, the family and community with the national health system bringing health care as close as possible to where people live and work, and constitutes the first element of a continuing health care process.

VII

Primary health care:

1. reflects and evolves from the economic conditions and sociocultural and political characteristics of the country and its communities and is based on the application of the relevant results of social, biomedical and health services research and public health experience;

2. addresses the main health problems in the community, providing promotive, preventive, curative and rehabilitative services accordingly;

3. includes at least: education concerning prevailing health problems and the methods of preventing and controlling them; promotion of food supply and proper nutrition; an adequate supply of safe water and basic sanitation; maternal and child health care, including family planning; immunization against the major infectious diseases; prevention and control of locally endemic diseases; appropriate treatment of common diseases and injuries; and provision of essential drugs;

4. involves, in addition to the health sector, all related sectors and aspects of national and community development, in particular agriculture, animal husbandry, food, industry, education, housing, public works, communications and other sectors; and demands the coordinated efforts of all those sectors;

5. requires and promotes maximum community and individual self-reliance and participation in the planning, organization, operation and control of primary health care, making fullest use of local, national and other available resources; and to this end develops through appropriate education the ability of communities to participate;

6. should be sustained by integrated, functional and mutually supportive referral systems, leading to the progressive improvement of comprehensive health care for all, and giving priority to those most in need;

7. relies, at local and referral levels, on health workers, including physicians, nurses, midwives, auxiliaries and community workers as applicable, as well as traditional practitioners as needed, suitably trained socially and technically to work as a health team and to respond to the expressed health needs of the community.

VIII

All governments should formulate national policies, strategies and plans of action to launch and sustain primary health care as part of a comprehensive national health system and in coordination with other sectors. To this end, it will be necessary to exercise political will, to mobilize the country's resources and to use available external resources rationally.

IX

All countries should cooperate in a spirit of partnership and service to ensure primary health care for all people since the attainment of health by people in any one country directly concerns and benefits every other country. In this context the joint WHO/UNICEF report on primary health care constitutes a solid basis for the further development and operation of primary health care throughout the world.

X

An acceptable level of health for all the people of the world by the year 2000 can be attained through a fuller and better use of the world's resources, a considerable part of which is now spent on armaments and military conflicts. A genuine policy of independence, peace, détente and disarmament could and should release additional resources that could well be devoted to peaceful aims and in particular to the acceleration of social and economic development of which primary health care, as an essential part, should be allotted its proper share.

The International Conference on Primary Health Care calls for urgent and effective national and international action to develop and implement primary health care throughout the world and particularly in developing countries in a spirit of technical cooperation and in keeping with a New International Economic Order. It urges governments, WHO and UNICEF, and other international organizations, as well as multilateral and bilateral agencies, nongovernmental organizations, funding agencies, all health workers and the whole world community to support national and international commitment to primary health care and to channel increased technical and financial support to it, particularly in developing countries.

The Conference calls on all the aforementioned to collaborate in introducing, developing and maintaining primary health care in accordance with the spirit and content of this Declaration.

A Note on the Methods used

Chapter 2: A history of Immunisation Services

How the subject was researched

The researchers initially enlisted the help of the Dudley Primary Care Trust Library Services. Searches of relevant medical archives using key words failed to reveal anything of value. The librarians directed the researchers to the local archives.

Dudley Archives and Local History Service, Coseley, was visited and searches were conducted in the local newspaper archives and Medical Officers of Health reports produced in the relevant time period.

The Medical Officers for Health Annual Reports were less than comprehensive and reports were only obtained for the years 1910-1930, 1938, 1953, 1956, 1960, 1962-63, 1965-72.

The Express and Star Newspaper archive library was inaccessible due to relocation of records. This was considered a great loss in terms of a potentially valuable information resource.

Dudley Primary Care Trust Library Services hold some historical records from the previous health organisation, Dudley Health Authority. These records comprise newspaper clippings collected between the dates September 1967 to November 1989. As with many historical records unfortunately there were gaps in the record for the years April 1981 – April 1984.

A visit to the Primary Care Trust, Health Records provided a few historical records of Annual Reports of 'The Director of Public Health'. The dates included 1988-1992 and 1994.

An interview was conducted with one Dudley General Medical Practitioner who has worked in Dudley since the early 1970s. His accounts confirmed and clarified some previous findings and provided some interesting anecdotes; one of which is included in this paper.

Towards the latter part of the search for relevant information the researchers had the opportunity to interview a local historian. This enabled them to confirm and clarify some previously acquired information. Most importantly he was able to provide some interesting photographs to help illustrate this paper (Images courtesy of Ned Williams).

During this interview it became evident that there were historical groups and societies which, with more resource and time, would have provided some invaluable insight into the history of immunisation service delivery since 1948.

More general information regarding the history of the NHS pertinent to Immunisation delivery was obtained in the main from the NHS History website (www.nhshistory.net).

Local history references and books failed to give any specific information about immunisation provision but did give a general picture of the NHS in the Black Country over time.

Part 2:

Dudley GP Practice Profiles 2008/09

Introduction

Part 2 of the annual report provides profiles of the 53 GP practices in Dudley. The profiles show how each practice compares with both other practices within its Commissioning Group cluster and to England as a whole. These practice profiles form part of the Joint Strategic Needs Assessment (JSNA) for Dudley, and reflect the position in 2008/09. Data is however changing all the time, and regular electronic updates will be made available via the Dudley JSNA website (http://www.dudleylsp.org/)

The Alma-Ata declaration highlighted the need to reduce inequalities in health and stressed the important role played by primary care in delivering these ideals. The indicators shown in the profiles have been chosen to give a broad overview of the population of each GP practice and their differing health needs, disease prevalence and patient experience. The disease-specific indicators show how practices are performing for the major causes of ill-health in the community. Profiles rely on good quality information being readily available at GP Practice level, so it is not always possible to provide an indicator for every condition. However, they will give an indication of where the challenges lie for individual practices in meeting the Alma-Ata ideals.

The profiles highlight some key challenges for Dudley. For example the uptake of breast feeding in Dudley is poor in comparison to the England average. Uptake at 48 hours in Dudley is 57.7% compared to 71.5% in England, with 43 of the 53 practices having a lower rate than England (24 of which were significantly lower). Rates in practices vary from 24 to 86%.

Dudley has a high proportion of residents with limiting long term conditions (19.3% compared to 17.9% in England as a whole), with 47 practices having a higher rate than England (34 of these are significant).
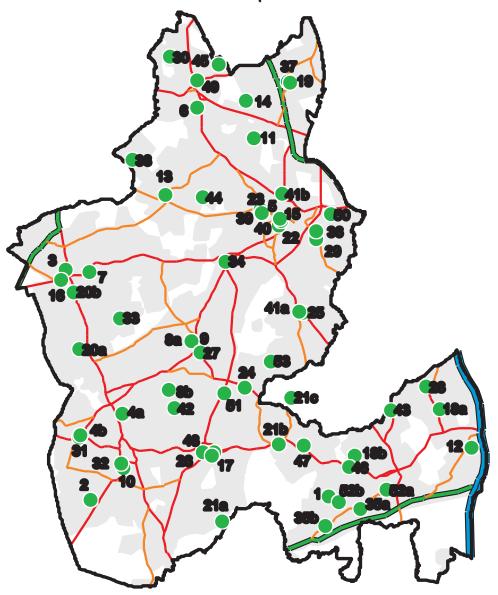
The recorded prevalence of dementia is lower in Dudley than England, with 46 practices having a lower rate (29 of which are significantly lower). 50 practices have a lower rate of dementia than expected, which suggests a possible issue with detection and diagnosis of the condition.

I hope that the profiles will prove a useful tool in planning future primary care services for Dudley.

Valerie A. Little
Director of Public Health
Dudley PCT & Dudley MBC

GP Practice locations

1	Meadowbrook Surgery
2	Norton Medical Practice
3	Moss Grove Surgery - Kingswinford
4a	Three Villages Medical Practice, Stourbridge
4b	Three Villages Medical Practice, Wollaston
5	Eve Hill Medical Practice
6	The Ridgeway Surgery
7	Kingswinford Medical Practice
8a	AW Surgeries, Albion Street
8b	AW Surgeries, Withymoor
9	The Waterfront Surgery
10	Worcester Street Surgery
11	The Greens Health Centre
12	Lapal Medical Practice
13	Lower Gornal Health Centre
14	Woodsetton Medical Centre
15	Steppingstones Medical Practice
16	Summerhill Surgery
17	The Limes Medical Centre
18a	Feldon Lane Surgery
18b	Hawne Lane Surgery
19	Coseley Medical Centre
20a	Wordsley Green Health Centre
20b	Market Street Surgery
21a	Wychbury Medical Group, Wollescote,
21b	Wychbury Medical Group, Chapel Street
21c	Wychbury Medical Group, Cradley Road
22	Cross Street Health Centre
23	St James Medical Practice - Dr N C White
24	Quarry Bank Medical Centre
25	Netherton Health Centre
26	Pedmore Medical Practice
27	Brierley Hill Health Centre - Dr. H S Sahni
28	Clement Road Medical Practice
29	Bean Medical Centre
30	The Northway Surgery
31	Meriden Avenue Surgery
32	Greenfield Avenue Surgery
33	Rangeways Road Surgery
34	Keelinge House Surgery
35a	Halesowen Medical Practice, St Margaret's Well
35b	Halesowen Medical Practice, Hayley Green
36	Central Clinic
37	Coseley Health And Family Centre
38	Masefield Road Surgery
39	St James's Medical Practice - Dr W A Porter
40	Tinchbourne Street Surgery
41a	Netherton Surgery
41b	Hazel Road Surgery
42	Quincy Rise Surgery
43	Coombswood Surgery
44	Castle Meadows Surgery
45	Bath Street Surgery
46	Alexandra Medical Centre
47	Crestfield Surgery
48	Chapel Street Surgery
49	Bilston Street Surgery
50	St. Thomas's Medical Practice
51	Thorns Road Surgery
52a	Halesowen Health Centre
52b	Tenlands Road Surgery
53	Dudley Partnership for Health (Quarry Road)

Contents

Meadowbrook Surgery

M87001
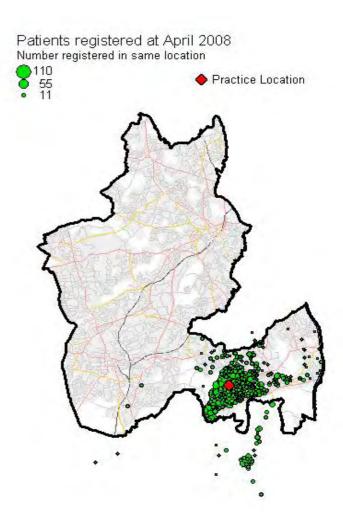
0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.2% of the registered population of Meadowbrook Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Meadowbrook Surgery has an average score of 14.4 in the Index of multiple deprivation 2007.
  (PBC average = 18.7, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Meadowbrook Surgery is 31.5%.
  (PBC = 33.9%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Meadowbrook Surgery for 0809 are 63.2% within 48 hrs of birth and 30.8% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Meadowbrook Surgery these rates stand at 31 per 1,000 for general fertility and 30 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Meadowbrook Surgery this figure sits at 33438 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Meadowbrook Surgery the vaccine uptake rate for the over 65's is 67.5%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Meadowbrook Surgery the screening rate is 82.6%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Meadowbrook Surgery is 1572 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1081 per 1,000, with a first OP appointment rate of 272 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 13.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

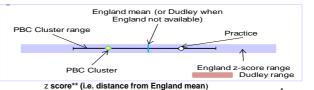| Practice Code:	**M87001**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	7,702
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓		↓	3.3	5.5	5.1	5.8	
	Population aged 75 or over (% all patients)	↑		↑	11.1	8.2	9.0	7.4	
	Population aged 85 or over (% all patients)	↔		↔	2.5	2.1	2.4	2.2	6
	Lone parent households with dependent children (% all households)	↓		↓	3.9	5.6	4.8	6.4	2, 6
	Lone pensioner households (% all households)	↔		↔	14.9	14.5	15.5	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔		↔	0.5	0.5	0.3	-	6
	Asian or Asian British (% all patients)	↓		↓	1.4	4.3	3.6	4.6	2, 6
	Black or Black British (% all patients)	↓		↓	0.3	1.0	0.7	2.3	2, 6
	Mixed race (% all patients)	↓		↓	0.8	1.1	1.1	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↑		↑	0.6	0.4	0.7	0.9	2, 6
	Born outside the UK (% all patients)	↓		↓	2.2	3.7	3.6	9.3	2, 6
	Immigrants (% new patients)	↓		↓	0.9	3.6	4.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	14.4	24.0	18.7	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓		↓	3.1	7.1	6.5	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓		↓	2.8	5.7	5.6	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↓		↓	31.1	59.2	51.7	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	11.2	16.3	12.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	29.9	47.6	35.3	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	2.7	9.7	6.2	10.0	6
	No qualifications (% patients aged 16-74)	↓		↓	31.5	37.5	33.9	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑		↑	62.8	61.0	62.5	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	48.3	40.1	43.7	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓		↓	2.7	4.0	3.4	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓		↓	2.0	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓		↓	3.8	5.4	4.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑		↑	82.9	70.9	77.9	68.7	2, 6
	Social rented housing (% all households)	↓		↓	12.6	22.0	16.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓		↓	18.3	19.3	18.8	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↓		↓	520.1	613.7	514.8	596.6	5, 8
	Health status: not good (% all patients)	↓		↓	8.5	10.2	9.4	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	100.0	88.2	89.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	63.2	57.7	66.4	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	30.8	27.1	45.0	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	99.1	91.7	96.0	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	91.3	83.0	88.3	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	98.6	85.1	92.6	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	67.5	71.2	68.9	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓		↓	2.0	4.4	2.4	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑		↑	33437.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔		↔	2933.7	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	**M87001**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	7,702
PCT:	315,209
Cluster:	45,109

*z score** (i.e. distance from England mean)*

Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS							
Lifestyle Takes regular exercise (% patients aged 18+)	↓	↓	40.0	47.1	43.3	-	6
Fruit and vegetable consumption (% patients aged 18+)	↑	↑	27.6	25.6	27.1	-	6
Sports participation (% patients aged 16+)	↑	↑	20.5	18.3	19.3	20.9	6
Alcohol Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1572.0	-	-	1689.6	3, 8, 9
Binge drinking (% patients aged 18+)	↓	↓	18.4	21.5	20.7	-	6
Care & Disease Management Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	85.1	94.4	92.9	94.8	
Blood pressure managed (% patients on a LTC register)	↓	↓	58.3	78.9	78.4	80.3	
Cholesterol within recommended limits (% patients on a LTC register)	↓	↓	68.8	83.5	82.4	81.4	
Cholesterol recorded (% patients on a LTC register)	↓	↓	82.6	94.1	93.4	94.5	
With HbA1c recorded (% patients on Diabetes register)	↓	↓	89.3	97.0	95.9	97.1	
With HbA1c within recommended limits (% patients on Diabetes register)	↓	↓	55.7	69.5	67.3	66.3	
First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	271.7	305.1	296.3	318.6	3
Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1081.2	1137.0	1086.6	1010.3	3
Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	64.8	82.5	73.1	85.6	3
19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	13.0	14.7	13.1	14.6	3
Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	26.0	29.8	28.9	28.4	3
Carers (provision of unpaid care) (% all patients)	↑	↑	12.9	11.5	12.2	9.9	2, 6
Quality of Primary Care QOF achievement (% of total available points achieved)	↓	↓	92.7	96.1	96.5	95.4	
Overall QOF effective exception rate (% of records excluded)	↓	↓	2.3	3.9	3.4	4.9	
DISEASE-SPECIFIC INDICATORS							
Coronary Heart Disease (CHD) Prevalence (disease register as % of all patients)	↔	↔	3.7	3.9	3.9	3.5	
Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.8	0.8	
QOF achievement (% of total available QOF points for CHD)	↔	↔	99.2	99.4	99.7	99.1	
Effective exception rate (%)	↓	↓	2.4	5.9	5.2	7.8	
Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↓	↓	90.8	94.3	95.3	94.2	
Treated with beta blocker (% CHD register)	↓	↓	63.8	75.2	74.6	72.9	
Record of influenza immunisation (% CHD register)	↔	↔	91.1	90.9	91.2	92.1	
Blood pressure recorded in last 15 months (% CHD register)	↓	↓	91.6	97.7	97.0	97.9	
Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↓	↓	78.7	89.5	89.4	89.7	
Cholesterol recorded in last 15 months (% CHD register)	↓	↓	84.9	93.8	94.1	94.0	
Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↓	↓	70.7	84.3	82.8	82.1	
Total admissions for CHD (rate per 100 patients on disease register)	↑	↑	19.2	10.3	11.7	14.3	
Stroke Prevalence (disease register as % of all patients)	↓	↓	1.3	1.8	1.6	1.7	
Recorded v expected prevalence (ratio)	↓	↓	0.5	0.8	0.8	0.8	
QOF achievement (% of total available QOF points for Stroke)	↓	↓	87.0	98.2	97.8	98.2	
Effective exception rate (%)	↓	↓	3.6	5.5	5.8	7.2	
Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	91.8	94.1	95.1	94.2	
Record of influenza immunisation (% Stroke register)	↔	↔	94.0	87.2	87.3	89.3	
Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	94.7	97.0	97.2	96.9	
Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↓	↓	73.7	87.5	86.9	87.9	
Cholesterol recorded in last 15 months (% Stroke register)	↓	↓	61.5	90.6	89.0	91.6	
Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↓	↓	52.1	78.8	78.6	77.0	
Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	130.7	172.4	-	199.2	3, 8

Practice Code:	**M87001**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England	

England mean (or Dudley when England not available) / PBC Cluster range / Practice / PBC Cluster / England z-score range / Dudley range

List Sizes

Practice:	7,702
PCT:	315,209
Cluster:	45,109

	Indicator	Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓		↓	0.9	1.5	1.2	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.2	0.4	0.3	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	96.5	96.2	
	Effective exception rate (%)	↔		↔	8.6	8.6	8.4	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	80.9	86.1	90.1	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	94.1	92.9	94.0	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	92.2	91.4	92.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↓		↓	85.1	93.0	90.8	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	12.5	14.9	16.6	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↓		↓	4.1	5.3	5.0	5.1	
	Recorded v expected prevalence (ratio)	↓		↓	0.6	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↓		↓	72.6	98.4	96.1	98.4	10
	Effective exception rate (%)	↓		↓	4.2	5.1	4.5	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↓		↓	34.4	94.5	87.6	94.8	10
	Record of retinal screening in last 15 months (% Diabetes register)	↓		↓	72.0	90.5	88.4	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↓		↓	53.3	91.5	87.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↓		↓	52.5	91.3	87.2	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓		↓	3.9	86.5	77.5	87.1	10
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↓		↓	79.5	96.5	93.8	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	92.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↓		↓	82.3	89.8	89.0	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↓		↓	85.0	93.2	91.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓		↓	55.7	69.5	67.3	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↓		↓	89.5	98.3	97.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓		↓	47.7	76.8	77.1	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↓		↓	87.9	95.8	94.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↓		↓	73.0	84.6	83.4	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓		↓	1.8	12.5	10.9	9.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.1	0.5	0.5	0.4	
	BMI obese (% patients aged 18+)	↔		↔	18.2	18.4	16.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	26.0	23.8	24.9	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	30.9	35.0	31.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↓		↓	16.1	21.5	19.1	-	6
	Effective exception rate (%)	↓		↓	0.3	0.5	0.4	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓		↓	75.8	84.7	86.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	99.6	95.5	96.9	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	93.7	92.4	93.7	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	9.3	15.2	12.9	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	57.1	50.0	51.5	50.2	6

Practice Code:	**M87001**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	7,702
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	z score -8…8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	14.1	16.3	15.5	13.1	
	Recorded vs expected prevalence (ratio)	↓		↓	0.5	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	79.0	91.3	89.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓		↓	56.8	77.8	76.6	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓		↓	0.8	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	3.6	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	93.3	93.2	94.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↓		↓	0.4	0.8	0.7	0.7	
	Recorded vs expected prevalence (ratio)	↓		↓	0.2	0.5	0.4	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.2	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↑		↑	82.6	80.3	83.9	78.9	6
	Breast screening rate (% eligible women)	↓		↓	57.4	76.4	74.3	76.5	6
	Exception rate for cervical screening (%)	↓		↓	1.5	3.7	3.6	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	92.9	91.9	94.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	0.6	3.2	3.2	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↓		↓	94.9	98.0	97.5	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓		↓	48.0	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	100.0	87.4	90.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.2	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.1	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.6	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	1.0	0.9	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓		↓	0.4	0.6	0.5	0.7	
	Effective exception rate (%)	↓		↓	1.2	11.0	10.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↓		↓	60.0	90.5	86.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	96.0	94.0	96.1	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↓		↓	0.2	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓		↓	4.0	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.4	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	0.3	3.2	1.1	5.1	
	Reviewed in last 15 months (% Asthma register)	↑		↑	96.4	80.0	85.3	78.5	

Practice Code:	**M87001**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	7,702
PCT:	315,209
Cluster:	45,109

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score (i.e. distance from England mean)**

		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.24	0.24	0.25	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.0	2.9	3.3	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-15.4	-4.7	-3.8	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↓		↓	66.4	91.6	87.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	64.9	73.7	71.0	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	72.0	74.3	72.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	58.5	41.6	46.9	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	70.8	70.4	75.0	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	86.0	83.5	80.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	96.2	87.7	85.5	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	98.2	79.2	83.4	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	69.4	60.1	66.8	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	58.2	56.5	54.6	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

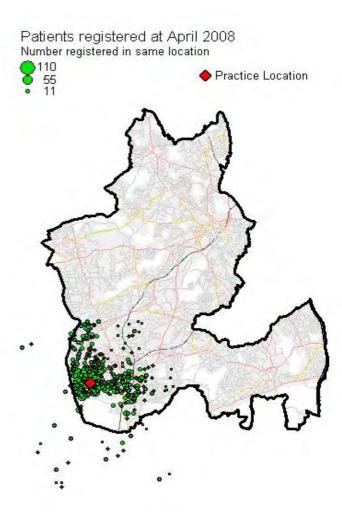|	
🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Norton Medical Practice

M87002

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.4% of the registered population of Norton Medical Practice was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Norton Medical Practice has an average score of 11.9 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Norton Medical Practice is 26.2%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Norton Medical Practice for 0809 are 77.5% within 48 hrs of birth and 25% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Norton Medical Practice these rates stand at 42 per 1,000 for general fertility and 24 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Norton Medical Practice this figure sits at 28389 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Norton Medical Practice the vaccine uptake rate for the over 65's is 71.2%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Norton Medical Practice the screening rate is 87.5%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Norton Medical Practice is 1456 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 967 per 1,000, with a first OP appointment rate of 248 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
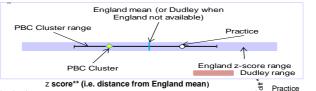 (Dudley =15, England =15). The rate per 1,000 for this practice is 11.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

List Sizes

Practice:	6,029
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.3	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↑	↑	9.7	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.3	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	3.2	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.7	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.6	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↓	↓	1.2	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.2	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.5	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.4	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	2.2	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	11.9	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	4.1	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	4.2	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↓	↓	42.2	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	10.3	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	23.8	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	0.4	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	26.2	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	63.2	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	51.1	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	2.8	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	1.9	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	4.1	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	84.6	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↓	↓	9.3	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	18.3	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	647.4	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	8.5	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↑	↑	77.5	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	25.0	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↓	↓	85.9	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	81.0	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	89.8	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	71.2	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑	↑	6.5	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	28388.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2191.3	3156.4	-	3251.3	3, 8
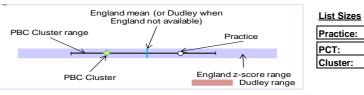
Primary Care Indicators

Practice Code:	M87002
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	6,029
PCT:	315,209
Cluster:	55,195

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔		↔	46.1	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑		↑	35.4	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↑		↑	21.7	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔		↔	1456.3	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓		↓	20.1	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑		↑	96.0	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↔		↔	79.9	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑		↑	89.1	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔		↔	95.3	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	99.0	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔		↔	72.5	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	248.1	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	967.3	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓		↓	55.1	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↓		↓	10.6	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↓		↓	22.5	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↑		↑	12.8	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔		↔	96.5	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓		↓	3.5	3.9	3.8	4.9	
	DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑		↑	4.9	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↑		↑	1.0	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↔		↔	6.8	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	92.0	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↔		↔	71.4	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔		↔	90.6	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	98.0	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	91.8	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔		↔	93.4	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑		↑	89.8	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔		↔	12.2	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔		↔	1.9	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↔		↔	6.2	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	93.9	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔		↔	89.6	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	97.4	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	86.8	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	94.6	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔		↔	82.5	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑		↑	..	172.4	-	199.2	3, 8

Practice Code:	**M87002**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

List Sizes

Practice:	6,029
PCT:	315,209
Cluster:	55,195

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.8	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.4	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↔	↔	7.1	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	91.7	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	96.5	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	92.6	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	92.5	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	9.0	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↓	↓	4.0	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↓	↓	0.6	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	99.2	98.4	
	Effective exception rate (%)	↓	↓	3.4	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑	↑	99.0	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	93.8	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑	↑	98.0	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑	↑	98.0	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	94.4	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	98.0	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	88.6	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑	↑	97.0	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	72.5	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	99.5	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	78.7	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	98.5	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑	↑	91.6	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↔	↔	9.9	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↓	↓	14.0	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔	↔	16.7	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	37.5	35.0	35.4	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↓	↓	15.9	21.5	21.3	-	6
	Effective exception rate (%)	↔	↔	0.6	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	91.3	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	97.5	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	91.7	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↓	↓	9.8	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	43.4	50.0	47.2	50.2	6

Primary Care Indicators

Practice Code:	M87002
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	6,029
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)
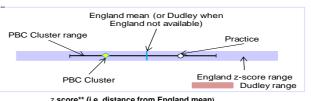
	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	15.4	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	93.6	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	78.1	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.5	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	0.9	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	0.9	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	92.4	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑	↑	1.2	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑	↑	1.7	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↑	↑	87.5	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↑	↑	82.3	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↓	↓	2.4	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	94.4	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	3.7	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	98.3	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	72.7	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	85.7	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.5	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.7	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.8	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓	↓	0.5	0.6	0.6	0.7	
	Effective exception rate (%)	↓	↓	0.0	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	75.9	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	96.6	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↓	↓	0.8	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.3	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.2	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	77.5	80.0	81.4	78.5	

DISEASE-SPECIFIC INDICATORS

Practice Code: M87002
Primary Care Trust: Dudley PCT
Practice Based Commissioning Group Cluster: Cluster One
England:

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	z-score (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.18	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.8	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-16.4	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↓		↓	79.2	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	75.8	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	71.5	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	55.8	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↓		↓	61.6	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	77.5	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	94.2	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	37.5	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	69.7	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	52.4	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
 A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
 A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
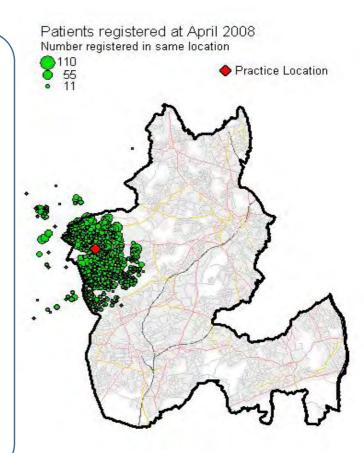
Moss Grove Surgery

M87003

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 1.7% of the registered population of Moss Grove Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Moss Grove Surgery has an average score of 10.6 in the Index of multiple deprivation 2007.
  (PBC average = 22.2, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Moss Grove Surgery is 29.4%.
  (PBC = 36.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Moss Grove Surgery for 0809 are 75.3% within 48 hrs of birth and 43.8% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Moss Grove Surgery these rates stand at 46 per 1,000 for general fertility and 30 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Moss Grove Surgery this figure sits at 33412 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Moss Grove Surgery the vaccine uptake rate for the over 65's is 72.9%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Moss Grove Surgery the screening rate is 84.5%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Moss Grove Surgery is 1413 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1126 per 1,000, with a first OP appointment rate of 294 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
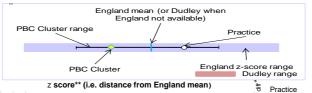 (Dudley =15, England =15). The rate per 1,000 for this practice is 11.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

Practice Code:	**M87003**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	13,876
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.6	5.5	5.4	5.8	
	Population aged 75 or over (% all patients)	↑	↑	9.5	8.2	8.2	7.4	
	Population aged 85 or over (% all patients)	↑	↑	2.4	2.1	2.0	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	2.8	5.6	5.3	6.4	2, 6
	Lone pensioner households (% all households)	↓	↓	12.9	14.5	13.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.6	0.5	0.4	-	6
	Asian or Asian British (% all patients)	↓	↓	0.9	4.3	3.4	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.2	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.5	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↓	↓	0.3	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	1.7	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↓	↓	0.4	3.6	2.3	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	10.6	24.0	22.2	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	11.4	7.1	8.0	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	3.6	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↓	↓	45.8	59.2	61.2	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	11.9	16.3	16.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	29.5	47.6	43.9	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	0.0	9.7	6.7	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	29.4	37.5	36.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	65.9	61.0	62.9	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	48.1	40.1	43.2	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	2.4	4.0	3.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	1.5	2.9	2.8	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	3.5	5.4	5.1	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	89.2	70.9	73.2	68.7	2, 6
	Social rented housing (% all households)	↓	↓	6.7	22.0	20.0	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓	↓	17.6	19.3	18.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	719.2	613.7	588.5	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	8.6	10.2	9.9	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	96.9	88.2	90.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↑	↑	75.3	57.7	58.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	43.8	27.1	26.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	94.3	91.7	91.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	87.3	83.0	83.7	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	89.8	85.1	88.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	72.9	71.2	71.2	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑	↑	7.4	4.4	4.6	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	33411.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3227.0	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	M87003
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	13,876
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

		Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Lifestyle	Takes regular exercise (% patients aged 18+)	↓		↓	44.8	47.1	47.7	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑		↑	33.1	25.6	26.7	-	6
	Sports participation (% patients aged 16+)	↑		↑	20.8	18.3	18.6	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↓		↓	1413.4	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↑		↑	22.7	21.5	21.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑		↑	95.5	94.4	95.4	94.8	
	Blood pressure managed (% patients on a LTC register)	↔		↔	79.5	78.9	78.5	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑		↑	87.1	83.5	85.0	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑		↑	96.2	94.1	94.9	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	98.0	97.0	97.3	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔		↔	68.6	69.5	70.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	293.6	305.1	306.4	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	1125.6	1137.0	1165.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓		↓	70.3	82.5	73.3	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↓		↓	10.6	14.7	15.6	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑		↑	31.2	29.8	32.4	28.4	3
	Carers (provision of unpaid care) (% all patients)	↑		↑	12.4	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑		↑	99.8	96.1	97.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔		↔	4.8	3.9	4.1	4.9	
DISEASE-SPECIFIC INDICATORS									
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑		↑	4.4	3.9	4.2	3.5	
	Recorded v expected prevalence (ratio)	↑		↑	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	100.0	99.4	99.6	99.1	
	Effective exception rate (%)	↓		↓	5.4	5.9	5.3	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	95.2	94.3	93.6	94.2	
	Treated with beta blocker (% CHD register)	↓		↓	68.5	75.2	73.4	72.9	
	Record of influenza immunisation (% CHD register)	↑		↑	94.6	90.9	91.3	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	98.7	97.7	98.1	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	90.1	89.5	88.3	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↑		↑	96.8	93.8	94.2	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑		↑	88.5	84.3	85.3	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓		↓	7.6	10.3	9.6	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑		↑	2.2	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↑		↑	1.0	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↔		↔	7.5	5.5	5.9	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↑		↑	97.7	94.1	94.1	94.2	
	Record of influenza immunisation (% Stroke register)	↑		↑	95.7	87.2	88.6	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↑		↑	100.0	97.0	97.8	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↑		↑	92.7	87.5	86.8	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↑		↑	96.9	90.6	94.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↑		↑	91.3	78.8	83.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔		↔	171.3	172.4	-	199.2	3, 8

Legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

Practice Code:	M87003
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England	

List Sizes

Practice:	13,876
PCT:	315,209
Cluster:	84,630

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)**

		Sig. diff*	z score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔		↔	1.3	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.3	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	99.1	96.2	
	Effective exception rate (%)	↔		↔	8.2	8.6	10.7	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	84.6	86.1	83.2	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↑		↑	96.7	92.9	91.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	95.0	91.4	92.0	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	94.1	93.0	93.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	9.2	14.9	14.5	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↓		↓	4.5	5.3	5.5	5.1	
	Recorded v expected prevalence (ratio)	↓		↓	0.7	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	99.9	98.4	99.5	98.4	
	Effective exception rate (%)	↑		↑	7.0	5.1	5.3	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	96.6	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	92.0	90.5	91.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	92.6	91.5	90.9	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	92.6	91.3	90.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔		↔	88.0	86.5	88.0	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↑		↑	98.4	96.5	97.1	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	89.7	89.2	87.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↑		↑	97.4	89.8	90.5	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	94.9	93.2	93.6	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔		↔	68.6	69.5	70.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	98.8	98.3	98.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	76.3	76.8	74.0	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	95.1	95.8	95.9	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	83.1	84.6	85.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	11.2	12.5	13.8	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↓		↓	15.0	18.4	18.6	-	6
	Overweight/obese children - Year R (%)	↔		↔	21.4	23.8	24.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	28.8	35.0	35.2	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↓		↓	14.7	21.5	22.1	-	6
	Effective exception rate (%)	↔		↔	0.6	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	89.2	84.7	85.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔		↔	95.0	95.5	95.3	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↑		↑	100.0	92.4	91.7	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	9.3	15.2	15.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↑		↑	68.1	50.0	57.6	50.2	6

Practice Code:	**M87003**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	13,876
PCT:	315,209
Cluster:	84,630

z score (i.e. distance from England mean)**

Category	Indicator	Sig. diff	Sig. diff	Practice value	PCT Value	PBC Value	England value	Notes
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	17.2	16.3	17.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.7	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	92.6	91.3	93.0	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	78.3	77.8	77.8	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	2.1	1.5	1.8	1.3	
	Recorded vs expected prevalence (ratio)	↑	↑	1.3	1.1	1.2	1.1	
	Effective exception rate (%)	↓	↓	2.1	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	92.3	93.2	92.1	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑	↑	1.0	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓	↓	0.8	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↑	↑	84.5	80.3	81.1	78.9	6
	Breast screening rate (% eligible women)	↑	↑	86.0	76.4	79.1	76.5	6
	Exception rate for cervical screening (%)	↓	↓	1.3	3.7	2.9	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	95.2	91.9	91.2	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↑	↑	6.6	3.2	4.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	98.2	98.0	98.7	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	70.1	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	83.3	87.4	87.4	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.5	0.4	0.4	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.8	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.9	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓	↓	0.5	0.6	0.7	0.7	
	Effective exception rate (%)	↔	↔	7.5	11.0	10.2	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	80.3	90.5	89.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	91.5	94.0	94.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↓	↓	0.4	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓	↓	5.1	5.9	6.1	5.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.6	0.6	0.7	0.6	
	Effective exception rate (%)	↓	↓	1.9	3.2	3.3	5.1	
	Reviewed in last 15 months (% Asthma register)	↓	↓	74.0	80.0	74.7	78.5	

	Practice Code:		**M87003**			
	Primary Care Trust:		Dudley PCT			
	Practice Based Commissioning Group Cluster:		SLK Cluster			
	England:					

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score** (i.e. distance from England mean)

List Sizes

Practice:	13,876
PCT:	315,209
Cluster:	84,630

		Sig. diff*	z score** (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.24	0.24	0.24	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.5	2.9	2.8	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-0.3	-4.7	-3.3	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	90.5	91.6	94.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	71.9	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	74.7	74.3	73.5	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	53.1	41.6	47.0	38.2	
Patient Experience	Ease of phone access (% question responses)	↓		↓	49.6	70.4	62.9	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	87.5	83.5	85.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	92.8	87.7	86.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	91.8	79.2	75.7	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	63.6	60.1	67.7	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	55.9	56.5	57.1	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

🟥 Significantly worse than expected
🟩 Significantly better than expected
⬜ In line with expectations
🟦 Lies outside expected value range
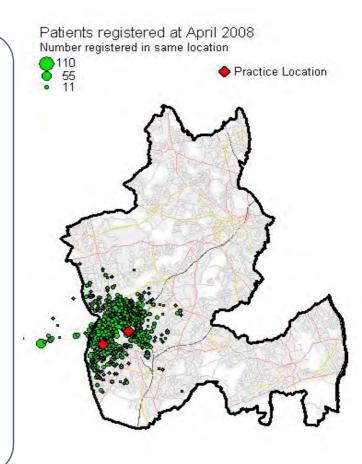
Three Villages Medical Practice

M87005

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2% of the registered population of Three Villages Medical Practice was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Three Villages Medical Practice has an average score of 17.6 in the Index of multiple deprivation 2007.
  (PBC average = 22.2, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Three Villages Medical Practice is 32.3%.
  (PBC = 36.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Three Villages Medical Practice for 0809 are 74.7% within 48 hrs of birth and 25% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Three Villages Medical Practice these rates stand at 68 per 1,000 for general fertility and 40 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Three Villages Medical Practice this figure sits at 26146 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Three Villages Medical Practice the vaccine uptake rate for the over 65's is 77.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Three Villages Medical Practice the screening rate is 83.2%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Three Villages Medical Practice is 1953 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1097 per 1,000, with a first OP appointment rate of 270 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 16.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

Practice Code:	**M87005**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	8,696
PCT:	315,209
Cluster:	84,630

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	5.6	5.5	5.4	5.8	
	Population aged 75 or over (% all patients)	↑	↑	9.1	8.2	8.2	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.3	2.1	2.0	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	4.9	5.6	5.3	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.4	14.5	13.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.5	0.5	0.4	-	6
	Asian or Asian British (% all patients)	↓	↓	1.1	4.3	3.4	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.3	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.6	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.0	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↔	↔	2.7	3.6	2.3	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	17.6	24.0	22.2	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	9.4	7.1	8.0	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	6.2	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	67.9	59.2	61.2	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	15.6	16.3	16.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	40.4	47.6	43.9	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	3.9	9.7	6.7	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	32.3	37.5	36.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	65.1	61.0	62.9	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	47.1	40.1	43.2	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	3.3	4.0	3.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	2.4	2.9	2.8	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	4.6	5.4	5.1	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	77.2	70.9	73.2	68.7	2, 6
	Social rented housing (% all households)	↓	↓	16.2	22.0	20.0	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓	↓	18.2	19.3	18.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	738.3	613.7	588.5	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	9.1	10.2	9.9	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	95.0	88.2	90.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↑	↑	74.7	57.7	58.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	25.0	27.1	26.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↓	↓	62.9	91.7	91.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↓	↓	43.1	83.0	83.7	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓	↓	43.4	85.1	88.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	77.4	71.2	71.2	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	5.4	4.4	4.6	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	26146.1	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↓	↓	1470.8	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87005
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	8,696
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)
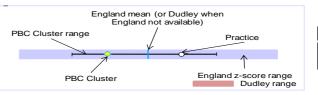
	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	45.7	47.1	47.7	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	25.5	25.6	26.7	-	6
	Sports participation (% patients aged 16+)	↑	↑	19.5	18.3	18.6	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1953.2	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	21.8	21.5	21.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	97.0	94.4	95.4	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	80.4	78.9	78.5	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	89.7	83.5	85.0	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑	↑	98.5	94.1	94.9	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↑	↑	98.7	97.0	97.3	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	80.3	69.5	70.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	269.7	305.1	306.4	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1096.6	1137.0	1165.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	72.3	82.5	73.3	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	15.6	14.7	15.6	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	28.4	29.8	32.4	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.1	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	97.3	96.1	97.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	3.5	3.9	4.1	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.2	3.9	4.2	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.6	99.1	
	Effective exception rate (%)	↓	↓	5.5	5.9	5.3	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	95.0	94.3	93.6	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	86.7	75.2	73.4	72.9	
	Record of influenza immunisation (% CHD register)	↑	↑	96.7	90.9	91.3	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	98.9	97.7	98.1	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	89.2	89.5	88.3	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↑	↑	98.3	93.8	94.2	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑	↑	91.3	84.3	85.3	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	12.0	10.3	9.6	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑	↑	2.2	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↑	↑	1.0	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↓	↓	5.3	5.5	5.9	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	94.7	94.1	94.1	94.2	
	Record of influenza immunisation (% Stroke register)	↑	↑	94.6	87.2	88.6	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	97.8	97.0	97.8	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	87.3	87.5	86.8	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↑	↑	97.8	90.6	94.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↑	↑	88.1	78.8	83.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	163.4	172.4	-	199.2	3, 8

	Practice Code:	**M87005**
	Primary Care Trust:	Dudley PCT
	Practice Based Commissioning Group Cluster:	SLK Cluster
	England	

List Sizes

Practice:	8,696
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.8	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.5	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	99.1	96.2	
	Effective exception rate (%)	↔	↔	8.3	8.6	10.7	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	89.0	86.1	83.2	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	93.3	92.9	91.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	96.3	91.4	92.0	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	96.5	93.0	93.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	13.7	14.9	14.5	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	6.8	5.3	5.5	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.1	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	99.5	98.4	
	Effective exception rate (%)	↓	↓	4.6	5.1	5.3	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑	↑	97.5	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	91.9	90.5	91.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑	↑	94.3	91.5	90.9	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑	↑	94.5	91.3	90.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	93.5	86.5	88.0	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↑	↑	98.5	96.5	97.1	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↑	↑	100.0	89.2	87.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↑	↑	97.0	89.8	90.5	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑	↑	97.6	93.2	93.6	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑	↑	80.3	69.5	70.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	99.2	98.3	98.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓	↓	75.4	76.8	74.0	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↑	↑	99.0	95.8	95.9	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑	↑	89.0	84.6	85.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	16.1	12.5	13.8	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	19.6	18.4	18.6	-	6
	Overweight/obese children - Year R (%)	↔	↔	17.4	23.8	24.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	26.8	35.0	35.2	32.6	6
Smoking	Prevalence (% patients aged 18+)	↔	↔	22.0	21.5	22.1	-	6
	Effective exception rate (%)	↓	↓	0.3	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	90.0	84.7	85.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	96.7	95.5	95.3	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	93.7	92.4	91.7	92.8	
	Smoking - % LTC patients that are known smokers	↓	↓	14.2	15.2	15.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↑	↑	72.3	50.0	57.6	50.2	6

Practice Code:	**M87005**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	8,696
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	21.0	16.3	17.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.8	0.6	0.7	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	95.7	91.3	93.0	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	81.5	77.8	77.8	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	2.0	1.5	1.8	1.3	
	Recorded vs expected prevalence (ratio)	↑	↑	1.3	1.1	1.2	1.1	
	Effective exception rate (%)	↔	↔	3.4	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	93.6	93.2	92.1	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑	↑	1.1	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑	↑	1.6	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↑	↑	83.2	80.3	81.1	78.9	6
	Breast screening rate (% eligible women)	↔	↔	77.4	76.4	79.1	76.5	6
	Exception rate for cervical screening (%)	↑	↑	9.6	3.7	2.9	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	97.2	91.9	91.2	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	2.5	3.2	4.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	98.0	98.0	98.7	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	71.1	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	83.6	87.4	87.4	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.4	0.4	0.4	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.7	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.8	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.7	0.6	0.7	0.7	
	Effective exception rate (%)	↓	↓	2.1	11.0	10.2	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	93.4	90.5	89.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	95.2	94.0	94.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.5	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.2	5.9	6.1	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.6	0.7	0.6	
	Effective exception rate (%)	↓	↓	1.0	3.2	3.3	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	79.3	80.0	74.7	78.5	

Practice Code:	**M87005**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

z score** (i.e. distance from England mean)

List Sizes

Practice:	8,696
PCT:	315,209
Cluster:	84,630

	Indicator	Sig. diff*	z score (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.17	0.24	0.24	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.4	2.9	2.8	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-8.6	-4.7	-3.3	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	94.1	91.6	94.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	71.1	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	67.7	74.3	73.5	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	51.5	41.6	47.0	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	66.1	70.4	62.9	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	85.1	83.5	85.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓		↓	75.0	87.7	86.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	81.6	79.2	75.7	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓		↓	56.3	60.1	67.7	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	59.3	56.5	57.1	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

95

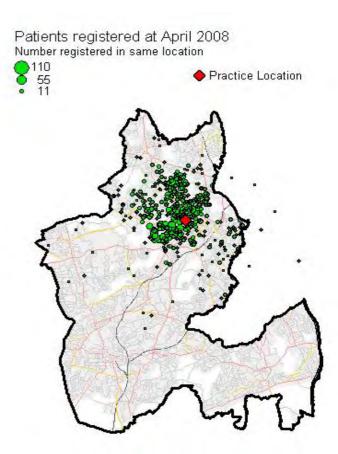**Eve Hill Medical Practice**

M87006

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 5.9% of the registered population of Eve Hill Medical Practice was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Eve Hill Medical Practice has an average score of 34 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Eve Hill Medical Practice is 43.7%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
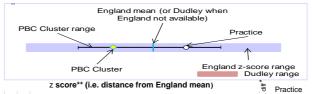
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Eve Hill Medical Practice for 0809 are 54.1% within 48 hrs of birth and 26.7% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Eve Hill Medical Practice these rates stand at 57 per 1,000 for general fertility and 73 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Eve Hill Medical Practice this figure sits at 37077 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Eve Hill Medical Practice the vaccine uptake rate for the over 65's is 71.5%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Eve Hill Medical Practice the screening rate is 78.8%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Eve Hill Medical Practice is 2105 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1241 per 1,000, with a first OP appointment rate of 351 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 18.

Patients registered at April 2008
Number registered in same location

● 110
● 55
● 11

◆ Practice Location

Practice Code:	M87006
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,518
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean) scale: -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	6.0	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	6.1	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.3	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	6.8	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.5	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	7.4	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	2.6	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	1.6	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.4	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	5.9	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↑	↑	6.8	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	34.0	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	6.2	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.6	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	57.4	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	20.9	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	72.8	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	22.0	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	43.7	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	54.8	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	36.9	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.1	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	3.8	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.0	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	58.3	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	33.2	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	21.6	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	769.0	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	11.8	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	80.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	54.1	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	26.7	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	95.1	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	88.9	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	91.1	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	71.5	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	3.1	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	37076.6	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2257.9	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	**M87006**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,518
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	48.0	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	22.3	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	16.7	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2105.2	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	20.5	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	93.7	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	71.1	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	81.1	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	93.5	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.4	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	64.6	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	351.1	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1240.5	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	93.1	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑	↑	18.4	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	37.4	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	10.9	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔	↔	95.2	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.5	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.7	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	99.1	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	4.3	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	93.9	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	76.1	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↓	↓	84.1	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	98.2	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↓	↓	85.0	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	92.3	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	82.8	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	14.1	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.5	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	92.4	98.2	97.2	98.2	
	Effective exception rate (%)	↓	↓	2.6	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	91.3	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↓	↓	79.5	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	96.5	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↓	↓	79.1	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↓	↓	85.0	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	70.1	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	289.9	172.4	-	199.2	3, 8

Practice Code:	**M87006**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	7,518
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.6	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	97.6	97.9	97.7	96.2	
	Effective exception rate (%)	↓	↓	3.0	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↓	↓	70.9	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↓	↓	85.1	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↓	↓	85.6	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	93.2	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	13.6	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.3	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	97.5	98.4	98.4	98.4	
	Effective exception rate (%)	↓	↓	3.1	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑	↑	97.7	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↓	↓	66.7	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	94.1	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	94.1	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	95.6	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	98.0	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	83.3	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	87.3	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	90.7	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	64.6	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	99.0	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓	↓	70.4	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	97.7	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	83.4	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	13.8	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	19.3	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	21.7	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	38.3	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔	↔	22.3	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.8	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	78.5	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	94.3	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	90.4	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	20.2	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	41.0	50.0	46.8	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87006**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,518
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

z score** (i.e. distance from England mean) — axis: -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	15.7	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓	↓	90.2	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓	↓	70.1	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.4	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	1.2	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	1.7	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	89.4	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.4	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔	↔	78.8	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔	↔	72.6	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓	↓	3.2	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	93.8	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	0.9	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	96.5	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓	↓	59.9	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	90.9	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.3	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	1.0	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↑	↑	1.2	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.6	0.7	0.7	
	Effective exception rate (%)	↓	↓	1.6	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↑	↑	96.7	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	96.7	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.8	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	5.9	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	2.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	77.6	80.0	82.8	78.5	

Practice Code:	**M87006**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,518
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.19	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.2	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	6.1	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	93.8	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	78.1	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	63.8	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	43.5	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	65.0	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	82.8	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	89.4	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	65.4	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	66.1	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	56.2	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

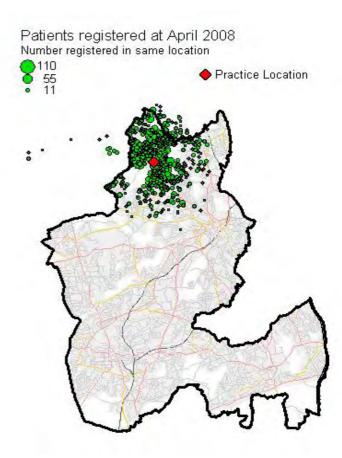|	
🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

The Ridgeway Surgery

M87007

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 1.8% of the registered population of The Ridgeway Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of The Ridgeway Surgery has an average score of 21.6 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for The Ridgeway Surgery is 37.8%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
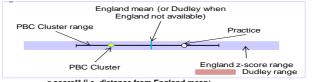
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for The Ridgeway Surgery for 0809 are 50% within 48 hrs of birth and 20% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For The Ridgeway Surgery these rates stand at 47 per 1,000 for general fertility and 42 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For The Ridgeway Surgery this figure sits at 27748 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For The Ridgeway Surgery the vaccine uptake rate for the over 65's is 75.2%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At The Ridgeway Surgery the screening rate is 82%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for The Ridgeway Surgery is 2042 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1222 per 1,000, with a first OP appointment rate of 338 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 13.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

Practice Code:	M87007
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	8,867
PCT:	315,209
Cluster:	109,168

Legend (z score** (i.e. distance from England mean)):
- England mean (or Dudley when England not available)
- PBC Cluster range
- Practice
- PBC Cluster
- England z-score range
- Dudley range

Category	Indicator	Sig. diff*	z score (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Population	Population aged under 5 (% all patients)	↓		↓	4.7	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↑		↑	11.2	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↑		↑	2.7	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔		↔	5.1	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔		↔	15.0	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔		↔	0.5	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↓		↓	1.8	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↓		↓	0.6	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↓		↓	0.8	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↓		↓	0.1	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓		↓	1.8	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔		↔	2.5	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	21.6	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓		↓	5.0	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓		↓	3.0	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔		↔	46.9	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	13.0	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	41.9	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	0.4	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↔		↔	37.8	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓		↓	59.5	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	40.0	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔		↔	3.7	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔		↔	2.6	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔		↔	5.3	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑		↑	73.4	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↔		↔	20.7	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔		↔	20.1	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑		↑	714.3	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↔		↔	10.4	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	80.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	50.0	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	20.0	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	97.7	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	92.4	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	94.2	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	75.2	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓		↓	2.7	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔		↔	27747.7	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔		↔	3433.3	3156.4	-	3251.3	3, 8

Practice Code:	M87007
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	8,867
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	46.5	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	26.3	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	18.2	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2042.1	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓	↓	19.2	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	95.0	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	79.8	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	90.6	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑	↑	97.0	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↑	↑	99.5	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	79.5	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	338.4	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1221.9	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	81.8	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	13.4	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	28.6	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	12.2	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	97.1	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	3.4	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.8	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	5.6	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↑	↑	97.6	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	78.9	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	94.4	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↑	↑	99.8	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	92.0	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↑	↑	97.8	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑	↑	90.3	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	9.7	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑	↑	2.5	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.2	98.2	
	Effective exception rate (%)	↓	↓	4.5	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	94.9	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	89.3	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↑	↑	99.5	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	88.8	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	94.4	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↑	↑	89.3	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	156.6	172.4	-	199.2	3, 8

Practice Code:	M87007
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	8,867
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

	Indicator	Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓		↓	1.2	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.3	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↓		↓	5.7	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑		↑	99.0	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↑		↑	97.9	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	93.5	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	90.5	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	16.2	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑		↑	5.8	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↓		↓	4.6	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑		↑	98.3	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑		↑	96.5	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑		↑	95.6	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑		↑	95.3	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	95.1	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↑		↑	99.0	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	95.6	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	89.3	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	98.3	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	79.5	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↑		↑	99.8	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	79.8	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	97.6	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑		↑	91.6	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	13.9	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔		↔	17.4	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	20.8	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	28.4	35.0	37.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↓		↓	18.0	21.5	22.3	-	6
	Effective exception rate (%)	↓		↓	0.1	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	85.3	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔		↔	95.9	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	91.7	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	10.9	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	57.3	50.0	46.8	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87007**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	8,867
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Disease	Indicator	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS						
Hypertension	Prevalence (disease register as % of all patients)	20.7	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	90.9	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	77.5	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	2.3	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	1.3	1.1	1.0	1.1	
	Effective exception rate (%)	0.4	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	94.2	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	1.3	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	1.8	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	82.0	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	78.5	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	1.5	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	85.4	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	2.8	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	99.5	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	74.4	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	93.8	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	0.4	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	0.3	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	1.0	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	1.1	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	0.7	0.6	0.7	0.7	
	Effective exception rate (%)	13.3	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	82.4	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	2.0	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	5.9	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	7.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	96.5	80.0	82.8	78.5	

Practice Code:	**M87007**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	8,867
PCT:	315,209
Cluster:	109,168

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score (i.e. distance from England mean)**

	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality — Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.20	0.24	0.23	-	6, 12
Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.5	2.9	2.9	-	6, 12
Prescribing Cost — Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-2.4	-4.7	-5.0	-	4, 6, 12
Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	93.0	91.6	92.6	-	6, 12
Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	72.4	73.7	74.6	-	6, 12
Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	70.7	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS								
Response — Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	50.9	41.6	38.3	38.2	
Ease of phone access (% question responses)	↓		↓	57.1	70.4	72.0	70.4	
Patient Experience — Satisfaction with opening hours (% question responses)	↔		↔	81.0	83.5	84.4	81.5	
Ability to get an appointment within 48 hours (% question responses)	↑		↑	95.3	87.7	88.3	85.7	
Ability to get an appointment 2 days in advance (% question responses)	↓		↓	66.3	79.2	81.0	78.4	
Ability to get an appointment with specific GP (% question responses)	↑		↑	77.7	60.1	71.1	67.4	
Less than 3 months since last appointment (% question responses)	↔		↔	53.3	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
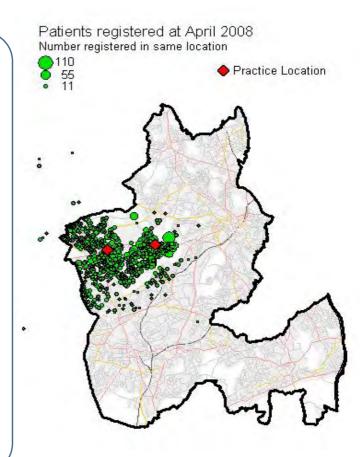
Kingswinford Health Centre

M87008

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 1.8% of the registered population of Kingswinford Health Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Kingswinford Health Centre has an average score of 20 in the Index of multiple deprivation 2007.
  (PBC average = 22.2, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Kingswinford Health Centre is 36.5%.
  (PBC = 36.7%, PCT = 37.5%, England = 28.9 %.)
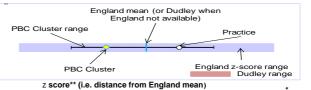
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Kingswinford Health Centre for 0809 are 51.1% within 48 hrs of birth and 18.2% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Kingswinford Health Centre these rates stand at 62 per 1,000 for general fertility and 42 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Kingswinford Health Centre this figure sits at 40708 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Kingswinford Health Centre the vaccine uptake rate for the over 65's is 72.5%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Kingswinford Health Centre the screening rate is 83.7%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Kingswinford Health Centre is 1854 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1122 per 1,000, with a first OP appointment rate of 298 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 11.

Patients registered at April 2008
Number registered in same location

● 110
● 55
∙ 11

◆ Practice Location

Practice Code:	**M87008**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	9,474
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

|	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.9	5.5	5.4	5.8	
	Population aged 75 or over (% all patients)	↑	↑	8.3	8.2	8.2	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.7	2.1	2.0	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	4.8	5.6	5.3	6.4	2, 6
	Lone pensioner households (% all households)	↓	↓	13.2	14.5	13.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.2	0.5	0.4	-	6
	Asian or Asian British (% all patients)	↓	↓	1.4	4.3	3.4	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.3	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.7	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	1.8	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↔	↔	2.2	3.6	2.3	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	20.0	24.0	22.2	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	6.8	7.1	8.0	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	3.3	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	62.4	59.2	61.2	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	16.3	16.3	16.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	41.7	47.6	43.9	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	5.9	9.7	6.7	10.0	6
	No qualifications (% patients aged 16-74)	↔	↔	36.5	37.5	36.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	63.4	61.0	62.9	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	43.3	40.1	43.2	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	3.4	4.0	3.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	2.3	2.9	2.8	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	4.8	5.4	5.1	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	76.9	70.9	73.2	68.7	2, 6
	Social rented housing (% all households)	↓	↓	17.7	22.0	20.0	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	18.7	19.3	18.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	698.7	613.7	588.5	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	9.8	10.2	9.9	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	90.9	88.2	90.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	51.1	57.7	58.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	18.2	27.1	26.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	94.8	91.7	91.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	87.3	83.0	83.7	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	94.2	85.1	88.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	72.5	71.2	71.2	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.6	4.4	4.6	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	40707.6	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	4223.5	3156.4	-	3251.3	3, 8
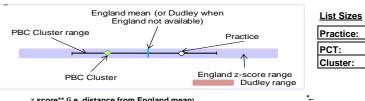
Primary Care Indicators

NHS Dudley

Practice Code:	M87008
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	9,474
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	48.2	47.1	47.7	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑	↑	26.9	25.6	26.7	-	6
	Sports participation (% patients aged 16+)	↔	↔	18.8	18.3	18.6	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1853.5	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	21.5	21.5	21.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	94.9	94.4	95.4	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	81.1	78.9	78.5	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	85.0	83.5	85.0	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	93.5	94.1	94.9	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.7	97.0	97.3	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↓	↓	61.1	69.5	70.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	297.7	305.1	306.4	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1121.9	1137.0	1165.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	81.2	82.5	73.3	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↓	↓	11.4	14.7	15.6	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	29.8	29.8	32.4	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.3	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	99.3	96.1	97.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	3.1	3.9	4.1	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.3	3.9	4.2	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.6	99.1	
	Effective exception rate (%)	↓	↓	3.6	5.9	5.3	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	92.0	94.3	93.6	94.2	
	Treated with beta blocker (% CHD register)	↓	↓	67.7	75.2	73.4	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	92.7	90.9	91.3	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	98.0	97.7	98.1	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	90.8	89.5	88.3	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↓	↓	91.3	93.8	94.2	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	85.2	84.3	85.3	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	11.6	10.3	9.6	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑	↑	2.3	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↑	↑	1.1	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↓	↓	5.4	5.5	5.9	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	93.3	94.1	94.1	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	90.9	87.2	88.6	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	96.8	97.0	97.8	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	84.4	87.5	86.8	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	92.0	90.6	94.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	79.3	78.8	83.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	175.4	172.4	-	199.2	3, 8

Practice Code:	M87008
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England	

List Sizes

Practice:	9,474
PCT:	315,209
Cluster:	84,630

Legend (chart): England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)** — scale -8 to 8

		Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔		↔	1.5	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.4	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	99.1	96.2	
	Effective exception rate (%)	↓		↓	5.7	8.6	10.7	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑		↑	89.9	86.1	83.2	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	92.4	92.9	91.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	95.2	91.4	92.0	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↓		↓	89.6	93.0	93.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	9.9	14.9	14.5	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔		↔	5.1	5.3	5.5	5.1	
	Recorded v expected prevalence (ratio)	↓		↓	0.8	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	99.5	98.4	
	Effective exception rate (%)	↓		↓	4.4	5.1	5.3	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	95.9	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	91.9	90.5	91.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	91.8	91.5	90.9	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	91.8	91.3	90.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	90.7	86.5	88.0	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	97.7	96.5	97.1	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	87.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	90.9	89.8	90.5	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	91.6	93.2	93.6	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓		↓	61.1	69.5	70.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	97.5	98.3	98.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	78.0	76.8	74.0	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	96.7	95.8	95.9	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑		↑	87.8	84.6	85.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	14.2	12.5	13.8	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔		↔	18.6	18.4	18.6	-	6
	Overweight/obese children - Year R (%)	↔		↔	26.9	23.8	24.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	41.1	35.0	35.2	32.6	6
Smoking	Prevalence (% patients aged 18+)	↔		↔	21.1	21.5	22.1	-	6
	Effective exception rate (%)	↔		↔	0.5	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	92.3	84.7	85.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	98.2	95.5	95.3	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	91.3	92.4	91.7	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	13.7	15.2	15.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	49.5	50.0	57.6	50.2	6

Practice Code:	M87008
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	9,474
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range
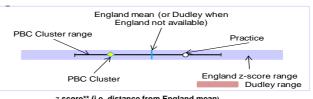
		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	18.0	16.3	17.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.7	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	92.1	91.3	93.0	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	80.1	77.8	77.8	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	2.0	1.5	1.8	1.3	
	Recorded vs expected prevalence (ratio)	↑	↑	1.3	1.1	1.2	1.1	
	Effective exception rate (%)	↓	↓	1.0	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	91.8	93.2	92.1	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.9	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑	↑	1.8	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↑	↑	83.7	80.3	81.1	78.9	6
	Breast screening rate (% eligible women)	↑	↑	83.6	76.4	79.1	76.5	6
	Exception rate for cervical screening (%)	↓	↓	1.9	3.7	2.9	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	93.1	91.9	91.2	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	4.1	3.2	4.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↑	↑	99.0	98.0	98.7	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	77.3	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	83.3	87.4	87.4	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.3	0.4	0.4	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.2	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.8	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.9	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓	↓	0.6	0.6	0.7	0.7	
	Effective exception rate (%)	↔	↔	6.8	11.0	10.2	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	89.6	90.5	89.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	97.9	94.0	94.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.6	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.1	5.9	6.1	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.6	0.7	0.6	
	Effective exception rate (%)	↓	↓	2.0	3.2	3.3	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	76.4	80.0	74.7	78.5	

Practice Code:	**M87008**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	9,474
PCT:	315,209
Cluster:	84,630

z **score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.20	0.24	0.24	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.7	2.9	2.8	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-3.9	-4.7	-3.3	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	94.5	91.6	94.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	75.7	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	72.0	74.3	73.5	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	49.9	41.6	47.0	38.2	
	Ease of phone access (% question responses)	↔		↔	70.8	70.4	62.9	70.4	
Patient Experience	Satisfaction with opening hours (% question responses)	↑		↑	88.3	83.5	85.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	93.9	87.7	86.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	84.4	79.2	75.7	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	67.3	60.1	67.7	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	56.4	56.5	57.1	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

Albion House Surgery
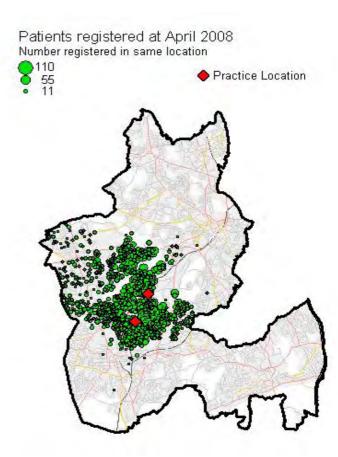
M87009

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.5% of the registered population of Albion House Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Albion House Surgery has an average score of 25.4 in the Index of multiple deprivation 2007.
  (PBC average = 22.2, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Albion House Surgery is 38.3%.
  (PBC = 36.7%, PCT = 37.5%, England = 28.9 %.)
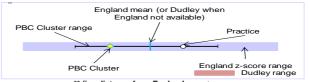
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Albion House Surgery for 0809 are 54.9% within 48 hrs of birth and 13.1% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Albion House Surgery these rates stand at 66 per 1,000 for general fertility and 52 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Albion House Surgery this figure sits at 30869 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Albion House Surgery the vaccine uptake rate for the over 65's is 72.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Albion House Surgery the screening rate is 80.9%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Albion House Surgery is 1633 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1152 per 1,000, with a first OP appointment rate of 312 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 17.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

Practice Code:	**M87009**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	17,533
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔		↔	6.1	5.5	5.4	5.8	
	Population aged 75 or over (% all patients)	↓		↓	6.1	8.2	8.2	7.4	
	Population aged 85 or over (% all patients)	↓		↓	1.3	2.1	2.0	2.2	6
	Lone parent households with dependent children (% all households)	↑		↑	6.4	5.6	5.3	6.4	2, 6
	Lone pensioner households (% all households)	↓		↓	12.7	14.5	13.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔		↔	0.5	0.5	0.4	-	6
	Asian or Asian British (% all patients)	↓		↓	2.6	4.3	3.4	4.6	2, 6
	Black or Black British (% all patients)	↓		↓	0.5	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔		↔	1.0	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔		↔	0.3	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↓		↓	2.5	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↓		↓	2.0	3.6	2.3	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	25.4	24.0	22.2	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑		↑	8.9	7.1	8.0	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓		↓	3.7	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔		↔	66.3	59.2	61.2	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	16.7	16.3	16.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	52.0	47.6	43.9	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	3.2	9.7	6.7	10.0	6
	No qualifications (% patients aged 16-74)	↔		↔	38.3	37.5	36.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑		↑	64.1	61.0	62.9	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	40.9	40.1	43.2	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑		↑	4.5	4.0	3.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔		↔	3.1	2.9	2.8	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔		↔	5.4	5.4	5.1	5.0	6
Housing	Owner-occupier housing (% all households)	↓		↓	67.7	70.9	73.2	68.7	2, 6
	Social rented housing (% all households)	↑		↑	24.8	22.0	20.0	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓		↓	18.0	19.3	18.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑		↑	893.4	613.7	588.5	596.6	5, 8
	Health status: not good (% all patients)	↔		↔	9.8	10.2	9.9	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	96.7	88.2	90.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	54.9	57.7	58.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	13.1	27.1	26.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	94.4	91.7	91.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	87.7	83.0	83.7	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	93.1	85.1	88.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	72.4	71.2	71.2	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓		↓	2.6	4.4	4.6	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔		↔	30869.4	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔		↔	3816.5	3156.4	-	3251.3	3, 8

115

Primary Care Indicators

NHS Dudley

Practice Code:	**M87009**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	17,533
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)
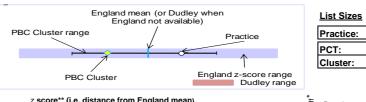
	Indicator	Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑		↑	50.4	47.1	47.7	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓		↓	23.1	25.6	26.7	-	6
	Sports participation (% patients aged 16+)	↔		↔	17.9	18.3	18.6	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔		↔	1632.9	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↑		↑	23.9	21.5	21.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔		↔	94.8	94.4	95.4	94.8	
	Blood pressure managed (% patients on a LTC register)	↓		↓	75.7	78.9	78.5	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔		↔	80.5	83.5	85.0	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓		↓	92.7	94.1	94.9	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↓		↓	93.6	97.0	97.3	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔		↔	63.5	69.5	70.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↔		↔	311.9	305.1	306.4	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	1152.1	1137.0	1165.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑		↑	92.4	82.5	73.3	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑		↑	16.6	14.7	15.6	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑		↑	34.8	29.8	32.4	28.4	3
	Carers (provision of unpaid care) (% all patients)	↓		↓	10.2	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓		↓	93.1	96.1	97.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔		↔	4.8	3.9	4.1	4.9	
	DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔		↔	3.5	3.9	4.2	3.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	99.2	99.4	99.6	99.1	
	Effective exception rate (%)	↓		↓	4.1	5.9	5.3	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↓		↓	91.7	94.3	93.6	94.2	
	Treated with beta blocker (% CHD register)	↓		↓	68.0	75.2	73.4	72.9	
	Record of influenza immunisation (% CHD register)	↓		↓	85.1	90.9	91.3	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↓		↓	95.5	97.7	98.1	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↓		↓	84.1	89.5	88.3	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔		↔	93.7	93.8	94.2	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔		↔	81.9	84.3	85.3	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓		↓	9.8	10.3	9.6	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔		↔	1.5	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	98.7	98.2	99.5	98.2	
	Effective exception rate (%)	↓		↓	4.8	5.5	5.9	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	92.5	94.1	94.1	94.2	
	Record of influenza immunisation (% Stroke register)	↓		↓	78.0	87.2	88.6	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	96.2	97.0	97.8	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↓		↓	82.5	87.5	86.8	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	91.4	90.6	94.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔		↔	78.0	78.8	83.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔		↔	150.8	172.4	-	199.2	3, 8

Practice Code:	M87009
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England	

List Sizes

Practice:	17,533
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8

		Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.5	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	99.5	97.9	99.1	96.2	
	Effective exception rate (%)	↑		↑	14.1	8.6	10.7	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↓		↓	74.6	86.1	83.2	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	89.1	92.9	91.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	90.0	91.4	92.0	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↓		↓	89.8	93.0	93.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	13.8	14.9	14.5	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔		↔	5.2	5.3	5.5	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	97.3	98.4	99.5	98.4	
	Effective exception rate (%)	↔		↔	5.6	5.1	5.3	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↓		↓	87.6	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↓		↓	84.4	90.5	91.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↓		↓	84.3	91.5	90.9	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↓		↓	83.1	91.3	90.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓		↓	81.4	86.5	88.0	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↓		↓	93.0	96.5	97.1	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	87.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↓		↓	81.5	89.8	90.5	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↓		↓	88.6	93.2	93.6	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔		↔	63.5	69.5	70.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↓		↓	95.8	98.3	98.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓		↓	68.5	76.8	74.0	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↓		↓	92.3	95.8	95.9	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	80.3	84.6	85.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	11.3	12.5	13.8	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑		↑	22.9	18.4	18.6	-	6
	Overweight/obese children - Year R (%)	↔		↔	28.5	23.8	24.0	22.8	6
	Overweight/obese children - Year 6 (%)	↑		↑	44.8	35.0	35.2	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑		↑	24.4	21.5	22.1	-	6
	Effective exception rate (%)	↔		↔	0.5	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓		↓	79.0	84.7	85.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓		↓	93.0	95.5	95.3	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↓		↓	86.8	92.4	91.7	92.8	
	Smoking - % LTC patients that are known smokers	↑		↑	17.9	15.2	15.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↑		↑	63.9	50.0	57.6	50.2	6

List Sizes

Practice:	17,533
PCT:	315,209
Cluster:	84,630

Practice Code:	**M87009**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	16.0	16.3	17.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.7	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	93.8	91.3	93.0	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓	↓	76.4	77.8	77.8	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓	↓	1.1	1.5	1.8	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	1.0	1.1	1.2	1.1	
	Effective exception rate (%)	↔	↔	2.8	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	92.7	93.2	92.1	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.6	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓	↓	1.1	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↔	↔	80.9	80.3	81.1	78.9	6
	Breast screening rate (% eligible women)	↔	↔	78.0	76.4	79.1	76.5	6
	Exception rate for cervical screening (%)	↓	↓	2.2	3.7	2.9	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↓	↓	73.0	91.9	91.2	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↑	↑	6.8	3.2	4.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	97.8	98.0	98.7	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓	↓	66.0	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	91.0	87.4	87.4	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.3	0.4	0.4	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.8	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.0	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.7	0.6	0.7	0.7	
	Effective exception rate (%)	↑	↑	26.7	11.0	10.2	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	93.8	90.5	89.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	90.8	94.0	94.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.6	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.2	5.9	6.1	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.6	0.7	0.6	
	Effective exception rate (%)	↑	↑	10.4	3.2	3.3	5.1	
	Reviewed in last 15 months (% Asthma register)	↓	↓	72.3	80.0	74.7	78.5	

Practice Code:	**M87009**		
Primary Care Trust:	Dudley PCT		
Practice Based Commissioning Group Cluster:	SLK Cluster		
England:			

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z **score** (i.e. distance from England mean)

List Sizes

Practice:	17,533
PCT:	315,209
Cluster:	84,630

		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.26	0.24	0.24	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.7	2.9	2.8	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	6.9	-4.7	-3.3	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	91.9	91.6	94.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	68.5	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	73.1	74.3	73.5	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	45.0	41.6	47.0	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	67.1	70.4	62.9	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	84.4	83.5	85.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓		↓	79.4	87.7	86.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	52.7	79.2	75.7	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	69.1	60.1	67.7	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	60.4	56.5	57.1	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

The Waterfront Surgery (Sumaria)
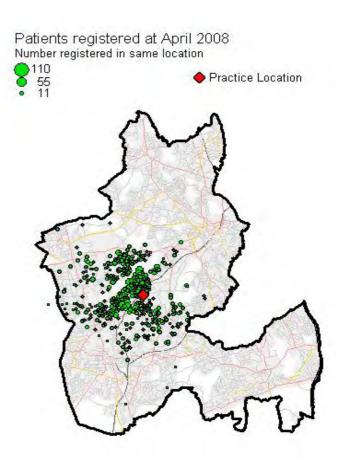
M87010

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 3.3% of the registered population of The Waterfront Surgery (Sumaria) was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of The Waterfront Surgery (Sumaria) has an average score of 29.7 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for The Waterfront Surgery (Sumaria) is 43.1%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)
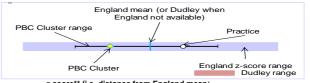
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for The Waterfront Surgery (Sumaria) for 0809 are 40% within 48 hrs of birth and 18.2% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For The Waterfront Surgery (Sumaria) these rates stand at 62 per 1,000 for general fertility and 56 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For The Waterfront Surgery (Sumaria) this figure sits at 25775 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For The Waterfront Surgery (Sumaria) the vaccine uptake rate for the over 65's is 71.1%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At The Waterfront Surgery (Sumaria) the screening rate is 79%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for The Waterfront Surgery (Sumaria) is 2077 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1139 per 1,000, with a first OP appointment rate of 284 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 17.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

Topographic Data © Crown Copyright 2006. All rights reserved. Ordnance Survey License number 100019918

Practice Code:	**M87010**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

NEEDS-RELATED INDICATORS

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↔	↔	5.8	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↑	↑	9.2	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.3	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.0	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.3	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.2	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↔	↔	4.2	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.6	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.1	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↔	↔	3.3	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	4.5	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	29.7	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	7.4	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	6.8	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	61.9	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	18.7	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	55.9	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	2.4	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	43.1	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	60.2	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	40.1	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.2	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.5	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	6.2	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	61.7	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↑	↑	30.0	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	19.9	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	796.0	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	11.1	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	90.9	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↓	↓	40.0	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	18.2	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	95.4	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	93.5	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	83.3	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	71.1	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	3.3	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	25774.9	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3553.8	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	**M87010**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	6,777
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)
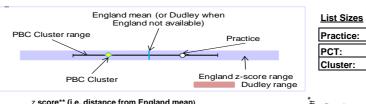
	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS							
Lifestyle	Takes regular exercise (% patients aged 18+)	↑	↑	52.1	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	22.3	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	17.1	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2076.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	22.7	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	88.9	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	73.3	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	85.9	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	93.9	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	96.8	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	69.3	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	284.4	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1139.0	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	96.1	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	16.6	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	29.6	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↓	↓	10.3	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓	↓	91.2	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.8	3.9	3.8	4.9	
	DISEASE-SPECIFIC INDICATORS							
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.6	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.6	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	99.7	99.4	99.7	99.1	
	Effective exception rate (%)	↓	↓	5.3	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	97.1	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	89.7	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	88.2	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↓	↓	95.5	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	89.2	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	92.9	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	84.9	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	11.6	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	1.3	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↓	↓	0.6	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	99.8	98.2	99.5	98.2	
	Effective exception rate (%)	↓	↓	3.5	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	96.5	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	85.2	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	95.5	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	86.2	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	88.6	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	79.5	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	238.8	172.4	-	199.2	3, 8

			Practice value	PCT Value	PBC Value	England value	Notes (see end)

List Sizes

Practice Code:	M87010
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

List Sizes	
Practice:	6,777
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

DISEASE-SPECIFIC INDICATORS

Category	Indicator	Sig. diff* (L)	Sig. diff* (R)	Practice value	PCT Value	PBC Value	England value	Notes
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.4	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.4	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	97.4	97.9	98.3	96.2	
	Effective exception rate (%)	↓	↓	5.8	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	91.6	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	84.7	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	90.8	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	98.9	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	20.6	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	7.0	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.1	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	99.5	98.4	99.2	98.4	
	Effective exception rate (%)	↓	↓	3.5	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	96.9	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑	↑	96.1	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	91.0	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	91.0	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	81.6	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	96.3	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	93.8	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	92.0	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	91.6	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	69.3	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	97.7	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	75.6	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	95.8	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑	↑	88.0	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	22.6	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	1.0	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	22.7	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔	↔	31.4	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	37.5	35.0	35.4	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑	↑	25.2	21.5	21.3	-	6
	Effective exception rate (%)	↔	↔	0.3	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	86.1	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓	↓	93.7	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↓	↓	86.3	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	17.8	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	41.5	50.0	47.2	50.2	6

Practice Code:	**M87010**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	6,777
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

	Indicator	Sig. diff*	z score (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	18.6	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	82.0	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓		↓	71.1	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.6	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.0	1.1	1.0	1.1	
	Effective exception rate (%)	↓		↓	0.0	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	96.2	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↓		↓	0.3	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓		↓	0.4	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔		↔	79.0	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↔		↔	75.5	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↓		↓	2.9	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	66.7	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	3.8	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	96.6	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓		↓	65.3	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	90.9	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.1	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.1	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.8	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.9	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓		↓	0.4	0.6	0.6	0.7	
	Effective exception rate (%)	↔		↔	10.4	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	72.2	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.6	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	5.5	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	1.8	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↑		↑	91.3	80.0	81.4	78.5	

		List Sizes	
Practice Code:	**M87010**	**Practice:**	6,777
Primary Care Trust:	Dudley PCT	**PCT:**	315,209
Practice Based Commissioning Group Cluster:	Cluster One	**Cluster:**	55,195
England:			

z score** (i.e. distance from England mean)

		Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.17	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	4.2	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-12.5	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	89.4	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	70.6	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	73.4	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	42.3	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↓		↓	61.2	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	78.7	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓		↓	64.2	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	66.7	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	77.7	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	51.7	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
A z-score of zero is equal to the mean.

Key to arrows:

🟥 Significantly worse than expected

🟩 Significantly better than expected

⬜ In line with expectations

🟦 Lies outside expected value range

Worcester Street Surgery

M87011
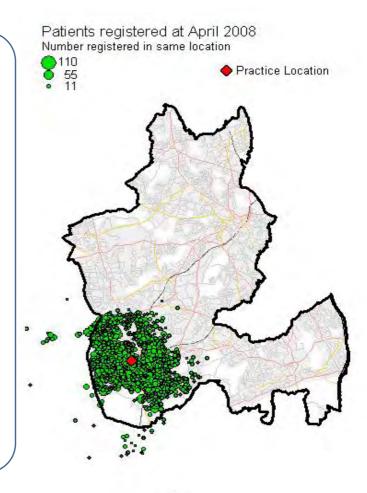
0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.9% of the registered population of Worcester Street Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.
- The registered population of Worcester Street Surgery has an average score of 16 in the Index of multiple deprivation 2007.
  (PCT average = 24, England = 21.6.)
- The proportion of the registered population of working age with no qualifications for Worcester Street Surgery is 28.2%.
  (PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Worcester Street Surgery for 0809 are 71.1% within 48 hrs of birth and 42.5% at 6-8 weeks from birth.
- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Worcester Street Surgery these rates stand at 53 per 1,000 for general fertility and 32 per 1,000 for U18 conceptions.
- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Worcester Street Surgery this figure sits at 32962 for 0809.
- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Worcester Street Surgery the vaccine uptake rate for the over 65's is 70.5%.
- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Worcester Street Surgery the screening rate is 82.9%.
- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Worcester Street Surgery is 1527 per 100,000.
- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1202 per 1,000, with a first OP appointment rate of 339 per 1,000.
- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 14.

Patients registered at April 2008
Number registered in same location

● 110
● 55
· 11

◆ Practice Location

Topographic Data © Crown Copyright 2006. All rights reserved. Ordnance Survey License number 100019918

Practice Code:	**M87011**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Worcester Street
England:	

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range.

z score** (i.e. distance from England mean)

NEEDS-RELATED INDICATORS

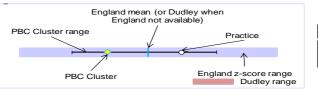| Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↓	↓	5.0	5.5	5.0	5.8	
	Population aged 75 or over (% all patients)	↑	↑	8.6	8.2	8.6	7.4	
	Population aged 85 or over (% all patients)	↑	↑	2.5	2.1	2.5	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	4.3	5.6	4.3	6.4	2, 6
	Lone pensioner households (% all households)	↑	↑	15.6	14.5	15.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.6	0.5	0.6	-	6
	Asian or Asian British (% all patients)	↓	↓	1.7	4.3	1.7	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.4	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.7	1.1	0.7	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.4	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.9	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↔	↔	4.2	3.6	4.2	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	16.0	24.0	16.0	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	6.2	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	4.5	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	53.4	59.2	53.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↓	↓	10.4	16.3	10.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	32.0	47.6	32.0	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	3.2	9.7	3.2	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	28.2	37.5	28.2	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	63.2	61.0	63.2	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	48.3	40.1	48.3	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	3.3	4.0	3.3	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	2.3	2.9	2.3	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	4.6	5.4	4.6	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	76.8	70.9	76.8	68.7	2, 6
	Social rented housing (% all households)	↓	↓	15.4	22.0	15.4	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓	↓	18.1	19.3	18.1	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	672.5	613.7	525.1	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	8.8	10.2	8.8	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	85.0	88.2	85.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↑	↑	71.1	57.7	71.1	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	42.5	27.1	42.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	94.4	91.7	94.4	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↓	↓	66.8	83.0	66.8	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓	↓	70.0	85.1	70.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	70.5	71.2	70.5	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.5	4.4	4.5	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	32962.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3965.3	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87011
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Worcester Street
England:	

List Sizes

Practice:	21,107
PCT:	315,209
Cluster:	21,107

*z score** (i.e. distance from England mean)*

Category	Indicator	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS						
Lifestyle	Takes regular exercise (% patients aged 18+)	47.0	47.1	47.0	-	6
	Fruit and vegetable consumption (% patients aged 18+)	29.4	25.6	29.4	-	6
	Sports participation (% patients aged 16+)	20.9	18.3	20.9	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	1527.0	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	21.3	21.5	21.3	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	94.7	94.4	94.7	94.8	
	Blood pressure managed (% patients on a LTC register)	81.8	78.9	81.8	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	80.9	83.5	80.9	81.4	
	Cholesterol recorded (% patients on a LTC register)	92.7	94.1	92.7	94.5	
	With HbA1c recorded (% patients on Diabetes register)	97.6	97.0	97.6	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	72.5	69.5	72.5	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	338.5	305.1	338.5	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	1202.4	1137.0	1202.4	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	86.4	82.5	86.4	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	13.9	14.7	13.9	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	29.3	29.8	29.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	11.6	11.5	11.6	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	96.0	96.1	96.0	95.4	
	Overall QOF effective exception rate (% of records excluded)	8.6	3.9	8.6	4.9	
DISEASE-SPECIFIC INDICATORS						
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	3.8	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	100.0	99.4	100.0	99.1	
	Effective exception rate (%)	10.6	5.9	10.6	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	94.7	94.3	94.7	94.2	
	Treated with beta blocker (% CHD register)	83.8	75.2	83.8	72.9	
	Record of influenza immunisation (% CHD register)	91.6	90.9	91.6	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	99.6	97.7	99.6	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	94.7	89.5	94.7	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	93.3	93.8	93.3	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	82.9	84.3	82.9	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	9.0	10.3	9.0	14.3	
Stroke	Prevalence (disease register as % of all patients)	1.7	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	0.9	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	98.9	98.2	98.9	98.2	
	Effective exception rate (%)	7.8	5.5	7.8	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	92.5	94.1	92.5	94.2	
	Record of influenza immunisation (% Stroke register)	88.3	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	96.7	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	89.7	87.5	89.7	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	83.2	90.6	83.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	69.5	78.8	69.5	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	113.0	172.4	-	199.2	3, 8

		Practice Code:	**M87011**
		Primary Care Trust:	Dudley PCT
		Practice Based Commissioning Group Cluster:	Worcester Street
		England	

z score (i.e. distance from England mean)**

		Sig. diff*	*(z-score chart)*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓		↓	1.0	1.5	1.0	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.3	0.4	0.3	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	100.0	96.2	
	Effective exception rate (%)	↑		↑	16.1	8.6	16.1	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	84.7	86.1	84.7	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	92.3	92.9	92.3	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	94.8	91.4	94.8	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↓		↓	90.5	93.0	90.5	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	15.3	14.9	15.3	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↓		↓	4.5	5.3	4.5	5.1	
	Recorded v expected prevalence (ratio)	↓		↓	0.7	0.9	0.7	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	100.0	98.4	
	Effective exception rate (%)	↑		↑	10.6	5.1	10.6	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	95.7	94.5	95.7	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑		↑	95.8	90.5	95.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑		↑	93.6	91.5	93.6	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	92.7	91.3	92.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔		↔	89.2	86.5	89.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	97.5	96.5	97.5	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	91.7	89.2	91.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	91.9	89.8	91.9	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	96.0	93.2	96.0	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	72.5	69.5	72.5	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	99.2	98.3	99.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	82.6	76.8	82.6	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	96.5	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	84.2	84.6	84.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓		↓	6.7	12.5	6.7	9.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.3	0.5	0.3	0.4	
	BMI obese (% patients aged 18+)	↓		↓	14.2	18.4	14.2	-	6
	Overweight/obese children - Year R (%)	↔		↔	16.2	23.8	16.2	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	27.7	35.0	27.7	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↓		↓	20.4	21.5	20.4	-	6
	Effective exception rate (%)	↔		↔	0.9	0.5	0.9	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓		↓	77.6	84.7	77.6	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔		↔	94.6	95.5	94.6	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↓		↓	90.0	92.4	90.0	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	12.4	15.2	12.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	49.4	50.0	49.4	50.2	6

Practice Code:	**M87011**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Worcester Street
England:	

List Sizes

Practice:	21,107
PCT:	315,209
Cluster:	21,107

z score** (i.e. distance from England mean)
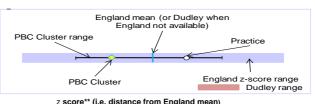
		Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	13.6	16.3	13.6	13.1	
	Recorded vs expected prevalence (ratio)	↓		↓	0.5	0.6	0.5	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	90.9	91.3	90.9	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	79.4	77.8	79.4	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.0	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	5.3	3.3	5.3	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↓		↓	89.7	93.2	89.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.8	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑		↑	1.4	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↑		↑	82.9	80.3	82.9	78.9	6
	Breast screening rate (% eligible women)	↔		↔	76.7	76.4	76.7	76.5	6
	Exception rate for cervical screening (%)	↓		↓	1.7	3.7	1.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	94.3	91.9	94.3	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	3.6	3.2	3.6	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↑		↑	99.8	98.0	99.8	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓		↓	68.3	71.0	68.3	73.3	
	Treated with ACE-I or ARB (% CKD register)	↓		↓	73.1	87.4	73.1	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.3	0.4	0.3	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.3	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.7	0.9	0.7	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.8	1.0	0.8	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓		↓	0.6	0.6	0.6	0.7	
	Effective exception rate (%)	↑		↑	42.1	11.0	42.1	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↑		↑	97.6	90.5	97.6	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	98.5	94.0	98.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.6	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓		↓	5.5	5.9	5.5	5.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↑		↑	19.2	3.2	19.2	5.1	
	Reviewed in last 15 months (% Asthma register)	↓		↓	69.3	80.0	69.3	78.5	

Practice Code:	**M87011**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Worcester Street
England:	

List Sizes

Practice:	21,107
PCT:	315,209
Cluster:	21,107

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range / Dudley range

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔	↔	0.23	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔	↔	1.9	2.9	1.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔	↔	-12.8	-4.7	-12.8	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔	↔	91.3	91.6	91.3	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔	↔	76.7	73.7	76.7	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔	↔	75.8	74.3	75.8	-	6, 12
PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑	↑	49.7	41.6	49.7	38.2	
Patient Experience	Ease of phone access (% question responses)	↓	↓	46.6	70.4	46.6	70.4	
	Satisfaction with opening hours (% question responses)	↔	↔	81.5	83.5	81.5	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔	↔	88.1	87.7	88.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓	↓	62.5	79.2	62.5	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔	↔	68.0	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔	↔	55.4	56.5	55.4	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

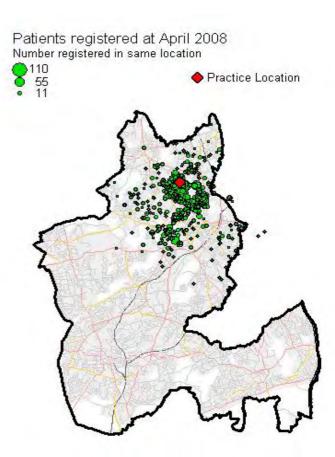|	
🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

The Greens Health Centre

M87012

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 3.9% of the registered population of The Greens Health Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of The Greens Health Centre has an average score of 40.7 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for The Greens Health Centre is 48.6%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
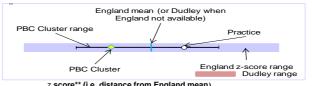
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for The Greens Health Centre for 0809 are 42.9% within 48 hrs of birth and 6.7% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For The Greens Health Centre these rates stand at 67 per 1,000 for general fertility and 86 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For The Greens Health Centre this figure sits at 24144 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For The Greens Health Centre the vaccine uptake rate for the over 65's is 66.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At The Greens Health Centre the screening rate is 72.3%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for The Greens Health Centre is 1867 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1053 per 1,000, with a first OP appointment rate of 281 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 17.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

Practice Code:	M87012
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,964
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↑	↑	7.2	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	6.4	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.6	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	8.8	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.9	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.2	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↔	↔	4.5	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	2.0	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	1.8	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↔	↔	3.9	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	2.8	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	40.7	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	6.0	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	6.6	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	67.0	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	20.7	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	85.5	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	39.7	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	48.6	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	52.8	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	34.6	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.9	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	4.0	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.5	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	51.3	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	40.4	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	22.0	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	762.1	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.2	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↓	↓	60.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↓	↓	42.9	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↓	↓	6.7	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	93.6	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	85.8	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	84.7	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	66.4	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	↓	2.3	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	24143.9	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2698.3	3156.4	-	3251.3	3, 8

133

Practice Code:	M87012
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,964
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS						
Lifestyle	Takes regular exercise (% patients aged 18+)	47.7	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	19.7	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	16.1	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	1866.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	23.1	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	94.3	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	77.4	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	83.2	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	94.2	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	93.5	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	70.0	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	281.2	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	1053.4	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	94.3	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	16.9	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	29.9	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	10.8	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	96.1	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	3.4	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS						
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	3.4	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	5.2	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	94.1	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	68.9	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	90.2	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	98.2	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	88.8	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	96.3	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	87.6	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	11.7	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	1.3	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	0.5	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	98.5	98.2	97.2	98.2	
	Effective exception rate (%)	5.4	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	96.9	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	76.8	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	98.1	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	88.7	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	92.4	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	76.9	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	293.1	172.4	-	199.2	3, 8

Practice Code:	**M87012**	
Primary Care Trust:	Dudley PCT	
Practice Based Commissioning Group Cluster:	Beacon & Castle	
England		

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range.

z score (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑	↑	1.9	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↑	↑	0.8	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↓	↓	5.1	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↓	↓	75.2	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	90.6	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↓	↓	85.2	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	91.8	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	12.3	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	5.8	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.1	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	98.7	98.4	98.4	98.4	
	Effective exception rate (%)	↔	↔	5.0	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↓	↓	90.5	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	93.0	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↓	↓	86.8	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↓	↓	86.0	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	83.1	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↓	↓	94.0	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	92.3	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↓	↓	85.7	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↓	↓	88.4	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	70.0	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	97.1	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓	↓	71.3	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↓	↓	93.1	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	81.5	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	13.2	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	19.6	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	25.2	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	41.7	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑	↑	25.8	21.5	22.3	-	6
	Effective exception rate (%)	↓	↓	0.3	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	77.7	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	94.3	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	92.1	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	23.1	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↓	↓	39.1	50.0	46.8	50.2	6

Practice Code:	**M87012**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,964
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↔		↔	13.9	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	91.1	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	76.5	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓		↓	0.9	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓		↓	0.8	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	1.3	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	92.9	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓		↓	0.7	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓		↓	72.3	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓		↓	72.3	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	2.9	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	3.6	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	98.5	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	72.3	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	82.1	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.4	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔		↔	0.4	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↑		↑	1.1	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↑		↑	1.3	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.9	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	7.5	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	91.2	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	90.9	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↑		↑	3.8	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑		↑	7.2	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.8	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	0.6	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	81.7	80.0	82.8	78.5	

		Practice Code:	**M87012**			**List Sizes**	

England mean (or Dudley when England not available)

PBC Cluster range — Practice

PBC Cluster

England z-score range
Dudley range

z score** (i.e. distance from England mean)

Practice Code:	**M87012**	
Primary Care Trust:	Dudley PCT	
Practice Based Commissioning Group Cluster:	Beacon & Castle	
England:		

List Sizes

Practice:	7,964
PCT:	315,209
Cluster:	109,168

		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS							
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔	↔	0.30	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔	↔	3.2	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔	↔	-12.7	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔	↔	94.1	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔	↔	74.0	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔	↔	72.3	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS							
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓	↓	32.7	41.6	38.3	38.2	
	Ease of phone access (% question responses)	↔	↔	69.9	70.4	72.0	70.4	
Patient Experience	Satisfaction with opening hours (% question responses)	↑	↑	88.3	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑	↑	96.5	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓	↓	68.1	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑	↑	73.5	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔	↔	62.9	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Lapal Medical Practice
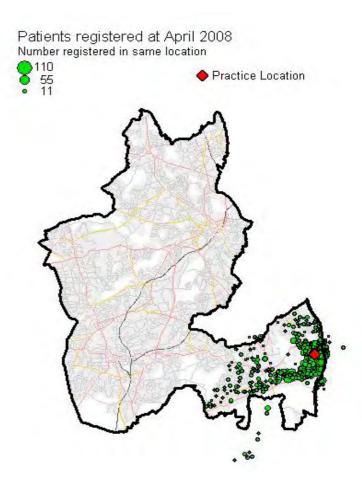
M87014

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.9% of the registered population of Lapal Medical Practice was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Lapal Medical Practice has an average score of 14.3 in the Index of multiple deprivation 2007.
  (PBC average = 18.7, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Lapal Medical Practice is 29.1%.
  (PBC = 33.9%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Lapal Medical Practice for 0809 are 77.4% within 48 hrs of birth and 43.8% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Lapal Medical Practice these rates stand at 53 per 1,000 for general fertility and 29 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Lapal Medical Practice this figure sits at 32289 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Lapal Medical Practice the vaccine uptake rate for the over 65's is 66.3%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Lapal Medical Practice the screening rate is 84.2%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Lapal Medical Practice is 1421 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1313 per 1,000, with a first OP appointment rate of 398 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 16.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

Practice Code:	**M87014**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	6,432
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	z score**	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Population	Population aged under 5 (% all patients)	↓		↓	4.5	5.5	5.1	5.8	
	Population aged 75 or over (% all patients)	↑		↑	11.6	8.2	9.0	7.4	
	Population aged 85 or over (% all patients)	↑		↑	3.4	2.1	2.4	2.2	6
	Lone parent households with dependent children (% all households)	↓		↓	4.1	5.6	4.8	6.4	2, 6
	Lone pensioner households (% all households)	↑		↑	16.3	14.5	15.5	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓		↓	0.2	0.5	0.3	-	6
	Asian or Asian British (% all patients)	↓		↓	2.5	4.3	3.6	4.6	2, 6
	Black or Black British (% all patients)	↔		↔	0.8	1.0	0.7	2.3	2, 6
	Mixed race (% all patients)	↔		↔	0.9	1.1	1.1	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔		↔	0.5	0.4	0.7	0.9	2, 6
	Born outside the UK (% all patients)	↓		↓	2.9	3.7	3.6	9.3	2, 6
	Immigrants (% new patients)	↔		↔	3.0	3.6	4.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	14.3	24.0	18.7	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔		↔	7.0	7.1	6.5	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓		↓	4.9	5.7	5.6	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔		↔	52.5	59.2	51.7	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	10.8	16.3	12.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	28.7	47.6	35.3	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	2.0	9.7	6.2	10.0	6
	No qualifications (% patients aged 16-74)	↓		↓	29.1	37.5	33.9	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑		↑	64.2	61.0	62.5	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	46.5	40.1	43.7	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓		↓	2.8	4.0	3.4	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓		↓	2.0	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓		↓	3.7	5.4	4.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑		↑	82.6	70.9	77.9	68.7	2, 6
	Social rented housing (% all households)	↓		↓	12.3	22.0	16.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔		↔	18.4	19.3	18.8	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔		↔	600.0	613.7	514.8	596.6	5, 8
	Health status: not good (% all patients)	↓		↓	8.8	10.2	9.4	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	93.8	88.2	89.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↑		↑	77.4	57.7	66.4	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	43.8	27.1	45.0	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	98.0	91.7	96.0	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	90.9	83.0	88.3	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	93.2	85.1	92.6	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	66.3	71.2	68.9	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓		↓	1.7	4.4	2.4	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑		↑	32289.3	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔		↔	3255.7	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	M87014
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	6,432
PCT:	315,209
Cluster:	45,109

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

		Sig. diff *	z score** (i.e. distance from England mean)	Sig. diff *	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Lifestyle	Takes regular exercise (% patients aged 18+)	↓		↓	43.9	47.1	43.3	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑		↑	30.9	25.6	27.1	-	6
	Sports participation (% patients aged 16+)	↑		↑	20.3	18.3	19.3	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔		↔	1420.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔		↔	21.9	21.5	20.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓		↓	93.7	94.4	92.9	94.8	
	Blood pressure managed (% patients on a LTC register)	↔		↔	80.2	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑		↑	88.1	83.5	82.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔		↔	95.1	94.1	93.4	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	96.4	97.0	95.9	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑		↑	73.7	69.5	67.3	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	397.5	305.1	296.3	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	1312.6	1137.0	1086.6	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	90.8	82.5	73.1	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔		↔	15.8	14.7	13.1	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	29.4	29.8	28.9	28.4	3
	Carers (provision of unpaid care) (% all patients)	↑		↑	12.6	11.5	12.2	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔		↔	96.5	96.1	96.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓		↓	2.6	3.9	3.4	4.9	
DISEASE-SPECIFIC INDICATORS									
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑		↑	4.5	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	99.4	99.4	99.7	99.1	
	Effective exception rate (%)	↓		↓	3.7	5.9	5.2	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	93.4	94.3	95.3	94.2	
	Treated with beta blocker (% CHD register)	↓		↓	64.5	75.2	74.6	72.9	
	Record of influenza immunisation (% CHD register)	↓		↓	86.2	90.9	91.0	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	98.6	97.7	97.0	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	90.9	89.5	89.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↑		↑	97.6	93.8	94.1	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑		↑	89.1	84.3	82.8	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔		↔	11.0	10.3	11.7	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑		↑	2.0	1.8	1.6	1.7	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	96.9	98.2	97.8	98.2	
	Effective exception rate (%)	↓		↓	3.9	5.5	5.8	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	95.2	94.1	95.1	94.2	
	Record of influenza immunisation (% Stroke register)	↓		↓	68.4	87.2	87.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	98.4	97.0	97.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	84.1	87.5	86.9	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	90.6	90.6	89.0	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↑		↑	86.9	78.8	78.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔		↔	109.0	172.4	-	199.2	3, 8

Practice Code:	M87014
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England	

List Sizes

Practice:	6,432
PCT:	315,209
Cluster:	45,109

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

DISEASE-SPECIFIC INDICATORS

z score** (i.e. distance from England mean)
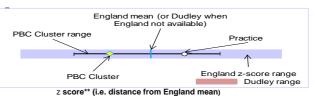
Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.3	1.5	1.2	1.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.3	0.4	0.3	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	96.8	97.9	96.5	96.2	
	Effective exception rate (%)	↔	↔	11.0	8.6	8.4	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	93.2	86.1	90.1	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	93.9	92.9	94.0	91.6	
	Record of influenza immunisation (% COPD register)	↓	↓	78.3	91.4	92.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	97.2	93.0	90.8	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	17.3	14.9	16.6	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.3	5.3	5.0	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	99.4	98.4	96.1	98.4	
	Effective exception rate (%)	↓	↓	3.0	5.1	4.5	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑	↑	97.5	94.5	87.6	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑	↑	98.1	90.5	88.4	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	94.2	91.5	87.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	94.2	91.3	87.2	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	90.3	86.5	77.5	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	95.0	96.5	93.8	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	92.9	89.2	92.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↓	↓	77.0	89.8	89.0	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	93.7	93.2	91.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑	↑	73.7	69.5	67.3	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.6	98.3	97.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	79.4	76.8	77.1	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	94.6	95.8	94.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑	↑	87.7	84.6	83.4	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↔	↔	10.3	12.5	10.9	9.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.5	0.5	0.4	
	BMI obese (% patients aged 18+)	↓	↓	12.1	18.4	16.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	22.2	23.8	24.9	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	28.6	35.0	31.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↓	↓	18.7	21.5	19.1	-	6
	Effective exception rate (%)	↔	↔	0.7	0.5	0.4	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	85.7	84.7	86.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓	↓	91.7	95.5	96.9	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↑	↑	99.5	92.4	93.7	92.8	
	Smoking - % LTC patients that are known smokers	↓	↓	12.1	15.2	12.9	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	54.1	50.0	51.5	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87014**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	6,432
PCT:	315,209
Cluster:	45,109

Legend diagram: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)
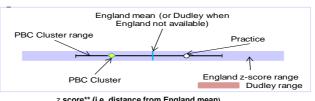
		Sig. diff*	z score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	19.2	16.3	15.5	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	89.3	91.3	89.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	78.3	77.8	76.6	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑		↑	1.7	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.0	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	2.3	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↑		↑	99.0	93.2	94.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.9	0.8	0.7	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.4	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑		↑	1.8	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↑		↑	84.2	80.3	83.9	78.9	6
	Breast screening rate (% eligible women)	↔		↔	79.7	76.4	74.3	76.5	6
	Exception rate for cervical screening (%)	↓		↓	2.3	3.7	3.6	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	90.9	91.9	94.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	4.5	3.2	3.2	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↑		↑	100.0	98.0	97.5	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	76.4	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	87.5	87.4	90.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.3	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.8	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.9	1.0	0.9	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.6	0.5	0.7	
	Effective exception rate (%)	↓		↓	3.4	11.0	10.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	86.1	90.5	86.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	91.9	94.0	96.1	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.0	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑		↑	7.1	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.8	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	0.4	3.2	1.1	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	79.6	80.0	85.3	78.5	

	Practice Code:	**M87014**		List Sizes	
	Primary Care Trust:	Dudley PCT		**Practice:**	6,432
	Practice Based Commissioning Group Cluster:	Halesowen		**PCT:**	315,209
	England:			**Cluster:**	45,109

z score** (i.e. distance from England mean)

		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.29	0.24	0.25	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.8	2.9	3.3	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	5.1	-4.7	-3.8	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	91.1	91.6	87.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	69.4	73.7	71.0	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	70.8	74.3	72.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	52.1	41.6	46.9	38.2	
	Ease of phone access (% question responses)	↑		↑	76.0	70.4	75.0	70.4	
Patient Experience	Satisfaction with opening hours (% question responses)	↔		↔	80.0	83.5	80.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	87.7	87.7	85.5	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	89.8	79.2	83.4	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	76.0	60.1	66.8	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	63.4	56.5	54.6	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

Lower Gornal Health Centre

M87015

0809 Practice Profiles - Top Issues
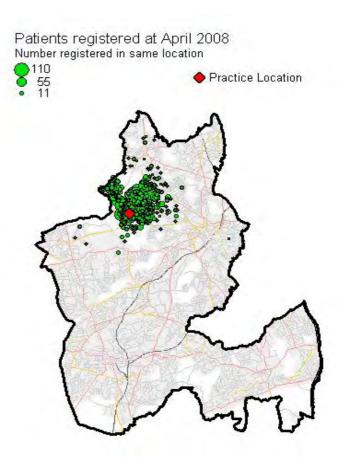
Demographics:

- In 0809 1.1% of the registered population of Lower Gornal Health Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Lower Gornal Health Centre has an average score of 22.7 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Lower Gornal Health Centre is 41.9%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
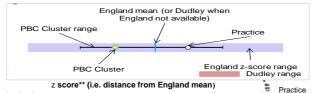
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Lower Gornal Health Centre for 0809 are 62.1% within 48 hrs of birth and 10% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Lower Gornal Health Centre these rates stand at 49 per 1,000 for general fertility and 44 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Lower Gornal Health Centre this figure sits at 27696 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Lower Gornal Health Centre the vaccine uptake rate for the over 65's is 69.2%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Lower Gornal Health Centre the screening rate is 79.3%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Lower Gornal Health Centre is 1874 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1076 per 1,000, with a first OP appointment rate of 251 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 14.

Patients registered at April 2008
Number registered in same location

● 110
● 55
∘ 11

◆ Practice Location

		List Sizes	
Practice Code:	**M87015**	**Practice:**	8,125
Primary Care Trust:	Dudley PCT	**PCT:**	315,209
Practice Based Commissioning Group Cluster:	Beacon & Castle	**Cluster:**	109,168
England:			

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.6	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↑	↑	9.3	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.1	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	5.0	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.9	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↓	↓	0.7	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.4	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.7	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	1.1	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↓	↓	1.3	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	22.7	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	4.9	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	4.2	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	49.3	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	22.0	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	43.9	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	0.1	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	41.9	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	60.4	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	42.4	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	3.9	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	2.7	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.5	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↔	↔	70.1	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	24.2	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	19.2	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	730.5	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	10.1	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	75.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	62.1	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	10.0	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	94.5	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	91.0	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	90.1	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	69.2	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑	↑	6.8	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	27696.2	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3678.1	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87015
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	8,125
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS					
Lifestyle	Takes regular exercise (% patients aged 18+)	47.9	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	28.7	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	17.9	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	1873.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	24.4	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	93.6	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	79.7	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	85.2	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	94.7	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	98.4	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	74.2	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	251.4	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	1075.7	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	70.4	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	13.6	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	31.5	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	12.0	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	98.6	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	3.8	3.9	3.2	4.9	
	DISEASE-SPECIFIC INDICATORS					
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	4.0	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	7.2	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	96.5	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	88.1	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	90.1	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	96.3	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	87.7	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	92.5	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	84.6	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	10.2	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	2.0	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	0.8	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	100.0	98.2	97.2	98.2	
	Effective exception rate (%)	4.9	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	97.7	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	88.2	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	98.8	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	87.4	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	90.6	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	80.0	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	215.3	172.4	-	199.2	3, 8

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

			Practice Code:	M87015									**List Sizes**		
			Primary Care Trust:	Dudley PCT									Practice:	8,125
			Practice Based Commissioning Group Cluster:	Beacon & Castle									PCT:	315,209
			England										Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

		Sig. diff*	z score** (i.e. distance from England mean) -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑		↑	2.4	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↑		↑	0.7	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↓		↓	7.4	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑		↑	95.8	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↑		↑	96.3	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	87.8	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	94.0	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	11.1	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑		↑	5.7	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↓		↓	4.9	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	96.3	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑		↑	94.2	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑		↑	94.6	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	93.2	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	92.6	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↑		↑	98.7	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↓		↓	81.1	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	88.7	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	94.1	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	74.2	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	98.4	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓		↓	74.5	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↑		↑	98.2	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑		↑	87.6	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	12.5	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑		↑	21.6	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	25.0	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	34.2	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔		↔	20.7	21.5	22.3	-	6
	Effective exception rate (%)	↓		↓	0.3	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	89.9	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔		↔	96.1	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	94.2	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	14.1	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	46.3	50.0	46.8	50.2	6

147

Practice Code:	**M87015**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	8,125
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	z-score scale	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	18.3	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	90.3	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	79.6	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑		↑	1.9	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	4.0	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	94.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑		↑	1.0	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑		↑	1.7	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔		↔	79.3	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↑		↑	80.3	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	4.2	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	96.6	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	2.7	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	98.5	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	72.7	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	91.3	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.2	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.8	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.9	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.6	0.7	0.7	
	Effective exception rate (%)	↓		↓	1.8	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↑		↑	100.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	95.7	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	2.7	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	6.4	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	2.9	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↑		↑	90.7	80.0	82.8	78.5	

	Practice Code:	**M87015**
	Primary Care Trust:	Dudley PCT
	Practice Based Commissioning Group Cluster:	Beacon & Castle
	England:	

List Sizes

Practice:	8,125
PCT:	315,209
Cluster:	109,168

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score (i.e. distance from England mean)**

		Sig. diff*	z score** (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.29	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.8	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-9.5	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	86.8	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	79.4	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	77.6	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	49.1	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	72.0	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	87.1	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	82.2	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	86.1	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	85.1	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↓		↓	50.6	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

Woodsetton Medical Centre

M87016
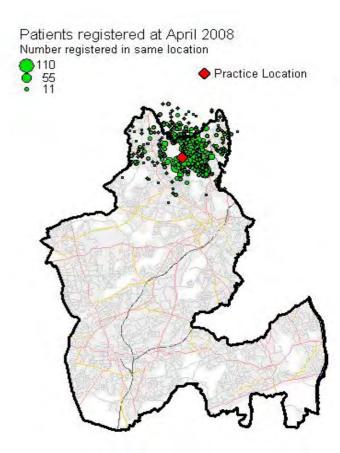
0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.2% of the registered population of Woodsetton Medical Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Woodsetton Medical Centre has an average score of 23.1 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Woodsetton Medical Centre is 40.2%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
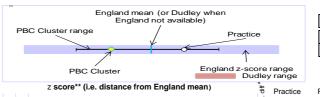
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Woodsetton Medical Centre for 0809 are 65% within 48 hrs of birth and 33.3% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Woodsetton Medical Centre these rates stand at 53 per 1,000 for general fertility and 48 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Woodsetton Medical Centre this figure sits at 35629 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Woodsetton Medical Centre the vaccine uptake rate for the over 65's is 70.6%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Woodsetton Medical Centre the screening rate is 78.9%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Woodsetton Medical Centre is 1622 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1168 per 1,000, with a first OP appointment rate of 273 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 10.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

	Practice Code:	**M87016**		List Sizes	
	Primary Care Trust:	Dudley PCT		**Practice:**	6,189
	Practice Based Commissioning Group Cluster:	Beacon & Castle		**PCT:**	315,209
	England:			**Cluster:**	109,168

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Population	Population aged under 5 (% all patients)	↓		↓	4.6	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↑		↑	10.9	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔		↔	2.3	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔		↔	4.7	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔		↔	14.6	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓		↓	0.0	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↓		↓	2.7	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↓		↓	0.7	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↓		↓	0.8	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↓		↓	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓		↓	2.2	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↓		↓	0.7	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	23.1	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓		↓	5.2	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓		↓	4.2	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔		↔	52.5	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	20.6	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	47.6	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	1.1	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑		↑	40.2	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔		↔	60.1	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	36.4	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔		↔	3.5	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔		↔	2.8	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔		↔	5.3	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑		↑	74.1	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↓		↓	19.8	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔		↔	20.4	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔		↔	630.7	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↔		↔	10.6	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	80.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	65.0	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	33.3	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	98.2	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	92.9	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	97.1	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	70.6	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔		↔	4.8	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑		↑	35628.8	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↓		↓	1681.5	3156.4	-	3251.3	3, 8
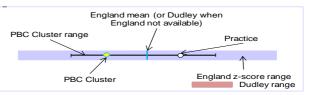
Primary Care Indicators

Practice Code:	M87016
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	6,189
PCT:	315,209
Cluster:	109,168

*z score** (i.e. distance from England mean)* — legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↓	↓	43.0	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	26.8	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	16.9	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1622.4	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	22.6	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	93.7	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	76.2	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	78.9	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	92.7	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.6	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	74.7	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	273.2	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1168.3	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	65.8	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↓	↓	9.7	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	28.9	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.7	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔	↔	95.9	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.1	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.4	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	97.2	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	3.8	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↓	↓	85.5	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↓	↓	64.6	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↓	↓	76.8	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	98.2	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	90.3	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	92.3	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↓	↓	76.8	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	9.9	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑	↑	2.4	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	95.0	98.2	97.2	98.2	
	Effective exception rate (%)	↓	↓	2.7	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↓	↓	86.5	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↓	↓	69.0	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	98.6	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	85.1	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↓	↓	84.9	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	69.3	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	166.2	172.4	-	199.2	3, 8

Practice Code:	M87016
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	6,189
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

	Indicator	Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑		↑	2.7	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↑		↑	0.7	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↔		↔	9.0	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑		↑	90.2	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	94.4	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↓		↓	85.8	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	92.6	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↓		↓	3.6	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑		↑	5.7	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	99.5	98.4	98.4	98.4	
	Effective exception rate (%)	↓		↓	1.9	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	93.6	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	93.4	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	90.8	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	90.4	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	92.8	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	97.6	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	87.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↓		↓	78.6	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	95.9	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	74.7	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	97.6	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	75.9	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	97.0	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	85.3	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓		↓	8.5	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.4	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔		↔	19.4	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	18.2	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	51.1	35.0	37.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↓		↓	19.8	21.5	22.3	-	6
	Effective exception rate (%)	↔		↔	0.5	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	86.3	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	96.4	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	92.7	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	10.7	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↑		↑	71.4	50.0	46.8	50.2	6

Primary Care Indicators

List Sizes

Practice:	6,189
PCT:	315,209
Cluster:	109,168

Practice Code:	M87016
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Disease	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	18.7	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	90.1	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓		↓	75.2	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑		↑	1.8	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.0	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	2.3	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	91.7	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑		↑	1.3	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.0	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔		↔	78.9	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔		↔	76.8	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	1.3	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	90.9	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	3.3	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	97.0	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓		↓	63.7	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	86.7	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.5	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔		↔	0.3	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	1.0	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓		↓	0.5	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	6.7	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	100.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↓		↓	0.6	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓		↓	5.1	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	2.3	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	80.0	80.0	82.8	78.5	

Practice Code:	**M87016**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	6,189
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Sig. diff*	-8	-7	-6	-5	-4	-3	-2	-1	0	1	2	3	4	5	6	7	8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS																							
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔																		↔	0.17	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔																		↔	3.6	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔																		↔	0.0	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔																		↔	86.9	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔																		↔	70.1	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔																		↔	73.9	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS																							
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑																		↑	47.4	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↔																		↔	65.7	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↔																		↔	82.8	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔																		↔	85.5	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑																		↑	88.3	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔																		↔	65.5	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↓																		↓	47.9	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
 A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
 A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Stepping Stones Medical Practice

M87017

0809 Practice Profiles - Top Issues
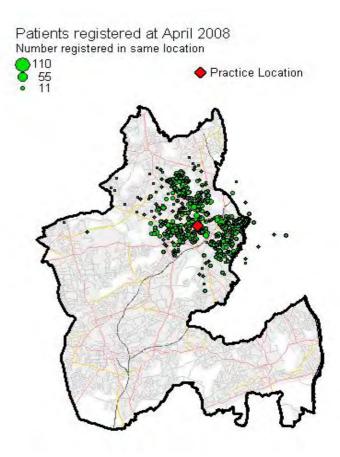
Demographics:

- In 0809 8.4% of the registered population of Stepping Stones Medical Practice was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Stepping Stones Medical Practice has an average score of 40.8 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Stepping Stones Medical Practice is 46.4%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
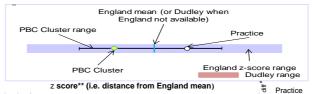
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Stepping Stones Medical Practice for 0809 are 57.5% within 48 hrs of birth and 27.3% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Stepping Stones Medical Practice these rates stand at 66 per 1,000 for general fertility and 81 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Stepping Stones Medical Practice this figure sits at 20091 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Stepping Stones Medical Practice the vaccine uptake rate for the over 65's is 73.5%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Stepping Stones Medical Practice the screening rate is 78%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Stepping Stones Medical Practice is 2281 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1023 per 1,000, with a first OP appointment rate of 248 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 17.

Patients registered at April 2008
Number registered in same location
- 110
- 55
- 11
◆ Practice Location

Practice Code:	M87017
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	6,798
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

NEEDS-RELATED INDICATORS

Category	Indicator	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↔	5.7	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↑	9.0	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	2.2	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	8.0	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↑	16.1	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	0.4	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	11.6	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	4.1	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	2.1	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	0.5	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	8.4	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↑	5.8	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	40.8	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	8.9	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	9.7	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	66.1	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	22.4	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	80.8	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	44.4	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	46.4	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	51.9	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	34.4	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	6.0	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	4.7	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	7.9	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	52.6	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	37.1	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	22.4	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	937.4	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	12.6	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	95.5	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	57.5	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	27.3	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	94.3	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	91.0	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	85.7	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	73.5	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	2.4	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↓	20091.0	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	4239.5	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	M87017
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	6,798
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range. z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	48.2	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	20.2	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	15.8	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2280.5	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓	↓	19.9	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	93.3	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	74.4	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	81.1	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	94.2	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	98.7	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	61.3	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	247.8	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	1023.3	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	80.5	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	16.7	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	26.5	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	10.9	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔	↔	94.8	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.8	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.8	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.5	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	99.7	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	5.6	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	96.8	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	81.2	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	90.4	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	99.2	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	91.8	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	94.6	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	85.0	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	8.9	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑	↑	2.0	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↓	↓	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	99.6	98.2	97.2	98.2	
	Effective exception rate (%)	↓	↓	5.1	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	97.5	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	92.7	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	95.5	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	81.7	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	87.6	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↓	↓	67.7	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	163.1	172.4	-	199.2	3, 8

Practice Code:	M87017
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑	↑	1.9	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↑	↑	0.7	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↓	↓	6.2	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	88.9	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	93.9	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	86.4	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	93.7	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	13.2	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.7	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	99.1	98.4	98.4	98.4	
	Effective exception rate (%)	↓	↓	2.3	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	97.1	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↓	↓	85.8	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	88.4	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	88.7	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	85.8	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	97.1	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	81.8	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	89.9	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	92.7	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	61.3	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.7	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	75.5	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	96.7	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	83.3	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	20.2	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.9	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	17.9	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	27.0	23.8	25.0	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔	↔	44.8	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑	↑	24.6	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.7	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↔	↔	84.0	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	96.3	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	95.0	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	17.6	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	47.3	50.0	46.8	50.2	6

		Practice value	PCT Value	PBC Value	England value	Notes (see end)
Practice Code:	**M87017**					
Primary Care Trust:	Dudley PCT					
Practice Based Commissioning Group Cluster:	Beacon & Castle					
England:						

List Sizes

Practice:	6,798
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	17.4	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓	↓	88.7	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓	↓	74.1	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	1.7	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	1.2	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	3.7	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	93.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑	↑	1.0	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.3	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔	↔	78.0	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔	↔	73.1	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↔	↔	5.7	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	93.8	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	1.7	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	97.2	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓	↓	62.7	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	83.9	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.2	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	1.0	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.1	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.6	0.7	0.7	
	Effective exception rate (%)	↔	↔	11.3	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↓	↓	73.8	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	88.9	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↑	↑	3.7	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	5.5	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	1.1	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	74.2	80.0	82.8	78.5	

Practice Code:	**M87017**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	6,798
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.22	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	5.0	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-9.3	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	89.7	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	75.1	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	72.1	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	39.2	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	69.0	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	87.1	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	84.0	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	48.5	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	84.8	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	55.2	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

161

Summerhill Surgery

M87018
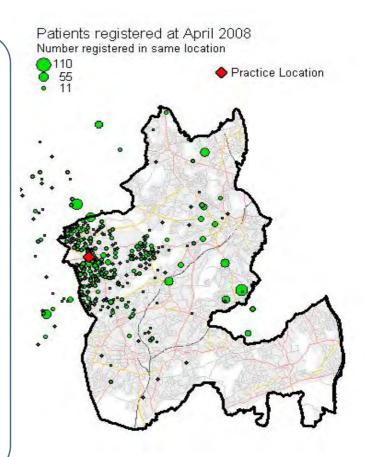
0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.4% of the registered population of Summerhill Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Summerhill Surgery has an average score of 16 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Summerhill Surgery is 32.6%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Summerhill Surgery for 0809 are 58.8% within 48 hrs of birth and 46.2% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Summerhill Surgery these rates stand at 46 per 1,000 for general fertility and 41 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Summerhill Surgery this figure sits at 15213 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Summerhill Surgery the vaccine uptake rate for the over 65's is 71.2%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Summerhill Surgery the screening rate is 79.1%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Summerhill Surgery is 1926 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1069 per 1,000, with a first OP appointment rate of 290 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 17.

Patients registered at April 2008
Number registered in same location

○ 110
● 55
· 11

◆ Practice Location

Practice Code:	M87018
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	5,873
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.6	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↑	↑	17.1	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↑	↑	9.1	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	3.6	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	12.9	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↑	↑	12.5	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↓	↓	2.1	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.5	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.6	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.4	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↓	↓	0.5	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	16.0	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	12.0	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	18.8	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	46.2	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	16.8	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	40.8	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	3.0	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	32.6	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	63.8	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	46.1	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	2.9	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	1.9	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	4.1	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	81.8	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↓	↓	11.5	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.1	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	2303.5	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	10.2	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	58.8	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	46.2	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	95.3	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	92.3	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	89.7	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	71.2	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	5.5	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↓	↓	15213.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	4039.8	3156.4	-	3251.3	3, 8

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Primary Care Indicators

Practice Code:	M87018
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	5,873
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↓	↓	44.8	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑	↑	28.6	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↑	↑	19.8	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1925.7	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↑	↑	23.3	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	94.3	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	79.3	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↓	↓	73.7	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓	↓	91.5	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	98.3	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	81.3	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	290.1	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1069.4	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	82.9	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	17.0	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	21.1	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.8	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	97.6	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↑	↑	7.4	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	5.7	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↑	↑	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	97.5	99.4	99.7	99.1	
	Effective exception rate (%)	↑	↑	8.8	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↓	↓	90.5	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↓	↓	53.9	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	95.1	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↓	↓	94.8	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	87.2	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↓	↓	89.1	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↓	↓	72.7	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	7.8	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑	↑	5.8	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↑	↑	2.1	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	99.7	98.2	99.5	98.2	
	Effective exception rate (%)	↑	↑	11.0	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	92.3	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	88.0	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↓	↓	94.2	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	87.9	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↓	↓	88.1	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	73.0	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	121.3	172.4	-	199.2	3, 8

z score (i.e. distance from England mean)
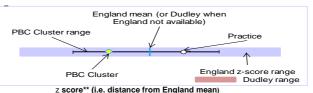
	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	DISEASE-SPECIFIC INDICATORS							
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.3	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.3	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↑	↑	27.3	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	82.0	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	98.0	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	95.0	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	97.3	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↑	↑	26.9	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	6.5	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	99.2	98.4	
	Effective exception rate (%)	↑	↑	9.8	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑	↑	98.3	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	91.3	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑	↑	94.9	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑	↑	95.2	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	89.9	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	97.4	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	93.2	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑	↑	98.6	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑	↑	81.3	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	99.3	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓	↓	69.3	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	97.7	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↓	↓	75.6	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓	↓	8.1	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.3	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	17.8	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔	↔	22.2	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	42.0	35.0	35.4	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↓	↓	18.0	21.5	21.3	-	6
	Effective exception rate (%)	↓	↓	0.2	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	89.4	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	97.1	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	93.2	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↓	↓	10.9	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	57.1	50.0	47.2	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87018**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	5,873
PCT:	315,209
Cluster:	55,195

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. **z score** (i.e. distance from England mean)

		Sig. diff*		Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	20.8	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	93.8	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	81.1	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	3.4	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↑	↑	1.6	1.1	1.0	1.1	
	Effective exception rate (%)	↑	↑	10.6	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	90.1	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑	↑	1.8	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑	↑	1.8	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔	↔	79.1	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↓	↓	70.3	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↑	↑	23.0	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	87.5	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	3.6	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↓	↓	92.6	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	70.8	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↑	↑	7.0	0.4	1.0	0.4	10
	Recorded vs expected prevalence (ratio)	↑	↑	2.9	0.3	0.8	0.4	10
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↑	↑	2.6	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↑	↑	2.8	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↑	↑	1.3	0.6	0.6	0.7	
	Effective exception rate (%)	↓	↓	3.4	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↑	↑	100.0	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	95.7	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.8	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓	↓	4.3	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.5	0.6	0.6	0.6	
	Effective exception rate (%)	↔	↔	4.6	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	77.4	80.0	81.4	78.5	

Practice Code:	**M87018**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	5,873
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↑ (red)		↑ (red)	0.37	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.5	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	4.4	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	97.3	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	76.9	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	78.3	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	37.6	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↑ (green)		↑ (green)	78.0	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	86.0	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑ (green)		↑ (green)	96.4	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	76.6	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	64.1	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	51.3	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

The Limes Surgery

M87019

0809 Practice Profiles - Top Issues
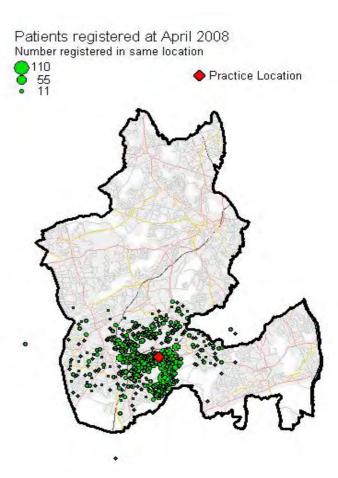
Demographics:

- In 0809 6.3% of the registered population of The Limes Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of The Limes Surgery has an average score of 27.9 in the Index of multiple deprivation 2007.
  (PBC average = 22.2, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for The Limes Surgery is 38.8%.
  (PBC = 36.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for The Limes Surgery for 0809 are 58.3% within 48 hrs of birth and 25% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For The Limes Surgery these rates stand at 71 per 1,000 for general fertility and 49 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For The Limes Surgery this figure sits at 29709 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For The Limes Surgery the vaccine uptake rate for the over 65's is 71.9%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At The Limes Surgery the screening rate is 81.8%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for The Limes Surgery is 1846 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1214 per 1,000, with a first OP appointment rate of 360 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 16.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

Practice Code:	M87019
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes	
Practice:	8,469
PCT:	315,209
Cluster:	84,630

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↑	↑	6.3	5.5	5.4	5.8	
	Population aged 75 or over (% all patients)	↓	↓	5.2	8.2	8.2	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.5	2.1	2.0	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	6.1	5.6	5.3	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	13.6	14.5	13.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.4	-	6
	Asian or Asian British (% all patients)	↑	↑	10.3	4.3	3.4	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.4	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔	↔	0.8	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	6.3	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↑	↑	6.5	3.6	2.3	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	27.9	24.0	22.2	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	6.1	7.1	8.0	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	6.0	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	71.1	59.2	61.2	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	19.7	16.3	16.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	49.4	47.6	43.9	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	18.5	9.7	6.7	10.0	6
	No qualifications (% patients aged 16-74)	↔	↔	38.8	37.5	36.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	59.6	61.0	62.9	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	45.5	40.1	43.2	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.6	4.0	3.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.4	2.9	2.8	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.8	5.4	5.1	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	67.4	70.9	73.2	68.7	2, 6
	Social rented housing (% all households)	↑	↑	24.0	22.0	20.0	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	18.9	19.3	18.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	684.4	613.7	588.5	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	10.2	10.2	9.9	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	70.8	88.2	90.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	58.3	57.7	58.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	25.0	27.1	26.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	99.3	91.7	91.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	93.9	83.0	83.7	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	95.2	85.1	88.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	71.9	71.2	71.2	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	↓	0.9	4.4	4.6	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	29708.8	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3941.8	3156.4	-	3251.3	3, 8
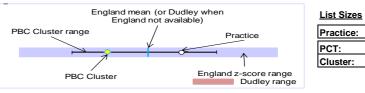
169

Primary Care Indicators

Practice Code:	M87019
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	8,469
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS							
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	46.3	47.1	47.7	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	24.7	25.6	26.7	-	6
	Sports participation (% patients aged 16+)	↔	↔	18.3	18.3	18.6	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1845.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓	↓	20.2	21.5	21.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	94.8	94.4	95.4	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	83.2	78.9	78.5	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	79.9	83.5	85.0	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓	↓	92.1	94.1	94.9	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	96.3	97.0	97.3	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	68.4	69.5	70.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	360.0	305.1	306.4	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1214.2	1137.0	1165.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	88.6	82.5	73.3	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	15.8	14.7	15.6	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	34.8	29.8	32.4	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.1	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔	↔	94.8	96.1	97.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.1	3.9	4.1	4.9	
	DISEASE-SPECIFIC INDICATORS							
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.3	3.9	4.2	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	99.0	99.4	99.6	99.1	
	Effective exception rate (%)	↓	↓	5.2	5.9	5.3	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↓	↓	91.1	94.3	93.6	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	69.7	75.2	73.4	72.9	
	Record of influenza immunisation (% CHD register)	↓	↓	87.2	90.9	91.3	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	98.9	97.7	98.1	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	91.8	89.5	88.3	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	92.9	93.8	94.2	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	82.7	84.3	85.3	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	12.8	10.3	9.6	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	1.3	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	98.1	98.2	99.5	98.2	
	Effective exception rate (%)	↓	↓	3.4	5.5	5.9	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	92.6	94.1	94.1	94.2	
	Record of influenza immunisation (% Stroke register)	↓	↓	81.6	87.2	88.6	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	98.2	97.0	97.8	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	89.8	87.5	86.8	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↓	↓	82.6	90.6	94.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	69.9	78.8	83.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	161.5	172.4	-	199.2	3, 8

Practice Code:	M87019
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England	

List Sizes

Practice:	8,469
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.4	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.5	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	93.6	97.9	99.1	96.2	
	Effective exception rate (%)	↓	↓	6.3	8.6	10.7	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	77.6	86.1	83.2	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↓	↓	77.9	92.9	91.8	91.6	
	Record of influenza immunisation (% COPD register)	↓	↓	84.3	91.4	92.0	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	93.4	93.0	93.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	19.2	14.9	14.5	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.4	5.3	5.5	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	1.0	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	98.5	98.4	99.5	98.4	
	Effective exception rate (%)	↓	↓	2.6	5.1	5.3	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	95.5	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑	↑	96.5	90.5	91.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↓	↓	86.5	91.5	90.9	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↓	↓	86.8	91.3	90.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	78.7	86.5	88.0	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	96.9	96.5	97.1	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↓	↓	79.2	89.2	87.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↓	↓	81.8	89.8	90.5	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	91.5	93.2	93.6	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	68.4	69.5	70.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.3	98.3	98.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↑	↑	85.6	76.8	74.0	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	94.4	95.8	95.9	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	80.6	84.6	85.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	14.3	12.5	13.8	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	17.5	18.4	18.6	-	6
	Overweight/obese children - Year R (%)	↔	↔	27.8	23.8	24.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	33.7	35.0	35.2	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑	↑	23.0	21.5	22.1	-	6
	Effective exception rate (%)	↓	↓	0.2	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	81.8	84.7	85.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	96.5	95.5	95.3	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	93.9	92.4	91.7	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	19.9	15.2	15.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	46.6	50.0	57.6	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87019**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	8,469
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

	Indicator	Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	15.3	16.3	17.5	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.6	0.7	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	91.7	91.3	93.0	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑		↑	82.8	77.8	77.8	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.3	1.5	1.8	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.2	1.1	1.2	1.1	
	Effective exception rate (%)	↔		↔	2.4	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	94.4	93.2	92.1	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑		↑	1.2	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↑		↑	1.0	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.2	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↔		↔	81.8	80.3	81.1	78.9	6
	Breast screening rate (% eligible women)	↔		↔	76.4	76.4	79.1	76.5	6
	Exception rate for cervical screening (%)	↓		↓	2.2	3.7	2.9	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	94.1	91.9	91.2	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	1.4	3.2	4.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	98.8	98.0	98.7	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	72.8	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	95.0	87.4	87.4	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.2	0.4	0.4	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.2	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↑		↑	1.0	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↑		↑	1.2	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.8	0.6	0.7	0.7	
	Effective exception rate (%)	↓		↓	3.6	11.0	10.2	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	90.8	90.5	89.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	97.1	94.0	94.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.9	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑		↑	6.6	5.9	6.1	5.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.6	0.7	0.6	
	Effective exception rate (%)	↓		↓	0.2	3.2	3.3	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	77.2	80.0	74.7	78.5	

		Practice value	PCT Value	PBC Value	England value	Notes (see end)
Practice Code:	**M87019**					
Primary Care Trust:	Dudley PCT					
Practice Based Commissioning Group Cluster:	SLK Cluster					
England:						

List Sizes

Practice:	8,469
PCT:	315,209
Cluster:	84,630

z **score** (i.e. distance from England mean)

		Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.35	0.24	0.24	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.6	2.9	2.8	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-7.8	-4.7	-3.3	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	95.0	91.6	94.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	81.4	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	73.5	74.3	73.5	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	44.0	41.6	47.0	38.2	
Patient Experience	Ease of phone access (% question responses)	↓		↓	57.0	70.4	62.9	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	82.0	83.5	85.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	82.4	87.7	86.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	54.4	79.2	75.7	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	78.0	60.1	67.7	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	59.4	56.5	57.1	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
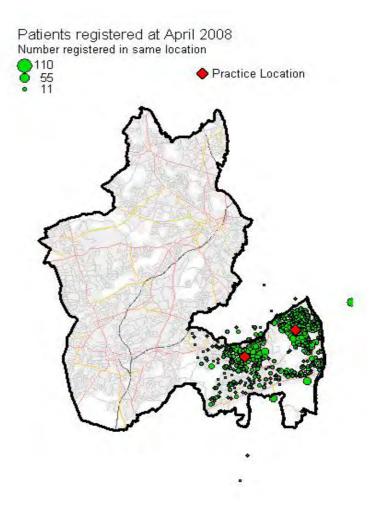
Feldon Lane Surgery

M87020

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 3.9% of the registered population of Feldon Lane Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Feldon Lane Surgery has an average score of 18.1 in the Index of multiple deprivation 2007.
  (PBC average = 18.7, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Feldon Lane Surgery is 32.9%.
  (PBC = 33.9%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Feldon Lane Surgery for 0809 are 72.1% within 48 hrs of birth and 41.2% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Feldon Lane Surgery these rates stand at 52 per 1,000 for general fertility and 41 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Feldon Lane Surgery this figure sits at 21608 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Feldon Lane Surgery the vaccine uptake rate for the over 65's is 69.9%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Feldon Lane Surgery the screening rate is 85.8%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Feldon Lane Surgery is 1359 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 978 per 1,000, with a first OP appointment rate of 254 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
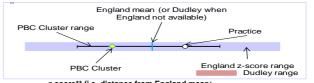 (Dudley =15, England =15). The rate per 1,000 for this practice is 9.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

	Practice Code:	**M87020**
	Primary Care Trust:	Dudley PCT
	Practice Based Commissioning Group Cluster:	Halesowen
	England:	

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

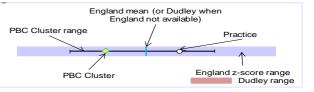| Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	5.3	5.5	5.1	5.8	
	Population aged 75 or over (% all patients)	↑	↑	8.2	8.2	9.0	7.4	
	Population aged 85 or over (% all patients)	↑	↑	2.6	2.1	2.4	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	4.5	5.6	4.8	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.2	14.5	15.5	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.5	0.5	0.3	-	6
	Asian or Asian British (% all patients)	↔	↔	4.4	4.3	3.6	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.7	1.0	0.7	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.1	1.1	1.1	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↑	↑	0.6	0.4	0.7	0.9	2, 6
	Born outside the UK (% all patients)	↔	↔	3.9	3.7	3.6	9.3	2, 6
	Immigrants (% new patients)	↔	↔	2.1	3.6	4.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	18.1	24.0	18.7	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	7.7	7.1	6.5	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.4	5.7	5.6	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	51.9	59.2	51.7	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	15.0	16.3	12.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	41.2	47.6	35.3	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	3.2	9.7	6.2	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	32.9	37.5	33.9	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	63.7	61.0	62.5	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	44.9	40.1	43.7	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	3.3	4.0	3.4	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	2.5	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	4.5	5.4	4.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	80.5	70.9	77.9	68.7	2, 6
	Social rented housing (% all households)	↓	↓	13.7	22.0	16.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓	↓	18.1	19.3	18.8	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	757.7	613.7	514.8	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	9.4	10.2	9.4	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	76.5	88.2	89.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	72.1	57.7	66.4	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	41.2	27.1	45.0	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	99.4	91.7	96.0	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	94.4	83.0	88.3	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	97.3	85.1	92.6	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	69.9	71.2	68.9	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.1	4.4	2.4	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↓	↓	21607.6	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3015.7	3156.4	-	3251.3	3, 8

Practice Code:	**M87020**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	8,235
PCT:	315,209
Cluster:	45,109

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↓	↓	45.0	47.1	43.3	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑	↑	28.4	25.6	27.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	18.8	18.3	19.3	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↓	↓	1359.2	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	21.4	21.5	20.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	98.1	94.4	92.9	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	82.2	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	85.5	83.5	82.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑	↑	97.8	94.1	93.4	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.6	97.0	95.9	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	72.9	69.5	67.3	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	254.1	305.1	296.3	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	978.1	1137.0	1086.6	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	60.6	82.5	73.1	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↓	↓	9.1	14.7	13.1	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	27.4	29.8	28.9	28.4	3
	Carers (provision of unpaid care) (% all patients)	↑	↑	12.4	11.5	12.2	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	99.4	96.1	96.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	4.4	3.9	3.4	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.4	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↑	↑	1.0	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↔	↔	6.9	5.9	5.2	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↑	↑	98.3	94.3	95.3	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	73.7	75.2	74.6	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	95.1	90.9	91.2	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↑	↑	100.0	97.7	97.0	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	92.4	89.5	89.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↑	↑	98.0	93.8	94.1	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	84.9	84.3	82.8	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	7.8	10.3	11.7	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.9	1.8	1.6	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	1.0	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.8	98.2	
	Effective exception rate (%)	↑	↑	9.7	5.5	5.8	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	94.7	94.1	95.1	94.2	
	Record of influenza immunisation (% Stroke register)	↑	↑	95.1	87.2	87.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	99.3	97.0	97.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↑	↑	95.1	87.5	86.9	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↑	↑	97.3	90.6	89.0	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↑	↑	88.4	78.8	78.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	185.5	172.4	-	199.2	3, 8

Practice Code:	M87020
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England	

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

List Sizes

Practice:	8,235
PCT:	315,209
Cluster:	45,109

z score (i.e. distance from England mean)**

	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)								
Prevalence (disease register as % of all patients)	↓		↓	0.9	1.5	1.2	1.5	
Recorded v expected prevalence (ratio)	↓		↓	0.3	0.4	0.3	0.5	
Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	96.5	96.2	
Effective exception rate (%)	↔		↔	7.6	8.6	8.4	10.2	
Record of FEV1 in last 15 months (% COPD register)	↑		↑	92.5	86.1	90.1	82.5	
Record of inhaler technique in last 15 months (% COPD register)	↔		↔	98.2	92.9	94.0	91.6	
Record of influenza immunisation (% COPD register)	↔		↔	92.6	91.4	92.5	91.7	
Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	91.0	93.0	90.8	94.6	9
Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	13.7	14.9	16.6	14.0	
Diabetes								
Prevalence (disease register as % of all patients aged 17+)	↓		↓	4.4	5.3	5.0	5.1	
Recorded v expected prevalence (ratio)	↓		↓	0.7	0.9	0.8	0.9	
Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	96.1	98.4	
Effective exception rate (%)	↓		↓	4.6	5.1	4.5	5.7	
BMI recorded in last 15 months (% Diabetes register)	↔		↔	95.8	94.5	87.6	94.8	
Record of retinal screening in last 15 months (% Diabetes register)	↑		↑	96.2	90.5	88.4	90.9	
Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	93.6	91.5	87.3	91.2	
Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	94.0	91.3	87.2	90.9	
Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	97.8	86.5	77.5	87.1	
Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	97.2	96.5	93.8	96.9	
Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	92.7	89.0	
Record of influenza immunisation in last 15 months (% Diabetes register)	↑		↑	97.1	89.8	89.0	90.2	
HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	95.4	93.2	91.7	92.2	
HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	72.9	69.5	67.3	66.3	
Blood pressure recorded in last 15 months (% Diabetes register)	↑		↑	100.0	98.3	97.6	98.4	
Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓		↓	71.8	76.8	77.1	79.9	
Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	97.9	95.8	94.5	96.0	
Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	84.8	84.6	83.4	82.6	
Obesity-related								
Prevalence (disease register as % of all patients aged 16+)	↑		↑	11.4	12.5	10.9	9.9	
Recorded vs expected prevalence (ratio)	↑		↑	0.5	0.5	0.5	0.4	
BMI obese (% patients aged 18+)	↓		↓	16.4	18.4	16.5	-	6
Overweight/obese children - Year R (%)	↔		↔	33.8	23.8	24.9	22.8	6
Overweight/obese children - Year 6 (%)	↔		↔	28.4	35.0	31.1	32.6	6
Smoking								
Prevalence (% patients aged 18+)	↓		↓	19.0	21.5	19.1	-	6
Effective exception rate (%)	↔		↔	0.5	0.5	0.4	0.7	
Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	94.1	84.7	86.4	83.7	
Smoking status recorded in last 15 months (% LTC patients)	↑		↑	98.9	95.5	96.9	95.2	
Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	92.5	92.4	93.7	92.8	
Smoking - % LTC patients that are known smokers	↓		↓	12.2	15.2	12.9	16.7	
Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	64.9	50.0	51.5	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87020**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	8,235
PCT:	315,209
Cluster:	45,109

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	15.1	16.3	15.5	13.1	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑		↑	96.7	91.3	89.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑		↑	81.2	77.8	76.6	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑		↑	1.7	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.2	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	1.9	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	93.4	93.2	94.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.9	0.8	0.7	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.5	0.4	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.2	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↑		↑	85.8	80.3	83.9	78.9	6
	Breast screening rate (% eligible women)	↑		↑	82.1	76.4	74.3	76.5	6
	Exception rate for cervical screening (%)	↓		↓	4.6	3.7	3.6	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	100.0	91.9	94.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	5.2	3.2	3.2	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↑		↑	99.6	98.0	97.5	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	76.5	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	89.3	87.4	90.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.3	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	1.0	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.0	0.9	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓		↓	0.5	0.6	0.5	0.7	
	Effective exception rate (%)	↔		↔	10.6	11.0	10.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	79.4	90.5	86.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	96.1	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	2.6	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	6.0	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	1.5	3.2	1.1	5.1	
	Reviewed in last 15 months (% Asthma register)	↑		↑	85.9	80.0	85.3	78.5	

		List Sizes	
Practice Code:	**M87020**	**Practice:**	8,235
Primary Care Trust:	Dudley PCT	**PCT:**	315,209
Practice Based Commissioning Group Cluster:	Halesowen	**Cluster:**	45,109
England:			

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.19	0.24	0.25	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	4.2	2.9	3.3	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	0.8	-4.7	-3.8	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↓		↓	79.4	91.6	87.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	73.1	73.7	71.0	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↓		↓	56.4	74.3	72.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	51.8	41.6	46.9	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	78.9	70.4	75.0	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	84.1	83.5	80.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	92.3	87.7	85.5	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	84.8	79.2	83.4	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓		↓	52.5	60.1	66.8	67.4	
	Less than 3 months since last appointment (% question responses)	↓		↓	49.8	56.5	54.6	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

179

Coseley Medical Centre

M87021

Patients registered at April 2008
Number registered in same location

○ 110
● 55
· 11

◆ Practice Location

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.9% of the registered population of Coseley Medical Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Coseley Medical Centre has an average score of 29.2 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Coseley Medical Centre is 44.6%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Coseley Medical Centre for 0809 are 68.4% within 48 hrs of birth and 22.2% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Coseley Medical Centre these rates stand at 60 per 1,000 for general fertility and 52 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Coseley Medical Centre this figure sits at 27913 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Coseley Medical Centre the vaccine uptake rate for the over 65's is 64%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Coseley Medical Centre the screening rate is 74.8%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Coseley Medical Centre is 1461 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1122 per 1,000, with a first OP appointment rate of 299 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 13.

			Practice value	PCT Value	PBC Value	England value	Notes (see end)
Practice Code:	M87021						
Primary Care Trust:	Dudley PCT						
Practice Based Commissioning Group Cluster:	Beacon & Castle						
England:							

List Sizes

Practice:	5,757
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.8	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↑	↑	9.8	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.1	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	6.1	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.4	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.2	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↔	↔	4.1	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	1.1	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.1	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↓	↓	0.1	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.9	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	1.9	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	29.2	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	8.0	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	4.7	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	59.6	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	15.7	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	52.5	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	1.6	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	44.6	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	58.4	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	33.9	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.7	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.2	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.8	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	63.6	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	28.9	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	20.5	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	672.5	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	11.1	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	88.9	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	68.4	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	22.2	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	92.2	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	85.6	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓	↓	78.1	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	64.0	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	↓	1.6	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	27912.6	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2870.5	3156.4	-	3251.3	3, 8

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Practice Code:	**M87021**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,757
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range. z score** (i.e. distance from England mean)

Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS							
Lifestyle							
Takes regular exercise (% patients aged 18+)	↑	↑	49.9	47.1	47.9	-	6
Fruit and vegetable consumption (% patients aged 18+)	↓	↓	21.1	25.6	23.1	-	6
Sports participation (% patients aged 16+)	↓	↓	16.1	18.3	16.7	20.9	6
Alcohol							
Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1461.0	-	-	1689.6	3, 8, 9
Binge drinking (% patients aged 18+)	↔	↔	21.8	21.5	21.0	-	6
Care & Disease Management							
Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	86.2	94.4	94.1	94.8	
Blood pressure managed (% patients on a LTC register)	↓	↓	69.7	78.9	78.4	80.3	
Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	78.5	83.5	83.4	81.4	
Cholesterol recorded (% patients on a LTC register)	↓	↓	87.7	94.1	93.8	94.5	
With HbA1c recorded (% patients on Diabetes register)	↔	↔	94.8	97.0	97.0	97.1	
With HbA1c within recommended limits (% patients on Diabetes register)	↓	↓	58.5	69.5	67.9	66.3	
First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	299.2	305.1	308.7	318.6	3
Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1122.0	1137.0	1149.0	1010.3	3
Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	74.8	82.5	87.5	85.6	3
19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	13.2	14.7	15.7	14.6	3
Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	31.9	29.8	30.3	28.4	3
Carers (provision of unpaid care) (% all patients)	↓	↓	10.5	11.5	11.3	9.9	2, 6
Quality of Primary Care							
QOF achievement (% of total available points achieved)	↓	↓	93.1	96.1	95.6	95.4	
Overall QOF effective exception rate (% of records excluded)	↓	↓	3.6	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS							
Coronary Heart Disease (CHD)							
Prevalence (disease register as % of all patients)	↔	↔	3.9	3.9	3.9	3.5	
Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.7	0.8	
QOF achievement (% of total available QOF points for CHD)	↔	↔	98.1	99.4	99.1	99.1	
Effective exception rate (%)	↔	↔	6.5	5.9	5.5	7.8	
Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	93.6	94.3	94.4	94.2	
Treated with beta blocker (% CHD register)	↑	↑	80.2	75.2	75.7	72.9	
Record of influenza immunisation (% CHD register)	↓	↓	84.0	90.9	89.7	92.1	
Blood pressure recorded in last 15 months (% CHD register)	↓	↓	90.0	97.7	97.4	97.9	
Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↓	↓	80.3	89.5	89.0	89.7	
Cholesterol recorded in last 15 months (% CHD register)	↓	↓	87.7	93.8	93.8	94.0	
Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	78.8	84.3	84.5	82.1	
Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	10.8	10.3	10.1	14.3	
Stroke							
Prevalence (disease register as % of all patients)	↔	↔	1.5	1.8	1.7	1.7	
Recorded v expected prevalence (ratio)	↓	↓	0.6	0.8	0.7	0.8	
QOF achievement (% of total available QOF points for Stroke)	↔	↔	93.2	98.2	97.2	98.2	
Effective exception rate (%)	↓	↓	2.8	5.5	4.2	7.2	
Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	87.5	94.1	94.0	94.2	
Record of influenza immunisation (% Stroke register)	↓	↓	64.9	87.2	85.2	89.3	
Blood pressure recorded in last 15 months (% Stroke register)	↓	↓	87.4	97.0	96.7	96.9	
Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	82.6	87.5	87.2	87.9	
Cholesterol recorded in last 15 months (% Stroke register)	↓	↓	79.3	90.6	89.3	91.6	
Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	71.4	78.8	77.0	77.0	
Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	152.4	172.4	-	199.2	3, 8

		Value
Practice Code:		M87021
Primary Care Trust:		Dudley PCT
Practice Based Commissioning Group Cluster:		Beacon & Castle
England		

List Sizes

Practice:	5,757
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

		Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓		↓	0.9	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.3	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	95.7	97.9	97.7	96.2	
	Effective exception rate (%)	↔		↔	9.6	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	75.5	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	81.4	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	86.8	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↓		↓	68.3	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↑		↑	30.6	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑		↑	5.9	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	96.9	98.4	98.4	98.4	
	Effective exception rate (%)	↔		↔	5.9	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↓		↓	89.2	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	88.6	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↓		↓	83.8	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↓		↓	83.8	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓		↓	64.3	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↓		↓	94.1	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	94.1	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↓		↓	79.0	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	94.6	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓		↓	58.5	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↓		↓	94.4	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓		↓	70.7	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↓		↓	90.4	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	80.6	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	12.4	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑		↑	24.4	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	31.9	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	46.9	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔		↔	22.3	21.5	22.3	-	6
	Effective exception rate (%)	↔		↔	0.4	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓		↓	76.5	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓		↓	90.3	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	91.4	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	15.0	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	54.8	50.0	46.8	50.2	6

List Sizes

Practice Code:	**M87021**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes	
Practice:	5,757
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	20.0	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	82.3	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓		↓	68.7	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓		↓	0.8	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓		↓	0.5	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	5.5	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	91.5	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↓		↓	0.5	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↓		↓	0.3	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓		↓	0.9	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓		↓	74.8	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔		↔	75.8	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	1.9	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	87.5	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	0.6	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	94.5	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓		↓	54.3	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	87.5	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.1	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.1	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.6	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓		↓	0.5	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	5.4	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	80.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	90.5	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.4	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓		↓	4.1	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.4	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	1.9	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	77.5	80.0	82.8	78.5	

Practice Code:	**M87021**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score (i.e. distance from England mean)**

List Sizes

Practice:	5,757
PCT:	315,209
Cluster:	109,168

		Sig. diff*	z score -8 to 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.27	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	0.8	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-6.7	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	95.6	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↑		↑	89.0	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	86.5	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	45.7	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↓		↓	41.3	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	84.4	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	83.2	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	74.8	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	75.4	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↓		↓	50.8	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
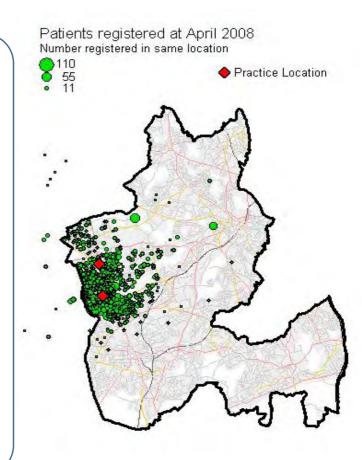
Wordsley Green Health Centre

M87023

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 1.7% of the registered population of Wordsley Green Health Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Wordsley Green Health Centre has an average score of 16.1 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Wordsley Green Health Centre is 34.3%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Wordsley Green Health Centre for 0809 are 67.8% within 48 hrs of birth and 25% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Wordsley Green Health Centre these rates stand at 45 per 1,000 for general fertility and 37 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Wordsley Green Health Centre this figure sits at 29119 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Wordsley Green Health Centre the vaccine uptake rate for the over 65's is 70.6%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Wordsley Green Health Centre the screening rate is 79%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Wordsley Green Health Centre is 1324 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1185 per 1,000, with a first OP appointment rate of 336 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
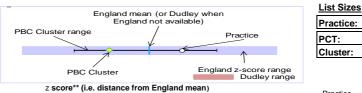 (Dudley =15, England =15). The rate per 1,000 for this practice is 15.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

		Practice Code:	**M87023**		List Sizes	

					List Sizes	
Practice Code:	M87023				Practice:	10,731
Primary Care Trust:	Dudley PCT				PCT:	315,209
Practice Based Commissioning Group Cluster:	Cluster One				Cluster:	55,195
England:						

England mean (or Dudley when England not available)

PBC Cluster range — Practice

PBC Cluster

z score** (i.e. distance from England mean)

England z-score range
Dudley range

	Indicator	Sig. diff*	z score** -8 to 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Population	Population aged under 5 (% all patients)	↓		↓	4.4	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↓		↓	6.7	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↓		↓	1.7	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↓		↓	4.4	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↓		↓	12.9	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓		↓	0.2	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↓		↓	1.1	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓		↓	0.3	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↓		↓	0.6	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↓		↓	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓		↓	1.7	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↓		↓	1.2	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	16.1	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓		↓	4.7	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑		↑	7.1	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↓		↓	45.1	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↓		↓	7.6	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	37.3	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	0.9	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↓		↓	34.3	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑		↑	65.6	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	41.9	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓		↓	3.1	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓		↓	2.1	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓		↓	4.2	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↑		↑	80.9	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↓		↓	14.0	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓		↓	17.7	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑		↑	760.1	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↓		↓	8.8	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	93.8	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	67.8	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	25.0	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	97.5	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	89.4	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	90.4	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	70.6	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑		↑	6.0	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔		↔	29118.9	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔		↔	2651.2	3156.4	-	3251.3	3, 8

187

Primary Care Indicators

Practice Code:	**M87023**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	10,731
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Category	Indicator	Sig. diff	Sig. diff	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	47.3	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	25.8	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↑	↑	19.3	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↓	↓	1323.6	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↑	↑	25.8	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	94.9	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	82.1	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	80.4	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	94.3	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.3	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	65.3	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	336.1	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1185.1	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	76.8	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	14.9	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	29.2	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.4	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔	↔	94.6	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	4.0	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↓	↓	3.0	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↔	↔	7.4	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	95.9	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	83.5	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	93.8	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	97.5	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	90.7	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	94.4	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	84.8	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	12.2	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	1.4	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↓	↓	3.3	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	95.0	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	88.8	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	96.6	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	91.2	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	92.6	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	74.5	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	143.0	172.4	-	199.2	3, 8

Practice Code:	M87023
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

List Sizes

Practice:	10,731
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff* (L)	Sig. diff* (R)	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓	↓	0.9	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.3	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↓	↓	5.4	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	82.5	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	90.4	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	91.8	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	98.5	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	10.2	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	4.8	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↓	↓	0.8	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	99.8	98.4	99.2	98.4	
	Effective exception rate (%)	↔	↔	5.6	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	94.9	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	90.9	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	92.9	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	92.4	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	86.9	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	96.2	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	88.2	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	90.8	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	93.2	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	65.3	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.6	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	79.3	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	94.9	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	79.2	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↔	↔	9.9	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	18.6	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔	↔	23.7	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	35.5	35.0	35.4	32.6	6
Smoking	Prevalence (% patients aged 18+)	↓	↓	19.1	21.5	21.3	-	6
	Effective exception rate (%)	↔	↔	0.5	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	85.9	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	95.7	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	92.7	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	15.3	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	50.6	50.0	47.2	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87023**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	10,731
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	14.7	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	92.6	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	82.8	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.2	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↓	↓	0.9	1.1	1.0	1.1	
	Effective exception rate (%)	↑	↑	9.6	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	94.1	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑	↑	1.6	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔	↔	79.0	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↑	↑	83.2	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↓	↓	5.2	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	93.1	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	0.9	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	97.8	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	69.7	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	86.4	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.2	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.2	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.9	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.1	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓	↓	0.6	0.6	0.6	0.7	
	Effective exception rate (%)	↔	↔	14.9	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	92.6	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.4	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑	↑	6.6	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	1.8	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↓	↓	73.3	80.0	81.4	78.5	

Practice Code:	**M87023**			**List Sizes**		
Primary Care Trust:	Dudley PCT			**Practice:**		10,731
Practice Based Commissioning Group Cluster:	Cluster One			**PCT:**		315,209
England:				**Cluster:**		55,195

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔	↔	0.20	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔	↔	3.5	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔	↔	0.4	-4.7	-4.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔	↔	86.2	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔	↔	67.4	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔	↔	73.7	74.3	77.3	-	6, 12
PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑	↑	49.9	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↓	↓	40.4	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↔	↔	79.8	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓	↓	77.6	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓	↓	44.1	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓	↓	53.0	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔	↔	53.7	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
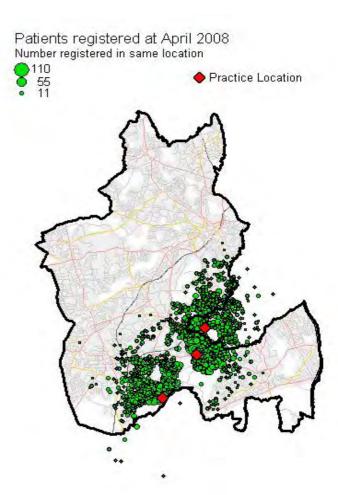
Wychbury Medical Centre

M87024

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 3.3% of the registered population of Wychbury Medical Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Wychbury Medical Centre has an average score of 26.5 in the Index of multiple deprivation 2007.
  (PBC average = 22.2, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Wychbury Medical Centre is 40.6%.
  (PBC = 36.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Wychbury Medical Centre for 0809 are 53.6% within 48 hrs of birth and 37.9% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Wychbury Medical Centre these rates stand at 61 per 1,000 for general fertility and 45 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Wychbury Medical Centre this figure sits at 31636 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Wychbury Medical Centre the vaccine uptake rate for the over 65's is 72.2%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Wychbury Medical Centre the screening rate is 77.2%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Wychbury Medical Centre is 1830 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1210 per 1,000, with a first OP appointment rate of 315 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
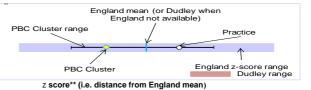 (Dudley =15, England =15). The rate per 1,000 for this practice is 15.

Patients registered at April 2008
Number registered in same location
- 110
- 55
- 11
◆ Practice Location

		Practice Code:	**M87024**		List Sizes	
		Primary Care Trust:	Dudley PCT		**Practice:**	21,054
		Practice Based Commissioning Group Cluster:	SLK Cluster		**PCT:**	315,209
		England:			**Cluster:**	84,630

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range.

z **score**** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	5.4	5.5	5.4	5.8	
	Population aged 75 or over (% all patients)	↑	↑	8.8	8.2	8.2	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.2	2.1	2.0	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	5.8	5.6	5.3	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.9	14.5	13.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.4	0.5	0.4	-	6
	Asian or Asian British (% all patients)	↔	↔	4.0	4.3	3.4	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.6	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.1	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.5	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	3.3	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↓	↓	2.2	3.6	2.3	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	26.5	24.0	22.2	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	6.4	7.1	8.0	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	5.0	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	61.3	59.2	61.2	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	14.9	16.3	16.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	45.1	47.6	43.9	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↔	↔	9.4	9.7	6.7	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	40.6	37.5	36.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	60.7	61.0	62.9	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	40.8	40.1	43.2	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.1	4.0	3.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.2	2.9	2.8	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.6	5.4	5.1	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	68.6	70.9	73.2	68.7	2, 6
	Social rented housing (% all households)	↑	↑	24.0	22.0	20.0	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	19.8	19.3	18.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	745.1	613.7	588.5	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	10.7	10.2	9.9	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	96.6	88.2	90.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	53.6	57.7	58.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	37.9	27.1	26.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	93.4	91.7	91.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	87.4	83.0	83.7	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	93.7	85.1	88.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	72.2	71.2	71.2	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.6	4.4	4.6	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	31635.7	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2790.8	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	**M87024**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	21,054
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑	↑	48.7	47.1	47.7	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑	↑	27.2	25.6	26.7	-	6
	Sports participation (% patients aged 16+)	↓	↓	17.3	18.3	18.6	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1829.9	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓	↓	20.2	21.5	21.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	95.3	94.4	95.4	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	75.2	78.9	78.5	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	87.2	83.5	85.0	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑	↑	95.8	94.1	94.9	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↑	↑	98.9	97.0	97.3	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	76.8	69.5	70.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	314.5	305.1	306.4	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1209.9	1137.0	1165.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	86.4	82.5	73.3	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	14.6	14.7	15.6	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	33.1	29.8	32.4	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.7	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	97.1	96.1	97.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔	↔	4.8	3.9	4.1	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.5	3.9	4.2	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.6	99.1	
	Effective exception rate (%)	↔	↔	7.0	5.9	5.3	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	94.2	94.3	93.6	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	79.4	75.2	73.4	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	93.2	90.9	91.3	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↑	↑	99.1	97.7	98.1	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↓	↓	86.1	89.5	88.3	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	93.2	93.8	94.2	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑	↑	85.8	84.3	85.3	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	8.5	10.3	9.6	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑	↑	2.0	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↔	↔	6.9	5.5	5.9	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	93.3	94.1	94.1	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	90.5	87.2	88.6	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	98.4	97.0	97.8	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	85.1	87.5	86.8	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↑	↑	97.4	90.6	94.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↑	↑	86.4	78.8	83.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	207.0	172.4	-	199.2	3, 8

Practice Code:	M87024		**List Sizes**		
Primary Care Trust:	Dudley PCT		Practice:	21,054	
Practice Based Commissioning Group Cluster:	SLK Cluster		PCT:	315,209	
England			Cluster:	84,630	

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑	↑	2.0	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↑	↑	0.6	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	99.1	96.2	
	Effective exception rate (%)	↑	↑	14.2	8.6	10.7	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	83.1	86.1	83.2	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	93.1	92.9	91.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	91.7	91.4	92.0	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	93.6	93.0	93.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	16.1	14.9	14.5	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	6.1	5.3	5.5	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.0	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	99.5	98.4	
	Effective exception rate (%)	↑	↑	6.1	5.1	5.3	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑	↑	98.5	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑	↑	94.9	90.5	91.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑	↑	93.4	91.5	90.9	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑	↑	93.1	91.3	90.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	90.2	86.5	88.0	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↑	↑	98.5	96.5	97.1	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	87.0	89.2	87.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↑	↑	94.1	89.8	90.5	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑	↑	96.1	93.2	93.6	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑	↑	76.8	69.5	70.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↑	↑	99.4	98.3	98.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓	↓	69.4	76.8	74.0	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↑	↑	97.5	95.8	95.9	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑	↑	88.7	84.6	85.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	16.0	12.5	13.8	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↓	↓	17.6	18.4	18.6	-	6
	Overweight/obese children - Year R (%)	↔	↔	22.5	23.8	24.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	29.8	35.0	35.2	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑	↑	24.4	21.5	22.1	-	6
	Effective exception rate (%)	↔	↔	0.7	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↔	↔	83.6	84.7	85.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓	↓	94.5	95.5	95.3	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↓	↓	90.5	92.4	91.7	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	16.7	15.2	15.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	51.5	50.0	57.6	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87024**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	21,054
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	17.2	16.3	17.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.7	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	91.5	91.3	93.0	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓	↓	73.1	77.8	77.8	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	1.9	1.5	1.8	1.3	
	Recorded vs expected prevalence (ratio)	↑	↑	1.3	1.1	1.2	1.1	
	Effective exception rate (%)	↔	↔	3.1	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↓	↓	90.4	93.2	92.1	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑	↑	1.0	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑	↑	1.8	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↓	↓	77.2	80.3	81.1	78.9	6
	Breast screening rate (% eligible women)	↔	↔	76.6	76.4	79.1	76.5	6
	Exception rate for cervical screening (%)	↓	↓	2.2	3.7	2.9	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	92.4	91.9	91.2	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	4.2	3.2	4.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↑	↑	99.3	98.0	98.7	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	73.8	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	87.3	87.4	87.4	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.4	0.4	0.4	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.8	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.9	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.7	0.6	0.7	0.7	
	Effective exception rate (%)	↔	↔	11.0	11.0	10.2	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	86.6	90.5	89.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	94.0	94.0	94.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.0	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑	↑	6.5	5.9	6.1	5.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.7	0.6	
	Effective exception rate (%)	↓	↓	1.6	3.2	3.3	5.1	
	Reviewed in last 15 months (% Asthma register)	↓	↓	72.3	80.0	74.7	78.5	

					Practice value	PCT Value	PBC Value	England value	Notes (see end)
Practice Code:		**M87024**							
Primary Care Trust:		Dudley PCT							
Practice Based Commissioning Group Cluster:		SLK Cluster							
England:									

List Sizes

Practice:	21,054
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.23	0.24	0.24	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.9	2.9	2.8	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-7.3	-4.7	-3.3	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	96.1	91.6	94.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	76.7	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	76.4	74.3	73.5	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	49.7	41.6	47.0	38.2	
Patient Experience	Ease of phone access (% question responses)	↓		↓	51.8	70.4	62.9	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	83.6	83.5	85.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	80.8	87.7	86.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	75.5	79.2	75.7	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	64.3	60.1	67.7	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	58.1	56.5	57.1	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
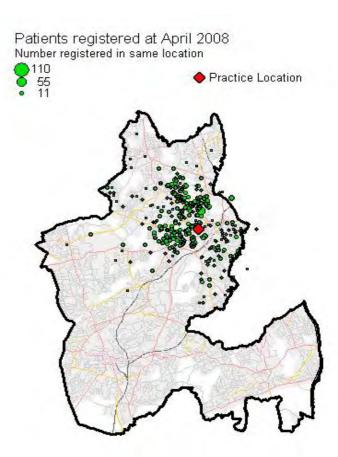
Cross Street Health Centre

M87025

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 6.4% of the registered population of Cross Street Health Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Cross Street Health Centre has an average score of 37 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Cross Street Health Centre is 44.6%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
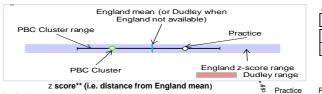
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Cross Street Health Centre for 0809 are 42% within 48 hrs of birth and 33.3% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Cross Street Health Centre these rates stand at 62 per 1,000 for general fertility and 73 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Cross Street Health Centre this figure sits at 31215 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Cross Street Health Centre the vaccine uptake rate for the over 65's is 76%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Cross Street Health Centre the screening rate is 74.5%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Cross Street Health Centre is 2611 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1297 per 1,000, with a first OP appointment rate of 361 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 20.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

Practice Code:	**M87025**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	4,698
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

| Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.7	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↔	↔	7.7	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	↔	1.8	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.0	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	16.0	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	8.4	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	3.1	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	1.7	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.4	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	6.4	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↑	↑	15.5	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	37.0	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	8.4	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	6.8	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	61.7	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	18.4	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	72.8	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	31.9	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	44.6	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	54.1	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	34.6	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.4	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	4.2	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.5	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	56.5	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	34.4	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	22.2	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	725.2	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.3	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	91.7	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	42.0	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	33.3	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	97.1	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	92.5	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	90.6	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	76.0	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.0	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	31214.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3012.5	3156.4	-	3251.3	3, 8
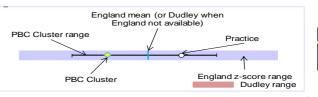
Primary Care Indicators

Practice Code:	M87025
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	4,698
PCT:	315,209
Cluster:	109,168

*z score** (i.e. distance from England mean)*

Indicator	Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle Takes regular exercise (% patients aged 18+)	↔		↔	47.5	47.1	47.9	-	6
Fruit and vegetable consumption (% patients aged 18+)	↓		↓	21.3	25.6	23.1	-	6
Sports participation (% patients aged 16+)	↓		↓	16.1	18.3	16.7	20.9	6
Alcohol Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑		↑	2611.3	-	-	1689.6	3, 8, 9
Binge drinking (% patients aged 18+)	↔		↔	21.1	21.5	21.0	-	6
Care & Disease Management Blood pressure checked (% patients on a Long Term Conditions register)	↔		↔	94.6	94.4	94.1	94.8	
Blood pressure managed (% patients on a LTC register)	↔		↔	79.1	78.9	78.4	80.3	
Cholesterol within recommended limits (% patients on a LTC register)	↑		↑	87.4	83.5	83.4	81.4	
Cholesterol recorded (% patients on a LTC register)	↔		↔	94.5	94.1	93.8	94.5	
With HbA1c recorded (% patients on Diabetes register)	↔		↔	98.3	97.0	97.0	97.1	
With HbA1c within recommended limits (% patients on Diabetes register)	↑		↑	79.9	69.5	67.9	66.3	
First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	360.6	305.1	308.7	318.6	3
Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	1297.3	1137.0	1149.0	1010.3	3
Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	92.7	82.5	87.5	85.6	3
19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑		↑	19.6	14.7	15.7	14.6	3
Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	30.7	29.8	30.3	28.4	3
Carers (provision of unpaid care) (% all patients)	↔		↔	11.2	11.5	11.3	9.9	2, 6
Quality of Primary Care QOF achievement (% of total available points achieved)	↓		↓	91.3	96.1	95.6	95.4	
Overall QOF effective exception rate (% of records excluded)	↓		↓	1.9	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD) Prevalence (disease register as % of all patients)	↑		↑	5.3	3.9	3.9	3.5	
Recorded v expected prevalence (ratio)	↓		↓	0.7	0.8	0.7	0.8	
QOF achievement (% of total available QOF points for CHD)	↔		↔	99.7	99.4	99.1	99.1	
Effective exception rate (%)	↓		↓	4.0	5.9	5.5	7.8	
Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	95.6	94.3	94.4	94.2	
Treated with beta blocker (% CHD register)	↔		↔	74.5	75.2	75.7	72.9	
Record of influenza immunisation (% CHD register)	↔		↔	88.3	90.9	89.7	92.1	
Blood pressure recorded in last 15 months (% CHD register)	↔		↔	98.0	97.7	97.4	97.9	
Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	87.0	89.5	89.0	89.7	
Cholesterol recorded in last 15 months (% CHD register)	↔		↔	93.1	93.8	93.8	94.0	
Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔		↔	86.7	84.3	84.5	82.1	
Total admissions for CHD (rate per 100 patients on disease register)	↔		↔	10.8	10.3	10.1	14.3	
Stroke Prevalence (disease register as % of all patients)	↑		↑	2.7	1.8	1.7	1.7	
Recorded v expected prevalence (ratio)	↔		↔	0.9	0.8	0.7	0.8	
QOF achievement (% of total available QOF points for Stroke)	↔		↔	100.0	98.2	97.2	98.2	
Effective exception rate (%)	↓		↓	1.6	5.5	4.2	7.2	
Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	94.9	94.1	94.0	94.2	
Record of influenza immunisation (% Stroke register)	↔		↔	85.4	87.2	85.2	89.3	
Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	98.4	97.0	96.7	96.9	
Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	88.3	87.5	87.2	87.9	
Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	94.5	90.6	89.3	91.6	
Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↑		↑	85.9	78.8	77.0	77.0	
Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑		↑	..	172.4	-	199.2	3, 8

Practice Code:	M87025
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	4,698
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑		↑	2.2	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↑		↑	0.8	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	97.0	97.9	97.7	96.2	
	Effective exception rate (%)	↓		↓	4.9	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	75.2	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↓		↓	84.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	94.1	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	96.2	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	19.2	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑		↑	6.3	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	1.0	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	99.4	98.4	98.4	98.4	
	Effective exception rate (%)	↓		↓	1.5	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	94.6	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↓		↓	85.2	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	94.6	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑		↑	95.0	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔		↔	88.9	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	97.5	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	87.7	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	89.9	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	96.3	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	79.9	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	99.2	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↑		↑	88.5	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	95.9	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑		↑	89.0	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↔		↔	10.8	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔		↔	18.4	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	24.4	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	51.2	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑		↑	23.1	21.5	22.3	-	6
	Effective exception rate (%)	↓		↓	0.3	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓		↓	80.2	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓		↓	90.0	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↓		↓	82.8	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	18.6	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	53.1	50.0	46.8	50.2	6

Practice Code:	**M87025**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	4,698
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	18.7	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	90.9	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	76.2	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.6	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.1	1.0	1.1	
	Effective exception rate (%)	↓		↓	0.0	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	93.5	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑		↑	1.3	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↑		↑	0.8	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑		↑	1.8	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓		↓	74.5	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓		↓	71.7	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	2.8	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	89.5	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	1.5	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	97.3	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	69.5	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	85.7	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.3	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔		↔	0.3	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.9	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.0	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.8	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	13.3	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	87.1	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	90.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↑		↑	4.0	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑		↑	7.0	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.8	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	1.5	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↓		↓	73.2	80.0	82.8	78.5	

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range.

Practice Code:	**M87025**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score** (i.e. distance from England mean)

List Sizes

Practice:	4,698
PCT:	315,209
Cluster:	109,168

	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.19	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.6	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-22.2	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	96.8	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	72.2	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	71.5	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	38.2	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	83.3	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	86.9	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓		↓	75.4	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	86.1	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	73.5	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↑		↑	65.6	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
 A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
 A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
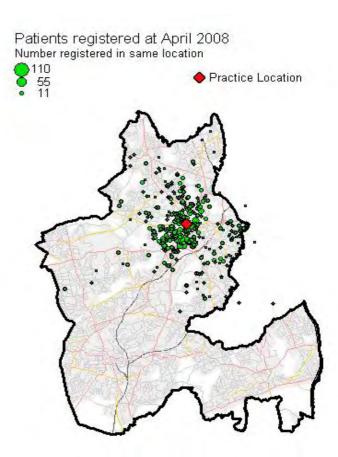
Grange Road Surgery (White)

M87026

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 7.9% of the registered population of Grange Road Surgery (White) was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Grange Road Surgery (White) has an average score of 36.2 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Grange Road Surgery (White) is 44.6%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
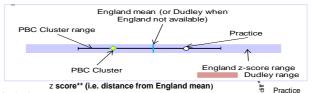
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Grange Road Surgery (White) for 0809 are 45.3% within 48 hrs of birth and 25% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Grange Road Surgery (White) these rates stand at 57 per 1,000 for general fertility and 68 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Grange Road Surgery (White) this figure sits at 39990 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Grange Road Surgery (White) the vaccine uptake rate for the over 65's is 65.8%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Grange Road Surgery (White) the screening rate is 73.9%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Grange Road Surgery (White) is 2465 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1462 per 1,000, with a first OP appointment rate of 371 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 19.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

Practice Code:	**M87026**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,229
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available) · PBC Cluster range · Practice · PBC Cluster · England z-score range · Dudley range

z score (i.e. distance from England mean) — scale -8 to 8

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	5.3	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	6.3	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.1	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.1	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.3	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	11.1	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	3.6	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	1.9	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.4	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	7.9	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	6.5	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	36.2	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	3.3	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	4.5	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	56.9	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	20.3	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	68.3	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	29.0	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	44.6	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	54.3	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	36.4	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.5	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	4.2	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.5	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	57.5	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	33.0	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	21.8	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	811.3	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.0	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	45.3	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	25.0	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	92.7	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	83.7	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	81.0	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	65.8	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑	↑	11.5	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	39990.1	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3284.1	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87026
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,229
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	47.7	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	21.6	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	16.4	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2465.3	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	20.8	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	96.1	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	88.0	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	81.9	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	93.9	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	95.2	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	61.8	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	370.8	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1461.8	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	104.6	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑	↑	19.0	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	38.1	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.0	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓	↓	93.0	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔	↔	4.5	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.8	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↔	↔	7.4	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	96.4	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	85.8	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	91.0	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	99.0	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↑	↑	94.7	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	94.8	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	86.6	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	11.6	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.5	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↓	↓	0.5	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	99.7	98.2	97.2	98.2	
	Effective exception rate (%)	↔	↔	5.2	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	97.1	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	89.1	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	96.1	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	90.8	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	88.0	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	73.0	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	217.3	172.4	-	199.2	3, 8

Practice Code:	M87026		
Primary Care Trust:	Dudley PCT		
Practice Based Commissioning Group Cluster:	Beacon & Castle		
England			

List Sizes

Practice:	5,229
PCT:	315,209
Cluster:	109,168

Legend (diagram): England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range / Dudley range.

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.4	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.5	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	98.4	97.9	97.7	96.2	
	Effective exception rate (%)	↓	↓	5.6	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	80.6	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	92.2	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↓	↓	81.5	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	92.5	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	23.3	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	7.0	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.2	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	98.2	98.4	98.4	98.4	
	Effective exception rate (%)	↔	↔	5.5	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	93.0	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↓	↓	83.2	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	87.6	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	88.0	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	77.9	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	95.5	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	92.9	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	89.1	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	92.6	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	61.8	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.3	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↑	↑	88.7	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	94.8	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	81.1	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	11.7	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	18.7	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	22.7	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	31.7	35.0	37.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↔	↔	22.6	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.9	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	79.5	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓	↓	92.3	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	89.9	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	15.0	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	48.2	50.0	46.8	50.2	6

Practice Code:	M87026
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,229
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)
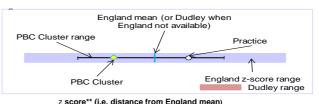
	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↔		↔	12.9	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↓		↓	0.5	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑		↑	94.2	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑		↑	85.6	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓		↓	1.0	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓		↓	0.8	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	5.0	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	98.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.4	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.5	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓		↓	73.9	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔		↔	73.0	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	1.5	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	76.9	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	5.1	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	96.6	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↑		↑	87.2	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	84.6	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.2	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.9	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.0	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.7	0.6	0.7	0.7	
	Effective exception rate (%)	↑		↑	29.0	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	96.7	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	2.5	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	5.8	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	0.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↓		↓	71.4	80.0	82.8	78.5	

			Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS							
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔ ... ↔	0.30	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔ ... ↔	4.2	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔ ... ↔	2.3	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔ ... ↔	85.4	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔ ... ↔	78.2	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔ ... ↔	77.3	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS							
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔ ... ↔	36.0	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↓ ... ↓	40.6	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↔ ... ↔	77.6	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓ ... ↓	71.1	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓ ... ↓	51.6	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑ ... ↑	81.2	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔ ... ↔	55.1	56.5	56.8	57.6	

Practice Code:	**M87026**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,229
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
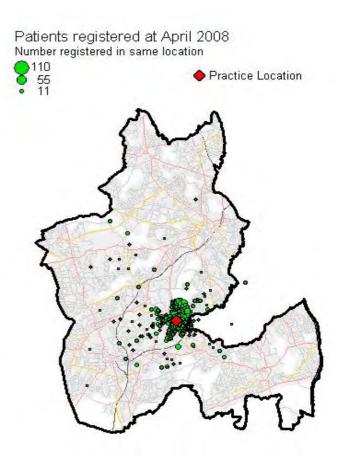
Quarry Bank Medical Centre

M87027

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.5% of the registered population of Quarry Bank Medical Centre was recorded as being born outside of the UK. This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Quarry Bank Medical Centre has an average score of 26.9 in the Index of multiple deprivation 2007. (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Quarry Bank Medical Centre is 43.7%. (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%). The figures for Quarry Bank Medical Centre for 0809 are 45.1% within 48 hrs of birth and 19% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000). For Quarry Bank Medical Centre these rates stand at 78 per 1,000 for general fertility and 42 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of 27592. For Quarry Bank Medical Centre this figure sits at 25316 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%). For Quarry Bank Medical Centre the vaccine uptake rate for the over 65's is 69.7%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of 78.9%. At Quarry Bank Medical Centre the screening rate is 78.7%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690. The rate for Quarry Bank Medical Centre is 2058 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000), though the number of first appointments per 1,000 is actually lower (305 compared to 319). This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care in local health centres and clinics where appropriate. The outpatient appointment rate for this practice is 1002 per 1,000, with a first OP appointment rate of 271 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average (Dudley =15, England =15). The rate per 1,000 for this practice is 14.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

Practice Code:	**M87027**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	4,043
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	5.9	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↔	↔	7.2	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.6	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	6.1	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.9	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↓	↓	3.2	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.5	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔	↔	0.9	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.5	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	1.7	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	26.9	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	7.6	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	6.1	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	77.9	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	15.2	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	42.4	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	3.3	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	43.7	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	61.6	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	36.6	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.2	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.3	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.9	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	65.7	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↑	↑	26.6	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.7	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	1031.5	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	11.2	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	45.1	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	19.0	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	96.2	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	93.3	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	94.5	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	69.7	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑	↑	15.0	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	25315.9	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	4825.8	3156.4	-	3251.3	3, 8
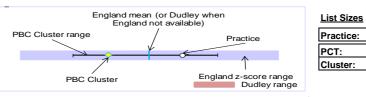
Primary Care Indicators

Practice Code:	**M87027**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	4,043
PCT:	315,209
Cluster:	55,195

*z score** (i.e. distance from England mean)*

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↓	↓	43.8	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	23.0	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	16.7	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	2058.0	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	23.1	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	94.2	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	78.4	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	83.8	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	93.9	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	96.9	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	73.2	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	270.6	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	1001.8	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	84.9	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	14.0	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	30.0	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	10.9	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	99.9	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.6	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.3	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	99.9	99.4	99.7	99.1	
	Effective exception rate (%)	↓	↓	4.4	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	94.0	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	69.2	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	89.1	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	97.8	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	87.1	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	91.0	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	81.7	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	11.9	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	2.0	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	1.0	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↔	↔	5.5	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	95.4	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	85.1	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	93.8	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↓	↓	78.5	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	92.3	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	82.9	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	287.2	172.4	-	199.2	3, 8

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range.

Practice Code:	M87027
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

List Sizes

Practice:	4,043
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.8	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↓	↓	5.7	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	84.7	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	96.7	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	89.1	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	98.5	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	15.1	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.2	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	99.2	98.4	
	Effective exception rate (%)	↓	↓	3.1	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	94.0	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	93.4	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	91.6	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	90.3	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	91.6	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	97.0	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	90.5	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	85.1	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	93.1	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	73.2	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	97.6	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	84.5	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	97.0	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	85.9	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	11.4	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	24.1	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔	↔	26.3	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	26.5	35.0	35.4	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑	↑	27.4	21.5	21.3	-	6
	Effective exception rate (%)	↔	↔	0.6	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	94.0	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	98.2	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↑	↑	96.6	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	23.2	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	38.5	50.0	47.2	50.2	6

213

Practice Code:	**M87027**	
Primary Care Trust:	Dudley PCT	
Practice Based Commissioning Group Cluster:	Cluster One	
England:		

List Sizes

Practice:	4,043
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range
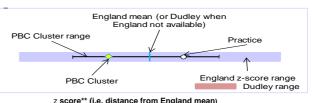
	Indicator	Sig. diff*	z-score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	17.8	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	92.2	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	75.8	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	0.0	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	91.2	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.9	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	0.9	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔		↔	78.7	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↓		↓	70.6	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↓		↓	4.1	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	100.0	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	3.9	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	97.4	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	75.9	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	87.5	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.3	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↔		↔	0.2	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	1.0	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.6	0.6	0.7	
	Effective exception rate (%)	↓		↓	0.0	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	96.0	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	96.0	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.3	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	5.5	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	2.3	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↓		↓	71.7	80.0	81.4	78.5	

Practice Code:	**M87027**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	4,043
PCT:	315,209
Cluster:	55,195

z **score** (i.e. distance from England mean)**

		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.24	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	4.9	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-4.3	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	88.1	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	80.5	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	79.6	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	39.4	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	80.5	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	84.5	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	96.8	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	97.1	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	62.0	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	53.8	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

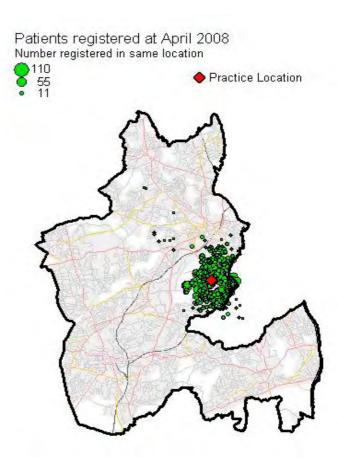|	
🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Netherton Health Centre

M87028

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 4.3% of the registered population of Netherton Health Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Netherton Health Centre has an average score of 34.9 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Netherton Health Centre is 47.3%.
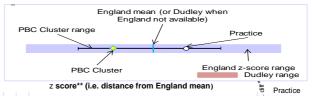 (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Netherton Health Centre for 0809 are 44.9% within 48 hrs of birth and 25.8% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Netherton Health Centre these rates stand at 81 per 1,000 for general fertility and 61 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Netherton Health Centre this figure sits at 24843 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Netherton Health Centre the vaccine uptake rate for the over 65's is 74.7%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Netherton Health Centre the screening rate is 78.1%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Netherton Health Centre is 1987 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1121 per 1,000, with a first OP appointment rate of 305 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 14.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

Topographic Data © Crown Copyright 2006. All rights reserved. Ordnance Survey License number 100019918

Practice Code:	M87028
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

England mean (or Dudley when England not available)
PBC Cluster range — Practice
PBC Cluster
England z-score range
Dudley range

List Sizes

Practice:	7,193
PCT:	315,209
Cluster:	109,168

z **score**** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↑	↑	6.6	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↔	↔	8.0	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.3	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.4	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.2	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	5.9	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	1.9	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	1.7	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.4	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	4.3	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	2.6	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	34.9	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	9.4	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	6.7	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↑	↑	80.7	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↑	↑	25.1	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	60.6	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	11.1	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	47.3	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	58.4	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	31.7	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.4	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	3.9	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.0	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	60.1	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	31.4	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	21.0	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	760.6	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.0	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	90.3	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↓	↓	44.9	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	25.8	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↓	↓	71.9	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↓	↓	47.1	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓	↓	48.4	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	74.7	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	3.9	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	24843.1	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3469.3	3156.4	-	3251.3	3, 8

Practice Code:	M87028
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,193
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean) — chart legend: England mean (or Dudley when England not available), PBC Cluster range, PBC Cluster, Practice, England z-score range, Dudley range

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑	↑	50.8	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	18.8	25.6	23.1	-	6
	Sports participation (% patients aged 16+)			15.3	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1986.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	20.9	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	92.7	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	75.5	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	83.6	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓	↓	92.3	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.4	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	77.1	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	305.2	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1121.2	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	84.2	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	13.9	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	29.8	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.4	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓	↓	86.0	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.5	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.8	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.5	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	3.1	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↓	↓	89.9	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↓	↓	62.7	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	93.7	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↓	↓	94.5	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↓	↓	85.4	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	95.9	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑	↑	87.0	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	10.3	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	1.1	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↓	↓	0.4	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	98.1	98.2	97.2	98.2	
	Effective exception rate (%)	↓	↓	4.2	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	91.9	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	93.2	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↓	↓	91.5	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	82.7	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↓	↓	78.8	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	69.7	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	138.4	172.4	-	199.2	3, 8

Practice Code:	M87028
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	7,193
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.4	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.5	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↔	↔	10.0	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	95.7	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	94.4	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	97.6	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	89.8	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	11.1	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.3	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↓	↓	3.5	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	95.7	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑	↑	95.9	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	93.2	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	93.2	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	92.4	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	96.4	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	89.7	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	92.7	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	94.0	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑	↑	77.1	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.3	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	75.3	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↓	↓	92.7	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	84.2	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	11.7	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	22.4	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	19.8	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	45.3	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑	↑	28.5	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.7	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	72.7	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓	↓	91.7	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	94.3	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	16.2	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	42.5	50.0	46.8	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	M87028
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,193
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Disease	Indicator	Sig. diff*	z score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	15.0	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	89.5	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓		↓	74.5	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.0	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	0.9	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	98.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.5	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↓		↓	0.4	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓		↓	0.7	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔		↔	78.1	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔		↔	73.9	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	2.9	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	91.7	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	1.8	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	98.4	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓		↓	66.5	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	87.5	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.1	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.1	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.9	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓		↓	0.5	0.6	0.7	0.7	
	Effective exception rate (%)	↓		↓	4.0	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	96.9	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↓		↓	34.4	94.0	92.0	92.5	10
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↑		↑	3.4	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	5.7	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	2.4	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	80.4	80.0	82.8	78.5	

Practice Code:	**M87028**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	7,193
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.21	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.5	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-4.0	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	91.9	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	73.0	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	64.3	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	42.7	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	67.8	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	87.7	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓		↓	71.5	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	76.3	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	80.6	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	60.6	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range
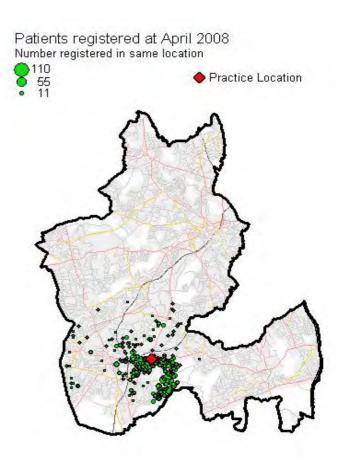
Pedmore Medical Practice

M87030

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 4.7% of the registered population of Pedmore Medical Practice was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Pedmore Medical Practice has an average score of 26.9 in the Index of multiple deprivation 2007.
  (PBC average = 22.2, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Pedmore Medical Practice is 39.9%.
  (PBC = 36.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Pedmore Medical Practice for 0809 are 45.8% within 48 hrs of birth and 11.1% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Pedmore Medical Practice these rates stand at 42 per 1,000 for general fertility and 49 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Pedmore Medical Practice this figure sits at 35126 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Pedmore Medical Practice the vaccine uptake rate for the over 65's is 63.6%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Pedmore Medical Practice the screening rate is 75.2%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Pedmore Medical Practice is 2202 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1282 per 1,000, with a first OP appointment rate of 296 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 21.

Patients registered at April 2008
Number registered in same location

⬤ 110
● 55
∙ 11

◆ Practice Location

Diagram legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

		Sig. diff*	z score** (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓		↓	4.0	5.5	5.4	5.8	
	Population aged 75 or over (% all patients)	↑		↑	12.8	8.2	8.2	7.4	
	Population aged 85 or over (% all patients)	↑		↑	3.3	2.1	2.0	2.2	6
	Lone parent households with dependent children (% all households)	↔		↔	5.6	5.6	5.3	6.4	2, 6
	Lone pensioner households (% all households)	↔		↔	15.2	14.5	13.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔		↔	0.8	0.5	0.4	-	6
	Asian or Asian British (% all patients)	↑		↑	7.0	4.3	3.4	4.6	2, 6
	Black or Black British (% all patients)	↓		↓	0.3	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔		↔	0.8	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔		↔	0.4	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↑		↑	4.7	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↔		↔	4.6	3.6	2.3	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	26.9	24.0	22.2	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓		↓	4.6	7.1	8.0	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓		↓	4.6	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔		↔	41.6	59.2	61.2	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	26.8	16.3	16.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	48.6	47.6	43.9	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑		↑	11.8	9.7	6.7	10.0	6
	No qualifications (% patients aged 16-74)	↑		↑	39.9	37.5	36.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔		↔	60.1	61.0	62.9	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	44.6	40.1	43.2	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔		↔	4.5	4.0	3.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔		↔	3.4	2.9	2.8	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔		↔	5.9	5.4	5.1	5.0	6
Housing	Owner-occupier housing (% all households)	↓		↓	66.5	70.9	73.2	68.7	2, 6
	Social rented housing (% all households)	↑		↑	25.4	22.0	20.0	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔		↔	20.1	19.3	18.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑		↑	729.1	613.7	588.5	596.6	5, 8
	Health status: not good (% all patients)	↔		↔	10.6	10.2	9.9	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↓		↓	44.4	88.2	90.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	45.8	57.7	58.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	11.1	27.1	26.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↓		↓	84.5	91.7	91.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔		↔	84.5	83.0	83.7	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔		↔	86.4	85.1	88.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	63.6	71.2	71.2	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔		↔	4.8	4.4	4.6	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑		↑	35126.0	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔		↔	2620.4	3156.4	-	3251.3	3, 8

223

Practice Code:	**M87030**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	3,817
PCT:	315,209
Cluster:	84,630

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	46.0	47.1	47.7	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	25.4	25.6	26.7	-	6
	Sports participation (% patients aged 16+)	↔	↔	18.3	18.3	18.6	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2201.7	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓	↓	19.9	21.5	21.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	95.7	94.4	95.4	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	78.0	78.9	78.5	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	81.5	83.5	85.0	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓	↓	92.1	94.1	94.9	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.3	97.0	97.3	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	70.1	69.5	70.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	296.3	305.1	306.4	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1281.7	1137.0	1165.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	91.7	82.5	73.3	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑	↑	21.1	14.7	15.6	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	35.2	29.8	32.4	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.1	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	98.6	96.1	97.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	3.0	3.9	4.1	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	5.9	3.9	4.2	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	98.9	99.4	99.6	99.1	
	Effective exception rate (%)	↓	↓	3.7	5.9	5.3	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	94.2	94.3	93.6	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	72.5	75.2	73.4	72.9	
	Record of influenza immunisation (% CHD register)	↓	↓	83.1	90.9	91.3	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	96.9	97.7	98.1	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	89.7	89.5	88.3	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	90.6	93.8	94.2	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	79.0	84.3	85.3	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	8.8	10.3	9.6	14.3	
Stroke	Prevalence (disease register as % of all patients)	↑	↑	2.3	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	98.8	98.2	99.5	98.2	
	Effective exception rate (%)	↓	↓	3.8	5.5	5.9	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	93.9	94.1	94.1	94.2	
	Record of influenza immunisation (% Stroke register)	↓	↓	78.9	87.2	88.6	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	95.4	97.0	97.8	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	88.2	87.5	86.8	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	89.5	90.6	94.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	79.0	78.8	83.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	341.3	172.4	-	199.2	3, 8

Practice Code:	M87030
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England	

List Sizes

Practice:	3,817
PCT:	315,209
Cluster:	84,630

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)** — scale -8 to 8

	Indicator	Sig. diff* (L)	Sig. diff* (R)	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑	↑	2.1	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.5	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	99.1	96.2	
	Effective exception rate (%)	↔	↔	9.2	8.6	10.7	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	93.5	86.1	83.2	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	94.1	92.9	91.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	89.4	91.4	92.0	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↑	↑	100.0	93.0	93.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	19.0	14.9	14.5	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.8	5.3	5.5	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	99.5	98.4	
	Effective exception rate (%)	↓	↓	3.3	5.1	5.3	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	95.2	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	91.6	90.5	91.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	93.5	91.5	90.9	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	93.5	91.3	90.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	90.4	86.5	88.0	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	96.3	96.5	97.1	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	87.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	85.3	89.8	90.5	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	92.4	93.2	93.6	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	70.1	69.5	70.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.4	98.3	98.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓	↓	70.9	76.8	74.0	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	95.2	95.8	95.9	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	85.6	84.6	85.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	14.4	12.5	13.8	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	17.3	18.4	18.6	-	6
	Overweight/obese children - Year R (%)	↔	↔	24.2	23.8	24.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	23.3	35.0	35.2	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑	↑	25.1	21.5	22.1	-	6
	Effective exception rate (%)	↔	↔	0.8	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	86.9	84.7	85.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	96.4	95.5	95.3	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	92.7	92.4	91.7	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	17.0	15.2	15.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	66.7	50.0	57.6	50.2	6

225

Primary Care Indicators

Practice Code:	**M87030**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	3,817
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	22.2	16.3	17.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.7	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	93.9	91.3	93.0	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	77.1	77.8	77.8	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	2.7	1.5	1.8	1.3	
	Recorded vs expected prevalence (ratio)	↑	↑	1.4	1.1	1.2	1.1	
	Effective exception rate (%)	↔	↔	2.5	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	92.2	93.2	92.1	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑	↑	1.2	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑	↑	1.9	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↓	↓	75.2	80.3	81.1	78.9	6
	Breast screening rate (% eligible women)	↔	↔	72.2	76.4	79.1	76.5	6
	Exception rate for cervical screening (%)	↓	↓	2.2	3.7	2.9	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	95.8	91.9	91.2	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↑	↑	10.5	3.2	4.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↑	↑	100.0	98.0	98.7	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	67.4	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	87.4	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.4	0.4	0.4	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.2	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.9	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.0	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.6	0.7	0.7	
	Effective exception rate (%)	↓	↓	2.9	11.0	10.2	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	89.3	90.5	89.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	94.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.4	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	5.7	5.9	6.1	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.7	0.6	
	Effective exception rate (%)	↔	↔	3.2	3.2	3.3	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	72.6	80.0	74.7	78.5	

	Practice Code:		**M87030**		
	Primary Care Trust:		Dudley PCT		
	Practice Based Commissioning Group Cluster:		SLK Cluster		
	England:				

List Sizes

Practice:	3,817
PCT:	315,209
Cluster:	84,630

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

		Sig. diff*	z score** (−8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.21	0.24	0.24	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	0.8	2.9	2.8	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	1.4	-4.7	-3.3	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	93.4	91.6	94.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	69.1	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	69.7	74.3	73.5	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	41.6	41.6	47.0	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	66.3	70.4	62.9	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	88.7	83.5	85.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	94.4	87.7	86.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	87.7	79.2	75.7	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	72.5	60.1	67.7	67.4	
	Less than 3 months since last appointment (% question responses)	↓		↓	50.0	56.5	57.1	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

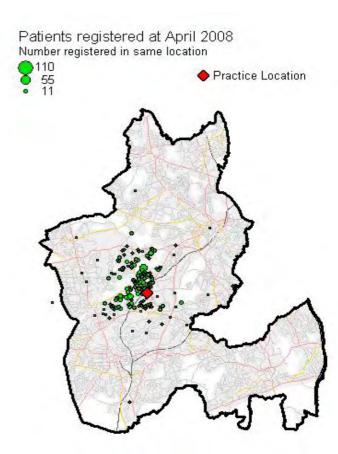227

Brierley Hill Health Centre (Sahni)

M87032

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 3.6% of the registered population of Brierley Hill Health Centre (Sahni) was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Brierley Hill Health Centre (Sahni) has an average score of 32.7 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Brierley Hill Health Centre (Sahni) is 45.1%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Brierley Hill Health Centre (Sahni) for 0809 are 40% within 48 hrs of birth and 0% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Brierley Hill Health Centre (Sahni) these rates stand at 79 per 1,000 for general fertility and 56 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Brierley Hill Health Centre (Sahni) this figure sits at 40759 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Brierley Hill Health Centre (Sahni) the vaccine uptake rate for the over 65's is 70.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Brierley Hill Health Centre (Sahni) the screening rate is 76.5%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Brierley Hill Health Centre (Sahni) is 2622 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 969 per 1,000, with a first OP appointment rate of 253 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 16.

Patients registered at April 2008
Number registered in same location
110
55
11
◆ Practice Location

Practice Code:	**M87032**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,634
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

NEEDS-RELATED INDICATORS

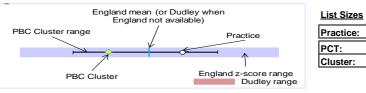| Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↔	↔	6.1	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↔	↔	7.0	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↔	↔	1.7	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.6	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.5	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.2	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↔	↔	4.7	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	0.7	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.2	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.3	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↔	↔	3.6	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	2.6	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	32.7	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	13.0	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	8.2	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	79.3	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	27.6	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	56.1	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	4.7	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	45.1	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	58.4	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	37.5	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.9	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.8	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	6.6	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	56.4	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↑	↑	34.3	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.4	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	812.0	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	11.5	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	40.0	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	0.0	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	93.9	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	77.7	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	91.3	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	70.4	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	6.3	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	40758.9	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3491.9	3156.4	-	3251.3	3, 8

Practice Code:	**M87032**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,634
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Lifestyle	Takes regular exercise (% patients aged 18+)	↑		↑	53.6	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓		↓	21.7	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↔		↔	16.6	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑		↑	2621.6	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔		↔	23.2	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔		↔	95.0	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↓		↓	73.6	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔		↔	85.5	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔		↔	96.6	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	97.1	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔		↔	71.0	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	253.3	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	968.9	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	78.3	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔		↔	16.3	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	22.1	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔		↔	10.2	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑		↑	98.0	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓		↓	2.2	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS									
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔		↔	3.3	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.7	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↓		↓	4.2	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	98.8	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↑		↑	89.7	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔		↔	91.8	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	100.0	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	83.9	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔		↔	96.5	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔		↔	86.9	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔		↔	12.6	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔		↔	1.6	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↔		↔	5.9	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	100.0	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔		↔	96.6	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	97.6	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	80.0	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	95.1	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔		↔	85.0	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔		↔	334.0	172.4	-	199.2	3, 8

Practice Code:	**M87032**	
Primary Care Trust:	Dudley PCT	
Practice Based Commissioning Group Cluster:	Cluster One	
England		

List Sizes

Practice:	2,634
PCT:	315,209
Cluster:	55,195

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.7	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↓	↓	82.1	97.9	98.3	96.2	
	Effective exception rate (%)	↔	↔	8.4	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	77.8	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	100.0	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	100.0	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	100.0	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	11.1	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	6.5	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.2	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	99.6	98.4	99.2	98.4	
	Effective exception rate (%)	↓	↓	2.4	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	94.9	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	86.5	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	93.4	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	93.4	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	90.4	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	97.8	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	91.9	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	91.0	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	71.0	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	100.0	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	76.3	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	97.1	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	84.8	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	15.5	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	25.1	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔	↔	34.8	23.8	23.0	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔	↔	55.0	35.0	35.4	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑	↑	27.6	21.5	21.3	-	6
	Effective exception rate (%)	↔	↔	0.2	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	86.0	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	95.2	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	92.2	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	21.0	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	44.0	50.0	47.2	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87032**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,634
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	19.8	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.8	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	91.5	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓	↓	74.1	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓	↓	0.8	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↓	↓	0.6	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	8.0	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	100.0	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.6	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.7	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔	↔	76.5	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↔	↔	71.4	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↔	↔	6.0	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↓	↓	66.7	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	1.5	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	99.2	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓	↓	59.5	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	94.1	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.2	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.1	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.6	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.6	0.6	0.7	
	Effective exception rate (%)	↓	↓	0.0	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	90.5	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	90.5	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.9	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓	↓	4.4	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.5	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.8	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	90.4	80.0	81.4	78.5	

			Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS							
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔ ... ↔	0.22	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔ ... ↔	1.6	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔ ... ↔	-8.3	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔ ... ↔	92.3	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔ ... ↔	76.2	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔ ... ↔	84.1	74.3	77.3	-	6, 12
PATIENT-EXPERIENCE INDICATORS							
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓ ... ↓	31.7	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↔ ... ↔	74.1	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↔ ... ↔	82.7	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔ ... ↔	90.4	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑ ... ↑	91.7	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓ ... ↓	47.4	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔ ... ↔	60.5	56.5	56.7	57.6	

Practice Code: M87032

Primary Care Trust: Dudley PCT

Practice Based Commissioning Group Cluster: Cluster One

England:

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

■ Significantly worse than expected

■ Significantly better than expected

■ In line with expectations

■ Lies outside expected value range
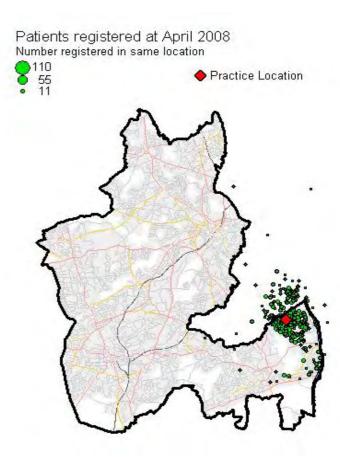
Clement Road Medical Practice

M87034

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 6.1% of the registered population of Clement Road Medical Practice was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Clement Road Medical Practice has an average score of 26.7 in the Index of multiple deprivation 2007.
  (PBC average = 18.7, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Clement Road Medical Practice is 40%.
  (PBC = 33.9%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Clement Road Medical Practice for 0809 are 61.9% within 48 hrs of birth and 36.4% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Clement Road Medical Practice these rates stand at 52 per 1,000 for general fertility and 51 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Clement Road Medical Practice this figure sits at 29626 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Clement Road Medical Practice the vaccine uptake rate for the over 65's is 69.7%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Clement Road Medical Practice the screening rate is 78.3%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Clement Road Medical Practice is 1657 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 957 per 1,000, with a first OP appointment rate of 240 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 14.

Patients registered at April 2008
Number registered in same location

● 110
● 55
• 11

◆ Practice Location

			Practice value	PCT Value	PBC Value	England value	Notes (see end)
Practice Code:	**M87034**						
Primary Care Trust:	Dudley PCT						
Practice Based Commissioning Group Cluster:	Halesowen						
England:							

List Sizes

Practice:	3,620
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	5.6	5.5	5.1	5.8	
	Population aged 75 or over (% all patients)	↑	↑	9.1	8.2	9.0	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.5	2.1	2.4	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	5.7	5.6	4.8	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	16.1	14.5	15.5	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.3	0.5	0.3	-	6
	Asian or Asian British (% all patients)	↑	↑	9.1	4.3	3.6	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	1.3	1.0	0.7	2.3	2, 6
	Mixed race (% all patients)	↑	↑	1.5	1.1	1.1	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↑	↑	0.7	0.4	0.7	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	6.1	3.7	3.6	9.3	2, 6
	Immigrants (% new patients)	↔	↔	2.6	3.6	4.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	26.7	24.0	18.7	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	6.3	7.1	6.5	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	15.9	5.7	5.6	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	51.7	59.2	51.7	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	18.0	16.3	12.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	51.0	47.6	35.3	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	4.6	9.7	6.2	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	40.0	37.5	33.9	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	59.5	61.0	62.5	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	38.6	40.1	43.7	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.1	4.0	3.4	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.3	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.6	5.4	4.5	5.0	6
Housing	Owner-occupier housing (% all households)	↔	↔	71.6	70.9	77.9	68.7	2, 6
	Social rented housing (% all households)	↔	↔	20.5	22.0	16.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.3	19.3	18.8	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	681.0	613.7	514.8	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	10.9	10.2	9.4	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	90.9	88.2	89.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	61.9	57.7	66.4	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	36.4	27.1	45.0	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	98.6	91.7	96.0	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	92.1	83.0	88.3	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	94.0	85.1	92.6	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	69.7	71.2	68.9	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	↓	1.2	4.4	2.4	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	29625.6	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2166.7	3156.4	-	3251.3	3, 8
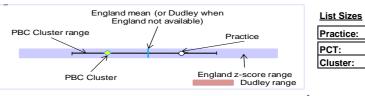
Primary Care Indicators

Practice Code:	**M87034**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	3,620
PCT:	315,209
Cluster:	45,109

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	49.4	47.1	43.3	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	25.2	25.6	27.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	16.9	18.3	19.3	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1657.4	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↑	↑	26.2	21.5	20.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	94.4	94.4	92.9	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	84.4	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	79.9	83.5	82.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓	↓	90.7	94.1	93.4	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	94.9	97.0	95.9	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	64.2	69.5	67.3	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	239.9	305.1	296.3	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	956.6	1137.0	1086.6	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	75.0	82.5	73.1	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	14.1	14.7	13.1	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	26.8	29.8	28.9	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.5	11.5	12.2	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	98.4	96.1	96.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	3.7	3.9	3.4	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.2	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↔	↔	8.7	5.9	5.2	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↑	↑	100.0	94.3	95.3	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	100.0	75.2	74.6	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	92.3	90.9	91.2	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	99.1	97.7	97.0	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	93.9	89.5	89.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	92.2	93.8	94.1	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	83.8	84.3	82.8	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	8.6	10.3	11.7	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	1.1	1.8	1.6	1.7	
	Recorded v expected prevalence (ratio)	↓	↓	0.5	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	98.8	98.2	97.8	98.2	
	Effective exception rate (%)	↔	↔	6.6	5.5	5.8	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	100.0	94.1	95.1	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	82.9	87.2	87.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	97.5	97.0	97.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	87.5	87.5	86.9	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	85.0	90.6	89.0	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	73.7	78.8	78.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	177.1	172.4	-	199.2	3, 8

Practice Code:	M87034
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England	

List Sizes

Practice:	3,620
PCT:	315,209
Cluster:	45,109

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

	Indicator	Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓		↓	0.7	1.5	1.2	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.2	0.4	0.3	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	94.0	97.9	96.5	96.2	
	Effective exception rate (%)	↔		↔	4.1	8.6	8.4	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	96.0	86.1	90.1	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	100.0	92.9	94.0	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	100.0	91.4	92.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	100.0	93.0	90.8	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	24.0	14.9	16.6	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑		↑	6.4	5.3	5.0	5.1	
	Recorded v expected prevalence (ratio)	↑		↑	1.1	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	99.0	98.4	96.1	98.4	
	Effective exception rate (%)	↔		↔	5.0	5.1	4.5	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	96.1	94.5	87.6	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	93.6	90.5	88.4	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	90.9	91.5	87.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	90.9	91.3	87.2	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔		↔	85.6	86.5	77.5	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	93.8	96.5	93.8	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	92.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	92.0	89.8	89.0	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↓		↓	86.8	93.2	91.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔		↔	64.2	69.5	67.3	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	98.9	98.3	97.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↑		↑	90.4	76.8	77.1	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↓		↓	91.1	95.8	94.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	78.9	84.6	83.4	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	14.5	12.5	10.9	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.6	0.5	0.5	0.4	
	BMI obese (% patients aged 18+)	↓		↓	16.4	18.4	16.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	23.5	23.8	24.9	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔		↔	23.8	35.0	31.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑		↑	25.8	21.5	19.1	-	6
	Effective exception rate (%)	↓		↓	0.1	0.5	0.4	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	93.1	84.7	86.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	99.3	95.5	96.9	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	97.0	92.4	93.7	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	16.4	15.2	12.9	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	47.1	50.0	51.5	50.2	6

Primary Care Indicators

Practice Code:	**M87034**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	3,620
PCT:	315,209
Cluster:	45,109

England mean (or Dudley when England not available)
PBC Cluster range — Practice
PBC Cluster
England z-score range
Dudley range
z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	14.5	16.3	15.5	13.1	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	91.0	91.3	89.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑		↑	83.2	77.8	76.6	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.6	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	3.2	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	94.8	93.2	94.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.7	0.8	0.7	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.4	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.3	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔		↔	78.3	80.3	83.9	78.9	6
	Breast screening rate (% eligible women)	↔		↔	75.0	76.4	74.3	76.5	6
	Exception rate for cervical screening (%)	↓		↓	3.7	3.7	3.6	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	66.7	91.9	94.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	1.2	3.2	3.2	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	96.4	98.0	97.5	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	74.2	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	100.0	87.4	90.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.2	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.1	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.9	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.0	1.0	0.9	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.7	0.6	0.5	0.7	
	Effective exception rate (%)	↓		↓	0.0	11.0	10.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	100.0	90.5	86.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	96.1	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	2.5	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	6.3	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	2.3	3.2	1.1	5.1	
	Reviewed in last 15 months (% Asthma register)	↑		↑	88.4	80.0	85.3	78.5	

			Practice value	PCT Value	PBC Value	England value	Notes (see end)
Practice Code:	**M87034**						
Primary Care Trust:	Dudley PCT						
Practice Based Commissioning Group Cluster:	Halesowen						
England:							

List Sizes

Practice:	3,620
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔	↔	0.24	0.24	0.25	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔	↔	2.7	2.9	3.3	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔	↔	-4.8	-4.7	-3.8	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔	↔	91.8	91.6	87.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔	↔	74.2	73.7	71.0	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔	↔	69.6	74.3	72.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑	↑	42.0	41.6	46.9	38.2	
Patient Experience	Ease of phone access (% question responses)	↑	↑	83.1	70.4	75.0	70.4	
	Satisfaction with opening hours (% question responses)	↔	↔	82.9	83.5	80.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑	↑	92.1	87.7	85.5	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑	↑	90.5	79.2	83.4	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓	↓	60.2	60.1	66.8	67.4	
	Less than 3 months since last appointment (% question responses)	↔	↔	57.7	56.5	54.6	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

The Surgery
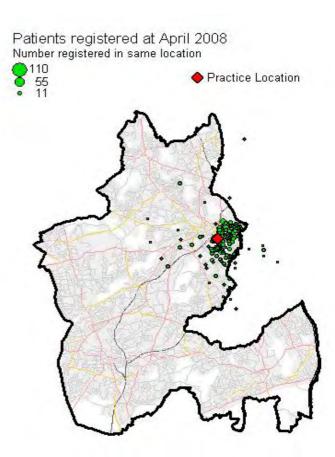
M87036

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 10.4% of the registered population of The Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of The Surgery has an average score of 41.3 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for The Surgery is 46.5%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
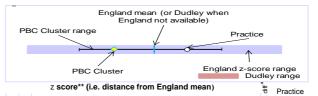
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for The Surgery for 0809 are 30.6% within 48 hrs of birth and 18.2% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For The Surgery these rates stand at 71 per 1,000 for general fertility and 74 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For The Surgery this figure sits at 27470 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For The Surgery the vaccine uptake rate for the over 65's is 66.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At The Surgery the screening rate is 69.7%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for The Surgery is 3712 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1065 per 1,000, with a first OP appointment rate of 278 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 21.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

Practice Code:	**M87036**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

z score** (i.e. distance from England mean)

NEEDS-RELATED INDICATORS

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↑	↑	7.2	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	5.7	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.3	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	8.5	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.4	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	15.4	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	4.9	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	2.3	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.6	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	10.4	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↑	↑	9.4	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	41.3	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	9.3	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	9.2	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	71.4	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↑	↑	34.7	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	74.2	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	54.4	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	46.5	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	51.5	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	32.0	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	6.9	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	4.9	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.5	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	53.9	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	34.5	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	21.6	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	604.1	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.5	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↓	↓	54.5	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↓	↓	30.6	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	18.2	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	93.5	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	83.3	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	88.5	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	66.4	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	2.7	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	27470.3	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑	↑	..	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	**M87036**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,520
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑		↑	51.0	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓		↓	18.9	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓		↓	15.4	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑		↑	3712.4	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓		↓	15.7	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓		↓	92.7	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↑		↑	83.8	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔		↔	78.5	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓		↓	88.8	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↓		↓	91.8	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↓		↓	52.2	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	277.7	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	1065.0	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑		↑	106.5	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑		↑	20.9	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	26.9	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔		↔	10.7	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔		↔	95.0	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓		↓	3.4	3.9	3.2	4.9	
	DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↓		↓	2.5	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.4	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	99.8	99.4	99.1	99.1	
	Effective exception rate (%)	↓		↓	4.7	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	93.4	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔		↔	74.5	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔		↔	92.7	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	95.2	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	88.7	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔		↔	88.7	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔		↔	82.1	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↑		↑	29.0	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓		↓	1.2	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↓		↓	0.5	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	98.6	98.2	97.2	98.2	
	Effective exception rate (%)	↑		↑	13.3	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	100.0	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔		↔	94.4	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	96.3	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	92.6	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	81.5	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔		↔	66.7	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔		↔	252.6	172.4	-	199.2	3, 8

Practice Code:	M87036
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

Legend (chart):
- England mean (or Dudley when England not available)
- PBC Cluster range
- Practice
- PBC Cluster
- England z-score range
- Dudley range

List Sizes

Practice:	2,520
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.5	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↔	↔	4.9	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	83.8	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	90.6	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	93.8	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	86.5	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	24.3	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.2	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	1.0	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	97.6	98.4	98.4	98.4	
	Effective exception rate (%)	↔	↔	6.1	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	96.9	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	90.8	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	92.8	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	93.8	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	77.3	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	92.9	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	93.8	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↓	↓	83.5	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓	↓	52.2	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↓	↓	94.9	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	86.6	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↓	↓	90.8	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	79.4	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓	↓	8.2	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.4	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	17.4	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	21.1	23.8	25.0	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔	↔	31.0	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑	↑	25.9	21.5	22.3	-	6
	Effective exception rate (%)	↓	↓	0.0	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	97.7	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	98.2	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	93.1	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	15.8	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	52.0	50.0	46.8	50.2	6

Practice Code:	**M87036**		
Primary Care Trust:	Dudley PCT		
Practice Based Commissioning Group Cluster:	Beacon & Castle		
England:			

Chart legend:
- England mean (or Dudley when England not available)
- PBC Cluster range
- Practice
- PBC Cluster
- England z-score range
- Dudley range

z score (i.e. distance from England mean)

List Sizes

Practice:	2,520
PCT:	315,209
Cluster:	109,168

z score axis: -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8

	Indicator	Sig. diff* (left)	Sig. diff* (right)	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	15.7	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	91.2	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	81.8	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓	↓	0.6	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓	↓	0.6	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	0.0	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	100.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↓	↓	0.4	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓	↓	0.6	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓	↓	69.7	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓	↓	55.8	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↑	↑	9.7	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	0.0	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	97.2	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	83.3	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	83.3	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.2	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.7	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.8	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.6	0.7	0.7	
	Effective exception rate (%)	↔	↔	5.3	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	77.8	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	94.4	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.1	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.7	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	80.0	80.0	82.8	78.5	

		List Sizes	
Practice Code:	**M87036**	**Practice:**	2,520
Primary Care Trust:	Dudley PCT	**PCT:**	315,209
Practice Based Commissioning Group Cluster:	Beacon & Castle	**Cluster:**	109,168
England:			

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range / Dudley range

z score (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS							
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔	↔	0.24	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔	↔	1.3	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔	↔	-8.0	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔	↔	99.4	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔	↔	78.8	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔	↔	82.1	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS							
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓	↓	33.5	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑	↑	79.5	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↓	↓	73.7	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓	↓	66.7	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔	↔	85.0	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔	↔	72.6	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔	↔	54.5	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

The Northway Surgery
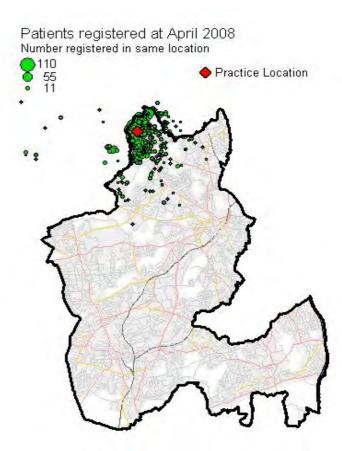
M87037

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.3% of the registered population of The Northway Surgery was recorded as being born outside of the UK. This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of The Northway Surgery has an average score of 14.6 in the Index of multiple deprivation 2007. (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for The Northway Surgery is 31.6%. (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%). The figures for The Northway Surgery for 0809 are 54.8% within 48 hrs of birth and 27.3% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000). For The Northway Surgery these rates stand at 47 per 1,000 for general fertility and 36 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of 27592. For The Northway Surgery this figure sits at 34618 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%). For The Northway Surgery the vaccine uptake rate for the over 65's is 86.7%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of 78.9%. At The Northway Surgery the screening rate is 85.7%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690. The rate for The Northway Surgery is 1968 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000), though the number of first appointments per 1,000 is actually lower (305 compared to 319). This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care in local health centres and clinics where appropriate. The outpatient appointment rate for this practice is 1247 per 1,000, with a first OP appointment rate of 360 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average (Dudley =15, England =15). The rate per 1,000 for this practice is 16.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

Practice Code:	**M87037**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,380
PCT:	315,209
Cluster:	109,168

England mean (or Dudley when England not available)

PBC Cluster range — Practice

PBC Cluster

England z-score range
Dudley range

z score** (i.e. distance from England mean)

Sig. diff* -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8 Sig. diff*

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS							
Population	Population aged under 5 (% all patients)	↓	↓	5.0	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↔	↔	7.3	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.5	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	3.4	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↓	↓	12.7	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.3	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↓	↓	2.5	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.5	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.6	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.3	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	1.0	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	14.6	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	4.5	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	3.7	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	47.3	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	8.1	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	36.3	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	0.4	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	31.6	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	62.5	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	43.1	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	2.8	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	2.0	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	4.3	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	83.9	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↓	↓	11.5	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓	↓	18.1	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	700.6	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	8.7	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	90.9	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	54.8	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	27.3	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↓	↓	75.3	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↓	↓	49.0	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓	↓	53.0	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↑	↑	86.7	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	5.4	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	34617.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2133.9	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	M87037
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,380
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range. z score** (i.e. distance from England mean)

Indicator	Sig. diff	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS						
Lifestyle						
Takes regular exercise (% patients aged 18+)	↑	50.0	47.1	47.9	-	6
Fruit and vegetable consumption (% patients aged 18+)	↑	30.3	25.6	23.1	-	6
Sports participation (% patients aged 16+)	↔	19.5	18.3	16.7	20.9	6
Alcohol						
Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	1968.3	-	-	1689.6	3, 8, 9
Binge drinking (% patients aged 18+)	↔	20.3	21.5	21.0	-	6
Care & Disease Management						
Blood pressure checked (% patients on a Long Term Conditions register)	↑	97.6	94.4	94.1	94.8	
Blood pressure managed (% patients on a LTC register)	↑	84.3	78.9	78.4	80.3	
Cholesterol within recommended limits (% patients on a LTC register)	↑	89.4	83.5	83.4	81.4	
Cholesterol recorded (% patients on a LTC register)	↔	96.3	94.1	93.8	94.5	
With HbA1c recorded (% patients on Diabetes register)	↔	99.0	97.0	97.0	97.1	
With HbA1c within recommended limits (% patients on Diabetes register)	↑	73.7	69.5	67.9	66.3	
First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	360.2	305.1	308.7	318.6	3
Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	1247.1	1137.0	1149.0	1010.3	3
Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	89.3	82.5	87.5	85.6	3
19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	15.8	14.7	15.7	14.6	3
Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	32.2	29.8	30.3	28.4	3
Carers (provision of unpaid care) (% all patients)	↑	14.0	11.5	11.3	9.9	2, 6
Quality of Primary Care						
QOF achievement (% of total available points achieved)	↑	98.3	96.1	95.6	95.4	
Overall QOF effective exception rate (% of records excluded)	↓	2.2	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS						
Coronary Heart Disease (CHD)						
Prevalence (disease register as % of all patients)	↔	4.0	3.9	3.9	3.5	
Recorded v expected prevalence (ratio)	↔	0.8	0.8	0.7	0.8	
QOF achievement (% of total available QOF points for CHD)	↔	100.0	99.4	99.1	99.1	
Effective exception rate (%)	↓	4.0	5.9	5.5	7.8	
Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↑	98.1	94.3	94.4	94.2	
Treated with beta blocker (% CHD register)	↑	81.6	75.2	75.7	72.9	
Record of influenza immunisation (% CHD register)	↑	95.9	90.9	89.7	92.1	
Blood pressure recorded in last 15 months (% CHD register)	↔	98.6	97.7	97.4	97.9	
Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	92.4	89.5	89.0	89.7	
Cholesterol recorded in last 15 months (% CHD register)	↔	95.8	93.8	93.8	94.0	
Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑	90.7	84.3	84.5	82.1	
Total admissions for CHD (rate per 100 patients on disease register)	↔	10.7	10.3	10.1	14.3	
Stroke						
Prevalence (disease register as % of all patients)	↔	2.0	1.8	1.7	1.7	
Recorded v expected prevalence (ratio)	↔	1.0	0.8	0.7	0.8	
QOF achievement (% of total available QOF points for Stroke)	↔	100.0	98.2	97.2	98.2	
Effective exception rate (%)	↓	4.1	5.5	4.2	7.2	
Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	91.8	94.1	94.0	94.2	
Record of influenza immunisation (% Stroke register)	↔	95.7	87.2	85.2	89.3	
Blood pressure recorded in last 15 months (% Stroke register)	↔	98.1	97.0	96.7	96.9	
Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	92.4	87.5	87.2	87.9	
Cholesterol recorded in last 15 months (% Stroke register)	↔	92.2	90.6	89.3	91.6	
Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	79.2	78.8	77.0	77.0	
Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	249.1	172.4	-	199.2	3, 8

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)

	Indicator	Sig. diff*	z score (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔		↔	1.5	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.4	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↓		↓	4.3	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑		↑	98.7	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↑		↑	100.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	97.3	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	98.2	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	16.5	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔		↔	4.6	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↓		↓	0.7	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↓		↓	2.4	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑		↑	99.5	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	92.1	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑		↑	98.5	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑		↑	98.5	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	92.4	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	99.0	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	95.5	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↑		↑	97.8	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	96.0	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	73.7	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	100.0	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	85.6	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↑		↑	99.0	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑		↑	93.0	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	15.6	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↓		↓	15.9	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	27.3	23.8	25.0	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔		↔	25.0	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↓		↓	15.2	21.5	22.3	-	6
	Effective exception rate (%)	↔		↔	0.4	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	88.9	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	98.9	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↑		↑	100.0	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	9.7	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	55.1	50.0	46.8	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87037**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,380
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

Disease	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	19.6	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	96.4	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	84.0	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	1.8	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	1.2	1.1	1.0	1.1	
	Effective exception rate (%)	↓	↓	0.0	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	95.8	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.5	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↑	↑	85.7	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↑	↑	85.3	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓	↓	0.8	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	3.6	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	99.1	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	76.4	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	90.0	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.3	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.7	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.8	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓	↓	0.4	0.6	0.7	0.7	
	Effective exception rate (%)	↔	↔	25.0	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	92.9	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.7	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	5.7	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	89.9	80.0	82.8	78.5	

Practice Code:	**M87037**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score** (i.e. distance from England mean)

		Sig. diff*	z score** -8 to 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.26	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.8	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	14.0	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	91.7	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	70.2	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	71.0	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	51.5	41.6	38.3	38.2	
	Ease of phone access (% question responses)	↓		↓	57.0	70.4	72.0	70.4	
Patient Experience	Satisfaction with opening hours (% question responses)	↔		↔	82.5	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	87.1	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	78.3	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	65.2	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	56.6	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Meriden Avenue Surgery
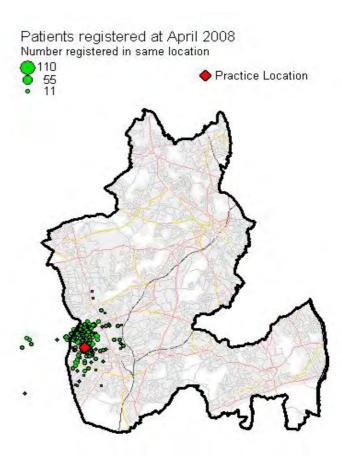
M87039

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 1.9% of the registered population of Meriden Avenue Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Meriden Avenue Surgery has an average score of 16 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Meriden Avenue Surgery is 32.9%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Meriden Avenue Surgery for 0809 are 71.4% within 48 hrs of birth and 25% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Meriden Avenue Surgery these rates stand at 46 per 1,000 for general fertility and 30 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Meriden Avenue Surgery this figure sits at 26707 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Meriden Avenue Surgery the vaccine uptake rate for the over 65's is 69.6%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Meriden Avenue Surgery the screening rate is 84.7%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Meriden Avenue Surgery is 1325 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1065 per 1,000, with a first OP appointment rate of 265 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 13.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

	Practice Code:	**M87039**
	Primary Care Trust:	Dudley PCT
	Practice Based Commissioning Group Cluster:	Cluster One
	England:	

England mean (or Dudley when England not available) — Practice — PBC Cluster range — PBC Cluster — England z-score range — Dudley range

List Sizes

Practice:	2,347
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	3.4	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↑	↑	12.8	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↑	↑	4.0	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	4.3	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	16.2	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.4	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↓	↓	1.0	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.3	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.6	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	1.9	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	0.0	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	16.0	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	1.6	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	3.6	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	46.4	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	9.6	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	29.8	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	1.5	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	32.9	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	62.9	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	49.9	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	3.0	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	2.4	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	4.5	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	77.6	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↓	↓	15.5	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	19.6	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	748.5	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	9.2	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	71.4	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	25.0	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	92.3	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	88.5	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	87.1	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	69.6	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	5.3	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	26706.8	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↓	↓	1254.3	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87039
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,347
PCT:	315,209
Cluster:	55,195

England mean (or Dudley when England not available)
PBC Cluster range — Practice
PBC Cluster
England z-score range
Dudley range
z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	46.7	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑	↑	28.1	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↑	↑	20.3	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1325.1	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	21.9	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	95.4	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	81.7	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	79.6	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓	↓	89.6	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	95.6	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	77.8	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	264.9	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1065.1	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	72.8	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	13.3	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	22.3	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	12.0	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓	↓	90.4	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.9	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	5.0	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	98.8	99.4	99.7	99.1	
	Effective exception rate (%)	↓	↓	4.7	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↓	↓	87.9	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	69.3	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	88.0	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	98.3	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	90.6	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↓	↓	86.4	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	76.7	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	13.6	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.7	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	97.8	98.2	99.5	98.2	
	Effective exception rate (%)	↔	↔	4.2	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	92.6	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	77.8	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	100.0	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	97.6	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	85.0	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	71.1	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Practice Code:	M87039
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

List Sizes

Practice:	2,347
PCT:	315,209
Cluster:	55,195

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)**

	Indicator	Sig. diff*	z score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔		↔	1.7	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.4	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↔		↔	5.3	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	81.6	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	100.0	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	94.6	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	88.9	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	25.6	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔		↔	4.7	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↓		↓	0.7	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	99.0	98.4	99.2	98.4	
	Effective exception rate (%)	↔		↔	4.9	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	91.3	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	84.6	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	88.6	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	89.8	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔		↔	84.4	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	97.8	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	86.5	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	94.4	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	77.8	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	96.8	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	75.3	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	95.7	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	86.8	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	16.5	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔		↔	17.0	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔		↔	5.6	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	15.4	35.0	35.4	32.6	6
Smoking	Prevalence (% patients aged 18+)	↓		↓	19.2	21.5	21.3	-	6
	Effective exception rate (%)	↓		↓	0.0	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	90.9	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	98.2	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	96.5	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	14.2	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	48.8	50.0	47.2	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87039**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,347
PCT:	315,209
Cluster:	55,195

*z score** (i.e. distance from England mean)*

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

Condition	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	17.0	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	92.5	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	81.6	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.6	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	0.8	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	2.3	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	94.6	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑		↑	1.4	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.2	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↑		↑	84.7	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↔		↔	74.4	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↓		↓	0.6	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	100.0	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	1.8	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	99.2	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	73.1	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	100.0	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.3	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.2	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.6	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.5	0.6	0.6	0.7	
	Effective exception rate (%)	↔		↔	0.0	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	88.9	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.5	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	5.8	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	0.0	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	78.8	80.0	81.4	78.5	

Practice Code:	**M87039**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,347
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

		Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.19	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.8	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-11.6	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	88.6	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	73.4	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	78.0	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	53.2	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	73.0	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	79.4	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	88.9	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	39.1	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	83.3	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↓		↓	50.8	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- Significantly worse than expected
- Significantly better than expected
- In line with expectations
- Lies outside expected value range

Greenfield Avenue Surgery
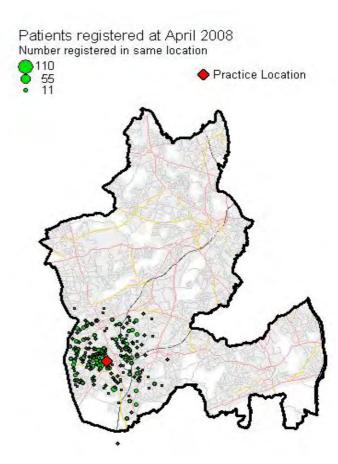
M87040

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.7% of the registered population of Greenfield Avenue Surgery was recorded as being born outside of the UK.
 This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Greenfield Avenue Surgery has an average score of 17.7 in the Index of multiple deprivation 2007.
 (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Greenfield Avenue Surgery is 29.7%.
 (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
 The figures for Greenfield Avenue Surgery for 0809 are 68.4% within 48 hrs of birth and 62.5% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
 For Greenfield Avenue Surgery these rates stand at 41 per 1,000 for general fertility and 34 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
 27592. For Greenfield Avenue Surgery this figure sits at 26986 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
 For Greenfield Avenue Surgery the vaccine uptake rate for the over 65's is 82.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
 78.9%.   At Greenfield Avenue Surgery the screening rate is 81.3%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
 The rate for Greenfield Avenue Surgery is 1515 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
 though the number of first appointments per 1,000 is actually lower (305 compared to 319).
 This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
 in local health centres and clinics where appropriate.
 The outpatient appointment rate for this practice is 1191 per 1,000, with a first OP appointment rate of 302 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
 (Dudley =15, England =15). The rate per 1,000 for this practice is 14.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

Topographic Data © Crown Copyright 2006. All rights reserved. Ordnance Survey License number 100019918

Practice Code:	**M87040**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,966
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

		Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Population	Population aged under 5 (% all patients)	↔		↔	5.1	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↔		↔	8.2	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↔		↔	2.1	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↔		↔	4.7	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↔		↔	15.8	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔		↔	0.6	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↓		↓	1.9	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓		↓	0.3	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔		↔	0.7	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔		↔	0.3	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓		↓	2.7	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↔		↔	0.9	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	17.7	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓		↓	3.9	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔		↔	5.5	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔		↔	41.1	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	6.8	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	34.1	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	3.6	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↓		↓	29.7	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑		↑	63.8	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	48.7	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔		↔	3.5	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔		↔	2.5	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔		↔	4.9	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↑		↑	74.2	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↓		↓	17.8	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔		↔	18.5	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔		↔	618.8	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↔		↔	9.4	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	100.0	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	68.4	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	62.5	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	100.0	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	92.6	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	94.2	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↑		↑	82.4	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔		↔	2.7	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔		↔	26985.7	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↓		↓	864.2	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	**M87040**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,966
PCT:	315,209
Cluster:	55,195

Legend: England mean (or Dudley when England not available) · PBC Cluster range · Practice · PBC Cluster · England z-score range · Dudley range · z score** (i.e. distance from England mean)
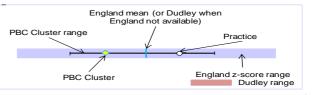
Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	46.8	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑	↑	28.1	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↑	↑	20.6	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1515.1	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	20.3	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	98.0	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	84.0	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	86.9	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	97.2	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.8	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	73.0	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	301.8	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1190.6	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	58.3	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	14.0	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	29.8	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.3	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	98.6	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	1.7	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.6	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↓	↓	2.7	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	98.1	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	77.2	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	94.2	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	100.0	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↑	↑	96.3	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↑	↑	99.1	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑	↑	93.3	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	12.1	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.7	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↓	↓	1.6	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	95.8	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	94.0	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	98.0	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	94.0	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	94.1	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	81.6	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Practice Code:	M87040
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

List Sizes

Practice:	2,966
PCT:	315,209
Cluster:	55,195

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

	Indicator	Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓		↓	0.7	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.2	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↔		↔	3.6	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑		↑	100.0	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	100.0	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	88.9	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	95.5	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↑		↑	65.0	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↓		↓	3.8	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↓		↓	0.6	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	99.2	98.4	
	Effective exception rate (%)	↓		↓	2.4	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	97.8	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	95.5	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	93.3	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	96.7	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔		↔	93.1	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	98.9	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	92.1	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	95.6	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔		↔	73.0	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	98.9	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓		↓	67.8	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	96.8	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	82.4	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	11.7	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↓		↓	16.4	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔		↔	26.7	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	37.9	35.0	35.4	32.6	6
Smoking	Prevalence (% patients aged 18+)	↔		↔	21.7	21.5	21.3	-	6
	Effective exception rate (%)	↓		↓	0.0	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	85.4	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	97.8	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	94.0	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	12.4	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	59.5	50.0	47.2	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87040**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,966
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	15.9	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	96.8	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	87.1	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.8	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	1.2	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	1.5	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	96.2	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.7	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.5	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔	↔	81.3	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↔	↔	78.1	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↓	↓	1.5	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	77.8	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	1.9	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	100.0	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	70.1	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.4	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	1.0	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.1	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.6	0.6	0.6	0.7	
	Effective exception rate (%)	↔	↔	22.9	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	92.3	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	92.3	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.0	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓	↓	5.0	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.5	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	92.6	80.0	81.4	78.5	

Practice Code:	**M87040**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	2,966
PCT:	315,209
Cluster:	55,195

z **score** (i.e. distance from England mean)**

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

		Sig. diff*	z-score scale (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.19	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.2	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-19.8	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	93.3	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	75.4	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	69.7	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	50.5	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	88.4	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	89.6	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	97.4	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	96.6	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	68.3	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↑		↑	64.8	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Rangeways Road Surgery
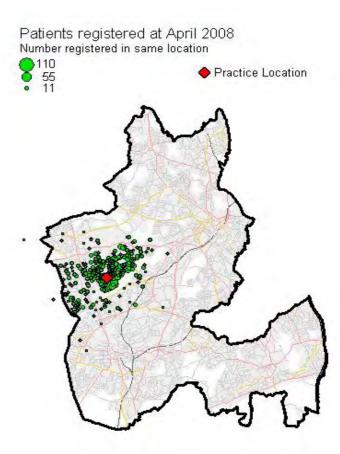
M87041

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 1.8% of the registered population of Rangeways Road Surgery was recorded as being born outside of the UK. This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Rangeways Road Surgery has an average score of 18.3 in the Index of multiple deprivation 2007. (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Rangeways Road Surgery is 36.6%. (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)
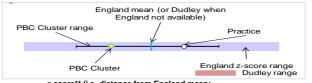
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%). The figures for Rangeways Road Surgery for 0809 are 64.3% within 48 hrs of birth and 26.7% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000). For Rangeways Road Surgery these rates stand at 44 per 1,000 for general fertility and 39 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of 27592. For Rangeways Road Surgery this figure sits at 34460 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%). For Rangeways Road Surgery the vaccine uptake rate for the over 65's is 73.3%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of 78.9%. At Rangeways Road Surgery the screening rate is 81.3%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690. The rate for Rangeways Road Surgery is 1869 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000), though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1112 per 1,000, with a first OP appointment rate of 296 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average (Dudley =15, England =15). The rate per 1,000 for this practice is 13.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

Practice Code:	**M87041**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	4,703
PCT:	315,209
Cluster:	55,195

z **score** (i.e. distance from England mean)

		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	6.0	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↓	↓	5.3	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.1	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	4.6	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↓	↓	12.2	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.2	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↓	↓	1.3	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.2	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔	↔	0.8	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	1.8	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↓	↓	0.7	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	18.3	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	5.9	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	3.0	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	44.4	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	17.7	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	39.0	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	1.4	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↔	↔	36.6	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	65.9	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	42.3	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	3.2	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	2.2	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	4.6	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	81.2	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↓	↓	14.2	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓	↓	17.8	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	717.0	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	9.1	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	64.3	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	26.7	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	97.6	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	94.5	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	96.7	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	73.3	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	↓	1.0	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	34460.1	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2237.5	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87041
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	4,703
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)
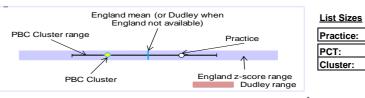
	Indicator	Sig. diff*		Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Lifestyle	Takes regular exercise (% patients aged 18+)	↑		↑	51.0	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔		↔	24.2	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↔		↔	19.0	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔		↔	1869.2	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔		↔	22.7	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔		↔	95.0	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↔		↔	82.1	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑		↑	89.6	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔		↔	95.4	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	99.5	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑		↑	80.9	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	296.0	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	1111.6	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓		↓	76.3	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔		↔	12.7	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	31.2	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔		↔	11.9	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑		↑	99.7	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓		↓	2.7	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS									
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔		↔	3.3	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↓		↓	5.0	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	96.8	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↑		↑	90.8	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔		↔	95.1	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	99.4	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	92.4	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔		↔	94.3	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑		↑	89.5	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔		↔	10.2	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↓		↓	2.8	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	93.3	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔		↔	86.7	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	98.5	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	89.2	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	90.8	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔		↔	80.3	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔		↔	125.7	172.4	-	199.2	3, 8

Practice Code:	**M87041**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

List Sizes

Practice:	4,703
PCT:	315,209
Cluster:	55,195

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

		Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.4	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↔		↔	5.9	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	82.8	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	94.8	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	91.1	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	96.3	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	15.4	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔		↔	5.1	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	99.2	98.4	
	Effective exception rate (%)	↓		↓	4.1	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	97.3	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	92.4	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑		↑	97.2	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑		↑	97.2	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	93.3	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↑		↑	99.5	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	89.7	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	97.3	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	80.9	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	98.9	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	83.2	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	97.9	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑		↑	92.9	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	17.0	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔		↔	19.7	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔		↔	19.3	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	29.4	35.0	35.4	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑		↑	24.2	21.5	21.3	-	6
	Effective exception rate (%)	↔		↔	0.2	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	89.6	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	97.2	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	93.1	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	16.3	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	61.0	50.0	47.2	50.2	6

Practice Code:	**M87041**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	4,703
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Group	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	15.5	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	91.5	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	80.7	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.1	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	0.9	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	1.7	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	96.1	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.6	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.3	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔	↔	81.3	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↑	↑	83.3	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↓	↓	4.1	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	1.3	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	99.1	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	75.8	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	82.9	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.3	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.5	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓	↓	0.4	0.6	0.6	0.7	
	Effective exception rate (%)	↔	↔	5.0	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	93.8	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	93.3	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.1	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.0	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.9	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	83.6	80.0	81.4	78.5	

Practice Code:	**M87041**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	4,703
PCT:	315,209
Cluster:	55,195

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z **score** (i.e. distance from England mean)

		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.23	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.4	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	11.9	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	95.1	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	76.2	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	81.1	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	50.5	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	71.7	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	92.0	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	87.3	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	90.1	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	71.0	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↑		↑	65.2	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

269

Keelinge House Surgery

M87601

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 7.5% of the registered population of Keelinge House Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Keelinge House Surgery has an average score of 38.5 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Keelinge House Surgery is 44.6%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
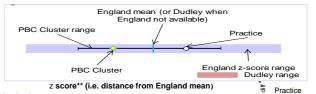
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Keelinge House Surgery for 0809 are 54.7% within 48 hrs of birth and 17.4% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Keelinge House Surgery these rates stand at 85 per 1,000 for general fertility and 63 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Keelinge House Surgery this figure sits at 36607 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Keelinge House Surgery the vaccine uptake rate for the over 65's is 73.5%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Keelinge House Surgery the screening rate is 77.4%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Keelinge House Surgery is 2597 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1360 per 1,000, with a first OP appointment rate of 380 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 29.

Patients registered at April 2008
Number registered in same location

○ 110
○ 55
· 11

◆ Practice Location

Practice Code:	M87601
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↑	↑	7.2	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	6.0	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.3	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.7	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.6	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↔	↔	0.7	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	9.7	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	3.1	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	2.0	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.4	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	7.5	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↑	↑	7.9	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	38.5	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	11.3	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	8.9	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↑	↑	84.7	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	23.2	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	62.7	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	20.5	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	44.6	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	53.8	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	34.9	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.2	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	4.0	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	8.1	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	52.7	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	35.7	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	22.8	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	729.2	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	13.0	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	95.7	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	54.7	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	17.4	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	96.8	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	90.9	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	86.7	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	73.5	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	2.9	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	36607.2	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	5022.7	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	**M87601**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,787
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↓	↓	41.2	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	19.1	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	15.4	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2596.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	21.6	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	95.1	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	78.2	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	82.0	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	93.7	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	96.2	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	64.2	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	380.2	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1360.3	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	119.1	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑	↑	28.6	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	36.8	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	10.8	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔	↔	96.3	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	4.3	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.8	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	4.2	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	92.2	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↓	↓	65.8	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	92.9	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	96.8	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	87.6	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	93.6	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	82.2	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	9.6	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.6	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.2	98.2	
	Effective exception rate (%)	↓	↓	3.1	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	91.0	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	85.4	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	93.6	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	86.0	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	91.4	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	78.3	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	177.4	172.4	-	199.2	3, 8

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Practice Code:	**M87601**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

Legend (diagram): England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

List Sizes

Practice:	5,787
PCT:	315,209
Cluster:	109,168

z score (i.e. distance from England mean)

DISEASE-SPECIFIC INDICATORS

Category	Indicator	Sig. diff* (L)	Sig. diff* (R)	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑	↑	1.9	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↑	↑	0.8	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↔	↔	8.9	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	87.4	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	92.6	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	85.9	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	89.9	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	19.8	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.0	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	1.0	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	99.5	98.4	98.4	98.4	
	Effective exception rate (%)	↔	↔	6.1	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	97.6	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	92.5	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑	↑	95.2	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑	↑	95.2	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	89.7	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	97.7	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	88.7	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	88.1	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	64.2	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	99.5	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	82.5	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	94.8	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	83.4	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	13.4	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	22.3	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	34.7	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	27.8	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔	↔	20.4	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.5	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	80.7	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	95.4	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↑	↑	100.0	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	25.0	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↓	↓	37.2	50.0	46.8	50.2	6

Practice Code:	**M87601**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	5,787
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↔	↔	13.3	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	93.0	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	77.8	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.3	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	1.2	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	8.6	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	92.9	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.6	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.2	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓	↓	77.4	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓	↓	67.3	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↑	↑	9.4	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	1.0	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	96.8	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓	↓	65.8	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	80.4	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.2	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	1.0	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.1	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.9	0.6	0.7	0.7	
	Effective exception rate (%)	↔	↔	18.4	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	90.2	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	97.2	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	3.1	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	5.9	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↔	↔	3.2	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	78.5	80.0	82.8	78.5	

Practice Code:	**M87601**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

z score** (i.e. distance from England mean)

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

List Sizes

Practice:	5,787
PCT:	315,209
Cluster:	109,168

	Indicator	Sig. diff*	z-score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.26	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.8	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-2.0	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	90.0	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	75.1	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	73.8	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	36.6	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	69.5	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	86.5	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	87.3	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	68.3	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	67.7	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	57.7	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:
- Significantly worse than expected
- Significantly better than expected
- In line with expectations
- Lies outside expected value range

St Margaret's Well Surgery
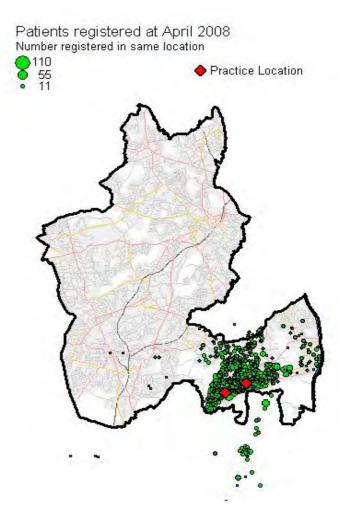
M87602

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 3% of the registered population of St Margaret's Well Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of St Margaret's Well Surgery has an average score of 17.6 in the Index of multiple deprivation 2007.
  (PBC average = 18.7, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for St Margaret's Well Surgery is 33.1%.
  (PBC = 33.9%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for St Margaret's Well Surgery for 0809 are 78.6% within 48 hrs of birth and 58.8% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For St Margaret's Well Surgery these rates stand at 56 per 1,000 for general fertility and 32 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For St Margaret's Well Surgery this figure sits at 31609 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For St Margaret's Well Surgery the vaccine uptake rate for the over 65's is 68.3%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At St Margaret's Well Surgery the screening rate is 83.6%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for St Margaret's Well Surgery is 1533 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1060 per 1,000, with a first OP appointment rate of 283 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 11.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

Practice Code:		M87602
Primary Care Trust:		Dudley PCT
Practice Based Commissioning Group Cluster:		Halesowen
England:		

List Sizes

Practice:	8,600
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS							
Population	Population aged under 5 (% all patients)	↔	↔	5.5	5.5	5.1	5.8	
	Population aged 75 or over (% all patients)	↑	↑	8.8	8.2	9.0	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.1	2.1	2.4	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	4.7	5.6	4.8	6.4	2, 6
	Lone pensioner households (% all households)	↑	↑	15.8	14.5	15.5	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.3	0.5	0.3	-	6
	Asian or Asian British (% all patients)	↓	↓	2.2	4.3	3.6	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.5	1.0	0.7	2.3	2, 6
	Mixed race (% all patients)	↔	↔	0.9	1.1	1.1	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↑	↑	0.7	0.4	0.7	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	3.0	3.7	3.6	9.3	2, 6
	Immigrants (% new patients)	↔	↔	3.2	3.6	4.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	17.6	24.0	18.7	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	6.8	7.1	6.5	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.4	5.7	5.6	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	55.7	59.2	51.7	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	12.1	16.3	12.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	31.6	47.6	35.3	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	7.2	9.7	6.2	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	33.1	37.5	33.9	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	62.4	61.0	62.5	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	48.4	40.1	43.7	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	3.4	4.0	3.4	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	2.6	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	4.6	5.4	4.5	5.0	2, 6
Housing	Owner-occupier housing (% all households)	↑	↑	77.2	70.9	77.9	68.7	2, 6
	Social rented housing (% all households)	↓	↓	16.9	22.0	16.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	18.7	19.3	18.8	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	706.0	613.7	514.8	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	9.2	10.2	9.4	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	89.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↑	↑	78.6	57.7	66.4	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↑	↑	58.8	27.1	45.0	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	98.5	91.7	96.0	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	92.6	83.0	88.3	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	89.9	85.1	92.6	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	68.3	71.2	68.9	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	↓	1.2	4.4	2.4	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	31608.8	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2434.8	3156.4	-	3251.3	3, 8
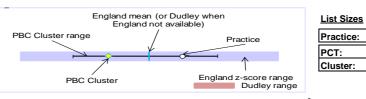
		Practice Code:	**M87602**
		Primary Care Trust:	Dudley PCT
		Practice Based Commissioning Group Cluster:	Halesowen
		England:	

List Sizes

Practice:	8,600
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Lifestyle	Takes regular exercise (% patients aged 18+)	↓		↓	41.0	47.1	43.3	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔		↔	24.7	25.6	27.1	-	6
	Sports participation (% patients aged 16+)	↑		↑	20.0	18.3	19.3	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔		↔	1533.1	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓		↓	19.0	21.5	20.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓		↓	92.1	94.4	92.9	94.8	
	Blood pressure managed (% patients on a LTC register)	↔		↔	79.4	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔		↔	81.9	83.5	82.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓		↓	92.7	94.1	93.4	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	97.2	97.0	95.9	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↓		↓	60.9	69.5	67.3	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	283.3	305.1	296.3	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	1060.1	1137.0	1086.6	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓		↓	70.4	82.5	73.1	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↓		↓	10.9	14.7	13.1	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	28.2	29.8	28.9	28.4	3
	Carers (provision of unpaid care) (% all patients)	↑		↑	12.3	11.5	12.2	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔		↔	96.5	96.1	96.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓		↓	3.8	3.9	3.4	4.9	
DISEASE-SPECIFIC INDICATORS									
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔		↔	3.5	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↓		↓	5.9	5.9	5.2	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	94.2	94.3	95.3	94.2	
	Treated with beta blocker (% CHD register)	↑		↑	80.3	75.2	74.6	72.9	
	Record of influenza immunisation (% CHD register)	↔		↔	93.8	90.9	91.2	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	98.3	97.7	97.0	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	91.0	89.5	89.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔		↔	93.7	93.8	94.1	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔		↔	83.4	84.3	82.8	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔		↔	11.0	10.3	11.7	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔		↔	1.5	1.8	1.6	1.7	
	Recorded v expected prevalence (ratio)	↔		↔	0.7	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	99.8	98.2	97.8	98.2	
	Effective exception rate (%)	↔		↔	6.7	5.5	5.8	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	93.9	94.1	95.1	94.2	
	Record of influenza immunisation (% Stroke register)	↔		↔	94.8	87.2	87.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	96.8	97.0	97.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	84.6	87.5	86.9	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	88.7	90.6	89.0	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔		↔	75.8	78.8	78.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔		↔	127.2	172.4	-	199.2	3, 8

Practice Code:	M87602
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England	

List Sizes

Practice:	8,600
PCT:	315,209
Cluster:	45,109

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range
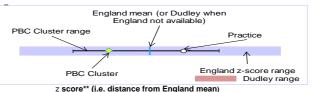
DISEASE-SPECIFIC INDICATORS		Sig. diff* (z score** i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.7	1.5	1.2	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.5	0.4	0.3	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	96.5	96.2	
	Effective exception rate (%)	↔	↔	11.6	8.6	8.4	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	91.3	86.1	90.1	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	94.9	92.9	94.0	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	96.6	91.4	92.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	95.9	93.0	90.8	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	16.4	14.9	16.6	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.1	5.3	5.0	5.1	
	Recorded v expected prevalence (ratio)	↓	↓	0.8	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	97.5	98.4	96.1	98.4	
	Effective exception rate (%)	↓	↓	4.7	5.1	4.5	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	96.9	94.5	87.6	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↓	↓	78.3	90.5	88.4	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	91.3	91.5	87.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	91.3	91.3	87.2	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	81.0	86.5	77.5	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	95.8	96.5	93.8	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	71.4	89.2	92.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	90.1	89.8	89.0	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	91.1	93.2	91.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓	↓	60.9	69.5	67.3	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.3	98.3	97.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	78.6	76.8	77.1	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↓	↓	93.2	95.8	94.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	82.8	84.6	83.4	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	13.0	12.5	10.9	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.5	0.5	0.4	
	BMI obese (% patients aged 18+)	↓	↓	16.9	18.4	16.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	27.8	23.8	24.9	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	38.8	35.0	31.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↓	↓	18.9	21.5	19.1	-	6
	Effective exception rate (%)	↔	↔	0.7	0.5	0.4	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	85.0	84.7	86.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	96.1	95.5	96.9	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	93.7	92.4	93.7	92.8	
	Smoking - % LTC patients that are known smokers	↓	↓	13.3	15.2	12.9	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	53.4	50.0	51.5	50.2	6

Primary Care Indicators

Practice Code:	**M87602**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	8,600
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Disease	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	15.9	16.3	15.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓	↓	87.5	91.3	89.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	77.2	77.8	76.6	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.2	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓	↓	0.8	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	1.8	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	97.0	93.2	94.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.7	0.8	0.7	0.7	
	Recorded vs expected prevalence (ratio)	↓	↓	0.4	0.5	0.4	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.3	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↑	↑	83.6	80.3	83.9	78.9	6
	Breast screening rate (% eligible women)	↔	↔	79.3	76.4	74.3	76.5	6
	Exception rate for cervical screening (%)	↓	↓	3.5	3.7	3.6	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	93.3	91.9	94.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	3.8	3.2	3.2	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	97.3	98.0	97.5	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	76.2	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	85.7	87.4	90.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.3	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.7	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	1.0	0.9	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.6	0.6	0.5	0.7	
	Effective exception rate (%)	↑	↑	21.3	11.0	10.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	92.9	90.5	86.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	92.9	94.0	96.1	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.2	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	5.6	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	2.2	3.2	1.1	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	77.7	80.0	85.3	78.5	

					Practice value	PCT Value	PBC Value	England value	Notes (see end)

Practice Code: M87602
Primary Care Trust: Dudley PCT
Practice Based Commissioning Group Cluster: Halesowen
England:

List Sizes

Practice:	8,600
PCT:	315,209
Cluster:	45,109

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.17	0.24	0.25	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.5	2.9	3.3	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	4.4	-4.7	-3.8	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	89.6	91.6	87.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	69.7	73.7	71.0	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	81.0	74.3	72.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	50.4	41.6	46.9	38.2	
	Ease of phone access (% question responses)	↔		↔	65.8	70.4	75.0	70.4	
Patient Experience	Satisfaction with opening hours (% question responses)	↔		↔	83.4	83.5	80.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	80.0	87.7	85.5	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	74.5	79.2	83.4	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	76.8	60.1	66.8	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	55.8	56.5	54.6	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

Central Clinic
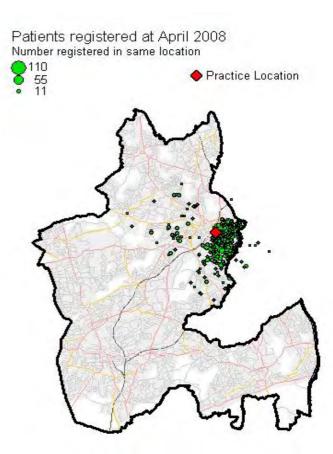
M87605

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 9.4% of the registered population of Central Clinic was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Central Clinic has an average score of 38.9 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Central Clinic is 43%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
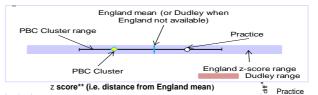
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Central Clinic for 0809 are 59.1% within 48 hrs of birth and 26.7% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Central Clinic these rates stand at 75 per 1,000 for general fertility and 73 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Central Clinic this figure sits at 35372 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Central Clinic the vaccine uptake rate for the over 65's is 70.1%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Central Clinic the screening rate is 61.9%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Central Clinic is 1640 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1318 per 1,000, with a first OP appointment rate of 382 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 15.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

Topographic Data © Crown Copyright 2006. All rights reserved. Ordnance Survey License number 100019918

Practice Code:	**M87605**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

List Sizes

Practice:	3,766
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↑	↑	7.4	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↑	↑	9.1	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.5	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.8	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	16.0	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	14.1	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	4.1	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	2.2	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.5	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	9.4	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	4.7	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	38.9	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	8.5	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.2	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	75.0	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	23.7	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	73.1	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	45.2	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	43.0	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	52.8	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	35.2	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.8	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	4.5	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.3	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	57.6	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	32.3	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	21.6	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	761.5	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.2	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	86.7	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	59.1	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	26.7	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)			-	91.7	88.2	-	6, 13
	MMR uptake at 2 years (% patients aged 2 in 0809)			-	83.0	80.1	-	6, 13
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)			-	85.1	79.9	-	6, 13
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	70.1	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑	↑	9.8	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	35371.8	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	1841.4	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87605
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	3,766
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)
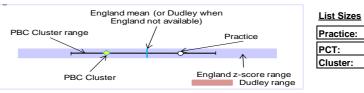
Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑	↑	53.3	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	20.1	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	15.5	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1639.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓	↓	18.3	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	92.6	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	69.7	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	87.0	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	93.9	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	94.5	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↓	↓	56.8	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	381.6	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1317.6	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	92.3	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	14.7	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	36.3	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.3	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓	↓	91.6	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	3.3	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.3	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	3.8	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	92.0	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↓	↓	62.8	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	91.9	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	95.7	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↓	↓	83.8	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	94.4	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	87.8	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	7.4	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.8	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↓	↓	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.2	98.2	
	Effective exception rate (%)	↔	↔	6.2	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	92.9	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	85.5	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	93.9	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	85.7	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	93.9	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	86.9	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	355.8	172.4	-	199.2	3, 8

Practice Code:	M87605
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	3,766
PCT:	315,209
Cluster:	109,168

England mean (or Dudley when England not available)
PBC Cluster range — Practice
PBC Cluster
England z-score range
Dudley range

z score** (i.e. distance from England mean) −8 −7 −6 −5 −4 −3 −2 −1 0 1 2 3 4 5 6 7 8

DISEASE-SPECIFIC INDICATORS

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓	↓	1.0	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.4	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↓	↓	82.1	97.9	97.7	96.2	
	Effective exception rate (%)	↑	↑	17.5	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	94.4	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	93.8	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	89.3	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	86.8	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	26.3	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	6.2	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.0	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	98.8	98.4	98.4	98.4	
	Effective exception rate (%)	↓	↓	3.3	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	92.9	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	90.1	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	90.6	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	90.1	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	71.3	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	94.0	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	80.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	92.5	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	90.4	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓	↓	56.8	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	96.1	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓	↓	65.1	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	93.4	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	86.4	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↔	↔	10.1	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	18.4	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	30.6	23.8	25.0	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔	↔	29.0	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑	↑	24.0	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	1.1	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	64.1	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓	↓	93.4	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	90.1	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	18.0	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	52.3	50.0	46.8	50.2	6

Primary Care Indicators

Practice Code:	**M87605**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	3,766
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↔		↔	13.5	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	88.9	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓		↓	64.9	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓		↓	0.9	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓		↓	0.7	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	7.3	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	93.8	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.8	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.2	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓		↓	61.9	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓		↓	49.7	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	0.1	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	77.8	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	3.2	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	98.2	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	68.6	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	100.0	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.1	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.0	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.8	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.9	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.5	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	15.8	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	78.6	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	85.7	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	3.0	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	5.9	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	1.1	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	79.1	80.0	82.8	78.5	

Practice Code:	**M87605**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

List Sizes

Practice:	3,766
PCT:	315,209
Cluster:	109,168

		Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.23	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.7	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-11.1	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	95.4	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	74.5	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	74.7	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	43.2	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	83.1	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	90.1	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	94.0	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	97.6	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓		↓	56.2	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	56.8	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Coseley Health & Family Centre
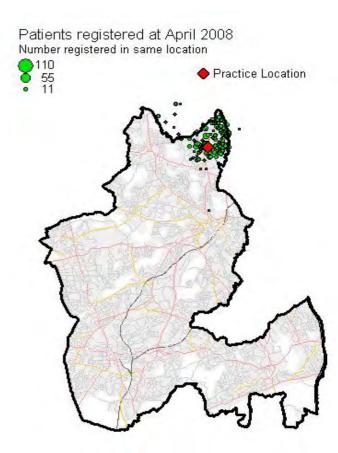
M87606

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.4% of the registered population of Coseley Health & Family Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Coseley Health & Family Centre has an average score of 30 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Coseley Health & Family Centre is 43.7%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
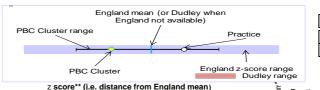
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Coseley Health & Family Centre for 0809 are 60% within 48 hrs of birth and 14.3% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Coseley Health & Family Centre these rates stand at 101 per 1,000 for general fertility and 51 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Coseley Health & Family Centre this figure sits at 32539 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Coseley Health & Family Centre the vaccine uptake rate for the over 65's is 79%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Coseley Health & Family Centre the screening rate is 74.5%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Coseley Health & Family Centre is 1241 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1019 per 1,000, with a first OP appointment rate of 238 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 12.

Patients registered at April 2008
Number registered in same location
110
55
11
Practice Location

Practice Code:	**M87606**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	1,774
PCT:	315,209
Cluster:	109,168

Diagram legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

NEEDS-RELATED INDICATORS

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↑	↑	9.2	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↔	↔	8.0	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.6	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	6.6	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.5	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↓	↓	3.2	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	1.1	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.1	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.1	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.4	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	3.4	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	30.0	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	13.6	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	16.2	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↑	↑	101.1	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	29.8	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	51.1	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	1.0	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	43.7	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	58.1	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	33.6	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.6	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.3	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	6.0	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	62.0	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	30.5	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.5	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	881.3	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	10.8	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	85.7	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	60.0	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	14.3	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	95.3	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	85.4	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	77.9	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	79.0	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	3.1	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	32538.9	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	4176.9	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	**M87606**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	1,774
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑	↑	51.3	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	20.1	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	16.1	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1241.4	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	22.0	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	96.3	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↓	↓	69.5	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	75.2	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	96.2	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	98.1	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	68.0	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	238.2	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	1018.7	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	75.2	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	11.5	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	22.8	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	10.3	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	98.9	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔	↔	4.3	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.2	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↑	↑	10.1	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	90.0	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	77.5	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↑	↑	100.0	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	98.2	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↓	↓	80.0	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	96.4	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	76.0	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	10.5	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.3	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.2	98.2	
	Effective exception rate (%)	↔	↔	2.9	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	95.5	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	95.5	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	91.3	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	72.7	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	91.3	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	71.4	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Practice Code:	**M87606**	
Primary Care Trust:	Dudley PCT	
Practice Based Commissioning Group Cluster:	Beacon & Castle	
England		

List Sizes

Practice:	1,774
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available) · PBC Cluster range · Practice · PBC Cluster · England z-score range · Dudley range

z score (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	DISEASE-SPECIFIC INDICATORS							
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓	↓	0.8	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.3	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↔	↔	4.9	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	85.7	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	92.9	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	100.0	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	91.7	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	0.0	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	4.1	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↔	↔	6.4	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	96.4	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	96.2	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	98.1	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	98.1	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	94.3	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	98.2	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↑	↑	100.0	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	96.2	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	68.0	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.2	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↓	↓	63.5	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	98.2	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	76.0	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	17.3	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.8	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	24.7	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	32.3	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	36.4	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔	↔	22.7	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.2	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	90.4	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	99.0	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	100.0	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↓	↓	11.8	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	50.0	50.0	46.8	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87606**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	1,774
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score**	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	18.1	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑		↑	95.6	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓		↓	70.8	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.0	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	5.6	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	100.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.9	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.0	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓		↓	74.5	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓		↓	64.6	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↔		↔	7.2	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	80.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	3.8	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	98.4	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↓		↓	56.1	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	66.7	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.5	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔		↔	0.4	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.4	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.4	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	22.2	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	100.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.7	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓		↓	3.6	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.4	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	0.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↑		↑	95.3	80.0	82.8	78.5	

		Practice Code:	**M87606**
		Primary Care Trust:	Dudley PCT
		Practice Based Commissioning Group Cluster:	Beacon & Castle
		England:	

List Sizes

Practice:	1,774
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score graph (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.30	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	4.6	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-15.4	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	94.0	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	78.1	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	76.7	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	35.2	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	84.7	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	77.6	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	95.5	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	98.6	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	78.5	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	51.6	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

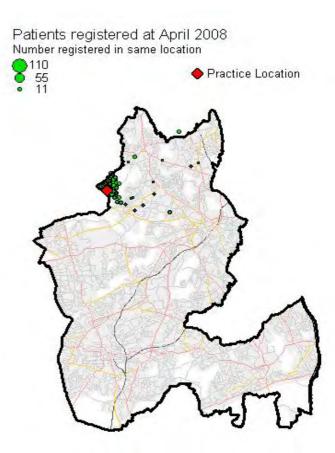|	
🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

293

Masefield Road Surgery

M87610

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 1.5% of the registered population of Masefield Road Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Masefield Road Surgery has an average score of 13.5 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Masefield Road Surgery is 37.9%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Masefield Road Surgery for 0809 are 100% within 48 hrs of birth and 0% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Masefield Road Surgery these rates stand at 43 per 1,000 for general fertility and 45 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Masefield Road Surgery this figure sits at 20465 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Masefield Road Surgery the vaccine uptake rate for the over 65's is 86%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Masefield Road Surgery the screening rate is 84.3%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Masefield Road Surgery is 2709 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 897 per 1,000, with a first OP appointment rate of 208 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
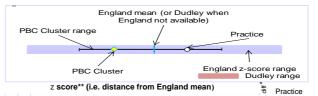 (Dudley =15, England =15). The rate per 1,000 for this practice is 6.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

Practice Code:	**M87610**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

NEEDS-RELATED INDICATORS

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↓	↓	3.5	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↑	↑	15.3	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.3	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↓	↓	3.2	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	12.8	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↓	↓	1.4	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.4	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↓	↓	0.4	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	1.5	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	0.0	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	13.5	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	2.6	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.9	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	42.9	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	26.7	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	45.4	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	0.3	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↔	↔	37.9	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	59.7	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	42.6	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	2.9	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	1.8	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	4.3	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	86.8	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↓	↓	9.8	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	18.5	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	584.0	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	9.4	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	100.0	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	0.0	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	100.0	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	100.0	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	100.0	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↑	↑	86.0	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	5.2	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	20465.3	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑	↑	..	3156.4	-	3251.3	3, 8

Practice Code:	M87610
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	1,272
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	45.7	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑	↑	29.7	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	17.7	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2708.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓	↓	17.3	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	97.7	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	87.5	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	94.1	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑	↑	99.0	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	100.0	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	83.5	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	208.3	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	897.0	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	50.8	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↓	↓	6.0	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	17.5	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	13.2	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	98.6	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	1.8	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	7.2	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↑	↑	1.2	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	5.3	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	96.7	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	77.4	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↑	↑	98.9	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	100.0	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	92.3	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	98.9	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑	↑	94.4	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	7.7	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.7	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	93.8	98.2	97.2	98.2	
	Effective exception rate (%)	↔	↔	3.8	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	94.1	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	95.2	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	100.0	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	95.5	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	100.0	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	94.7	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Practice Code:	M87610
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

List Sizes

Practice:	1,272
PCT:	315,209
Cluster:	109,168

		Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑		↑	2.5	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.5	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↓		↓	1.1	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑		↑	100.0	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	100.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	100.0	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	100.0	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	6.3	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑		↑	7.2	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	96.8	98.4	98.4	98.4	
	Effective exception rate (%)	↓		↓	1.2	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	96.3	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	94.7	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑		↑	97.5	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑		↑	97.5	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	94.9	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	100.0	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)				-	89.2	88.6	89.0	7
	Record of influenza immunisation in last 15 months (% Diabetes register)	↑		↑	97.4	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↑		↑	100.0	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑		↑	83.5	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	100.0	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	86.3	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	98.8	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑		↑	93.5	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	18.5	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.8	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↓		↓	14.6	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	11.1	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	40.0	35.0	37.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↓		↓	15.6	21.5	22.3	-	6
	Effective exception rate (%)	↔		↔	0.4	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	94.2	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	99.8	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↑		↑	100.0	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↓		↓	10.1	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	60.0	50.0	46.8	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87610**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	1,272
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	30.7	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	1.0	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑		↑	95.9	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑		↑	87.8	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑		↑	2.8	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	5.3	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	97.1	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↑		↑	1.7	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↑		↑	2.0	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔		↔	84.3	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔		↔	81.3	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↑		↑	12.5	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	1.7	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	99.3	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↑		↑	83.1	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)				-	87.4	88.0	87.3	7
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.3	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.1	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	1.2	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.3	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	23.1	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	100.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.3	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑		↑	7.3	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.8	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	0.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↑		↑	94.6	80.0	82.8	78.5	

Practice Code:	**M87610**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

z score** (i.e. distance from England mean)

List Sizes

Practice:	1,272
PCT:	315,209
Cluster:	109,168

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS							
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔	↔	0.15	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔	↔	1.2	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↓	↓	-31.9	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔	↔	90.4	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔	↔	81.9	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔	↔	66.8	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS							
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑	↑	51.1	41.6	38.3	38.2	
	Ease of phone access (% question responses)	↑	↑	86.7	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑	↑	88.6	83.5	84.4	81.5	
Patient Experience	Ability to get an appointment within 48 hours (% question responses)	↑	↑	97.7	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑	↑	99.0	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑	↑	77.8	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔	↔	59.8	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

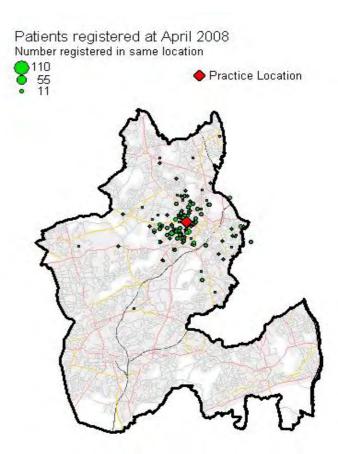|	
🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Grange Road Surgery (Porter)

M87612

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 7.2% of the registered population of Grange Road Surgery (Porter) was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.
- The registered population of Grange Road Surgery (Porter) has an average score of 34.2 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)
- The proportion of the registered population of working age with no qualifications for Grange Road Surgery (Porter) is 43.3%.
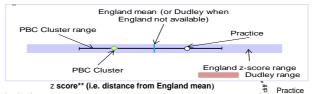 (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Grange Road Surgery (Porter) for 0809 are 77.8% within 48 hrs of birth and 14.3% at 6-8 weeks from birth.
- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Grange Road Surgery (Porter) these rates stand at 60 per 1,000 for general fertility and 71 per 1,000 for U18 conceptions.
- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Grange Road Surgery (Porter) this figure sits at 35182 for 0809.
- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Grange Road Surgery (Porter) the vaccine uptake rate for the over 65's is 57.3%.
- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Grange Road Surgery (Porter) the screening rate is 69.7%.
- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Grange Road Surgery (Porter) is 1712 per 100,000.
- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1124 per 1,000, with a first OP appointment rate of 273 per 1,000.
- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 9.

Patients registered at April 2008
Number registered in same location

◯ 110
● 55
• 11

◆ Practice Location

Practice Code:	M87612
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,128
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.2	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↑	↑	10.4	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.4	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	6.5	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	16.4	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.1	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	9.8	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	3.2	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	1.7	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.4	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	7.2	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	6.4	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	34.2	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	5.3	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.8	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	60.4	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	13.6	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	71.4	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	23.7	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	43.3	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	54.4	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	37.3	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	5.2	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.9	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.0	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	59.0	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	31.8	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	22.2	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	893.5	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.2	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	85.7	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	77.8	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	14.3	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	91.8	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	92.1	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	81.7	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↓	↓	57.3	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.4	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	35182.1	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	4906.3	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	M87612
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,128
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)
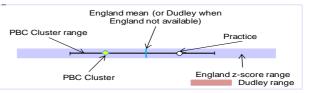
		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Lifestyle	Takes regular exercise (% patients aged 18+)	↔		↔	48.4	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓		↓	22.0	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↔		↔	16.6	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔		↔	1711.7	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔		↔	19.4	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓		↓	91.2	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↔		↔	80.1	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↓		↓	73.2	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓		↓	86.2	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	96.6	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔		↔	56.8	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	273.4	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑		↑	1124.4	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓		↓	72.9	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↓		↓	9.2	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	30.1	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔		↔	11.0	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔		↔	94.6	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↑		↑	6.3	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS									
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔		↔	4.2	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.5	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↓		↓	92.2	99.4	99.1	99.1	
	Effective exception rate (%)	↑		↑	10.4	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	95.0	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔		↔	79.4	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↓		↓	80.9	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	96.6	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	92.9	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↓		↓	83.9	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔		↔	77.2	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓		↓	4.5	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔		↔	2.0	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↓		↓	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↓		↓	84.4	98.2	97.2	98.2	
	Effective exception rate (%)	↓		↓	3.9	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	95.1	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↓		↓	74.3	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	95.2	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	87.8	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↓		↓	73.8	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↓		↓	57.5	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑		↑	..	172.4	-	199.2	3, 8

Practice Code:	M87612
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	2,128
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)
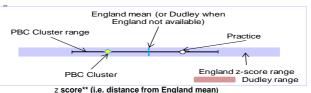
	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.9	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	91.5	97.9	97.7	96.2	
	Effective exception rate (%)	↔	↔	12.3	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	80.0	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↓	↓	73.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	88.9	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	92.3	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	7.5	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.2	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↓	↓	93.5	98.4	98.4	98.4	
	Effective exception rate (%)	↑	↑	10.1	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	90.6	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	87.2	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↓	↓	76.8	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↓	↓	76.8	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	74.7	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	95.5	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)		↔	33.3	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	82.5	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	89.4	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	56.8	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	96.7	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	87.6	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	94.3	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	77.2	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓	↓	7.6	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.3	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	17.7	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	50.0	23.8	25.0	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔	↔	27.8	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔	↔	21.9	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	1.0	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	76.0	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓	↓	91.5	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↓	↓	83.5	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	17.7	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	50.0	50.0	46.8	50.2	6

Primary Care Indicators

Practice Code:	M87612
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,128
PCT:	315,209
Cluster:	109,168

*Chart legend: England mean (or Dudley when England not available), PBC Cluster range, Practice, PBC Cluster, England z-score range, Dudley range. z score** (i.e. distance from England mean)*

Disease	Indicator	Sig. diff*	z score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↔		↔	13.0	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↓		↓	0.4	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓		↓	86.2	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↓		↓	73.0	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑		↑	2.3	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.4	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	3.7	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	93.9	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.8	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.4	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓		↓	69.7	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓		↓	62.8	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	1.3	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	83.3	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔		↔	2.0	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	96.0	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	77.1	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	66.7	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.3	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔		↔	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	1.0	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.9	0.6	0.7	0.7	
	Effective exception rate (%)	↓		↓	0.0	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	100.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	3.5	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓		↓	4.7	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.5	0.6	0.6	0.6	
	Effective exception rate (%)	↔		↔	1.8	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↓		↓	59.2	80.0	82.8	78.5	

z score** (i.e. distance from England mean)

		Sig. diff*	-8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.30	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.9	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-10.5	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	91.2	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	67.1	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	75.7	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	38.3	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	86.7	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	89.0	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	97.0	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	93.8	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	92.4	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	60.4	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:
- Significantly worse than expected
- Significantly better than expected
- In line with expectations
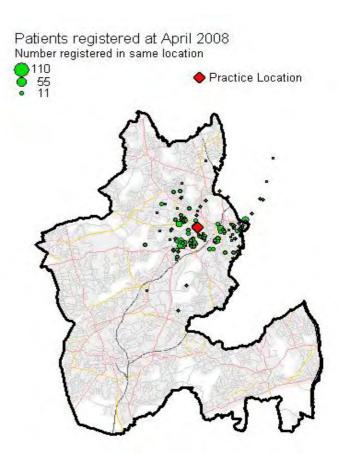- Lies outside expected value range

Tinchbourne Surgery

M87614

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 14.7% of the registered population of Tinchbourne Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Tinchbourne Surgery has an average score of 40.7 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Tinchbourne Surgery is 45.5%.
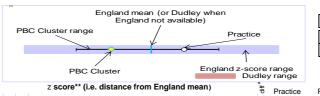 (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Tinchbourne Surgery for 0809 are 40% within 48 hrs of birth and 14.3% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Tinchbourne Surgery these rates stand at 93 per 1,000 for general fertility and 70 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Tinchbourne Surgery this figure sits at 28982 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Tinchbourne Surgery the vaccine uptake rate for the over 65's is 75.3%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Tinchbourne Surgery the screening rate is 79.7%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Tinchbourne Surgery is 2425 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1116 per 1,000, with a first OP appointment rate of 308 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 16.

Patients registered at April 2008
Number registered in same location
110
55
11
◆ Practice Location

Practice Code:	**M87614**	
Primary Care Trust:	Dudley PCT	
Practice Based Commissioning Group Cluster:	Beacon & Castle	
England:		

List Sizes

Practice:	1,782
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↑	↑	9.9	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	4.6	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	0.9	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.8	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.4	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	23.3	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	5.9	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	2.4	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.6	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	14.7	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↑	↑	9.3	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	40.7	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	6.5	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	4.8	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↑	↑	93.0	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	5.9	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	70.0	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	52.2	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	45.5	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	50.6	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	33.6	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	6.5	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	4.8	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.7	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	55.6	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	31.9	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	21.3	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	728.8	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.2	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	92.9	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	40.0	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	14.3	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↓	↓	69.5	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↓	↓	45.5	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓	↓	49.2	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	75.3	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	1.7	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	28981.9	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑	↑	..	3156.4	-	3251.3	3, 8

Practice Code:	**M87614**	
Primary Care Trust:	Dudley PCT	
Practice Based Commissioning Group Cluster:	Beacon & Castle	
England:		

List Sizes

Practice:	1,782
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS							
Lifestyle							
Takes regular exercise (% patients aged 18+)	↑	↑	50.4	47.1	47.9	-	6
Fruit and vegetable consumption (% patients aged 18+)	↓	↓	18.9	25.6	23.1	-	6
Sports participation (% patients aged 16+)	↓	↓	15.8	18.3	16.7	20.9	6
Alcohol							
Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	2424.9	-	-	1689.6	3, 8, 9
Binge drinking (% patients aged 18+)	↓	↓	15.2	21.5	21.0	-	6
Care & Disease Management							
Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	97.8	94.4	94.1	94.8	
Blood pressure managed (% patients on a LTC register)	↑	↑	89.8	78.9	78.4	80.3	
Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	81.8	83.5	83.4	81.4	
Cholesterol recorded (% patients on a LTC register)	↔	↔	97.2	94.1	93.8	94.5	
With HbA1c recorded (% patients on Diabetes register)	↔	↔	98.2	97.0	97.0	97.1	
With HbA1c within recommended limits (% patients on Diabetes register)	↓	↓	51.8	69.5	67.9	66.3	
First outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	308.1	305.1	308.7	318.6	3
Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1116.1	1137.0	1149.0	1010.3	3
Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	102.9	82.5	87.5	85.6	3
19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	16.2	14.7	15.7	14.6	3
Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	29.8	29.8	30.3	28.4	3
Carers (provision of unpaid care) (% all patients)	↔	↔	11.1	11.5	11.3	9.9	2, 6
Quality of Primary Care							
QOF achievement (% of total available points achieved)	↑	↑	97.8	96.1	95.6	95.4	
Overall QOF effective exception rate (% of records excluded)	↑	↑	5.9	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS							
Coronary Heart Disease (CHD)							
Prevalence (disease register as % of all patients)	↔	↔	4.3	3.9	3.9	3.5	
Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.7	0.8	
QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
Effective exception rate (%)	↔	↔	8.2	5.9	5.5	7.8	
Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↑	↑	100.0	94.3	94.4	94.2	
Treated with beta blocker (% CHD register)	↑	↑	94.1	75.2	75.7	72.9	
Record of influenza immunisation (% CHD register)	↔	↔	93.2	90.9	89.7	92.1	
Blood pressure recorded in last 15 months (% CHD register)	↔	↔	100.0	97.7	97.4	97.9	
Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↑	↑	98.7	89.5	89.0	89.7	
Cholesterol recorded in last 15 months (% CHD register)	↔	↔	96.1	93.8	93.8	94.0	
Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	85.3	84.3	84.5	82.1	
Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	10.5	10.3	10.1	14.3	
Stroke							
Prevalence (disease register as % of all patients)	↔	↔	1.3	1.8	1.7	1.7	
Recorded v expected prevalence (ratio)	↔	↔	0.7	0.8	0.7	0.8	
QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.2	98.2	
Effective exception rate (%)	↔	↔	3.6	5.5	4.2	7.2	
Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	100.0	94.1	94.0	94.2	
Record of influenza immunisation (% Stroke register)	↔	↔	100.0	87.2	85.2	89.3	
Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	100.0	97.0	96.7	96.9	
Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	95.7	87.5	87.2	87.9	
Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	95.8	90.6	89.3	91.6	
Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	87.5	78.8	77.0	77.0	
Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

			List Sizes	
Practice Code:	M87614		**Practice:**	1,782
Primary Care Trust:	Dudley PCT		**PCT:**	315,209
Practice Based Commissioning Group Cluster:	Beacon & Castle		**Cluster:**	109,168
England				

Legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

z score (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓	↓	0.3	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.2	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↓	↓	82.1	97.9	97.7	96.2	
	Effective exception rate (%)	↔	↔	12.5	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	100.0	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	100.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	100.0	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	100.0	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	33.3	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	9.1	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.9	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	98.6	98.4	98.4	98.4	
	Effective exception rate (%)	↔	↔	6.2	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑	↑	100.0	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑	↑	100.0	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑	↑	99.1	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑	↑	99.1	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	94.6	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	98.3	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	94.3	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↓	↓	84.2	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓	↓	51.8	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	100.0	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	86.1	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	98.3	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	78.3	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	13.4	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	17.9	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	29.0	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	28.6	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔	↔	23.6	21.5	22.3	-	6
	Effective exception rate (%)	↑	↑	2.0	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	81.4	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	98.8	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	100.0	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	14.3	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	50.0	50.0	46.8	50.2	6

Primary Care Indicators

NHS Dudley

Practice Code:	**M87614**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	1,782
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	DISEASE-SPECIFIC INDICATORS							
Hypertension	Prevalence (disease register as % of all patients)	↔	↔	12.4	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	95.3	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	87.1	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓	↓	0.4	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓	↓	0.5	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	0.0	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	100.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.6	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓	↓	0.4	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔	↔	79.7	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓	↓	60.9	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↔	↔	6.5	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	0.0	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	100.0	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↑	↑	96.2	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.2	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.9	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.0	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.6	0.6	0.7	0.7	
	Effective exception rate (%)	↔	↔	4.5	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	100.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.5	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	5.7	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.6	
	Effective exception rate (%)	↔	↔	6.5	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	97.9	80.0	82.8	78.5	

Practice Code: M87614

Primary Care Trust: Dudley PCT

Practice Based Commissioning Group Cluster: Beacon & Castle

England:

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.15	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.1	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-17.9	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	93.8	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	81.7	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	76.9	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓		↓	24.6	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	82.7	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↓		↓	74.3	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	92.9	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	91.1	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓		↓	56.6	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	58.3	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
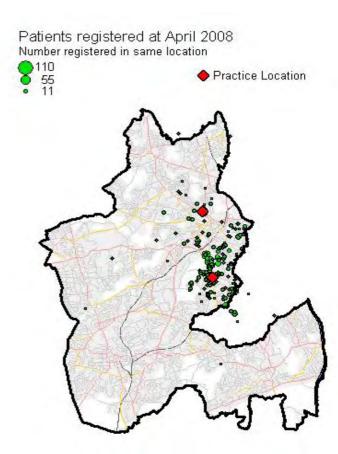- 🟦 Lies outside expected value range

Netherton Surgery

M87617

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 7.1% of the registered population of Netherton Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Netherton Surgery has an average score of 39 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Netherton Surgery is 47.3%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
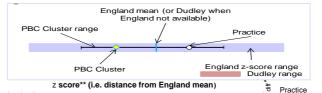
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Netherton Surgery for 0809 are 45.9% within 48 hrs of birth and 0% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Netherton Surgery these rates stand at 91 per 1,000 for general fertility and 65 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Netherton Surgery this figure sits at 13860 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Netherton Surgery the vaccine uptake rate for the over 65's is 85.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Netherton Surgery the screening rate is 77.2%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Netherton Surgery is 2485 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 889 per 1,000, with a first OP appointment rate of 276 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 21.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

Practice Code:	**M87617**		
Primary Care Trust:	Dudley PCT		
Practice Based Commissioning Group Cluster:	Beacon & Castle		
England:			

England mean (or Dudley when England not available)
PBC Cluster range
Practice
PBC Cluster
England z-score range
Dudley range

z **score**** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	z score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Population	Population aged under 5 (% all patients)	↑		↑	9.4	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓		↓	2.4	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓		↓	0.3	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑		↑	8.4	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔		↔	14.9	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓		↓	0.0	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑		↑	10.2	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑		↑	2.9	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑		↑	2.1	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔		↔	0.5	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑		↑	7.1	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↑		↑	11.1	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	39.0	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑		↑	9.9	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑		↑	8.0	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↑		↑	91.1	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↑		↑	31.0	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	65.3	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑		↑	30.5	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑		↑	47.3	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓		↓	54.3	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	30.5	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑		↑	6.1	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑		↑	4.4	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑		↑	7.4	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓		↓	53.1	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑		↑	36.2	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑		↑	21.8	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑		↑	885.8	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑		↑	12.6	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	90.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	45.9	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	0.0	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	97.0	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	93.1	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	97.4	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↑		↑	85.4	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑		↑	9.1	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↓		↓	13860.3	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑		↑	10874.6	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	**M87617**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,451
PCT:	315,209
Cluster:	109,168

*Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range. z score** (i.e. distance from England mean)*

	Indicator	Sig. diff*	z score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Lifestyle	Takes regular exercise (% patients aged 18+)	↔		↔	49.8	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓		↓	17.7	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓		↓	15.4	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑		↑	2484.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔		↔	19.4	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑		↑	97.1	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↑		↑	85.1	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑		↑	87.4	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑		↑	99.1	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	100.0	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔		↔	57.1	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	276.3	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	889.4	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑		↑	105.1	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑		↑	21.0	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	24.9	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔		↔	11.0	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑		↑	99.9	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔		↔	4.3	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS									
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔		↔	3.2	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↓		↓	3.8	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	93.5	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↑		↑	93.1	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔		↔	97.4	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	100.0	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	94.7	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔		↔	97.4	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔		↔	87.7	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔		↔	8.9	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓		↓	0.9	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔		↔	0.7	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	100.0	98.2	97.2	98.2	
	Effective exception rate (%)	↔		↔	5.1	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	100.0	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔		↔	100.0	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	95.5	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	95.5	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	100.0	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔		↔	85.7	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑		↑	..	172.4	-	199.2	3, 8

Practice Code:	M87617
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	2,451
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

z score (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.4	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↑	↑	0.9	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↓	↓	1.9	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	82.9	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	100.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	97.1	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	94.1	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	17.1	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	7.0	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.7	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↑	↑	7.9	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑	↑	99.2	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	95.3	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑	↑	100.0	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑	↑	99.1	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	96.3	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	100.0	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	95.6	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	90.3	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	57.1	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	100.0	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	74.8	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↑	↑	100.0	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	87.6	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	22.8	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	1.1	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	21.1	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	33.3	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	43.5	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑	↑	31.4	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.5	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	91.3	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	98.0	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	95.2	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	27.8	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↓	↓	33.8	50.0	46.8	50.2	6

Primary Care Indicators

Practice Code:	M87617
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,451
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↓	↓	11.5	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	95.4	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	88.2	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓	↓	0.2	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↓	↓	0.4	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	0.0	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	100.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.4	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.8	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓	↓	0.4	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔	↔	77.2	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↓	↓	61.1	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↔	↔	5.4	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	3.0	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	96.3	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	76.6	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.0	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.1	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	1.1	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.4	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.7	0.6	0.7	0.7	
	Effective exception rate (%)	↓	↓	0.0	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	100.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	4.4	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.9	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.8	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	92.3	80.0	82.8	78.5	

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Practice Code:	**M87617**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

England mean (or Dudley when England not available)
PBC Cluster range — Practice
PBC Cluster
England z-score range
Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score** (i.e. distance from England mean) -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.16	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	5.1	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-21.5	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	94.4	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	84.9	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	81.7	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓		↓	27.6	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	83.1	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	83.9	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	94.5	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	93.3	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓		↓	54.0	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↑		↑	64.8	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

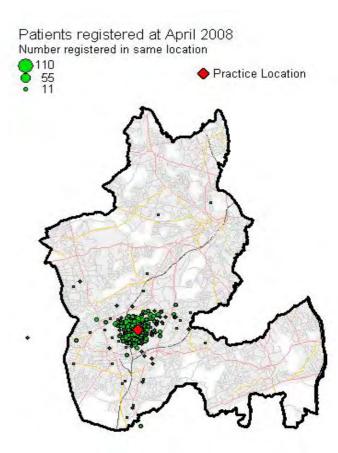|	
🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Quincy Rise Surgery

M87618

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 2.2% of the registered population of Quincy Rise Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Quincy Rise Surgery has an average score of 13.5 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Quincy Rise Surgery is 27.2%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)
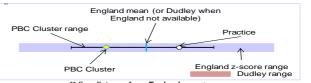
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Quincy Rise Surgery for 0809 are 72.7% within 48 hrs of birth and 25% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Quincy Rise Surgery these rates stand at 43 per 1,000 for general fertility and 44 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Quincy Rise Surgery this figure sits at 84088 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Quincy Rise Surgery the vaccine uptake rate for the over 65's is 76.3%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Quincy Rise Surgery the screening rate is 87.7%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Quincy Rise Surgery is 1343 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 936 per 1,000, with a first OP appointment rate of 251 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 10.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

		List Sizes		
Practice Code:	**M87618**	**Practice:**		3,186
Primary Care Trust:	Dudley PCT	**PCT:**		315,209
Practice Based Commissioning Group Cluster:	Cluster One	**Cluster:**		55,195
England:				

England mean (or Dudley when England not available) — PBC Cluster range — Practice — PBC Cluster — England z-score range — Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Population	Population aged under 5 (% all patients)	↔		↔	5.5	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↓		↓	2.5	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↓		↓	0.3	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↔		↔	4.7	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↓		↓	8.1	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓		↓	0.1	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↓		↓	1.8	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓		↓	0.4	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔		↔	0.7	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔		↔	0.4	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓		↓	2.2	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↓		↓	0.0	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	13.5	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓		↓	3.8	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔		↔	5.5	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔		↔	43.4	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	19.9	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	43.9	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	2.2	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↓		↓	27.2	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑		↑	72.2	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	44.0	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓		↓	2.7	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓		↓	1.9	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓		↓	3.4	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↑		↑	86.4	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↓		↓	8.3	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓		↓	13.2	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔		↔	704.5	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↓		↓	6.8	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	100.0	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	72.7	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	25.0	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑		↑	97.6	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑		↑	91.2	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑		↑	92.9	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	76.3	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔		↔	4.9	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑		↑	84088.3	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑		↑	..	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	M87618
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	3,186
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)
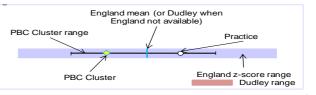
	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑	↑	49.7	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	26.1	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↑	↑	20.8	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708		↔	1342.9	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	21.8	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	91.6	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	79.1	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	86.0	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	91.6	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↓	↓	90.9	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	60.7	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	250.5	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	935.7	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	51.7	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	10.4	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	22.3	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	10.3	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓	↓	92.4	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	3.8	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↓	↓	1.8	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↔	↔	8.1	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	94.6	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	75.6	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	90.4	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	96.5	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	94.5	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	91.2	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	87.0	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	10.3	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	0.7	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	97.0	98.2	99.5	98.2	
	Effective exception rate (%)	↔	↔	3.9	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	89.5	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	89.5	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	100.0	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	95.0	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	90.5	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	89.5	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

		Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)

List Sizes

Practice:	3,186
PCT:	315,209
Cluster:	55,195

Practice Code:	M87618
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

DISEASE-SPECIFIC INDICATORS

Group	Indicator	Sig. diff (L)	Sig. diff (R)	Practice value	PCT Value	PBC Value	England value	Notes
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓	↓	0.9	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.3	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↓	↓	2.3	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	100.0	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	100.0	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	100.0	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	100.0	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	7.1	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↓	↓	2.7	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↓	↓	0.6	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	94.8	98.4	99.2	98.4	
	Effective exception rate (%)	↔	↔	6.8	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	95.5	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↓	↓	48.0	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	88.9	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	88.9	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	83.9	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	92.4	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	96.5	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	89.2	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	60.7	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.5	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	74.2	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	92.3	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	84.1	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓	↓	7.2	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.3	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↓	↓	16.3	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔	↔	24.2	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	25.7	35.0	35.4	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↓	↓	17.4	21.5	21.3	-	6
	Effective exception rate (%)	↔	↔	0.2	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	81.7	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	94.6	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	89.2	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↓	↓	11.4	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	61.0	50.0	47.2	50.2	6

Primary Care Indicators

Practice Code:	**M87618**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	3,186
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↓	↓	11.7	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓	↓	87.3	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	77.8	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓	↓	0.5	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	0.0	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	93.3	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↓	↓	0.2	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.1	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↑	↑	87.7	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↔	↔	81.3	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↔	↔	5.3	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	1.2	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	100.0	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	73.7	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.1	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.4	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.5	0.6	0.6	0.7	
	Effective exception rate (%)	↔	↔	16.1	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	85.7	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↓	↓	64.3	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.0	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.4	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	1.2	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	95.5	80.0	81.4	78.5	

Practice Code:	**M87618**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

England mean (or Dudley when England not available)

PBC Cluster range — Practice

PBC Cluster — England z-score range / Dudley range

z score** (i.e. distance from England mean)

List Sizes

Practice:	3,186
PCT:	315,209
Cluster:	55,195

		Sig. diff*	z-score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.17	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.0	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-9.6	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	90.9	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	70.0	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	77.1	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	44.0	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	79.9	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	86.6	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	97.8	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	84.5	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	84.3	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	54.8	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
A z-score of zero is equal to the mean.

Key to arrows:

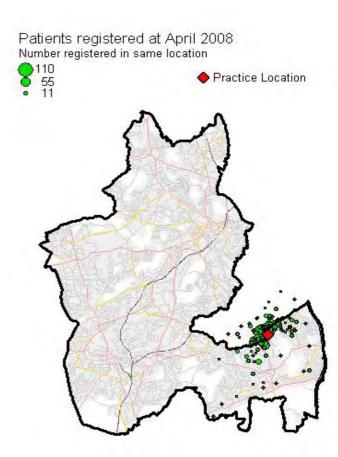|	
🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

323

Coombs Road Surgery

M87619

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 3.3% of the registered population of Coombs Road Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.
- The registered population of Coombs Road Surgery has an average score of 20.2 in the Index of multiple deprivation 2007.
  (PBC average = 18.7, PCT average = 24, England = 21.6.)
- The proportion of the registered population of working age with no qualifications for Coombs Road Surgery is 34.3%.
  (PBC = 33.9%, PCT = 37.5%, England = 28.9 %.)
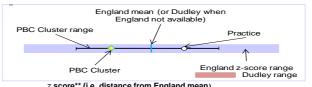
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Coombs Road Surgery for 0809 are 44.4% within 48 hrs of birth and 50% at 6-8 weeks from birth.
- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Coombs Road Surgery these rates stand at 46 per 1,000 for general fertility and 38 per 1,000 for U18 conceptions.
- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Coombs Road Surgery this figure sits at 22577 for 0809.
- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Coombs Road Surgery the vaccine uptake rate for the over 65's is 67.3%.
- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Coombs Road Surgery the screening rate is 90%.
- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Coombs Road Surgery is 1449 per 100,000.
- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1030 per 1,000, with a first OP appointment rate of 280 per 1,000.
- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 14.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

Practice Code:	**M87619**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

List Sizes

Practice:	2,422
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS							
Population	Population aged under 5 (% all patients)	↓	↓	4.7	5.5	5.1	5.8	
	Population aged 75 or over (% all patients)	↓	↓	4.1	8.2	9.0	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.1	2.1	2.4	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	4.8	5.6	4.8	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.1	14.5	15.5	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.3	-	6
	Asian or Asian British (% all patients)	↔	↔	4.4	4.3	3.6	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	0.6	1.0	0.7	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.1	1.1	1.1	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.5	0.4	0.7	0.9	2, 6
	Born outside the UK (% all patients)	↔	↔	3.3	3.7	3.6	9.3	2, 6
	Immigrants (% new patients)	↔	↔	0.0	3.6	4.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	20.2	24.0	18.7	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	5.9	7.1	6.5	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	6.3	5.7	5.6	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	45.6	59.2	51.7	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	19.2	16.3	12.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	38.5	47.6	35.3	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	5.5	9.7	6.2	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	34.3	37.5	33.9	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	65.0	61.0	62.5	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	41.5	40.1	43.7	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	3.2	4.0	3.4	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	2.5	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	4.5	5.4	4.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	80.9	70.9	77.9	68.7	2, 6
	Social rented housing (% all households)	↓	↓	13.2	22.0	16.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓	↓	17.5	19.3	18.8	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	525.1	613.7	514.8	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	9.0	10.2	9.4	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	89.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	44.4	57.7	66.4	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	50.0	27.1	45.0	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	100.0	91.7	96.0	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	92.3	83.0	88.3	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	97.1	85.1	92.6	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	67.3	71.2	68.9	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	5.0	4.4	2.4	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	22576.9	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑	↑	..	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87619
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	2,422
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Lifestyle	Takes regular exercise (% patients aged 18+)	↓		↓	39.9	47.1	43.3	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑		↑	32.0	25.6	27.1	-	6
	Sports participation (% patients aged 16+)	↔		↔	16.8	18.3	19.3	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔		↔	1448.7	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↑		↑	26.1	21.5	20.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑		↑	98.0	94.4	92.9	94.8	
	Blood pressure managed (% patients on a LTC register)	↑		↑	86.6	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↓		↓	74.6	83.5	82.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔		↔	97.4	94.1	93.4	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔		↔	98.9	97.0	95.9	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔		↔	69.5	69.5	67.3	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓		↓	280.1	305.1	296.3	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↔		↔	1029.9	1137.0	1086.6	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓		↓	67.5	82.5	73.1	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔		↔	14.3	14.7	13.1	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔		↔	33.6	29.8	28.9	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔		↔	11.8	11.5	12.2	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔		↔	95.4	96.1	96.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔		↔	4.2	3.9	3.4	4.9	
DISEASE-SPECIFIC INDICATORS									
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔		↔	3.1	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔		↔	1.0	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔		↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↔		↔	7.0	5.9	5.2	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔		↔	95.8	94.3	95.3	94.2	
	Treated with beta blocker (% CHD register)	↔		↔	71.2	75.2	74.6	72.9	
	Record of influenza immunisation (% CHD register)	↔		↔	96.4	90.9	91.2	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔		↔	100.0	97.7	97.0	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔		↔	91.8	89.5	89.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔		↔	94.6	93.8	94.1	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↓		↓	70.8	84.3	82.8	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔		↔	6.7	10.3	11.7	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔		↔	1.2	1.8	1.6	1.7	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔		↔	100.0	98.2	97.8	98.2	
	Effective exception rate (%)	↔		↔	7.4	5.5	5.8	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔		↔	100.0	94.1	95.1	94.2	
	Record of influenza immunisation (% Stroke register)	↔		↔	100.0	87.2	87.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔		↔	100.0	97.0	97.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔		↔	92.6	87.5	86.9	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔		↔	96.4	90.6	89.0	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔		↔	75.0	78.8	78.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑		↑	..	172.4	-	199.2	3, 8

Practice Code:	M87619
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England	

List Sizes

Practice:	2,422
PCT:	315,209
Cluster:	45,109

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

			z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓		↓	0.7	1.5	1.2	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.3	0.4	0.3	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	96.5	96.2	
	Effective exception rate (%)	↔		↔	8.5	8.6	8.4	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	94.4	86.1	90.1	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	92.9	92.9	94.0	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	100.0	91.4	92.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	100.0	93.0	90.8	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	27.8	14.9	16.6	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔		↔	4.7	5.3	5.0	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.9	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	96.1	98.4	
	Effective exception rate (%)	↑		↑	7.7	5.1	4.5	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↑		↑	100.0	94.5	87.6	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	92.3	90.5	88.4	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	96.5	91.5	87.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	96.5	91.3	87.2	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	97.6	86.5	77.5	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	98.9	96.5	93.8	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	92.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	92.2	89.8	89.0	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	94.2	93.2	91.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔		↔	69.5	69.5	67.3	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	100.0	98.3	97.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↑		↑	88.8	76.8	77.1	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	100.0	95.8	94.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	77.8	84.6	83.4	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	18.1	12.5	10.9	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.8	0.5	0.5	0.4	
	BMI obese (% patients aged 18+)	↔		↔	16.5	18.4	16.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	22.2	23.8	24.9	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔		↔	40.0	35.0	31.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔		↔	19.3	21.5	19.1	-	6
	Effective exception rate (%)	↔		↔	0.1	0.5	0.4	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	94.6	84.7	86.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	99.5	95.5	96.9	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	95.5	92.4	93.7	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	15.0	15.2	12.9	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	53.1	50.0	51.5	50.2	6

Primary Care Indicators

Practice Code:	M87619
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	2,422
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Indicator	Sig. diff	Sig. diff	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS							
Hypertension							
Prevalence (disease register as % of all patients)	↑	↑	16.8	16.3	15.5	13.1	
Recorded vs expected prevalence (ratio)	↑	↑	0.8	0.6	0.6	0.5	
Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	97.0	91.3	89.2	91.9	
Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	87.0	77.8	76.6	78.6	
Atrial Fibrillation							
Prevalence (disease register as % of all patients)	↔	↔	1.3	1.5	1.4	1.3	
Recorded vs expected prevalence (ratio)	↔	↔	1.3	1.1	1.0	1.1	
Effective exception rate (%)	↔	↔	8.1	3.3	2.6	4.4	
Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	92.9	93.2	94.7	93.7	
Heart Failure							
Prevalence (disease register as % of all patients)	↔	↔	0.7	0.8	0.7	0.7	
Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.5	0.4	0.5	
Cancer							
Prevalence (disease register as % of all patients)	↔	↔	1.2	1.3	1.3	1.3	
Cervical screening rate (% eligible women)	↑	↑	90.0	80.3	83.9	78.9	6
Breast screening rate (% eligible women)	↔	↔	72.0	76.4	74.3	76.5	6
Exception rate for cervical screening (%)	↔	↔	5.1	3.7	3.6	6.5	
Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	94.6	93.6	
Chronic Kidney Disease (CKD)							
Effective exception rate (%)	↔	↔	2.2	3.2	3.2	4.6	
Blood pressure recorded in last 15 months (% CKD register)	↔	↔	98.2	98.0	97.5	97.5	
Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	78.4	71.0	72.2	73.3	
Treated with ACE-I or ARB (% CKD register)			-	87.4	90.0	87.3	7
Dementia							
Prevalence (disease register as % of all patients)	↓	↓	0.1	0.4	0.2	0.4	
Recorded vs expected prevalence (ratio)	↔	↔	0.2	0.3	0.2	0.4	
Epilepsy							
Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.6	0.9	0.8	0.8	
Recorded vs expected prevalence (ratio)	↔	↔	0.8	1.0	0.9	0.9	
Mental Health							
Prevalence (disease register as % of all patients)	↔	↔	0.4	0.6	0.5	0.7	
Effective exception rate (%)	↔	↔	5.0	11.0	10.5	12.6	
Comprehensive care plan agreed (% Mental Health register)	↔	↔	87.5	90.5	86.4	87.0	
Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	96.1	92.5	
Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↓	↓	0.0	1.9	-	2.1	3
Asthma							
Prevalence (disease register as % of all patients)	↔	↔	5.9	5.9	5.9	5.9	
Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.6	0.6	0.6	
Effective exception rate (%)	↓	↓	0.0	3.2	1.1	5.1	
Reviewed in last 15 months (% Asthma register)	↑	↑	91.0	80.0	85.3	78.5	

	Practice Code:	**M87619**
	Primary Care Trust:	Dudley PCT
	Practice Based Commissioning Group Cluster:	Halesowen
	England:	

List Sizes

Practice:	2,422
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

		Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS							
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔	↔	0.28	0.24	0.25	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔	↔	5.2	2.9	3.3	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔	↔	-9.3	-4.7	-3.8	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔	↔	92.3	91.6	87.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔	↔	69.8	73.7	71.0	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔	↔	77.2	74.3	72.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS							
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑	↑	51.3	41.6	46.9	38.2	
	Ease of phone access (% question responses)	↑	↑	86.7	70.4	75.0	70.4	
Patient Experience	Satisfaction with opening hours (% question responses)	↓	↓	73.8	83.5	80.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓	↓	68.8	87.7	85.5	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔	↔	79.5	79.2	83.4	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑	↑	75.7	60.1	66.8	67.4	
	Less than 3 months since last appointment (% question responses)	↓	↓	44.6	56.5	54.6	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- Significantly worse than expected
- Significantly better than expected
- In line with expectations
- Lies outside expected value range

329

Castle Meadows Surgery

M87620

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 4% of the registered population of Castle Meadows Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Castle Meadows Surgery has an average score of 13.9 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Castle Meadows Surgery is 23%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
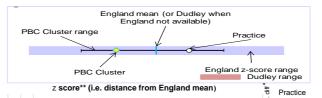
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Castle Meadows Surgery for 0809 are 58% within 48 hrs of birth and 15.4% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Castle Meadows Surgery these rates stand at 57 per 1,000 for general fertility and 47 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Castle Meadows Surgery this figure sits at 26199 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Castle Meadows Surgery the vaccine uptake rate for the over 65's is 78.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Castle Meadows Surgery the screening rate is 86.6%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Castle Meadows Surgery is 886 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 919 per 1,000, with a first OP appointment rate of 253 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 11.

Patients registered at April 2008
Number registered in same location

110
55
11

Practice Location

				Practice value	PCT Value	PBC Value	England value	Notes (see end)

Practice Code: M87620
Primary Care Trust: Dudley PCT
Practice Based Commissioning Group Cluster: Beacon & Castle
England:

List Sizes
Practice: 3,812
PCT: 315,209
Cluster: 109,168

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	6.4	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	1.7	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	0.2	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	6.6	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↓	↓	5.5	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↔	↔	4.6	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	1.6	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.1	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↑	↑	0.9	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↔	↔	4.0	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↓	↓	1.5	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	13.9	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	10.1	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓	↓	4.8	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	56.7	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	8.9	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	47.2	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	0.3	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	23.0	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	72.5	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	42.4	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↓	↓	2.9	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↓	↓	1.6	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↓	↓	3.5	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	82.5	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↓	↓	14.4	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↓	↓	11.2	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	478.6	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↓	↓	5.8	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	58.0	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	15.4	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	99.0	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	93.4	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	95.4	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	78.4	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	↓	1.1	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	26198.8	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑	↑	..	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87620
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	3,812
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)
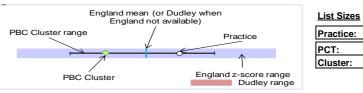
	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑	↑	50.3	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↑	↑	29.8	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↑	↑	21.3	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↓	↓	885.5	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↑	↑	24.2	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	96.3	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	82.9	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	76.5	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	97.6	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	98.9	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	60.4	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	252.5	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	919.4	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	55.1	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	11.1	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	29.1	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↓	↓	9.7	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	99.7	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.3	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↓	↓	1.3	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	4.7	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	96.0	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↑	↑	95.2	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	95.7	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	100.0	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	97.9	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	95.9	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	79.2	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	2.0	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	0.7	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.2	98.2	
	Effective exception rate (%)	↔	↔	6.6	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	95.5	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	90.5	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	100.0	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	100.0	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	95.8	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	69.6	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

	Indicator	Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓		↓	0.4	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↓		↓	0.2	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↔		↔	2.4	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	100.0	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	100.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	100.0	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	92.9	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	0.0	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↓		↓	3.3	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	0.8	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↓		↓	2.1	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	97.9	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑		↑	98.9	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑		↑	98.9	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑		↑	98.9	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	95.7	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	98.9	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	86.6	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	91.4	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔		↔	60.4	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	100.0	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	80.6	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	98.9	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	76.9	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓		↓	8.3	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↓		↓	0.4	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↓		↓	12.4	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔		↔	15.2	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	35.1	35.0	37.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↓		↓	15.8	21.5	22.3	-	6
	Effective exception rate (%)	↔		↔	0.9	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓		↓	77.2	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↓		↓	92.6	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	90.7	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	13.6	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	50.7	50.0	46.8	50.2	6

Practice Code:	M87620
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	3,812
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Sig. diff*	z score (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↓		↓	7.7	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	93.5	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	81.7	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓		↓	0.4	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	5.9	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	100.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↓		↓	0.2	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓		↓	0.5	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↑		↑	86.6	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔		↔	79.7	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓		↓	1.8	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	0.8	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	100.0	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	72.9	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	100.0	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.1	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔		↔	0.2	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.5	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓		↓	0.4	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	24.2	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	90.0	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	90.0	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.5	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	6.5	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	0.4	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	75.2	80.0	82.8	78.5	

				Practice value	PCT Value	PBC Value	England value	Notes (see end)
Practice Code:		**M87620**						
Primary Care Trust:		Dudley PCT						
Practice Based Commissioning Group Cluster:		Beacon & Castle						
England:								

List Sizes

Practice:	3,812
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔	↔	0.17	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔	↔	3.4	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔	↔	11.5	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔	↔	92.7	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔	↔	84.7	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔	↔	74.8	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑	↑	43.6	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑	↑	90.9	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑	↑	93.1	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑	↑	98.5	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑	↑	99.1	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔	↔	64.0	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔	↔	63.1	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

335

Bath Street Surgery

M87621

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 4.1% of the registered population of Bath Street Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Bath Street Surgery has an average score of 29.7 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Bath Street Surgery is 40.3%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)
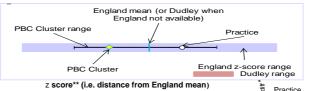
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Bath Street Surgery for 0809 are 38.5% within 48 hrs of birth and 7.7% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Bath Street Surgery these rates stand at 51 per 1,000 for general fertility and 42 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Bath Street Surgery this figure sits at 23637 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Bath Street Surgery the vaccine uptake rate for the over 65's is 70.9%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Bath Street Surgery the screening rate is 78.7%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Bath Street Surgery is 2689 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1193 per 1,000, with a first OP appointment rate of 366 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 21.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

Practice Code:	**M87621**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,970
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	z score** (–8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS									
Population	Population aged under 5 (% all patients)	↔		↔	5.1	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓		↓	5.5	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓		↓	1.0	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔		↔	6.9	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔		↔	15.9	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓		↓	0.0	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑		↑	6.0	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑		↑	1.8	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↔		↔	1.2	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔		↔	0.1	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↔		↔	4.1	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔		↔	1.1	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔		↔	29.7	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔		↔	6.2	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↓		↓	4.1	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔		↔	50.5	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔		↔	25.9	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔		↔	42.3	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓		↓	2.5	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑		↑	40.3	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓		↓	56.6	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔		↔	35.4	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔		↔	4.0	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔		↔	3.3	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔		↔	6.6	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓		↓	62.5	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑		↑	29.9	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑		↑	21.8	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑		↑	750.9	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑		↑	12.1	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔		↔	84.6	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔		↔	38.5	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔		↔	7.7	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔		↔	86.5	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔		↔	81.4	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓		↓	71.4	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔		↔	70.9	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓		↓	0.6	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔		↔	23637.1	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑		↑	..	3156.4	-	3251.3	3, 8

Primary Care Indicators

NHS Dudley

Practice Code:	M87621
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,970
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	44.1	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	25.7	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	16.0	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2688.5	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	22.7	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	94.7	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	78.4	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	79.4	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓	↓	88.6	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	93.2	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	62.0	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	365.9	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1192.7	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	102.5	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑	↑	21.2	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	29.4	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.0	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓	↓	89.4	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔	↔	4.3	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.1	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↓	↓	95.1	99.4	99.1	99.1	
	Effective exception rate (%)	↑	↑	10.8	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↑	↑	100.0	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	82.5	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	94.6	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	98.9	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	84.4	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	89.0	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	80.7	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	5.4	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	0.9	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	89.6	98.2	97.2	98.2	
	Effective exception rate (%)	↔	↔	4.3	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	100.0	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	92.3	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	96.4	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	92.9	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↓	↓	77.8	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	69.2	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	242.2	172.4	-	199.2	3, 8

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

Practice Code:	M87621
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	2,970
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)**

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔	↔	1.6	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↔	↔	12.8	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	95.6	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	100.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	94.4	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	100.0	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	14.6	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↓	↓	3.3	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↓	↓	0.7	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↓	↓	92.3	98.4	98.4	98.4	
	Effective exception rate (%)	↓	↓	3.3	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	90.5	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↓	↓	44.4	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	93.2	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	90.4	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↓	↓	71.2	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	94.7	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	71.4	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	85.9	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	86.1	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	62.0	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	100.0	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	73.3	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	92.0	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	81.7	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↔	↔	11.2	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.5	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	26.1	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	23.5	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	42.1	35.0	37.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔	↔	22.3	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.3	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	98.9	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	99.0	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↓	↓	86.7	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	22.3	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	48.8	50.0	46.8	50.2	6

Primary Care Indicators

Practice Code:	M87621
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,970
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range. z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↔		↔	12.3	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	91.5	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔		↔	79.2	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓		↓	0.9	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	0.9	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	14.8	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	100.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.5	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.5	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓		↓	0.8	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↔		↔	78.7	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔		↔	71.3	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↔		↔	5.8	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	0.0	91.9	91.6	93.6	10
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	0.7	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	100.0	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	65.1	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	87.5	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓		↓	0.1	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓		↓	0.1	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	1.1	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	1.3	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.6	0.6	0.7	0.7	
	Effective exception rate (%)	↔		↔	2.6	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	87.5	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	87.5	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.1	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	6.5	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	1.2	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↑		↑	85.9	80.0	82.8	78.5	

Practice Code:	**M87621**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

z score** (i.e. distance from England mean)

List Sizes

Practice:	2,970
PCT:	315,209
Cluster:	109,168

Category	Indicator	Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↑		↑	0.38	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.8	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↑		↑	18.6	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	89.4	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↓		↓	37.5	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	63.0	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓		↓	30.8	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	64.9	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	82.8	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	96.7	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	92.8	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	65.6	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	53.0	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Alexandra Medical Centre
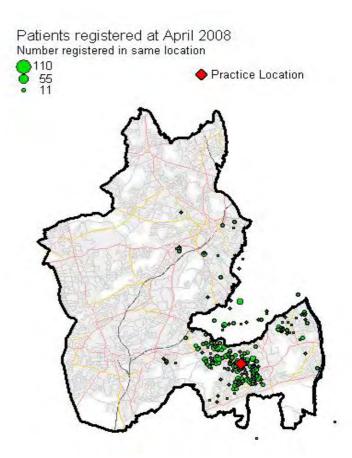
M87623

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 5.7% of the registered population of Alexandra Medical Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Alexandra Medical Centre has an average score of 28.7 in the Index of multiple deprivation 2007.
  (PBC average = 18.7, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Alexandra Medical Centre is 43.4%.
  (PBC = 33.9%, PCT = 37.5%, England = 28.9 %.)
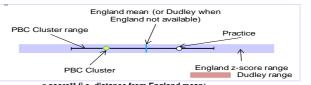
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Alexandra Medical Centre for 0809 are 59.6% within 48 hrs of birth and 93.8% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Alexandra Medical Centre these rates stand at 98 per 1,000 for general fertility and 41 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Alexandra Medical Centre this figure sits at 18777 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Alexandra Medical Centre the vaccine uptake rate for the over 65's is 76.6%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Alexandra Medical Centre the screening rate is 86%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Alexandra Medical Centre is 1684 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1049 per 1,000, with a first OP appointment rate of 321 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 12.

Patients registered at April 2008
Number registered in same location

○ 110
○ 55
○ 11

◆ Practice Location

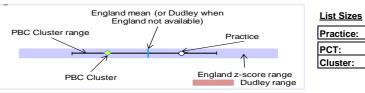|		Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)

Practice Code: M87623
Primary Care Trust: Dudley PCT
Practice Based Commissioning Group Cluster: Halesowen
England:

List Sizes
Practice:	2,983
PCT:	315,209
Cluster:	45,109

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS							
Population	Population aged under 5 (% all patients)	↑	↑	10.1	5.5	5.1	5.8	
	Population aged 75 or over (% all patients)	↓	↓	5.5	8.2	9.0	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.5	2.1	2.4	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	7.4	5.6	4.8	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.8	14.5	15.5	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.3	-	6
	Asian or Asian British (% all patients)	↑	↑	6.4	4.3	3.6	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	1.1	1.0	0.7	2.3	2, 6
	Mixed race (% all patients)	↑	↑	1.6	1.1	1.1	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↑	↑	1.2	0.4	0.7	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	5.7	3.7	3.6	9.3	2, 6
	Immigrants (% new patients)	↑	↑	16.5	3.6	4.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	28.7	24.0	18.7	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	9.0	7.1	6.5	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	7.9	5.7	5.6	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↑	↑	97.6	59.2	51.7	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	17.3	16.3	12.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	41.4	47.6	35.3	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	22.0	9.7	6.2	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	43.4	37.5	33.9	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	58.0	61.0	62.5	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	40.0	40.1	43.7	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.8	4.0	3.4	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.7	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	6.0	5.4	4.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	62.8	70.9	77.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	28.7	22.0	16.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.8	19.3	18.8	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑	↑	835.8	613.7	514.8	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	11.2	10.2	9.4	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	100.0	88.2	89.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	59.6	57.7	66.4	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↑	↑	93.8	27.1	45.0	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	97.2	91.7	96.0	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	97.2	83.0	88.3	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	94.4	85.1	92.6	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	76.6	71.2	68.9	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	2.0	4.4	2.4	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↓	↓	18776.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	5866.6	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	M87623
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	2,983
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	49.1	47.1	43.3	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	23.9	25.6	27.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	18.0	18.3	19.3	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1683.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	20.3	21.5	20.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	97.0	94.4	92.9	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	90.9	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	83.7	83.5	82.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑	↑	97.3	94.1	93.4	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.3	97.0	95.9	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	75.2	69.5	67.3	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	321.1	305.1	296.3	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	1049.3	1137.0	1086.6	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	76.3	82.5	73.1	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	12.4	14.7	13.1	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	31.6	29.8	28.9	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.3	11.5	12.2	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔	↔	95.9	96.1	96.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.4	3.9	3.4	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	3.0	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↔	↔	5.8	5.9	5.2	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	97.7	94.3	95.3	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	83.6	75.2	74.6	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	94.2	90.9	91.2	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	97.8	97.7	97.0	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	93.2	89.5	89.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	95.5	93.8	94.1	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	81.9	84.3	82.8	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	9.0	10.3	11.7	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	0.9	1.8	1.6	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.8	98.2	
	Effective exception rate (%)	↓	↓	1.9	5.5	5.8	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	100.0	94.1	95.1	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	92.6	87.2	87.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	96.3	97.0	97.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	92.6	87.5	86.9	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	100.0	90.6	89.0	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	80.8	78.8	78.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	356.3	172.4	-	199.2	3, 8

List Sizes

Practice:	2,983
PCT:	315,209
Cluster:	45,109

England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range

DISEASE-SPECIFIC INDICATORS

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓	↓	0.9	1.5	1.2	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.4	0.4	0.3	0.5	
	Achievement (% of total available QOF points for COPD)	↓	↓	82.1	97.9	96.5	96.2	
	Effective exception rate (%)	↔	↔	6.7	8.6	8.4	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	80.8	86.1	90.1	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	95.8	92.9	94.0	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	100.0	91.4	92.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	88.0	93.0	90.8	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	14.8	14.9	16.6	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	7.2	5.3	5.0	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.5	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	96.1	98.4	
	Effective exception rate (%)	↓	↓	2.1	5.1	4.5	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	97.3	94.5	87.6	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	93.6	90.5	88.4	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↑	↑	96.5	91.5	87.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑	↑	96.5	91.3	87.2	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	93.1	86.5	77.5	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	97.3	96.5	93.8	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	92.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↑	↑	95.9	89.8	89.0	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	93.7	93.2	91.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑	↑	75.2	69.5	67.3	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.6	98.3	97.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↑	↑	91.1	76.8	77.1	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	98.0	95.8	94.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	85.2	84.6	83.4	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	11.5	12.5	10.9	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.5	0.5	0.5	0.4	
	BMI obese (% patients aged 18+)	↔	↔	19.7	18.4	16.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	15.5	23.8	24.9	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	26.8	35.0	31.1	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑	↑	25.6	21.5	19.1	-	6
	Effective exception rate (%)	↔	↔	0.3	0.5	0.4	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	94.3	84.7	86.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑	↑	98.6	95.5	96.9	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	96.5	92.4	93.7	92.8	
	Smoking - % LTC patients that are known smokers	↓	↓	11.0	15.2	12.9	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↑	↑	71.0	50.0	51.5	50.2	6

Practice Code:	**M87623**		
Primary Care Trust:	Dudley PCT		
Practice Based Commissioning Group Cluster:	Halesowen		
England:			

List Sizes

Practice:	2,983
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)
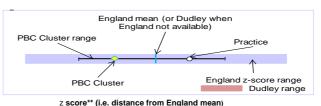
Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS							
Hypertension							
Prevalence (disease register as % of all patients)	↓	↓	9.3	16.3	15.5	13.1	
Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.6	0.6	0.5	
Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	95.3	91.3	89.2	91.9	
Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	89.8	77.8	76.6	78.6	
Atrial Fibrillation							
Prevalence (disease register as % of all patients)	↓	↓	0.7	1.5	1.4	1.3	
Recorded vs expected prevalence (ratio)	↔	↔	0.7	1.1	1.0	1.1	
Effective exception rate (%)	↔	↔	4.8	3.3	2.6	4.4	
Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	94.7	93.2	94.7	93.7	
Heart Failure							
Prevalence (disease register as % of all patients)	↔	↔	0.6	0.8	0.7	0.7	
Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.4	0.5	
Cancer							
Prevalence (disease register as % of all patients)	↓	↓	0.5	1.3	1.3	1.3	
Cervical screening rate (% eligible women)	↑	↑	86.0	80.3	83.9	78.9	6
Breast screening rate (% eligible women)	↓	↓	65.4	76.4	74.3	76.5	6
Exception rate for cervical screening (%)	↔	↔	5.0	3.7	3.6	6.5	
Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	94.6	93.6	
Chronic Kidney Disease (CKD)							
Effective exception rate (%)	↔	↔	1.9	3.2	3.2	4.6	
Blood pressure recorded in last 15 months (% CKD register)	↔	↔	100.0	98.0	97.5	97.5	
Blood pressure 140/85 or less in last 15 months (% CKD register)	↑	↑	91.7	71.0	72.2	73.3	
Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	90.0	87.3	
Dementia							
Prevalence (disease register as % of all patients)	↓	↓	0.2	0.4	0.2	0.4	
Recorded vs expected prevalence (ratio)	↔	↔	0.2	0.3	0.2	0.4	
Epilepsy							
Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.4	0.9	0.8	0.8	
Recorded vs expected prevalence (ratio)	↔	↔	0.5	1.0	0.9	0.9	
Mental Health							
Prevalence (disease register as % of all patients)	↔	↔	0.5	0.6	0.5	0.7	
Effective exception rate (%)	↔	↔	8.3	11.0	10.5	12.6	
Comprehensive care plan agreed (% Mental Health register)	↔	↔	100.0	90.5	86.4	87.0	
Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	96.1	92.5	
Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	1.2	1.9	-	2.1	3
Asthma							
Prevalence (disease register as % of all patients)	↔	↔	6.3	5.9	5.9	5.9	
Recorded vs expected prevalence (ratio)	↔	↔	0.7	0.6	0.6	0.6	
Effective exception rate (%)	↓	↓	1.9	3.2	1.1	5.1	
Reviewed in last 15 months (% Asthma register)	↑	↑	92.4	80.0	85.3	78.5	

Practice Code:	**M87623**		**List Sizes**		
Primary Care Trust:	Dudley PCT		**Practice:**	2,983	
Practice Based Commissioning Group Cluster:	Halesowen		**PCT:**	315,209	
England:			**Cluster:**	45,109	

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	z score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↑		↑	0.39	0.24	0.25	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	4.8	2.9	3.3	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-16.4	-4.7	-3.8	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	94.0	91.6	87.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	65.3	73.7	71.0	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	85.8	74.3	72.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	35.6	41.6	46.9	38.2	
Patient Experience	Ease of phone access (% question responses)	↓		↓	59.8	70.4	75.0	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	76.7	83.5	80.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	83.3	87.7	85.5	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	69.2	79.2	83.4	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	65.7	60.1	66.8	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	61.1	56.5	54.6	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

Crestfield Surgery
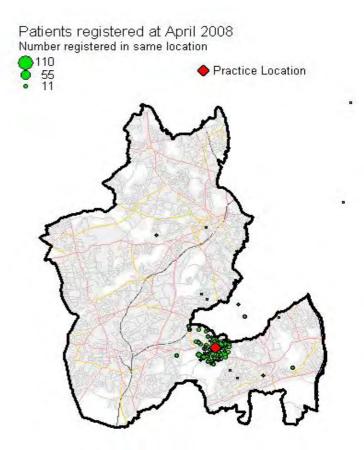
M87625

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 4.2% of the registered population of Crestfield Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.
- The registered population of Crestfield Surgery has an average score of 28.5 in the Index of multiple deprivation 2007.
  (PBC average = 22.2, PCT average = 24, England = 21.6.)
- The proportion of the registered population of working age with no qualifications for Crestfield Surgery is 41.6%.
  (PBC = 36.7%, PCT = 37.5%, England = 28.9 %.)
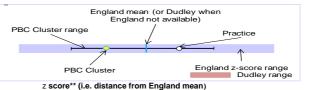
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Crestfield Surgery for 0809 are 35.3% within 48 hrs of birth and 25% at 6-8 weeks from birth.
- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Crestfield Surgery these rates stand at 58 per 1,000 for general fertility and 39 per 1,000 for U18 conceptions.
- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Crestfield Surgery this figure sits at 22744 for 0809.
- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Crestfield Surgery the vaccine uptake rate for the over 65's is 66.4%.
- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Crestfield Surgery the screening rate is 83.7%.
- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Crestfield Surgery is 2499 per 100,000.
- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1146 per 1,000, with a first OP appointment rate of 271 per 1,000.
- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 19.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

◆ Practice Location

Topographic Data © Crown Copyright 2006. All rights reserved. Ordnance Survey License number 100019918

Practice Code:	M87625
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	1,711
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	5.1	5.5	5.4	5.8	
	Population aged 75 or over (% all patients)	↑	↑	10.8	8.2	8.2	7.4	
	Population aged 85 or over (% all patients)	↑	↑	3.2	2.1	2.0	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	7.0	5.6	5.3	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.0	14.5	13.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.4	-	6
	Asian or Asian British (% all patients)	↔	↔	4.9	4.3	3.4	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	0.8	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.4	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↑	↑	0.9	0.4	0.4	0.9	2, 6
	Born outside the UK (% all patients)	↔	↔	4.2	3.7	2.9	9.3	2, 6
	Immigrants (% new patients)	↔	↔	7.4	3.6	2.3	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	28.5	24.0	22.2	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	5.2	7.1	8.0	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.8	5.7	4.5	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	57.6	59.2	61.2	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	28.5	16.3	16.4	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	38.5	47.6	43.9	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	15.7	9.7	6.7	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	41.6	37.5	36.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	61.0	61.0	62.9	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	38.3	40.1	43.2	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.0	4.0	3.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.4	2.9	2.8	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.7	5.4	5.1	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	65.0	70.9	73.2	68.7	2, 6
	Social rented housing (% all households)	↑	↑	26.2	22.0	20.0	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.0	19.3	18.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	715.7	613.7	588.5	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	10.9	10.2	9.9	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	75.0	88.2	90.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	35.3	57.7	58.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	25.0	27.1	26.5	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	100.0	91.7	91.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	91.8	83.0	83.7	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	95.8	85.1	88.0	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	66.4	71.2	71.2	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↓	↓	2.0	4.4	4.6	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	22744.4	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑	↑	..	3156.4	-	3251.3	3, 8

349

Practice Code:	**M87625**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	1,711
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↑	↑	51.3	47.1	47.7	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	26.8	25.6	26.7	-	6
	Sports participation (% patients aged 16+)	↔	↔	16.7	18.3	18.6	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	2499.0	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	19.2	21.5	21.7	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	97.6	94.4	95.4	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	89.3	78.9	78.5	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	84.2	83.5	85.0	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑	↑	99.1	94.1	94.9	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	98.9	97.0	97.3	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	75.0	69.5	70.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	270.5	305.1	306.4	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1145.5	1137.0	1165.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	92.5	82.5	73.3	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	18.9	14.7	15.6	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	32.5	29.8	32.4	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.2	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	100.0	96.1	97.5	95.4	
	Overall QOF effective exception rate (% of records excluded)	↔	↔	4.8	3.9	4.1	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	5.7	3.9	4.2	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	1.0	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.6	99.1	
	Effective exception rate (%)	↔	↔	6.7	5.9	5.3	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	98.0	94.3	93.6	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	77.5	75.2	73.4	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	97.6	90.9	91.3	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	100.0	97.7	98.1	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↑	↑	96.9	89.5	88.3	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↑	↑	99.0	93.8	94.2	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	84.8	84.3	85.3	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	6.1	10.3	9.6	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.8	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↔	↔	9.7	5.5	5.9	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	100.0	94.1	94.1	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	95.5	87.2	88.6	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	96.8	97.0	97.8	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	89.7	87.5	86.8	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	96.7	90.6	94.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	89.3	78.8	83.6	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Practice Code:	**M87625**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England	

List Sizes

Practice:	1,711
PCT:	315,209
Cluster:	84,630

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)**

	Indicator	Sig. diff*	z-score	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔		↔	1.9	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.6	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	99.1	96.2	
	Effective exception rate (%)	↔		↔	10.0	8.6	10.7	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	78.8	86.1	83.2	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	100.0	92.9	91.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	96.0	91.4	92.0	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	100.0	93.0	93.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	24.2	14.9	14.5	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑		↑	6.6	5.3	5.5	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	1.0	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	99.5	98.4	
	Effective exception rate (%)	↑		↑	7.5	5.1	5.3	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	97.8	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔		↔	95.2	90.5	91.8	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	96.6	91.5	90.9	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	96.6	91.3	90.7	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑		↑	96.5	86.5	88.0	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	100.0	96.5	97.1	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	87.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	96.9	89.8	90.5	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	93.1	93.2	93.6	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔		↔	75.0	69.5	70.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	97.8	98.3	98.2	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↑		↑	90.9	76.8	74.0	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	100.0	95.8	95.9	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	81.7	84.6	85.2	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	14.0	12.5	13.8	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.6	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔		↔	18.6	18.4	18.6	-	6
	Overweight/obese children - Year R (%)	↔		↔	5.9	23.8	24.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	53.3	35.0	35.2	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↑		↑	25.9	21.5	22.1	-	6
	Effective exception rate (%)	↔		↔	0.7	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	94.2	84.7	85.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↑		↑	99.8	95.5	95.3	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	97.5	92.4	91.7	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	17.7	15.2	15.4	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	58.7	50.0	57.6	50.2	6

Primary Care Indicators

Practice Code:	**M87625**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	1,711
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	19.3	16.3	17.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.7	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	96.4	91.3	93.0	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	87.5	77.8	77.8	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.8	1.5	1.8	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	1.1	1.1	1.2	1.1	
	Effective exception rate (%)	↔	↔	6.1	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	93.3	93.2	92.1	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.8	1.3	1.4	1.3	
	Cervical screening rate (% eligible women)	↔	↔	83.7	80.3	81.1	78.9	6
	Breast screening rate (% eligible women)	↓	↓	66.9	76.4	79.1	76.5	6
	Exception rate for cervical screening (%)	↔	↔	5.8	3.7	2.9	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.2	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	2.8	3.2	4.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	100.0	98.0	98.7	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	84.1	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	81.3	87.4	87.4	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.1	0.4	0.4	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.0	0.3	0.3	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.9	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.0	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.8	0.6	0.7	0.7	
	Effective exception rate (%)	↓	↓	0.0	11.0	10.2	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	100.0	90.5	89.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	94.5	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.2	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔	↔	6.0	5.9	6.1	5.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.7	0.6	
	Effective exception rate (%)	↔	↔	1.6	3.2	3.3	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	93.0	80.0	74.7	78.5	

Practice Code:	**M87625**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	SLK Cluster
England:	

List Sizes

Practice:	1,711
PCT:	315,209
Cluster:	84,630

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.28	0.24	0.24	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	3.5	2.9	2.8	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-23.8	-4.7	-3.3	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	96.5	91.6	94.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	74.4	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	80.6	74.3	73.5	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	42.2	41.6	47.0	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	79.0	70.4	62.9	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	81.0	83.5	85.1	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	94.4	87.7	86.1	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	91.8	79.2	75.7	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	73.4	60.1	67.7	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	55.8	56.5	57.1	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

Chapel Street Surgery
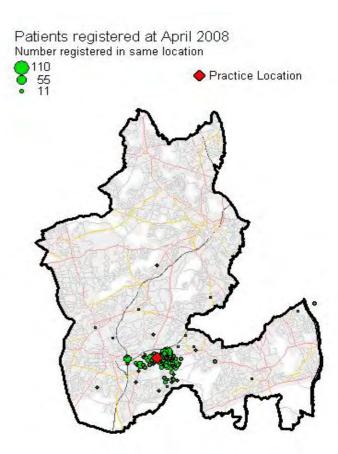
M87628

0809 Practice Profiles - Top Issues

Demographics:

- In 0809 13.6% of the registered population of Chapel Street Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.
- The registered population of Chapel Street Surgery has an average score of 39.5 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)
- The proportion of the registered population of working age with no qualifications for Chapel Street Surgery is 44%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)
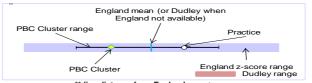
Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Chapel Street Surgery for 0809 are 51.6% within 48 hrs of birth and 33.3% at 6-8 weeks from birth.
- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Chapel Street Surgery these rates stand at 74 per 1,000 for general fertility and 57 per 1,000 for U18 conceptions.
- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Chapel Street Surgery this figure sits at 43699 for 0809.
- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Chapel Street Surgery the vaccine uptake rate for the over 65's is 73.8%.
- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Chapel Street Surgery the screening rate is 68.7%.
- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Chapel Street Surgery is 2143 per 100,000.
- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1073 per 1,000, with a first OP appointment rate of 339 per 1,000.
- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 17.

Patients registered at April 2008
Number registered in same location

● 110
● 55
● 11

◆ Practice Location

Practice Code:	**M87628**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

Legend (chart): England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

List Sizes

Practice:	1,898
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

			Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS							
Population	Population aged under 5 (% all patients)	↑ ↑	10.1	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↓ ↓	2.5	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↓ ↓	0.5	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↑ ↑	7.9	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↔ ↔	13.2	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓ ↓	0.0	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↑ ↑	24.9	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↔ ↔	0.7	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔ ↔	1.2	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔ ↔	0.5	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑ ↑	13.6	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↑ ↑	23.4	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔ ↔	39.5	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔ ↔	6.7	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑ ↑	8.4	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔ ↔	74.1	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔ ↔	6.7	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔ ↔	56.9	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑ ↑	44.0	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↑ ↑	44.0	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓ ↓	52.7	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔ ↔	33.3	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑ ↑	5.6	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑ ↑	4.5	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑ ↑	7.1	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↓ ↓	57.3	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↑ ↑	30.5	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔ ↔	19.1	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↑ ↑	1002.1	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↔ ↔	11.2	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↓ ↓	44.4	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔ ↔	51.6	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔ ↔	33.3	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑ ↑	98.2	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑ ↑	93.3	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑ ↑	96.8	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔ ↔	73.8	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↑ ↑	43.7	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔ ↔	43699.2	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑ ↑	..	3156.4	-	3251.3	3, 8

Practice Code:	M87628
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	1,898
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↓	↓	41.4	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	23.4	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	16.9	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	2143.4	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	20.1	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	96.9	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	78.2	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	89.5	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↑	↑	100.0	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	98.9	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↓	↓	48.7	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	338.5	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1072.7	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	99.3	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	16.8	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	21.0	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	10.9	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↔	↔	95.0	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↑	↑	12.2	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↓	↓	2.5	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↔	↔	5.6	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	95.7	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	80.5	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	95.3	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	100.0	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	91.1	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	100.0	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	86.4	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	21.3	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	0.8	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↔	↔	9.8	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	100.0	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	100.0	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	100.0	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	86.7	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	100.0	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	92.9	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

Practice Code:	**M87628**		
Primary Care Trust:	Dudley PCT		
Practice Based Commissioning Group Cluster:	Cluster One		
England			

Legend (diagram):
- England mean (or Dudley when England not available)
- PBC Cluster range
- Practice
- PBC Cluster
- England z-score range
- Dudley range

List Sizes

Practice:	1,898
PCT:	315,209
Cluster:	55,195

z score (i.e. distance from England mean) — scale: -8 -7 -6 -5 -4 -3 -2 -1 0 1 2 3 4 5 6 7 8

	Indicator	Sig. diff* (left)	Sig. diff* (right)	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	DISEASE-SPECIFIC INDICATORS							
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓	↓	0.1	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↓	↓	0.1	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↔	↔	0.0	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	100.0	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	100.0	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	100.0	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	100.0	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↑	↑	150.0	14.9	15.7	14.0	10
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↑	↑	8.3	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	2.1	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	97.3	98.4	99.2	98.4	
	Effective exception rate (%)	↑	↑	19.3	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	96.9	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	94.1	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	95.6	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	94.5	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	95.1	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	98.9	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	93.7	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	88.4	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓	↓	48.7	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.0	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	73.9	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↑	↑	100.0	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	90.6	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓	↓	6.0	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.3	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑	↑	21.3	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↓	↓	6.5	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	48.5	35.0	35.4	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑	↑	24.9	21.5	21.3	-	6
	Effective exception rate (%)	↔	↔	0.6	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	80.2	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	94.2	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	93.6	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	18.1	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	25.0	50.0	47.2	50.2	6

357

Primary Care Indicators

NHS Dudley

Practice Code:	**M87628**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

z score** (i.e. distance from England mean)
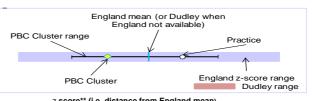
	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↓	↓	7.3	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	93.9	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	77.0	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↓	↓	0.1	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↓	↓	0.1	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	0.0	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	100.0	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.5	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.8	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↓	↓	0.4	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↓	↓	68.7	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↓	↓	61.7	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↑	↑	18.8	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	66.7	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	5.3	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	100.0	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	72.7	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	85.7	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.1	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.3	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	0.7	0.6	0.6	0.7	
	Effective exception rate (%)	↔	↔	7.1	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	100.0	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	4.5	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↓	↓	3.7	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↓	↓	0.4	0.6	0.6	0.6	
	Effective exception rate (%)	↔	↔	1.2	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↔	↔	85.7	80.0	81.4	78.5	

		Practice Code:	**M87628**
		Primary Care Trust:	Dudley PCT
		Practice Based Commissioning Group Cluster:	Cluster One
		England:	

z **score** (i.e. distance from England mean)

List Sizes

Practice:	1,898
PCT:	315,209
Cluster:	55,195

		Sig. diff*	z-score chart (-8 to 8)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↑		↑	0.36	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	4.8	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-0.5	-4.7	-4.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	99.6	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	82.6	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	86.4	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓		↓	19.7	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↓		↓	55.6	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↓		↓	66.9	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↔		↔	79.4	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	77.8	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	60.3	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↑		↑	67.4	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Bilston Street Surgery

M87629

0809 Practice Profiles - Top Issues
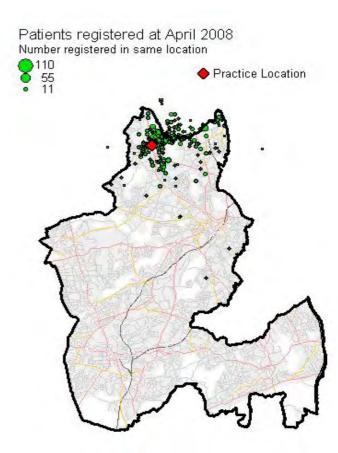
Demographics:

- In 0809 2.1% of the registered population of Bilston Street Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.
- The registered population of Bilston Street Surgery has an average score of 26.5 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)
- The proportion of the registered population of working age with no qualifications for Bilston Street Surgery is 42%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Bilston Street Surgery for 0809 are 63.6% within 48 hrs of birth and 16.7% at 6-8 weeks from birth.
- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Bilston Street Surgery these rates stand at 56 per 1,000 for general fertility and 42 per 1,000 for U18 conceptions.
- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Bilston Street Surgery this figure sits at 20896 for 0809.
- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Bilston Street Surgery the vaccine uptake rate for the over 65's is 69.1%.
- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Bilston Street Surgery the screening rate is 75.5%.
- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Bilston Street Surgery is 1859 per 100,000.
- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1219 per 1,000, with a first OP appointment rate of 370 per 1,000.
- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 13.

Patients registered at April 2008
Number registered in same location
● 110
● 55
● 11
◆ Practice Location

	Practice Code:	**M87629**	List Sizes	
	Primary Care Trust:	Dudley PCT	**Practice:**	3,052
	Practice Based Commissioning Group Cluster:	Beacon & Castle	**PCT:**	315,209
	England:		**Cluster:**	109,168

z score (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↔	↔	6.1	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	5.0	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.0	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	6.6	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	16.3	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.2	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↓	↓	2.4	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	1.1	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.0	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↓	↓	0.1	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	2.1	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	1.0	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	26.5	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	8.3	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	6.9	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	56.0	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	18.2	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	41.8	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	2.4	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	42.0	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	57.5	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	37.0	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.6	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.0	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	6.0	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	62.8	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	29.4	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↑	↑	21.5	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	690.1	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	11.8	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	66.7	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	63.6	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	16.7	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	97.5	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	78.5	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↑	↑	98.8	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	69.1	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.4	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	20895.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	6672.1	3156.4	-	3251.3	3, 8

Practice Code:	M87629
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	3,052
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	48.0	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↔	↔	25.8	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	17.3	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1858.8	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	20.0	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	91.9	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	84.9	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↓	↓	74.9	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↓	↓	90.2	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↓	↓	89.6	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↓	↓	51.1	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	369.9	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1219.0	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	103.7	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	13.5	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	26.2	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.0	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	98.8	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.4	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↔	↔	4.1	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↑	↑	1.2	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	96.5	99.4	99.1	99.1	
	Effective exception rate (%)	↔	↔	6.2	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	91.8	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	73.8	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↓	↓	71.8	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↓	↓	93.6	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	89.5	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	90.3	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↓	↓	69.4	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↓	↓	4.0	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	1.1	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	98.1	98.2	97.2	98.2	
	Effective exception rate (%)	↓	↓	2.4	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	96.9	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↓	↓	75.0	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	97.1	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	94.3	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	94.3	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	76.5	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Practice Code:	M87629
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	3,052
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)** — scale -8 to 8

	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)								
Prevalence (disease register as % of all patients)	↑		↑	2.5	1.5	1.6	1.5	
Recorded v expected prevalence (ratio)	↑		↑	1.0	0.4	0.4	0.5	
Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	97.7	96.2	
Effective exception rate (%)	↓		↓	3.2	8.6	6.8	10.2	
Record of FEV1 in last 15 months (% COPD register)	↔		↔	81.3	86.1	87.0	82.5	
Record of inhaler technique in last 15 months (% COPD register)	↔		↔	91.7	92.9	92.8	91.6	
Record of influenza immunisation (% COPD register)	↔		↔	88.6	91.4	89.5	91.7	
Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↓		↓	86.2	93.0	92.1	94.6	9
Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	9.3	14.9	14.2	14.0	
Diabetes								
Prevalence (disease register as % of all patients aged 17+)	↔		↔	4.2	5.3	5.6	5.1	
Recorded v expected prevalence (ratio)	↔		↔	0.8	0.9	0.9	0.9	
Achievement (% of total available QOF points for Diabetes)	↔		↔	95.4	98.4	98.4	98.4	
Effective exception rate (%)	↓		↓	2.6	5.1	4.2	5.7	
BMI recorded in last 15 months (% Diabetes register)	↓		↓	88.5	94.5	95.3	94.8	
Record of retinal screening in last 15 months (% Diabetes register)	↓		↓	73.1	90.5	89.1	90.9	
Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	87.2	91.5	92.3	91.2	
Record of neuropathy testing in last 15 months (% Diabetes register)	↔		↔	87.2	91.3	92.1	90.9	
Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔		↔	79.3	86.5	87.2	87.1	
Record of eGFR or serum creatine testing in last 15 months (%DM register)	↓		↓	87.6	96.5	96.7	96.9	
Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	100.0	89.2	88.6	89.0	
Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	85.1	89.8	88.7	90.2	
HbA1c 10 or less in last 15 months (% Diabetes register)	↓		↓	84.2	93.2	92.7	92.2	
HbA1c 7.5 or less in last 15 months (% Diabetes register)	↓		↓	51.1	69.5	67.9	66.3	
Blood pressure recorded in last 15 months (% Diabetes register)	↓		↓	94.8	98.3	98.3	98.4	
Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	77.7	76.8	77.9	79.9	
Cholesterol recorded in last 15 months (% Diabetes register)	↓		↓	88.7	95.8	95.6	96.0	
Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	81.3	84.6	84.8	82.6	
Obesity-related								
Prevalence (disease register as % of all patients aged 16+)	↑		↑	11.3	12.5	13.0	9.9	
Recorded vs expected prevalence (ratio)	↑		↑	0.5	0.5	0.6	0.4	
BMI obese (% patients aged 18+)	↔		↔	19.0	18.4	19.5	-	6
Overweight/obese children - Year R (%)	↑		↑	47.8	23.8	25.0	22.8	6
Overweight/obese children - Year 6 (%)	↔		↔	27.3	35.0	37.1	32.6	6, 11
Smoking								
Prevalence (% patients aged 18+)	↔		↔	22.4	21.5	22.3	-	6
Effective exception rate (%)	↔		↔	0.4	0.5	0.5	0.7	
Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	93.8	84.7	83.1	83.7	
Smoking status recorded in last 15 months (% LTC patients)	↔		↔	96.8	95.5	95.0	95.2	
Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	93.7	92.4	92.8	92.8	
Smoking - % LTC patients that are known smokers	↑		↑	26.5	15.2	16.5	16.7	
Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	44.6	50.0	46.8	50.2	6

Practice Code:	**M87629**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	3,052
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Disease	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↔	↔	14.2	16.3	16.1	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	89.4	91.3	90.8	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	84.7	77.8	77.2	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔	↔	1.4	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↑	↑	1.5	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	2.0	3.3	3.2	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	93.0	93.2	94.2	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.9	0.8	0.8	0.7	
	Recorded vs expected prevalence (ratio)	↑	↑	0.9	0.5	0.6	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.2	1.3	1.2	1.3	
	Cervical screening rate (% eligible women)	↓	↓	75.5	80.3	77.5	78.9	6
	Breast screening rate (% eligible women)	↔	↔	71.8	76.4	73.8	76.5	6
	Exception rate for cervical screening (%)	↓	↓	2.0	3.7	3.7	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓	↓	1.1	3.2	2.3	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	96.5	98.0	97.9	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	83.1	71.0	69.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	88.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔	↔	0.5	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.9	0.9	0.9	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	1.1	1.0	1.0	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔	↔	1.0	0.6	0.7	0.7	
	Effective exception rate (%)	↓	↓	0.0	11.0	9.4	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	93.1	90.5	90.9	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	96.6	94.0	92.0	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.1	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑	↑	7.4	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.8	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.0	3.2	1.9	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	96.9	80.0	82.8	78.5	

Practice Code:		**M87629**
Primary Care Trust:		Dudley PCT
Practice Based Commissioning Group Cluster:		Beacon & Castle
England:		

z **score** (i.e. distance from England mean)

List Sizes

Practice:	3,052
PCT:	315,209
Cluster:	109,168

		Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.29	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	4.3	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	7.4	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	95.9	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	69.9	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	66.7	74.3	73.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓		↓	33.7	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	86.7	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	90.2	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	96.4	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	98.9	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↑		↑	74.7	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↓		↓	51.0	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

- Significantly worse than expected
- Significantly better than expected
- In line with expectations
- Lies outside expected value range

St Thomas's Medical Practice

M87634

0809 Practice Profiles - Top Issues
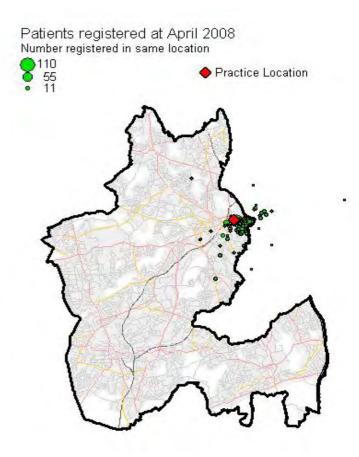
Demographics:

- In 0809 11.5% of the registered population of St Thomas's Medical Practice was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of St Thomas's Medical Practice has an average score of 45.5 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for St Thomas's Medical Practice is 47.9%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for St Thomas's Medical Practice for 0809 are 56% within 48 hrs of birth and 62.5% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For St Thomas's Medical Practice these rates stand at 121 per 1,000 for general fertility and 77 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For St Thomas's Medical Practice the vaccine uptake rate for the over 65's is 71.4%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At St Thomas's Medical Practice the screening rate is 62%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for St Thomas's Medical Practice is 3535 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1383 per 1,000, with a first OP appointment rate of 409 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 20.

Patients registered at April 2008
Number registered in same location
110
55
11
◆ Practice Location

Practice Code: M87634

Primary Care Trust: Dudley PCT

Practice Based Commissioning Group Cluster: Beacon & Castle

England:

List Sizes

Practice:	1,293
PCT:	315,209
Cluster:	109,168

NEEDS-RELATED INDICATORS

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↑	↑	12.7	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↓	↓	1.6	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	0.3	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↑	↑	11.8	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.0	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↑	↑	18.6	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↑	↑	5.9	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↑	↑	3.3	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.7	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	11.5	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	5.7	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↑	↑	45.5	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↑	↑	20.8	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	23.8	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↑	↑	121.0	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	27.3	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	77.4	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	70.6	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	47.9	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↓	↓	48.0	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	29.1	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↑	↑	6.6	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↑	↑	4.9	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↑	↑	7.9	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	43.6	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	43.6	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.6	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	387.2	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	12.4	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	87.5	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	56.0	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	62.5	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↔	↔	87.5	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	83.9	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	85.6	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	71.4	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	0.0	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	..	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↑	↑	..	3156.4	-	3251.3	3, 8

Practice Code:	**M87634**	
Primary Care Trust:	Dudley PCT	
Practice Based Commissioning Group Cluster:	Beacon & Castle	
England:		

List Sizes

Practice:	1,293
PCT:	315,209
Cluster:	109,168

Chart legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	NEEDS-RELATED INDICATORS							
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	50.1	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	21.0	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	15.1	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↑	↑	3535.0	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↓	↓	13.8	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	98.6	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↔	↔	78.2	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	83.0	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	96.7	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	100.0	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	56.7	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	409.3	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1382.7	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	118.6	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	20.2	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	41.8	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	9.7	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↓	↓	94.0	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↑	↑	12.1	3.9	3.2	4.9	
	DISEASE-SPECIFIC INDICATORS							
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↓	↓	1.4	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↔	↔	9.4	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	94.1	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	62.5	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	100.0	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	100.0	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	88.2	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	93.8	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	80.0	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	11.1	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↓	↓	0.6	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.6	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	91.7	98.2	97.2	98.2	
	Effective exception rate (%)	↑	↑	16.3	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	100.0	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	100.0	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	100.0	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	100.0	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	100.0	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	66.7	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↑	↑	..	172.4	-	199.2	3, 8

Practice Code:	M87634
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes	
Practice:	1,293
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↓	↓	0.9	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.7	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↑	↑	30.8	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	87.5	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	100.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	88.9	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	100.0	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	9.1	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	4.8	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↑	↑	1.4	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↑	↑	17.4	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	97.2	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	97.1	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	93.8	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	93.8	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	97.1	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	94.6	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	94.1	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	93.9	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	56.7	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	100.0	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	73.5	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	97.3	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	87.5	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↓	↓	7.5	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	19.7	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	8.7	23.8	25.0	22.8	6, 11
	Overweight/obese children - Year 6 (%)	↔	↔	40.9	35.0	37.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑	↑	29.1	21.5	22.3	-	6
	Effective exception rate (%)	↔	↔	0.0	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	98.0	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	96.6	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	94.9	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↑	↑	26.7	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	38.9	50.0	46.8	50.2	6

Practice Code:	**M87634**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	1,293
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS							
Hypertension							
Prevalence (disease register as % of all patients)	↓	↓	5.7	16.3	16.1	13.1	
Recorded vs expected prevalence (ratio)	↔	↔	0.4	0.6	0.6	0.5	
Blood pressure recorded in last 9 months (% Hypertension register)	↔	↔	97.0	91.3	90.8	91.9	
Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	76.6	77.8	77.2	78.6	
Atrial Fibrillation							
Prevalence (disease register as % of all patients)	↓	↓	0.3	1.5	1.4	1.3	
Recorded vs expected prevalence (ratio)	↔	↔	0.8	1.1	1.0	1.1	
Effective exception rate (%)	↔	↔	0.0	3.3	3.2	4.4	
Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	100.0	93.2	94.2	93.7	
Heart Failure							
Prevalence (disease register as % of all patients)	↓	↓	0.2	0.8	0.8	0.7	
Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.6	0.5	
Cancer							
Prevalence (disease register as % of all patients)	↓	↓	0.5	1.3	1.2	1.3	
Cervical screening rate (% eligible women)	↓	↓	62.0	80.3	77.5	78.9	6
Breast screening rate (% eligible women)	↓	↓	45.2	76.4	73.8	76.5	6
Exception rate for cervical screening (%)	↑	↑	29.2	3.7	3.7	6.5	
Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)							
Effective exception rate (%)	↔	↔	3.6	3.2	2.3	4.6	
Blood pressure recorded in last 15 months (% CKD register)	↔	↔	100.0	98.0	97.9	97.5	
Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	72.7	71.0	69.9	73.3	
Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	88.0	87.3	
Dementia							
Prevalence (disease register as % of all patients)	↔	↔	0.1	0.4	0.2	0.4	
Recorded vs expected prevalence (ratio)	↔	↔	0.3	0.3	0.2	0.4	
Epilepsy							
Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.6	0.9	0.9	0.8	
Recorded vs expected prevalence (ratio)	↔	↔	0.7	1.0	1.0	0.9	
Mental Health							
Prevalence (disease register as % of all patients)	↔	↔	0.5	0.6	0.7	0.7	
Effective exception rate (%)	↔	↔	15.4	11.0	9.4	12.6	
Comprehensive care plan agreed (% Mental Health register)	↔	↔	80.0	90.5	90.9	87.0	
Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	92.0	92.5	
Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	5.9	1.9	-	2.1	3
Asthma							
Prevalence (disease register as % of all patients)	↔	↔	4.9	5.9	5.9	5.9	
Recorded vs expected prevalence (ratio)	↔	↔	0.5	0.6	0.6	0.6	
Effective exception rate (%)	↔	↔	1.4	3.2	1.9	5.1	
Reviewed in last 15 months (% Asthma register)	↔	↔	74.2	80.0	82.8	78.5	

Practice Code:		**M87634**
Primary Care Trust:		Dudley PCT
Practice Based Commissioning Group Cluster:		Beacon & Castle
England:		

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	(chart)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.21	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	4.5	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-7.3	-4.7	-5.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	94.5	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	76.2	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	86.6	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↓		↓	17.1	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↔		↔	72.2	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↓		↓	54.8	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↓		↓	68.1	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↓		↓	51.9	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	63.8	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	69.4	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
   A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
   A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Thorns Road Surgery

M87638

0809 Practice Profiles - Top Issues
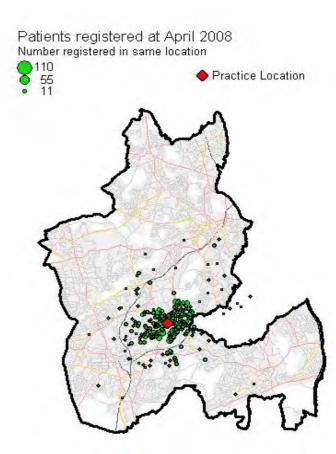
Demographics:

- In 0809 3.1% of the registered population of Thorns Road Surgery was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Thorns Road Surgery has an average score of 24.3 in the Index of multiple deprivation 2007.
  (PBC average = 20.4, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Thorns Road Surgery is 40.4%.
  (PBC = 35.7%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Thorns Road Surgery for 0809 are 65.7% within 48 hrs of birth and 0% at 6-8 weeks from birth.

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Thorns Road Surgery these rates stand at 57 per 1,000 for general fertility and 46 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Thorns Road Surgery this figure sits at 34806 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Thorns Road Surgery the vaccine uptake rate for the over 65's is 73.7%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Thorns Road Surgery the screening rate is 77.3%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Thorns Road Surgery is 1930 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1139 per 1,000, with a first OP appointment rate of 287 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 11.

Patients registered at April 2008
Number registered in same location

○ 110
● 55
○ 11

◆ Practice Location

Topographic Data © Crown Copyright 2006. All rights reserved. Ordnance Survey License number 100019918

	Practice Code:	**M87638**
	Primary Care Trust:	Dudley PCT
	Practice Based Commissioning Group Cluster:	Cluster One
	England:	

List Sizes

Practice:	4,008
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	5.0	5.5	5.2	5.8	
	Population aged 75 or over (% all patients)	↔	↔	6.6	8.2	8.4	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.5	2.1	2.6	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	5.5	5.6	5.0	6.4	2, 6
	Lone pensioner households (% all households)	↓	↓	12.6	14.5	13.6	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	1.5	-	6
	Asian or Asian British (% all patients)	↔	↔	4.2	4.3	3.1	4.6	2, 6
	Black or Black British (% all patients)	↓	↓	0.6	1.0	0.4	2.3	2, 6
	Mixed race (% all patients)	↔	↔	0.9	1.1	0.8	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↔	↔	3.1	3.7	2.8	9.3	2, 6
	Immigrants (% new patients)	↑	↑	7.7	3.6	3.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	24.3	24.0	20.4	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↓	↓	4.8	7.1	6.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.4	5.7	7.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	57.4	59.2	53.0	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↔	↔	19.0	16.3	14.3	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	46.5	47.6	41.7	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	5.9	9.7	3.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	40.4	37.5	35.7	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↑	↑	64.1	61.0	63.6	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	39.3	40.1	42.6	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.4	4.0	3.7	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.0	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.3	5.4	4.9	5.0	6
Housing	Owner-occupier housing (% all households)	↑	↑	74.6	70.9	75.2	68.7	2, 6
	Social rented housing (% all households)	↓	↓	18.2	22.0	18.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	18.7	19.3	18.6	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↓	↓	350.5	613.7	810.7	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	9.8	10.2	9.6	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↔	↔	83.3	88.2	93.8	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	65.7	57.7	57.9	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↔	↔	0.0	27.1	25.6	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	96.5	91.7	95.7	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↔	↔	85.4	83.0	90.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓	↓	76.1	85.1	90.4	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	73.7	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.3	4.4	6.0	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	34805.5	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	2568.3	3156.4	-	3251.3	3, 8

		List Sizes	
Practice Code:	**M87638**	**Practice:**	4,008
Primary Care Trust:	Dudley PCT	**PCT:**	315,209
Practice Based Commissioning Group Cluster:	Cluster One	**Cluster:**	55,195
England:			

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↓	↓	43.1	47.1	47.5	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	23.7	25.6	26.1	-	6
	Sports participation (% patients aged 16+)	↔	↔	17.7	18.3	19.0	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1930.4	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	22.7	21.5	22.8	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↔	↔	95.3	94.4	94.2	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	86.4	78.9	79.7	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	84.4	83.5	83.1	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	95.4	94.1	94.1	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	95.9	97.0	97.4	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	71.3	69.5	71.4	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↓	↓	286.7	305.1	289.2	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1139.3	1137.0	1086.9	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↓	↓	71.2	82.5	76.2	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↔	↔	11.2	14.7	14.2	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	26.9	29.8	26.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.1	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	100.0	96.1	96.1	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	1.3	3.9	3.8	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.5	3.9	3.8	3.5	
	Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.8	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.7	99.1	
	Effective exception rate (%)	↓	↓	3.7	5.9	6.1	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	94.0	94.3	94.2	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	74.7	75.2	75.5	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	92.9	90.9	92.1	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	99.5	97.7	97.5	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	93.9	89.5	90.4	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	95.1	93.8	93.0	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	86.5	84.3	84.1	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	9.3	10.3	11.3	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.6	1.8	1.9	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.9	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	99.5	98.2	
	Effective exception rate (%)	↓	↓	2.9	5.5	6.4	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	92.6	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	91.2	87.2	88.3	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	98.4	97.0	96.2	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	95.3	87.5	88.4	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	96.9	90.6	91.2	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	83.3	78.8	78.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	129.9	172.4	-	199.2	3, 8

Practice Code:	**M87638**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England	

List Sizes

Practice:	4,008
PCT:	315,209
Cluster:	55,195

Legend diagram: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

z score (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑	↑	2.6	1.5	1.4	1.5	
	Recorded v expected prevalence (ratio)	↑	↑	0.8	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	100.0	97.9	98.3	96.2	
	Effective exception rate (%)	↓	↓	3.0	8.6	7.2	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔	↔	84.5	86.1	86.4	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	94.6	92.9	94.4	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	95.8	91.4	93.2	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔	↔	95.0	93.0	96.4	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↓	↓	3.9	14.9	15.7	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	5.2	5.3	5.3	5.1	
	Recorded v expected prevalence (ratio)	↔	↔	0.8	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	99.2	98.4	
	Effective exception rate (%)	↓	↓	1.1	5.1	5.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	97.1	94.5	96.4	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	91.0	90.5	91.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	93.0	91.5	93.4	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	93.6	91.3	93.5	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔	↔	92.2	86.5	88.9	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	94.7	96.5	97.0	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	90.0	89.2	93.9	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	88.2	89.8	90.6	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	95.9	93.2	94.2	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔	↔	71.3	69.5	71.4	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	98.8	98.3	98.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔	↔	80.0	76.8	76.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔	↔	95.3	95.8	96.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔	↔	82.6	84.6	84.5	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	17.6	12.5	12.9	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.8	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↔	↔	19.8	18.4	19.2	-	6
	Overweight/obese children - Year R (%)	↔	↔	25.8	23.8	23.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	30.3	35.0	35.4	32.6	6, 11
Smoking	Prevalence (% patients aged 18+)	↔	↔	21.6	21.5	21.3	-	6
	Effective exception rate (%)	↓	↓	0.2	0.5	0.3	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑	↑	89.0	84.7	87.8	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	94.0	95.5	96.1	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔	↔	94.5	92.4	92.4	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	17.3	15.2	15.2	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔	↔	40.4	50.0	47.2	50.2	6

Practice Code:	**M87638**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Cluster One
England:	

List Sizes

Practice:	4,008
PCT:	315,209
Cluster:	55,195

*Chart legend: z score** (i.e. distance from England mean). England mean (or Dudley when England not available); PBC Cluster range; PBC Cluster; Practice; England z-score range; Dudley range.*

	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Hypertension	Prevalence (disease register as % of all patients)	↑		↑	19.7	16.3	16.5	13.1	
	Recorded vs expected prevalence (ratio)	↑		↑	0.7	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↔		↔	92.4	91.3	91.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑		↑	86.8	77.8	79.5	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↔		↔	1.5	1.5	1.5	1.3	
	Recorded vs expected prevalence (ratio)	↔		↔	1.1	1.1	1.0	1.1	
	Effective exception rate (%)	↔		↔	0.0	3.3	4.7	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔		↔	96.6	93.2	93.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔		↔	0.9	0.8	0.9	0.7	
	Recorded vs expected prevalence (ratio)	↔		↔	0.6	0.5	0.5	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔		↔	1.4	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔		↔	77.3	80.3	80.6	78.9	6
	Breast screening rate (% eligible women)	↔		↔	78.1	76.4	78.3	76.5	6
	Exception rate for cervical screening (%)	↓		↓	4.6	3.7	6.2	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔		↔	100.0	91.9	90.1	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↓		↓	1.5	3.2	2.7	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔		↔	99.4	98.0	97.1	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔		↔	79.3	71.0	70.9	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔		↔	100.0	87.4	89.6	87.3	
Dementia	Prevalence (disease register as % of all patients)	↔		↔	0.3	0.4	1.0	0.4	
	Recorded vs expected prevalence (ratio)	↔		↔	0.3	0.3	0.8	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔		↔	0.8	0.9	1.0	0.8	
	Recorded vs expected prevalence (ratio)	↔		↔	0.9	1.0	1.1	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↔		↔	0.5	0.6	0.6	0.7	
	Effective exception rate (%)	↓		↓	0.0	11.0	6.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔		↔	100.0	90.5	92.0	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔		↔	94.7	94.0	94.8	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔		↔	1.0	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↔		↔	6.2	5.9	5.7	5.9	
	Recorded vs expected prevalence (ratio)	↔		↔	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓		↓	1.0	3.2	1.5	5.1	
	Reviewed in last 15 months (% Asthma register)	↔		↔	83.0	80.0	81.4	78.5	

		Practice Code:	**M87638**
		Primary Care Trust:	Dudley PCT
		Practice Based Commissioning Group Cluster:	Cluster One
		England:	

List Sizes

Practice:	4,008
PCT:	315,209
Cluster:	55,195

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.22	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.5	2.9	2.9	-	6, 12
Prescribing Cost	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-0.9	-4.7	-4.0	-	4, 6, 12
	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	91.8	91.6	91.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↓		↓	57.9	73.7	73.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	74.0	74.3	77.3	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↔		↔	41.2	41.6	41.8	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	84.5	70.4	71.1	70.4	
	Satisfaction with opening hours (% question responses)	↔		↔	85.2	83.5	83.0	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	92.5	87.7	89.2	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	94.3	79.2	76.8	78.4	
	Ability to get an appointment with specific GP (% question responses)	↔		↔	67.1	60.1	68.0	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	60.4	56.5	56.7	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

🟥	Significantly worse than expected
🟩	Significantly better than expected
⬜	In line with expectations
🟦	Lies outside expected value range

Halesowen Health Centre

Y01756
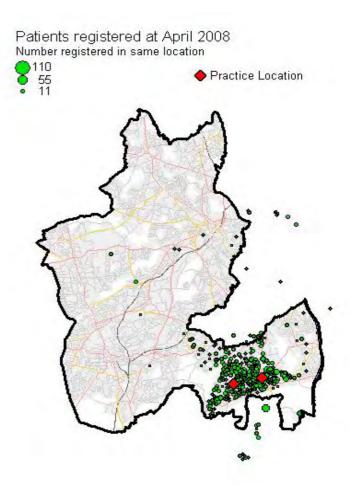
0809 Practice Profiles - Top Issues

Demographics:

- In 0809 4.3% of the registered population of Halesowen Health Centre was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.
- The registered population of Halesowen Health Centre has an average score of 21.6 in the Index of multiple deprivation 2007.
  (PBC average = 18.7, PCT average = 24, England = 21.6.)
- The proportion of the registered population of working age with no qualifications for Halesowen Health Centre is 34.9%.
  (PBC = 33.9%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  The figures for Halesowen Health Centre for 0809 are 43.8% within 48 hrs of birth and 0% at 6-8 weeks from birth.
- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Halesowen Health Centre these rates stand at 44 per 1,000 for general fertility and 34 per 1,000 for U18 conceptions.
- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Halesowen Health Centre this figure sits at 36026 for 0809.
- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Halesowen Health Centre the vaccine uptake rate for the over 65's is 65.9%.
- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Halesowen Health Centre the screening rate is 82.9%.
- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Halesowen Health Centre is 1747 per 100,000.
- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1147 per 1,000, with a first OP appointment rate of 327 per 1,000.
- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 19.

Patients registered at April 2008
Number registered in same location

110
55
11

◆ Practice Location

	Practice Code:	Y01756
	Primary Care Trust:	Dudley PCT
	Practice Based Commissioning Group Cluster:	Halesowen
	England:	

List Sizes

Practice:	5,115
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Population	Population aged under 5 (% all patients)	↓	↓	4.7	5.5	5.1	5.8	
	Population aged 75 or over (% all patients)	↑	↑	8.5	8.2	9.0	7.4	
	Population aged 85 or over (% all patients)	↔	↔	2.0	2.1	2.4	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	5.5	5.6	4.8	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	15.6	14.5	15.5	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.3	-	6
	Asian or Asian British (% all patients)	↔	↔	3.8	4.3	3.6	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	0.9	1.0	0.7	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.2	1.1	1.1	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↑	↑	0.8	0.4	0.7	0.9	2, 6
	Born outside the UK (% all patients)	↑	↑	4.3	3.7	3.6	9.3	2, 6
	Immigrants (% new patients)	↔	↔	4.9	3.6	4.0	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	21.6	24.0	18.7	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	6.9	7.1	6.5	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↑	↑	7.0	5.7	5.6	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	44.5	59.2	51.7	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↓	↓	4.8	16.3	12.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	34.4	47.6	35.3	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↑	↑	12.2	9.7	6.2	10.0	6
	No qualifications (% patients aged 16-74)	↓	↓	34.9	37.5	33.9	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	61.5	61.0	62.5	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	42.1	40.1	43.7	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	3.9	4.0	3.4	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.1	2.9	2.6	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	5.1	5.4	4.5	5.0	6
Housing	Owner-occupier housing (% all households)	↔	↔	72.4	70.9	77.9	68.7	2, 6
	Social rented housing (% all households)	↔	↔	20.7	22.0	16.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	19.3	19.3	18.8	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↓	↓	433.1	613.7	514.8	596.6	5, 8
	Health status: not good (% all patients)	↔	↔	9.8	10.2	9.4	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	↓	↓	60.0	88.2	89.0	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	↔	↔	43.8	57.7	66.4	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	↓	↓	0.0	27.1	45.0	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↓	↓	76.6	91.7	96.0	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↓	↓	50.7	83.0	88.3	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↓	↓	75.9	85.1	92.6	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	65.9	71.2	68.9	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	4.0	4.4	2.4	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↑	↑	36025.8	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	3203.6	3156.4	-	3251.3	3, 8

Primary Care Indicators

Practice Code:	Y01756
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes	
Practice:	5,115
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Indicator	Sig. diff* (L)	Sig. diff* (R)	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS							
Lifestyle							
Takes regular exercise (% patients aged 18+)	↓	↓	44.3	47.1	43.3	-	6
Fruit and vegetable consumption (% patients aged 18+)	↔	↔	25.1	25.6	27.1	-	6
Sports participation (% patients aged 16+)	↔	↔	19.3	18.3	19.3	20.9	6
Alcohol							
Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1746.6	-	-	1689.6	3, 8, 9
Binge drinking (% patients aged 18+)	↔	↔	20.2	21.5	20.7	-	6
Care & Disease Management							
Blood pressure checked (% patients on a Long Term Conditions register)	↓	↓	90.8	94.4	92.9	94.8	
Blood pressure managed (% patients on a LTC register)	↔	↔	82.0	78.9	78.4	80.3	
Cholesterol within recommended limits (% patients on a LTC register)	↑	↑	91.7	83.5	82.4	81.4	
Cholesterol recorded (% patients on a LTC register)	↑	↑	97.2	94.1	93.4	94.5	
With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.9	97.0	95.9	97.1	
With HbA1c within recommended limits (% patients on Diabetes register)	↑	↑	74.3	69.5	67.3	66.3	
First outpatient attendances (indirectly standardised rate per 1,000 patients)	↔	↔	326.9	305.1	296.3	318.6	3
Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1147.3	1137.0	1086.6	1010.3	3
Emergency admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	86.0	82.5	73.1	85.6	3
19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑	↑	18.8	14.7	13.1	14.6	3
Elective admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	34.8	29.8	28.9	28.4	3
Carers (provision of unpaid care) (% all patients)	↔	↔	11.7	11.5	12.2	9.9	2, 6
Quality of Primary Care							
QOF achievement (% of total available points achieved)	↑	↑	97.4	96.1	96.5	95.4	
Overall QOF effective exception rate (% of records excluded)	↓	↓	3.6	3.9	3.4	4.9	
DISEASE-SPECIFIC INDICATORS							
Coronary Heart Disease (CHD)							
Prevalence (disease register as % of all patients)	↑	↑	4.6	3.9	3.9	3.5	
Recorded v expected prevalence (ratio)	↔	↔	0.8	0.8	0.8	0.8	
QOF achievement (% of total available QOF points for CHD)	↔	↔	99.4	99.4	99.7	99.1	
Effective exception rate (%)	↓	↓	4.3	5.9	5.2	7.8	
Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	96.6	94.3	95.3	94.2	
Treated with beta blocker (% CHD register)	↑	↑	86.3	75.2	74.6	72.9	
Record of influenza immunisation (% CHD register)	↓	↓	86.0	90.9	91.2	92.1	
Blood pressure recorded in last 15 months (% CHD register)	↓	↓	93.1	97.7	97.0	97.9	
Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	89.5	89.5	89.4	89.7	
Cholesterol recorded in last 15 months (% CHD register)	↔	↔	95.7	93.8	94.1	94.0	
Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↑	↑	90.0	84.3	82.8	82.1	
Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	14.2	10.3	11.7	14.3	
Stroke							
Prevalence (disease register as % of all patients)	↑	↑	2.1	1.8	1.6	1.7	
Recorded v expected prevalence (ratio)	↔	↔	0.9	0.8	0.8	0.8	
QOF achievement (% of total available QOF points for Stroke)	↔	↔	99.9	98.2	97.8	98.2	
Effective exception rate (%)	↓	↓	3.5	5.5	5.8	7.2	
Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	97.1	94.1	95.1	94.2	
Record of influenza immunisation (% Stroke register)	↔	↔	84.3	87.2	87.3	89.3	
Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	94.4	97.0	97.2	96.9	
Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	90.6	87.5	86.9	87.9	
Cholesterol recorded in last 15 months (% Stroke register)	↑	↑	97.2	90.6	89.0	91.6	
Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↑	↑	87.0	78.8	78.6	77.0	
Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	218.6	172.4	-	199.2	3, 8

Practice Code:	Y01756
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England	

List Sizes

Practice:	5,115
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↑	↑	2.2	1.5	1.2	1.5	
	Recorded v expected prevalence (ratio)	↑	↑	0.7	0.4	0.3	0.5	
	Achievement (% of total available QOF points for COPD)	↔	↔	99.3	97.9	96.5	96.2	
	Effective exception rate (%)	↓	↓	4.6	8.6	8.4	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↑	↑	91.0	86.1	90.1	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔	↔	88.7	92.9	94.0	91.6	
	Record of influenza immunisation (% COPD register)	↔	↔	93.1	91.4	92.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↓	↓	80.2	93.0	90.8	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔	↔	17.9	14.9	16.6	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔	↔	4.7	5.3	5.0	5.1	
	Recorded v expected prevalence (ratio)	↓	↓	0.8	0.9	0.8	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔	↔	100.0	98.4	96.1	98.4	
	Effective exception rate (%)	↑	↑	6.7	5.1	4.5	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔	↔	94.3	94.5	87.6	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↔	↔	94.4	90.5	88.4	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔	↔	91.5	91.5	87.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↔	↔	91.5	91.3	87.2	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↑	↑	93.7	86.5	77.5	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔	↔	97.4	96.5	93.8	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔	↔	100.0	89.2	92.7	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔	↔	92.2	89.8	89.0	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔	↔	95.7	93.2	91.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↑	↑	74.3	69.5	67.3	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔	↔	99.0	98.3	97.6	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↑	↑	89.9	76.8	77.1	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↑	↑	99.0	95.8	94.5	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↑	↑	96.2	84.6	83.4	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑	↑	15.6	12.5	10.9	9.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.5	0.5	0.4	
	BMI obese (% patients aged 18+)	↔	↔	17.1	18.4	16.5	-	6
	Overweight/obese children - Year R (%)	↔	↔	20.0	23.8	24.9	22.8	6
	Overweight/obese children - Year 6 (%)	↔	↔	32.6	35.0	31.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↓	↓	18.7	21.5	19.1	-	6
	Effective exception rate (%)	↔	↔	0.3	0.5	0.4	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↓	↓	81.8	84.7	86.4	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔	↔	95.2	95.5	96.9	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↓	↓	85.2	92.4	93.7	92.8	
	Smoking - % LTC patients that are known smokers	↔	↔	16.4	15.2	12.9	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↓	↓	32.4	50.0	51.5	50.2	6

DISEASE-SPECIFIC INDICATORS

Primary Care Indicators

NHS Dudley

Practice Code:	**Y01756**
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Halesowen
England:	

List Sizes

Practice:	5,115
PCT:	315,209
Cluster:	45,109

z score** (i.e. distance from England mean)

	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS								
Hypertension	Prevalence (disease register as % of all patients)	↑	↑	16.5	16.3	15.5	13.1	
	Recorded vs expected prevalence (ratio)	↑	↑	0.6	0.6	0.6	0.5	
	Blood pressure recorded in last 9 months (% Hypertension register)	↓	↓	86.5	91.3	89.2	91.9	
	Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↔	↔	78.5	77.8	76.6	78.6	
Atrial Fibrillation	Prevalence (disease register as % of all patients)	↑	↑	1.7	1.5	1.4	1.3	
	Recorded vs expected prevalence (ratio)	↔	↔	1.2	1.1	1.0	1.1	
	Effective exception rate (%)	↔	↔	1.0	3.3	2.6	4.4	
	Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	90.8	93.2	94.7	93.7	
Heart Failure	Prevalence (disease register as % of all patients)	↔	↔	0.9	0.8	0.7	0.7	
	Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.5	0.4	0.5	
Cancer	Prevalence (disease register as % of all patients)	↔	↔	1.3	1.3	1.3	1.3	
	Cervical screening rate (% eligible women)	↔	↔	82.9	80.3	83.9	78.9	6
	Breast screening rate (% eligible women)	↔	↔	78.5	76.4	74.3	76.5	6
	Exception rate for cervical screening (%)	↔	↔	5.6	3.7	3.6	6.5	
	Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	94.6	93.6	
Chronic Kidney Disease (CKD)	Effective exception rate (%)	↔	↔	3.4	3.2	3.2	4.6	
	Blood pressure recorded in last 15 months (% CKD register)	↔	↔	95.2	98.0	97.5	97.5	
	Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	77.0	71.0	72.2	73.3	
	Treated with ACE-I or ARB (% CKD register)	↔	↔	83.3	87.4	90.0	87.3	
Dementia	Prevalence (disease register as % of all patients)	↓	↓	0.1	0.4	0.2	0.4	
	Recorded vs expected prevalence (ratio)	↓	↓	0.1	0.3	0.2	0.4	
Epilepsy	Prevalence (disease register as % of all patients aged 18+)	↔	↔	0.7	0.9	0.8	0.8	
	Recorded vs expected prevalence (ratio)	↔	↔	0.8	1.0	0.9	0.9	
Mental Health	Prevalence (disease register as % of all patients)	↓	↓	0.5	0.6	0.5	0.7	
	Effective exception rate (%)	↑	↑	29.4	11.0	10.5	12.6	
	Comprehensive care plan agreed (% Mental Health register)	↔	↔	93.8	90.5	86.4	87.0	
	Reviewed in last 15 months (% Mental Health register)	↔	↔	93.8	94.0	96.1	92.5	
	Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	2.3	1.9	-	2.1	3
Asthma	Prevalence (disease register as % of all patients)	↑	↑	6.8	5.9	5.9	5.9	
	Recorded vs expected prevalence (ratio)	↑	↑	0.7	0.6	0.6	0.6	
	Effective exception rate (%)	↓	↓	0.2	3.2	1.1	5.1	
	Reviewed in last 15 months (% Asthma register)	↑	↑	83.8	80.0	85.3	78.5	

			List Sizes	
Practice Code:	**Y01756**		**Practice:**	5,115
Primary Care Trust:	Dudley PCT		**PCT:**	315,209
Practice Based Commissioning Group Cluster:	Halesowen		**Cluster:**	45,109
England:				

z score** (i.e. distance from England mean)

		Sig. diff*	z score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
PRESCRIBING ACTIVITY-RELATED INDICATORS									
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.19	0.24	0.25	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	2.3	2.9	3.3	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	-6.0	-4.7	-3.8	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	91.1	91.6	87.0	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	81.4	73.7	71.0	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	67.8	74.3	72.6	-	6, 12
PATIENT-EXPERIENCE INDICATORS									
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	42.8	41.6	46.9	38.2	
	Ease of phone access (% question responses)	↑		↑	80.1	70.4	75.0	70.4	
	Satisfaction with opening hours (% question responses)	↓		↓	74.3	83.5	80.1	81.5	
Patient Experience	Ability to get an appointment within 48 hours (% question responses)	↔		↔	78.9	87.7	85.5	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↔		↔	86.0	79.2	83.4	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓		↓	56.8	60.1	66.8	67.4	
	Less than 3 months since last appointment (% question responses)	↓		↓	46.0	56.5	54.6	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
A z-score of zero is equal to the mean.

Key to arrows:

■ Significantly worse than expected
■ Significantly better than expected
■ In line with expectations
■ Lies outside expected value range

383

Dudley Partnership for Health (Quarry Road)

Y02212
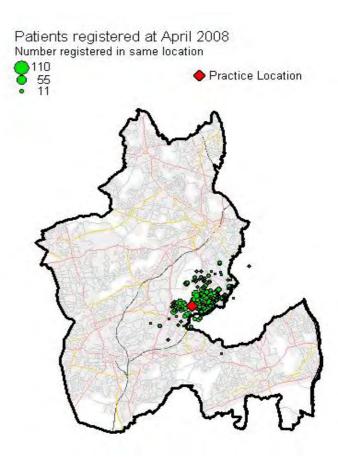
0809 Practice Profiles - Top Issues

Demographics:

- In 0809 1.9% of the registered population of Quarry Road was recorded as being born outside of the UK.
  This compares to the Dudley figure of 3.7% and the overall figure for England of 9.3%.

- The registered population of Quarry Road has an average score of 31.9 in the Index of multiple deprivation 2007.
  (PBC average = 31.1, PCT average = 24, England = 21.6.)

- The proportion of the registered population of working age with no qualifications for Quarry Road is 45.7%.
  (PBC = 42.5%, PCT = 37.5%, England = 28.9 %.)

Health:

- The uptake of breastfeeding is low in Dudley overall for both within 48 hrs of birth (57.7%) and at 6-8 weeks from birth (27.1%).
  (Please note - No available breastfeeding data for Quarry Road in 0809).

- Despite a lower than average general fertility rate in Dudley (59 per 1,000) there is a high U18 conception rate (48 per 1,000).
  For Quarry Road these rates stand at 82 per 1,000 for general fertility and 51 per 1,000 for U18 conceptions.

- The rate of elective admissions (per 100,000) in 0809 for the over 75's in Dudley of 26696 is low compared to the national average of
  27592. For Quarry Road this figure sits at 27930 for 0809.

- The flu vaccine uptake for the over 65's is comparatively low in Dudley at 71.2% (national target = 75%).
  For Quarry Road the vaccine uptake rate for the over 65's is 71%.

- There is a good uptake of cervical screening across the Borough, with a rate of 80.3% compared to a National screening rate of
  78.9%.   At Quarry Road the screening rate is 85.2%.

- The rate of alcohol related admissions in Dudley of 1874 per 100,000 in 0708 is relatively high as the national average rate is 1690.
  The rate for Quarry Road is 1872 per 100,000.

- The outpatient appointment rate across Dudley (1137 per 1,000) is high compared to the National average (1010 per 1,000),
  though the number of first appointments per 1,000 is actually lower (305 compared to 319).
  This points to a high level of first to follow up appointments, which could be addressed in the community by offering follow-on care
  in local health centres and clinics where appropriate.
  The outpatient appointment rate for this practice is 1056 per 1,000, with a first OP appointment rate of 343 per 1,000.

- The rate per 1,000 of emergency admissions for 19 ambulatory conditions for Dudley is in line with the National average
  (Dudley =15, England =15). The rate per 1,000 for this practice is 25.

Patients registered at April 2008
Number registered in same location

- 110
- 55
- 11

Practice Location

Practice Code:	Y02212
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,843
PCT:	315,209
Cluster:	109,168

NEEDS-RELATED INDICATORS

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
Population	Population aged under 5 (% all patients)	↑	↑	7.2	5.5	6.0	5.8	
	Population aged 75 or over (% all patients)	↔	↔	6.6	8.2	7.7	7.4	
	Population aged 85 or over (% all patients)	↓	↓	1.4	2.1	1.7	2.2	6
	Lone parent households with dependent children (% all households)	↔	↔	6.9	5.6	6.6	6.4	2, 6
	Lone pensioner households (% all households)	↔	↔	14.0	14.5	14.8	14.4	2, 6
	Nursing and residential home residents (% all patients)	↓	↓	0.0	0.5	0.2	-	6
	Asian or Asian British (% all patients)	↓	↓	2.3	4.3	6.4	4.6	2, 6
	Black or Black British (% all patients)	↔	↔	0.7	1.0	2.1	2.3	2, 6
	Mixed race (% all patients)	↔	↔	1.2	1.1	1.4	1.3	2, 6
	Chinese or other ethnic group (% all patients)	↔	↔	0.2	0.4	0.3	0.9	2, 6
	Born outside the UK (% all patients)	↓	↓	1.9	3.7	4.8	9.3	2, 6
	Immigrants (% new patients)	↔	↔	1.1	3.6	4.8	-	6
	Index of multiple deprivation 2007 score (average score for population)	↔	↔	31.9	24.0	31.1	21.6	6, 12
Practice Population	Patients joining (% patients as at 31/3/09 who joined in 0809)	↔	↔	6.5	7.1	7.2	-	6
	Patients leaving (% patients as at 1/4/08 who left in 0809)	↔	↔	5.3	5.7	6.2	-	6
Fertility	General fertility rate (babies registered per 1,000 women aged 15-44)	↔	↔	82.4	59.2	64.4	63.9	6
	NHS terminations rate (per 1,000 women aged 11-49)	↓	↓	3.5	16.3	19.6	16.1	6
	Estimated conception rate for under 18's (per 1,000 women aged 15-17)	↔	↔	51.2	47.6	60.6	41.1	6
Income & Employment	Income deprivation index (% patients in top 10% most deprived areas)	↓	↓	1.0	9.7	17.8	10.0	6
	No qualifications (% patients aged 16-74)	↑	↑	45.7	37.5	42.5	28.9	2, 6
	Full time, part time or self employed (% patients aged 16-74)	↔	↔	60.5	61.0	57.0	60.9	2, 6
	Socio-economic classification (mean score out of 100 for patients aged 16-74)	↔	↔	32.0	40.1	35.8	47.2	1, 2, 6, 12
	Unemployment rate (% patients aged 16-74 actively seeking paid employment)	↔	↔	4.5	4.0	4.8	3.3	2, 6
	Job seekers allowance claimants (% working age patients)	↔	↔	3.2	2.9	3.5	2.1	6
	Incapacity/Severe disablement benefit claimants (% working age patients)	↔	↔	6.4	5.4	6.5	5.0	6
Housing	Owner-occupier housing (% all households)	↓	↓	66.1	70.9	62.9	68.7	2, 6
	Social rented housing (% all households)	↑	↑	27.0	22.0	29.1	19.3	2, 6
General Health	Limiting long term conditions (LTC) (% all patients)	↔	↔	20.3	19.3	20.7	17.9	2, 6
	All age, all cause mortality directly standardised rate (per 100,000)	↔	↔	622.7	613.7	575.3	596.6	5, 8
	Health status: not good (% all patients)	↑	↑	11.5	10.2	11.3	9.0	2, 6
Maternal	Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)			-	88.2	84.6	92.8	6
	Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)			-	57.7	52.3	71.5	6
	Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)			-	27.1	20.4	49.3	6
Child Imms	Primary immunisations uptake at 2 years (% patients aged 2 in 0809)	↑	↑	97.5	91.7	88.2	-	6
	MMR uptake at 2 years (% patients aged 2 in 0809)	↑	↑	92.4	83.0	80.1	-	6
	Pre-school booster uptake at 5 years (% patients aged 5 in 0809)	↔	↔	91.5	85.1	79.9	-	6
Adult Imms	Flu vaccine uptake for over 65s (% patients aged 65+)	↔	↔	71.0	71.2	72.8	74.1	6, 12
	Pneumococcal vaccine uptake for over 65s (% patients aged 65+) - 0708	↔	↔	3.6	4.4	4.2	4.6	6, 9
Older People	Elective admissions for over 75s (indirectly standardised rate per 100,000)	↔	↔	27930.2	30112.7	-	27592.3	3, 8
	Total admissions for falls in over 75s (indirectly standardised rate per 100,000)	↔	↔	4733.7	3156.4	-	3251.3	3, 8

Practice Code:	Y02212
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,843
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

Category	Indicator	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
NEEDS-RELATED INDICATORS								
Lifestyle	Takes regular exercise (% patients aged 18+)	↔	↔	48.0	47.1	47.9	-	6
	Fruit and vegetable consumption (% patients aged 18+)	↓	↓	22.6	25.6	23.1	-	6
	Sports participation (% patients aged 16+)	↓	↓	15.6	18.3	16.7	20.9	6
Alcohol	Admissions for alcohol-related conditions (indirectly standardised rate per 100,000)-0708	↔	↔	1871.6	-	-	1689.6	3, 8, 9
	Binge drinking (% patients aged 18+)	↔	↔	22.0	21.5	21.0	-	6
Care & Disease Management	Blood pressure checked (% patients on a Long Term Conditions register)	↑	↑	96.9	94.4	94.1	94.8	
	Blood pressure managed (% patients on a LTC register)	↑	↑	86.7	78.9	78.4	80.3	
	Cholesterol within recommended limits (% patients on a LTC register)	↔	↔	84.0	83.5	83.4	81.4	
	Cholesterol recorded (% patients on a LTC register)	↔	↔	93.8	94.1	93.8	94.5	
	With HbA1c recorded (% patients on Diabetes register)	↔	↔	97.6	97.0	97.0	97.1	
	With HbA1c within recommended limits (% patients on Diabetes register)	↔	↔	74.0	69.5	67.9	66.3	
	First outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	342.9	305.1	308.7	318.6	3
	Total outpatient attendances (indirectly standardised rate per 1,000 patients)	↑	↑	1055.7	1137.0	1149.0	1010.3	3
	Emergency admission rate (indirectly standardised rate per 1,000 patients)	↑	↑	169.1	82.5	87.5	85.6	3
	19 ambulatory care conditions (indirectly standardised rate per 1,000 patients)	↑	↑	25.4	14.7	15.7	14.6	3
	Elective admission rate (indirectly standardised rate per 1,000 patients)	↔	↔	23.3	29.8	30.3	28.4	3
	Carers (provision of unpaid care) (% all patients)	↔	↔	11.2	11.5	11.3	9.9	2, 6
Quality of Primary Care	QOF achievement (% of total available points achieved)	↑	↑	99.4	96.1	95.6	95.4	
	Overall QOF effective exception rate (% of records excluded)	↓	↓	2.3	3.9	3.2	4.9	
DISEASE-SPECIFIC INDICATORS								
Coronary Heart Disease (CHD)	Prevalence (disease register as % of all patients)	↑	↑	4.5	3.9	3.9	3.5	
	Recorded v expected prevalence (ratio)	↑	↑	1.1	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for CHD)	↔	↔	100.0	99.4	99.1	99.1	
	Effective exception rate (%)	↓	↓	5.0	5.9	5.5	7.8	
	Aspirin/anti-platelet/anti-coagulant in last 15 months (% CHD register)	↔	↔	95.2	94.3	94.4	94.2	
	Treated with beta blocker (% CHD register)	↔	↔	74.3	75.2	75.7	72.9	
	Record of influenza immunisation (% CHD register)	↔	↔	92.9	90.9	89.7	92.1	
	Blood pressure recorded in last 15 months (% CHD register)	↔	↔	99.2	97.7	97.4	97.9	
	Blood pressure 150/90 or less recorded in last 15 months (% CHD register)	↔	↔	94.4	89.5	89.0	89.7	
	Cholesterol recorded in last 15 months (% CHD register)	↔	↔	93.7	93.8	93.8	94.0	
	Cholesterol 5 mmol/l or less in last 15 months (% CHD register)	↔	↔	83.9	84.3	84.5	82.1	
	Total admissions for CHD (rate per 100 patients on disease register)	↔	↔	7.9	10.3	10.1	14.3	
Stroke	Prevalence (disease register as % of all patients)	↔	↔	1.9	1.8	1.7	1.7	
	Recorded v expected prevalence (ratio)	↔	↔	1.0	0.8	0.7	0.8	
	QOF achievement (% of total available QOF points for Stroke)	↔	↔	100.0	98.2	97.2	98.2	
	Effective exception rate (%)	↔	↔	5.4	5.5	4.2	7.2	
	Anti-platelet/anti-coagulant in last 15 months (% Stroke register)	↔	↔	95.3	94.1	94.0	94.2	
	Record of influenza immunisation (% Stroke register)	↔	↔	95.3	87.2	85.2	89.3	
	Blood pressure recorded in last 15 months (% Stroke register)	↔	↔	100.0	97.0	96.7	96.9	
	Blood pressure 150/90 or less recorded in last 15 months (% Stroke register)	↔	↔	92.2	87.5	87.2	87.9	
	Cholesterol recorded in last 15 months (% Stroke register)	↔	↔	90.4	90.6	89.3	91.6	
	Cholesterol 5 mmol/l or less in last 15 months (% Stroke register)	↔	↔	78.4	78.8	77.0	77.0	
	Total admissions for Stroke (indirectly standardised rate per 100,000 patients 75+)	↔	↔	238.7	172.4	-	199.2	3, 8

Legend (chart): PBC Cluster range; England mean (or Dudley when England not available); Practice; PBC Cluster; England z-score range; Dudley range

Practice Code:	Y02212
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England	

List Sizes

Practice:	2,843
PCT:	315,209
Cluster:	109,168

Legend: England mean (or Dudley when England not available); PBC Cluster range; Practice; PBC Cluster; England z-score range; Dudley range

	Indicator	Sig. diff*	z score** (i.e. distance from England mean)	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS									
Chronic Obstructive Pulmonary Disease (COPD)	Prevalence (disease register as % of all patients)	↔		↔	1.7	1.5	1.6	1.5	
	Recorded v expected prevalence (ratio)	↔		↔	0.6	0.4	0.4	0.5	
	Achievement (% of total available QOF points for COPD)	↔		↔	100.0	97.9	97.7	96.2	
	Effective exception rate (%)	↔		↔	6.4	8.6	6.8	10.2	
	Record of FEV1 in last 15 months (% COPD register)	↔		↔	91.3	86.1	87.0	82.5	
	Record of inhaler technique in last 15 months (% COPD register)	↔		↔	100.0	92.9	92.8	91.6	
	Record of influenza immunisation (% COPD register)	↔		↔	90.5	91.4	89.5	91.7	
	Confirmed by spirometry/reversibility test (% patients on COPD register) - 0708	↔		↔	93.3	93.0	92.1	94.6	9
	Total admissions for COPD (rate per 100 patients on disease register)	↔		↔	25.5	14.9	14.2	14.0	
Diabetes	Prevalence (disease register as % of all patients aged 17+)	↔		↔	5.7	5.3	5.6	5.1	
	Recorded v expected prevalence (ratio)	↔		↔	1.0	0.9	0.9	0.9	
	Achievement (% of total available QOF points for Diabetes)	↔		↔	100.0	98.4	98.4	98.4	
	Effective exception rate (%)	↓		↓	1.5	5.1	4.2	5.7	
	BMI recorded in last 15 months (% Diabetes register)	↔		↔	98.4	94.5	95.3	94.8	
	Record of retinal screening in last 15 months (% Diabetes register)	↑		↑	98.4	90.5	89.1	90.9	
	Record of peripheral pulses in last 15 months (% Diabetes register)	↔		↔	96.0	91.5	92.3	91.2	
	Record of neuropathy testing in last 15 months (% Diabetes register)	↑		↑	96.0	91.3	92.1	90.9	
	Record of micro-albuminuria testing in last 15 months (% Diabetes register)	↔		↔	92.5	86.5	87.2	87.1	
	Record of eGFR or serum creatine testing in last 15 months (%DM register)	↔		↔	94.4	96.5	96.7	96.9	
	Patients with proteinuria/micro-albuminuria on ACE inhibitors (%DM register)	↔		↔	95.5	89.2	88.6	89.0	
	Record of influenza immunisation in last 15 months (% Diabetes register)	↔		↔	91.6	89.8	88.7	90.2	
	HbA1c 10 or less in last 15 months (% Diabetes register)	↔		↔	93.5	93.2	92.7	92.2	
	HbA1c 7.5 or less in last 15 months (% Diabetes register)	↔		↔	74.0	69.5	67.9	66.3	
	Blood pressure recorded in last 15 months (% Diabetes register)	↔		↔	99.2	98.3	98.3	98.4	
	Blood pressure 145/85 or less in last 15 months (% Diabetes register)	↔		↔	87.1	76.8	77.9	79.9	
	Cholesterol recorded in last 15 months (% Diabetes register)	↔		↔	95.2	95.8	95.6	96.0	
	Cholesterol 5 mmol/l or less in last 15 months (% Diabetes register)	↔		↔	86.4	84.6	84.8	82.6	
Obesity-related	Prevalence (disease register as % of all patients aged 16+)	↑		↑	18.3	12.5	13.0	9.9	
	Recorded vs expected prevalence (ratio)	↑		↑	0.8	0.5	0.6	0.4	
	BMI obese (% patients aged 18+)	↑		↑	23.0	18.4	19.5	-	6
	Overweight/obese children - Year R (%)	↓		↓	7.9	23.8	25.0	22.8	6
	Overweight/obese children - Year 6 (%)	↔		↔	38.9	35.0	37.1	32.6	6
Smoking	Prevalence (% patients aged 18+)	↑		↑	28.4	21.5	22.3	-	6
	Effective exception rate (%)	↔		↔	0.1	0.5	0.5	0.7	
	Smoking status recorded in last 27 months (% patients aged 15+)	↑		↑	93.3	84.7	83.1	83.7	
	Smoking status recorded in last 15 months (% LTC patients)	↔		↔	96.5	95.5	95.0	95.2	
	Smoking cessation advice offered in last 15 months (% LTC patients)	↔		↔	96.2	92.4	92.8	92.8	
	Smoking - % LTC patients that are known smokers	↔		↔	16.4	15.2	16.5	16.7	
	Quit rate for Stop Smoking services (% patients enrolled)	↔		↔	51.2	50.0	46.8	50.2	6

Primary Care Indicators

Practice Code:	Y02212
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,843
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

	Sig. diff*	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
DISEASE-SPECIFIC INDICATORS							
Hypertension							
Prevalence (disease register as % of all patients)	↑	↑	15.1	16.3	16.1	13.1	
Recorded vs expected prevalence (ratio)	↑	↑	1.0	0.6	0.6	0.5	
Blood pressure recorded in last 9 months (% Hypertension register)	↑	↑	94.6	91.3	90.8	91.9	
Blood pressure 150/90 or less in last 9 months (% Hypertension register)	↑	↑	85.5	77.8	77.2	78.6	
Atrial Fibrillation							
Prevalence (disease register as % of all patients)	↔	↔	1.7	1.5	1.4	1.3	
Recorded vs expected prevalence (ratio)	↔	↔	1.4	1.1	1.0	1.1	
Effective exception rate (%)	↑	↑	12.7	3.3	3.2	4.4	
Anti-platelet/Anti-coagulant in last 15 months (% AF register)	↔	↔	95.5	93.2	94.2	93.7	
Heart Failure							
Prevalence (disease register as % of all patients)	↑	↑	1.7	0.8	0.8	0.7	
Recorded vs expected prevalence (ratio)	↑	↑	1.3	0.5	0.6	0.5	
Cancer							
Prevalence (disease register as % of all patients)	↑	↑	1.9	1.3	1.2	1.3	
Cervical screening rate (% eligible women)	↑	↑	85.2	80.3	77.5	78.9	6
Breast screening rate (% eligible women)	↔	↔	81.6	76.4	73.8	76.5	6
Exception rate for cervical screening (%)	↓	↓	2.0	3.7	3.7	6.5	
Cancer reviewed within 6 months of diagnosis (% of all those diagnosed)	↔	↔	100.0	91.9	91.6	93.6	
Chronic Kidney Disease (CKD)							
Effective exception rate (%)	↔	↔	1.9	3.2	2.3	4.6	
Blood pressure recorded in last 15 months (% CKD register)	↔	↔	100.0	98.0	97.9	97.5	
Blood pressure 140/85 or less in last 15 months (% CKD register)	↔	↔	75.7	71.0	69.9	73.3	
Treated with ACE-I or ARB (% CKD register)	↔	↔	100.0	87.4	88.0	87.3	
Dementia							
Prevalence (disease register as % of all patients)	↓	↓	0.1	0.4	0.2	0.4	
Recorded vs expected prevalence (ratio)	↓	↓	0.1	0.3	0.2	0.4	
Epilepsy							
Prevalence (disease register as % of all patients aged 18+)	↔	↔	1.0	0.9	0.9	0.8	
Recorded vs expected prevalence (ratio)	↔	↔	1.1	1.0	1.0	0.9	
Mental Health							
Prevalence (disease register as % of all patients)	↓	↓	0.3	0.6	0.7	0.7	
Effective exception rate (%)	↔	↔	5.3	11.0	9.4	12.6	
Comprehensive care plan agreed (% Mental Health register)	↔	↔	100.0	90.5	90.9	87.0	
Reviewed in last 15 months (% Mental Health register)	↔	↔	100.0	94.0	92.0	92.5	
Total admissions to Mental Health services (indirectly standardised rate per 1,000 patients)	↔	↔	0.4	1.9	-	2.1	3
Asthma							
Prevalence (disease register as % of all patients)	↔	↔	5.6	5.9	5.9	5.9	
Recorded vs expected prevalence (ratio)	↔	↔	0.6	0.6	0.6	0.6	
Effective exception rate (%)	↔	↔	2.8	3.2	1.9	5.1	
Reviewed in last 15 months (% Asthma register)	↑	↑	94.9	80.0	82.8	78.5	

Practice Code:	Y02212
Primary Care Trust:	Dudley PCT
Practice Based Commissioning Group Cluster:	Beacon & Castle
England:	

List Sizes

Practice:	2,843
PCT:	315,209
Cluster:	109,168

z score** (i.e. distance from England mean)

		Sig. diff*	z-score chart	Sig. diff*	Practice value	PCT Value	PBC Value	England value	Notes (see end)
	PRESCRIBING ACTIVITY-RELATED INDICATORS								
Prescribing Quality	Antibiotics volume (annual antibacterial prescribing rate)	↔		↔	0.16	0.24	0.23	-	6, 12
	Non steroidal anti-inflammatory drugs volume (annual NSAID prescribing rate)	↔		↔	1.0	2.9	2.9	-	6, 12
	Total prescribing overspend/underspend (as % of annual budget)	↔		↔	1.2	-4.7	-5.0	-	4, 6, 12
Prescribing Cost	Low cost generic Protein Pump Inhibitor prescriptions (% of all PPI prescribed)	↔		↔	95.4	91.6	92.6	-	6, 12
	Ace inhibitor % of renin-angiotensin items (% all renin-angiotensin prescribed)	↔		↔	68.0	73.7	74.6	-	6, 12
	Low cost generic statin prescriptions (% of all statins prescribed)	↔		↔	66.8	74.3	73.6	-	6, 12
	PATIENT-EXPERIENCE INDICATORS								
Response	Overall response rate of GP patient survey (% of all questionnaires)	↑		↑	42.9	41.6	38.3	38.2	
Patient Experience	Ease of phone access (% question responses)	↑		↑	83.7	70.4	72.0	70.4	
	Satisfaction with opening hours (% question responses)	↑		↑	87.6	83.5	84.4	81.5	
	Ability to get an appointment within 48 hours (% question responses)	↑		↑	91.8	87.7	88.3	85.7	
	Ability to get an appointment 2 days in advance (% question responses)	↑		↑	92.9	79.2	81.0	78.4	
	Ability to get an appointment with specific GP (% question responses)	↓		↓	50.5	60.1	71.1	67.4	
	Less than 3 months since last appointment (% question responses)	↔		↔	58.1	56.5	56.8	57.6	

Notes:

1 Excludes full-time students and those not classified for other reasons.

2 Figures correct as on Census day 2001.

3 Indirectly standardised to England. Data with less than 5 observed cases has been suppressed.

4 Negative values indicate underspend.

5 Directly standardised against England result.

6 Standardised against PCT result as England data not available at practice level.

7 No eligible patients at this practice.

8 Standardised rates cannot be charted

9 0708 data used as not currently available in 0809.

10 Practice value too large/small to appear on graph

11 Care needs to be taken when interpreting this indicator as the proportion of children at this practice that have been measured as part of the Dudley schools national child measurement programme is less than 85%

12 Statistical significance based on a z-score greater than +/- 1.96. This indicates that the value is statistically significantly different to the mean (at the 95% confidence interval level).

13 No data available as child immunisations are not delivered through the practice

'-' indicates data not available at this level

'0.0' reflects a true zero value

'..' indicates suppressed data.

* Significant difference is calculated by comparing the 95% confidence intervals of the indicator to those of England (or Dudley when data for England is not available)

** A z-score essentially measures the distance of a value from the mean (average) in units of standard deviations.
  A positive z-score indicates that the value is above the mean whereas a negative z-score indicates that the value is below the mean.
  A z-score of zero is equal to the mean.

Key to arrows:

- 🟥 Significantly worse than expected
- 🟩 Significantly better than expected
- ⬜ In line with expectations
- 🟦 Lies outside expected value range

2008/09 Practice Profile Indicators Metadata

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Population				
Population aged under 5	The percentage of the registered population aged under 5 years old	NHS Comparators	NHS Comparators	2008/09
Population aged 75 or over	The percentage of the registered population aged 75 years old or over	NHS Comparators	NHS Comparators	2008/09
Population aged 85 or over	The percentage of the registered population aged 85 years old or over	NSTS GP Population data	NHS Information Centre	2008/09
Lone parent households with dependent children	The percentage of households consisting of a lone parent with dependent children. A dependent child is a person aged 0-15 in a household (whether or not in a family) or aged 16-18 in full-time education and living in a family with his or her parent(s).	2001 Census Key Statistics (KS20), attributed using 2009 NHS Strategic Tracing Service data	2001 Census Key Statistics (KS20)	2001
Lone pensioner households	The percentage of households consisting of a lone pensioner. Pensionable age is 65 and over for males and 60 and over for females.	2001 Census Key Statistics (KS20), attributed using 2009 NHS Strategic Tracing Service data	2001 Census Key Statistics (KS20)	2001
Nursing and residential home residents	The percentage of the resident practice population in nursing and residential homes (Dudley residents only)	Exeter System	N/A	01/04/2008
Asian or Asian British	The percentage of patients of an Asian or Asian British ethnic origin	2001 Census (KS05, KS06), attributed using 2009 NSTS	2001 Census (KS05, KS06)	2001
Black or Black British	The percentage of patients of a Black or Black British ethnic origin	2001 Census (KS05, KS06), attributed using 2009 NSTS	2001 Census (KS05, KS06)	2001
Mixed race	The percentage of patients of a Mixed Race ethnic origin	2001 Census (KS05, KS06), attributed using 2009 NSTS	2001 Census (KS05, KS06)	2001
Chinese or other ethnic group	The percentage of patients of a Chinese or other ethnic origin	2001 Census (KS05, KS06), attributed using 2009 NSTS	2001 Census (KS05, KS06)	2001
Born outside the UK	The percentage of patients born outside the UK	2001 Census (KS05, KS06), attributed using 2009 NSTS	2001 Census (KS05, KS06)	2001
Immigrants	The proportion of immigrants registering with each practice out of all new patients registering (Dudley residents only)	Exeter System	N/A	2008/09
Index of multiple deprivation 2007 score	Practice level deprivation score that is based on a comprehensive geographical measure of deprivation.	Department of Communities and Local Government, IMD 2007, NSTS GP Population 09, Mid-2007 Population Estimates	Department of Communities and Local Government, Indices of Deprivation 2007	01/04/2009

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Practice Population				
Patients joining	The proportion of patients from the end of the financial year (31/03/2009) who have joined each practice from the start of the financial year (Dudley Residents only)	Exeter System (Dudley residents only)	N/A	2008/09
Patients leaving	The proportion of patients from the start of the financial year (01/04/2008) who have left each practice by the end of the financial year (Dudley Residents only) (deaths excluded)	Exeter System (Dudley residents only)	N/A	2008/09
Fertility				
General fertility rate	The number of babies registered with each practice in a 12 month period per 1,000 women aged 15-44	NSTS 08 all babies born in last 12 months by GP practice	Annual Live Births data 2008	2008 (Calendar year)
NHS terminations rate	The number of terminations of pregnancy (NHS-funded terminations only) per 1,000 women aged 11-49 per year	PCT Terminations database + GP population on NSTS 08/09 using calendar year 2008 (denominator age range between 15-44, Dudley residents only)	Country estimates based upon Abortions 2008 data, with denominator extracted from the ADS2008 and reconciled to ONS mid 2007 estimates for local authorities	2008 (Calendar year)
Estimated conception rate for under 18's	The number of conceptions to under 18s per 1,000 women aged 15-17 per year. Data are based on estimated age at time of conception using recorded gestation (minus 2 weeks) for abortions and assuming 38 weeks gestation for live and stillbirths. This indicator excludes private terminations of pregnancy and NHS-funded at DGOH terminations	PCT Sexual health team - Teenage conceptions database, attributed by ward using NSTS 09	Office for National Statistics and Teenage Pregnancy Unit	2004-2006 (Calendar years)
Income & Employment				
Income deprivation index	Income Deprivation is one of the components of the Index of Multiple Deprivation 2007 (IMD 2007) and measures people living in families reliant on means-tested benefits including Income Support, Income Based Job Seekers Allowance, Working Families Tax Credit, Disabled Person's Tax Credit, and National Asylum Support Service (NASS) supported asylum seekers.	Department of Communities and Local Government, Indices of Deprivation 2007, NSTS 09, Mid-2007 Population Estimates	Department of Communities and Local Government, Indices of Deprivation 2007	01/04/2009
No qualifications	The percentage of people aged 16-74 with no qualifications	2001 Census (KS13), attributed using 2009 NSTS	2001 Census (KS13)	2001
Full time or part time employed	The percentage of people aged 16-74 who are employed full-time or part-time. Excludes full-time students who are economically active. This indicator is an estimate produced by attributing data for small areas to practices by patient postcode.	2001 Census (KS09a), attributed using 2009 NSTS	2001 Census (KS09a)	2001

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
National socio-economic classification (NS-Sec)	NS-Sec was scored as follows: Managerial and professional occupations = 100; Intermediate occupations = 50; Routine and manual occupations = 0; Never worked or long-term unemployed = 0. The indicator is the mean score out of 100 for people aged 16-74 excluding full-time students and people who were not classified for other reasons. This indicator is an estimate produced by attributing data for small areas to practices by patient postcode for patients aged 16-74 only.	2001 Census (KS14a) attributed using 2009 NSTS	2001 Census (KS14a)	2001
Unemployment rate	The percentage of people aged 16-74 who are actively looking for paid work but unemployed on Census Day. This indicator is an estimate produced by attributing data for small areas to practices by patient postcode for patients aged 16-74 only.	2001 Census (KS09a), attributed using 2009 NSTS	2001 Census(KS09a)	2001
Job seekers allowance claimants	The percentage of people of working age (16-64 for men, 16-59 for women) claiming Job Seekers Allowance	Benefit claimants: working age client group at super output area level, Department for Work and Pensions http://www.dwp.gov.uk/asd/tabtool.asp, NOMIS website, attributed using 2009 NSTS	NOMIS website	2008/09
Incapacity benefit claimants	The percentage of people of working age (16-64 for men, 16-59 for women) claiming Incapacity Benefit or Severe Disablement Allowance.	Benefit claimants: working age client group at super output area level, Department for Work and Pensions http://www.dwp.gov.uk/asd/tabtool.asp, NOMIS website, attributed using 2009 NSTS	NOMIS website	2008/09
Housing				
Owner-occupier housing	The percentage of households where the accommodation is owner occupied. This indicator is an estimate produced by attributing data for small areas to practices by patient postcode.	2001 Census (KS18), attributed using 2009 NSTS	2001 Census (KS18)	2001
Social rented housing	The percentage of households where the accommodation is rented from a Local Authority or Housing Association/Registered Social Landlord.	2001 Census (KS18), attributed using 2009 NSTS	2001 Census (KS18)	2001

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
General Health				
Limiting long term conditions (LTC)	The percentage of people having a limiting long-term illness, health problem or disability which limits their daily activities or the work they can do, including problems that are due to old age. This is a self-assessed question included in the 2001 Census questionnaire.	2001 Census (KS08), attributed using 2009 NSTS	2001 Census (KS08)	2001
All age, all cause mortality directly standardised rate	The number of deaths that would occur in a standard population, if this population had the same age and sex specific death rate as the GP practice	Primary Care Mortality database, NSTS, R software	Primary Care Mortality database, NSTS, R software	2004-2008
Health status: not good	The percentage of people rating their health as 'not good' in response to the question 'Over the last twelve months, would you say your health has on the whole been:' where the possible responses were 'Good', 'Fairly good' or 'Not good'.	2001 Census (KS08), attributed using 2009 NSTS	2001 Census (KS08)	2001
Maternal				
Infants with known feeding status at 6-8 weeks (% infants due 6-8 week check)	Infants with known feeding status at 6-8 weeks as a proportion of all infants due for a 6-8 week check.	Dudley PCT breastfeeding database	Department of Health Returns	2008/09 (Q4)
Breastfeeding initiated within 48 hrs of birth (% maternities with feeding status)	Mothers initiating breastfeeding within 48 hours of birth as a proportion of maternities with known initiation status	Dudley PCT breastfeeding database	Department of Health Returns	2008/09 (Q4)
Prevalence of breastfeeding at 6-8 weeks (% infants due 6-8 week check)	Prevalence of breastfeeding at 6-8 weeks as a proportion of all infants due for a 6-8 week check.	Dudley PCT breastfeeding database	Department of Health Returns	2008/09 (Q4)
Child Immunisations				
Primary immunisations uptake at 2 years	The percentage of two year olds (children with 2nd birthday in the previous 12 months) receiving Diphtheria, Tetanus, Polio, Pertussis and Hib.	Summation of Quarterly GP target sheets sent to Dudley PCT Finance Team	N/A	2008/09
MMR uptake at 2 years	The percentage of two year olds (children with 2nd birthday in the previous 12 months) receiving MMR vaccine.	Summation of Quarterly GP target sheets sent to Dudley PCT Finance Team	N/A	2008/09
Pre-school booster uptake at 5 years	The percentage of five year olds (children with 5th birthday in the previous 12 months) receiving pre-school booster uptake.	Summation of Quarterly GP target sheets sent to Dudley PCT Finance Team	N/A	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Adult Immunisations				
Influenza vaccine uptake for over 65s	The percentage of patients aged over 65 who had been vaccinated against influenza	PCT Vaccination database	Department of Health Public Health Immunisations website	2008/09 (01/09/2008-31/01/2009)
Pneumococcal vaccine uptake for over 65s	The percentage of patients aged over 65 who had been vaccinated in the past year against pneumococcal infection (one time injection).	PCT Vaccination database	Department of Health Public Health Immunisations website	2007/08 (01/04/2007-31/03/2008)
Older People				
Elective admissions for over 75s	Indirectly standardised rate of elective admissions for persons aged over 75, standardised to England data per 100,000 population	West Midlands Public Health Observatory Hospital Episode Statistics data	West Midlands Public Health Observatory Hospital Episode Statistics data	2008/09
Total admissions for falls in over 75s	Indirectly standardised rate of total admissions for falls for persons aged over 75, standardised to England data per 100,000 population	West Midlands Public Health Observatory Hospital Episode Statistics data	West Midlands Public Health Observatory Hospital Episode Statistics data	2008/09
Lifestyle				
Takes regular exercise	The proportion of adults (18+) in the local population who exercise moderately for 30 minutes 5 times a week (Dudley residents only)	Dudley Health Survey 2004 attributed using NSTS 08/09	N/A	2004
Fruit and vegetable consumption	The percentage of adults consuming 5 or more portions of fruit and vegetables a day (aged 18+, Dudley residents only)	Dudley Health Survey 2004 attributed using NSTS 08/09	N/A	2004
Sports participation	The % of adults (age 16+) in the local population taking part in at least 30 minutes of moderate intensity sport or active recreation on ≥3 days/week in the last 4 weeks, estimated using Small Area Estimates (Sport England).	Active People Survey Small Area Estimates 2005/06, Sport England, attributed using 2009 NSTS	Active People Survey Small Area Estimates 2005/06, Sport England	2005-06
Alcohol				
Total admissions for alcohol-related conditions	Indirectly standardised rate of people admitted to hospital within the specified time period with a condition thought to be directly or indirectly attributable to excessive alcohol consumption, standardised to England data per 100,000 population	West Midlands Public Health Observatory Hospital Episode Statistics data	West Midlands Public Health Observatory Hospital Episode Statistics data	2007/08
Binge drinking	Proportion of adults (18+) in the local population who drank more than 8 units (men) or 6 units (women) of alcohol in a single drinking session in the previous week. (Dudley residents only).	Dudley Health Survey 2004, attributed using NSTS 08/09.	N/A	2004

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Care and Disease Management				
Blood pressure checked	The proportion of long term conditions (CHD, Stroke & TIA, Hypertension, Diabetes or Chronic Kidney Disease) where the patient had their blood pressure checked within the last 15 months. This indicator is built up from QOF indicators CHD 5, Stroke 5, BP 4, DM 11 and CKD 2.	NHS Information Centre	NHS Information Centre	2008/09
Blood pressure managed	The proportion of long term conditions (CHD, Stroke & TIA, Hypertension, Diabetes or Chronic Kidney Disease) where blood pressure was recorded as being within the recommended limits for that condition. This indicator is built up from CHD 6, Stroke 6, BP 5, DM 12 and CKD 3.	NHS Information Centre	NHS Information Centre	2008/09
Cholesterol within recommended limits	The proportion of long term conditions (CHD, Stroke & TIA, and Diabetes) where cholesterol was recorded as being within the recommended limits for that condition. This indicator is built up from QOF indicators CHD 8, Stroke 8 and DM 17.	NHS Information Centre	NHS Information Centre	2008/09
Cholesterol recorded	The proportion of long term conditions (CHD, Stroke & TIA, and Diabetes) where the patient had their cholesterol checked within the last 15 months. This indicator is built up from QOF indicators CHD 7, Stroke 7 and DM 16.	NHS Information Centre	NHS Information Centre	2008/09
With HbA1c recorded (Diabetes)	QOF Indicator DM5	NHS Information Centre	NHS Information Centre	2008/09
With HbA1c within recommended limits (Diabetes)	QOF Indicator DM20	NHS Information Centre	NHS Information Centre	2008/09
First outpatient attendances	The indirectly standardised rate of outpatient first attendances (including non-PbR activity) per 1,000 practice population, standardised to England data.	NHS Comparators	NHS Comparators	2008/09
Total outpatient attendances	The indirectly standardised rate of total outpatient attendances (including non-PbR activity) per 1,000 practice population, standardised to England data.	NHS Comparators	NHS Comparators	2008/09
Emergency admission rate	The indirectly standardised rate of emergency admissions per 1,000 practice population, standardised to England data.	NHS Comparators	NHS Comparators	2008/09
19 ambulatory care conditions	The indirectly standardised rate of emergency admissions for 19 conditions per 1,000 practice population standardised to England data.. These conditions have been identified as ones where community care can avoid the need for hospitalisation.	NHS Comparators	NHS Comparators	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Elective admission rate	The indirectly standardised rate of elective inpatient admissions per 1,000 population standardised to England data.	NHS Comparators	NHS Comparators	2008/09
Carers (provision of unpaid care)	A person is a provider of unpaid care if they give any help or support to family members, friends, neighbours or others because of long-term physical or mental health or disability or problems related to old age. For this indicator the number of people who provided any unpaid care were counted	2001 Census (KS08), attributed using 2009 NSTS	2001 Census (KS08)	2001
Quality of Primary Care				
QOF achievement	Proportion of total points available in the Quality and Outcomes Framework achieved	NHS Information Centre	NHS Information Centre	2008/09
Overall QOF effective exception rate	Percentage of patients who are not included in the denominator when determining QOF achievement	NHS Information Centre	NHS Information Centre	2008/09
Coronary Heart Disease (CHD)				
CHD prevalence	The percentage of patients at the practice with CHD, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
CHD recorded v expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for coronary heart disease expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
CHD achievement	Proportion of total points available achieved in the CHD clinical domain	NHS Information Centre	NHS Information Centre	2008/09
CHD effective exception rate	Overall proportion of exceptions in the CHD clinical domain of the QOF	NHS Information Centre	NHS Information Centre	2008/09
CHD aspirin/anti-platelet/anti-coagulant in last 15 months	QOF Indicator CHD9	NHS Information Centre	NHS Information Centre	2008/09
CHD treated with beta blocker	QOF Indicator CHD10	NHS Information Centre	NHS Information Centre	2008/09
CHD record of influenza immunisation	QOF Indicator CHD12	NHS Information Centre	NHS Information Centre	2008/09
CHD blood pressure recorded in last 15 months	QOF Indicator CHD5	NHS Information Centre	NHS Information Centre	2008/09
CHD blood pressure 150/90 or less recorded in last 15 months	QOF Indicator CHD6	NHS Information Centre	NHS Information Centre	2008/09
CHD cholesterol recorded in last 15 months	QOF Indicator CHD7	NHS Information Centre	NHS Information Centre	2008/09
CHD cholesterol 5 mmol/l or less in last 15 months	QOF Indicator CHD8	NHS Information Centre	NHS Information Centre	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Total admissions for CHD	The rate of total admissions with a primary diagnosis of CHD (ICD-10 codes I20-I25) per 100 patients on the CHD register	NHS Comparators	NHS Comparators	2008/09
Stroke				
Stroke prevalence	The percentage of patients at the practice with stroke, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
Stroke recorded v expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for stroke expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
Stroke achievement	Proportion of total points available achieved in the stroke clinical domain	NHS Information Centre	NHS Information Centre	2008/09
Stroke effective exception rate	Overall proportion of exceptions in the stroke clinical domain of the QOF	NHS Information Centre	NHS Information Centre	2008/09
Stroke anti-platelet/anti-coagulant in last 15 months	QOF Indicator Stroke12	NHS Information Centre	NHS Information Centre	2008/09
Stroke record of influenza immunisation	QOF Indicator Stroke10	NHS Information Centre	NHS Information Centre	2008/09
Stroke blood pressure recorded in last 15 months	QOF Indicator Stroke5	NHS Information Centre	NHS Information Centre	2008/09
Stroke blood pressure 150/90 or less recorded in last 15 months	QOF Indicator Stroke6	NHS Information Centre	NHS Information Centre	2008/09
Stroke cholesterol recorded in last 15 months	QOF Indicator Stroke7	NHS Information Centre	NHS Information Centre	2008/09
Stroke cholesterol 5 mmol/l or less in last 15 months	QOF Indicator Stroke8	NHS Information Centre	NHS Information Centre	2008/09
Total admissions for Stroke	The indirectly standardised rate of total admissions per 100,000 patients aged 75 and over with a primary diagnosis of stroke (ICD-10 I60-I69), standardised to the England data.	West Midlands Public Health Observatory Hospital Episode Statistics data	West Midlands Public Health Observatory Hospital Episode Statistics data	2008/09
Chronic Obstructive Pulmonary Disease (COPD)				
COPD prevalence	The percentage of patients at the practice with COPD, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
COPD recorded v expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for COPD expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
COPD achievement	Proportion of total points available achieved in the COPD clinical domain	NHS Information Centre	NHS Information Centre	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
COPD effective exception rate	Overall proportion of exceptions in the COPD clinical domain of the QOF	NHS Information Centre	NHS Information Centre	2008/09
COPD record of FEV1 in last 15 months	QOF Indicator COPD10	NHS Information Centre	NHS Information Centre	2008/09
COPD record of inhaler technique in last 15 months	QOF Indicator COPD11	NHS Information Centre	NHS Information Centre	2008/09
COPD record of influenza immunisation	QOF Indicator COPD8	NHS Information Centre	NHS Information Centre	2008/09
COPD confirmed by spirometry/ reversibility test	QOF Indicator COPD9 - changed to COPD 12 for 2008/09 but numbers are too small to use reliably	NHS Information Centre	NHS Information Centre	2007/08
Total admissions for COPD	The rate of total admissions with a primary diagnosis of COPD (ICD-10 codes J40-J44) per 100 patients on the COPD register	NHS Comparators	NHS Comparators	2008/09
Diabetes				
Diabetes prevalence	Diabetes patients on disease register as % of all patients aged 17+	NHS Information Centre	NHS Information Centre	2008/09
Diabetes recorded v expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for diabetes expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
Diabetes achievement	Proportion of total points available achieved in the Diabetes clinical domain	NHS Information Centre	NHS Information Centre	2008/09
Diabetes effective exception rate	Overall proportion of exceptions in the diabetes clinical domain of the QOF	NHS Information Centre	NHS Information Centre	2008/09
Diabetes BMI recorded in last 15 months	QOF Indicator DM2	NHS Information Centre	NHS Information Centre	2008/09
Diabetes record of retinal screening in last15 months	QOF Indicator DM21	NHS Information Centre	NHS Information Centre	2008/09
Diabetes record of peripheral pulses in last 15 months	QOF Indicator DM9	NHS Information Centre	NHS Information Centre	2008/09
Diabetes record of neuropathy testing in last 15 months	QOF Indicator DM10	NHS Information Centre	NHS Information Centre	2008/09
Diabetes record of micro-albuminuria testing in last 15 months	QOF Indicator DM13	NHS Information Centre	NHS Information Centre	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Diabetes record of eGFR or serum creatine testing in last 15 months	QOF Indicator DM22	NHS Information Centre	NHS Information Centre	2008/09
Diabetes patients with proteinuria/micro-albuminuria on ACE inhibitors	QOF Indicator DM15	NHS Information Centre	NHS Information Centre	2008/09
Diabetes record of influenza immunisation in last 15 months	QOF Indicator DM18	NHS Information Centre	NHS Information Centre	2008/09
Diabetes HbA1c 10 or less in last 15 months	QOF Indicator DM7	NHS Information Centre	NHS Information Centre	2008/09
Diabetes HbA1c 7.5 or less in last 15 months	QOF Indicator DM20	NHS Information Centre	NHS Information Centre	2008/09
Diabetes blood pressure recorded in last 15 months	QOF Indicator DM11	NHS Information Centre	NHS Information Centre	2008/09
Diabetes blood pressure 145/85 or less in last 15 months	QOF Indicator DM12	NHS Information Centre	NHS Information Centre	2008/09
Diabetes cholesterol recorded in last 15 months	QOF Indicator DM16	NHS Information Centre	NHS Information Centre	2008/09
Diabetes cholesterol ≤5 mmol/l in last 15 months	QOF Indicator DM17	NHS Information Centre	NHS Information Centre	2008/09
Obesity-related				
Obesity prevalence	Obese patients on disease register as % of all patients aged 16+	NHS Information Centre	NHS Information Centre	2008/09
Obesity recorded vs expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for obesity expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
BMI obese	The proportion of adults (18+) in the local population with BMI>30 (Dudley residents only)	Dudley Health Survey 2004, attributed using NSTS 08/09	N/A	2004
Overweight/obese children (Year R)	Reception aged children with recorded height and weight who have BMI greater than or equal to the 85th percentile by referencing the age and sex-specific UK National BMI percentiles, as a proportion of all reception-aged children registered with the GP practice with measured BMI from national child measurement programme	NHS Dudley NCMP Analysis	National Child Measurement Programme website	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Overweight/obese children (Year 6)	Children in year 6 with recorded height and weight who have BMI greater than or equal to the 85th percentile by referencing the age and sex-specific UK National BMI percentiles, as a proportion of all children in year 6 registered with the GP practice with measured BMI from national child measurement programme	NHS Dudley NCMP Analysis	National Child Measurement Programme website	2008/09
Smoking				
Smoking prevalence	Proportion of smokers (aged 18+, Dudley Residents only)	Dudley Health Survey 2004, attributed using NSTS 08/09.	N/A	2004
Smoking effective exception rate	Overall proportion of exceptions in the smoking clinical domain of the QOF	NHS Information Centre	NHS Information Centre	2008/09
Smoking status recorded in last 27 months	The percentage of patients aged over 15 years whose notes record smoking status in the past 27 months	NHS Information Centre	NHS Information Centre	2008/09
Smoking status recorded in last 15 months	The percentage of patients with any or any combination of the following conditions: coronary heart disease, stroke or TIA, hypertension, diabetes, COPD, CKD, asthma, schizophrenia, bipolar affective disorder or other psychoses whose notes record smoking status in the previous 15 months	NHS Information Centre	NHS Information Centre	2008/09
Smoking cessation advice offered in last 15 months	The percentage of patients with any or any combination of the following conditions: coronary heart disease, stroke or TIA, hypertension, diabetes, COPD, CKD, asthma, schizophrenia, bipolar affective disorder or other psychoses who smoke, have recorded that smoking cessation advice or referral to a specialist service, where available, has been offered within the previous 15 months	NHS Information Centre	NHS Information Centre	2008/09
% LTC patients that are known smokers	The percentage of patients with long term conditions where the patient was a known smoker	NHS Information Centre	NHS Information Centre	2008/09
Quit rate for Stop Smoking services	The self-reported quit rate at 4 weeks for patients referred to NHS Stop Smoking Services	PCT NHS Stop Smoking Services database	NHS Information Centre	2008/09
Hypertension				
Hypertension prevalence	The percentage of patients with established hypertension, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
Hypertension recorded vs expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for hypertension expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
Hypertension blood pressure recorded in last 9 months	The % of patients with hypertension in whom there is a blood pressure record in the previous 9 months	NHS Information Centre	NHS Information Centre	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Hypertension blood pressure 150/90 or less in last 9 months	The % of patients with hypertension in whom the last blood pressure in the previous 9 months is 150/90 or less. The denominator is the total no. of patients on the hypertension register	NHS Information Centre	NHS Information Centre	2008/09
Atrial Fibrillation				
Atrial fibrillation prevalence	The percentage of patients with atrial fibrillation, as recorded on practice disease registers.	NHS Information Centre	NHS Information Centre	2008/09
Atrial fibrillation recorded vs expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for atrial fibrillation expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
Atrial fibrillation effective exception rate	Overall proportion of exceptions in the atrial fibrillation clinical domain of the QOF	NHS Information Centre	NHS Information Centre	2008/09
Atrial fibrillation anti-platelet/ anti-coagulant in last 15 months	QOF Indicator AF3	NHS Information Centre	NHS Information Centre	2008/09
Heart Failure				
Heart failure prevalence	The percentage of patients with heart failure, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
Heart failure recorded vs expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for heart failure expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
Cancer				
Cancer prevalence	The percentage of patients with a diagnosis of cancer excluding non-melanotic skin cancers from 1 April 2008, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
Cervical screening rate	Cervical Screening 5 year coverage rate for 25-64 year olds (excluding recall ceased for clinical reasons)	Exeter AJ-CSSD download	KC53 DH return	2008/09
Breast screening rate	Breast Screening 3.5 year coverage rate for 53-70 year olds (excluding recall ceased for clinical)	Exeter AJ-BSSD download	KC62 DH return	2008/09
Exception rate for cervical screening	The effective exception rate for cervical screening indicators. This is defined as the proportion of patients who were reported as exceptions for indicators in the cervical screening group. The numerator is the total number of exceptions. The denominator is the total number of exceptions plus the total of the indicator denominators.	NHS Information Centre	NHS Information Centre	2008/09
Cancer reviewed within 6 months of diagnosis	QOF Indicator Cancer03	NHS Information Centre	NHS Information Centre	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Chronic Kidney Disease (CKD)				
CKD effective exception rate	Overall proportion of exceptions in the CKD clinical domain	NHS Information Centre	NHS Information Centre	2008/09
CKD blood pressure recorded in last 15 months	QOF Indicator CKD02	NHS Information Centre	NHS Information Centre	2008/09
CKD blood pressure 140/85 or less in last 15 months	QOF Indicator CKD03	NHS Information Centre	NHS Information Centre	2008/09
CKD treated with ACE-I or ARB	QOF Indicator CKD05	NHS Information Centre	NHS Information Centre	2008/09
Dementia				
Dementia prevalence	The percentage of patients diagnosed with dementia, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
Dementia recorded vs expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for dementia expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
Epilepsy				
Epilepsy prevalence	The percentage of patients diagnosed with epilepsy, as recorded on practice disease registers.	NHS Information Centre	NHS Information Centre	2008/09
Epilepsy recorded vs expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for epilepsy expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
Mental Health				
Mental health prevalence	The percentage of patients with schizophrenia, bipolar disorder or other psychoses, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
Mental health effective exception rate	Overall proportion of exceptions in the mental health clinical domain of the QOF	NHS Information Centre	NHS Information Centre	2008/09
Mental health comprehensive care plan agreed	The % of patients on the register who have a comprehensive care plan documented in the records agreed between individuals, their family and/or carers as appropriate. The denominator is the total number of patients on the mental health register. (MH6)	NHS Information Centre	NHS Information Centre	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Mental health reviewed in last 15 months	The % of patients with schizophrenia, bipolar affective disorder and other psychoses with a review recorded in the preceding 15 months. In the review there should be evidence that the patient has been offered routine health promotion and prevention advice appropriate to their age, gender and health status. The denominator is the total number of patients on the mental health register.(MH9)	NHS Information Centre	NHS Information Centre	2008/09
Total admissions to mental health services	The indirectly standardised rate of admissions per 1,000 patients with a primary diagnosis of mental health disorder (ICD-10 F00-F99) standardised to England data.	NHS Comparators	NHS Comparators	2008/09
Asthma				
Asthma prevalence	The % of patients with asthma, excluding those who have been prescribed no asthma-related drugs the previous twelve months, as recorded on practice disease registers	NHS Information Centre	NHS Information Centre	2008/09
Asthma recorded vs expected prevalence	Reported (QOF register) versus expected (based on national age/sex specific prevalence rates) prevalence for asthma expressed as a ratio	NHS Comparators	NHS Comparators	2008/09
Asthma effective exception rate	Overall proportion of exceptions in the asthma clinical domain of the QOF	NHS Information Centre	NHS Information Centre	2008/09
Asthma reviewed in last 15 months	QOF Indicator Asthma6	NHS Information Centre	NHS Information Centre	2008/09
Prescribing Quality				
Antibiotics volume	Annual antibacterial prescribing rate (number of items per Specific Therapeutic Age-sex Related Prescribing Unit (STAR-PU))	Prescribing adviser for Dudley PCT (Dudley registered population only)	N/A	2008/09
Non-steroidal anti-inflammatory drugs (NSAID) volume	Annual NSAID Prescribing Rate (Average Daily Quantity (ADQ) per Specific Therapeutic Age-sex Related Prescribing Unit ((STAR-PU))	Prescribing adviser for Dudley PCT (Dudley registered population only)	N/A	2008/09
Prescribing Cost				
Total prescribing overspend/underspend	Annual overspend as a percentage of the yearly budget (negative values indicate underspend)	Prescribing adviser for Dudley PCT (Dudley registered population only)	N/A	2008/09

Indicator Name	Description	Dudley GP Data Source	National Data Source	Time Period
Low cost generic proton pump inhibitor prescriptions (% of all PPI prescribed)	Low cost generic proton pump inhibitors (Lansoprazole or Omeprazole) as a percentage of all proton pump inhibitor items prescribed.	Prescribing adviser for Dudley PCT (Dudley registered population only)	N/A	2008/09
Ace inhibitor % of renin-angiotensin items	Angiotensin-converting enzyme inhibitors as a percentage of renin-angiotensin system drugs prescribed.	Prescribing adviser for Dudley PCT (Dudley registered population only)	N/A	2008/09
Low cost generic statin prescriptions (% of all statins prescribed)	Low cost generic statins (simvastatin or pravastatin 40mg) as a percentage of all statins prescribed	Prescribing adviser for Dudley PCT (Dudley registered population only)	N/A	2008/09
Patient Experience Indicators				
Overall response rate of survey (%)	Overall response rate of GP Patient Survey (%)	http://www.gp-patient.co.uk/200809results/	http://www.gp-patient.co.uk/200809results/	2008/09
Ease of phone access	Proportion of patients surveyed who had made an appointment in the last 6 months who found it very or fairly easy to get through via phone access to their GP surgery	http://www.gp-patient.co.uk/200809results/	http://www.gp-patient.co.uk/200809results/	2008/09
Satisfaction with opening hours	Proportion of patients surveyed who were very or fairly satisfied with opening hours at their GP surgery	http://www.gp-patient.co.uk/200809results/	http://www.gp-patient.co.uk/200809results/	2008/09
Ability to get an appointment within 48 hours	Proportion of patients who had tried to make an appointment within 48 hours who were able to make the appointment (PE7).	http://www.gp-patient.co.uk/200809results/	http://www.gp-patient.co.uk/200809results/	2008/09
Ability to get an appointment 2 days in advance	Proportion of patients who had tried to make an appointment >2 days ahead who were able to make the appointment (PE8).	http://www.gp-patient.co.uk/200809results/	http://www.gp-patient.co.uk/200809results/	2008/09
Ability to get an appointment with specific GP	Proportion of patients who stated that they could get an appointment with a named GP or who had only one GP at the surgery	http://www.gp-patient.co.uk/200809results/	http://www.gp-patient.co.uk/200809results/	2008/09
Less than 3 months since last appointment	Proportion of patients surveyed who have had less than 3 months since their last appointment	http://www.gp-patient.co.uk/200809results/	http://www.gp-patient.co.uk/200809results/	2008/09